

## covid-19 custom website policy

### our approach to guest safety during this time :

all staff are trained in updated sanitary precautionary measures & wellness protocols set forth by CDC advisories & guidelines. this includes :

- all surfaces, equipment & furniture are sanitized on a regimented and consistent schedule
- face coverings are to be used by staff at all times and by guests at all times - except for when eating or drinking
- safe social distancing is required of our team and of guests at all time
- menus are available in both digital and single use formats in order to limit contact & unnecessary exposure

\*please don't hesitate to share your feedback or concerns with us - this is a learning experience for all of us and we are doing our best to put ourselves in your shoes and keep all of us safe.

### booking / reservation policy:

-we are currently operating at 50% capacity both on our outdoor patio and in our dining room - on the patio we have a covered & heated side and an uncovered open-air side. please let us know if you have a preference and we will do our best to accommodate you.

- we are reservation-only during this time. we will, however, accommodate walk-ins if we have room. please call ahead or add yourself to our virtual waitlist on our website if you do not have a reservation.

-we are only able to accommodate parties of up to 5 guests during this phase - for the safety of all guests let's adhere to this policy in order to keep everyone safe.

- we require that all guests wear masks when not sitting down at their table, per the state mandate there are complimentary disposable masks, as well as reusable masks for purchase, downstairs in our lobby.

- all reservations are first come first serve as we do not guarantee any particular seating. all reservations are also weather contingent. cancellation fees will be waived if the weather does not permit.

- we are able to hold your reservation for up to 15 minutes past your booking time - if you are running late please let us know & we will do our best to accommodate you

- make sure to dress warmly as we can no longer provide blankets

- due to the limited capacity all reservations are limited to two hours

cancellation policy:

-if you need to cancel your reservation, please let us know 24 hours prior to your booking date / time in order to waive our cancellation fee. if you cancel within 24 hours of your booking date / time, or do not show up, the card on file will be charged a \$25 cancellation fee.