

JOSEPH BIEKER

joebieker.com | joebieker2486@outlook.com | (402)245-7857

College student with a passion for coding, data, and problem solving.

1. EDUCATION

- **Benedictine College** – Atchison, KS
 - o Major: Computer Science

2. EXPERIENCE

- **Podium Education** - Academic Support Specialist - (2021-Present)
 - o Tutored students in data analytics, web development and digital marketing; all while keeping an excellent support rating of 97.5% in over 800 conversations
 - o Worked with the video production team and helped manage their video database.
- **Alien Innovations** - Video/Web Consultant - (2017-Present)
 - o Created and maintained a YouTube channel for company videos as well as created a website for a new product line, giving advice on how to market and improve the new product line
- **Benedictine College** - Website Editor- (2020-2021)
 - o Helped with updating and maintaining the college website

3. CERTIFICATIONS

Excel Specialist
Benedictine College

SQL (Intermediate)
HackerRank

Python (Basic)
HackerRank

Java (Basic)
HackerRank

Intercom Customer Service
Intercom

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