

JOSEPH BIEKER

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College student with a passion for coding, data, and problem solving.

1. EDUCATION

- **Benedictine College – Atchison, KS**
 - o Major: Computer Science

2. EXPERIENCE

- **Podium Education** - Academic Support Specialist - (2021-Present)
 - o Tutored students in data analytics, web development and digital marketing; all while keeping an excellent support rating of 97.5% in over 800 conversations
 - o Worked with the video production team and helped manage their video database.
- **Alien Innovations** - Video/Web Consultant - (2017-Present)
 - o Created and maintained a YouTube channel for company videos as well as created a website for a new product line, giving advice on how to market and improve the new product line
- **Benedictine College Murphy Rec. Center** - Shift Manager - (2020-2021)
 - o Worked at the front desk answering phone calls and checking people in

3. CERTIFICATIONS

Excel Specialist
Benedictine College

SQL (Intermediate)
HackerRank

Python (Basic)
HackerRank

Java (Basic)
HackerRank

Intercom Customer Service
Intercom

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