

Sakina: AI-Powered Mental Health Platform

Empowering Providers and Shaping the Future of Mental Health Care

Executive Summary:

Sakina is an AI-driven platform designed to revolutionize mental health services by equipping healthcare providers with advanced tools that streamline patient care, enhance provider efficiency, and foster research and innovation. The platform integrates cutting-edge AI for documentation, summarization, recommendation, and evaluation, while also emphasizing cultural relevance and confidentiality. Based at Qatar Science & Technology Park (QSTP) and registered with the Qatar Financial Centre (QFC), Sakina is aligned with Qatar's Vision 2030, which seeks to digitalize healthcare and drive innovation. Sakina is committed to supporting mental health providers in Qatar and beyond, contributing to improved patient outcomes and groundbreaking advancements in mental health research.

Problem Statement:

Barriers to effective mental health care, including limited provider availability, stigma, and high costs, often hinder access to the support needed. Mental health in Qatar is a critical issue, with one in five individuals facing challenges. Mental health services worldwide, and in particular in regions like MENA, have suffered from a scarcity of information, hindering advancements in the field. Sakina seeks to address these issues by providing a digital solution that empowers providers and enables data-driven decision-making, making mental health care more accessible, effective, and research-oriented.

Solution Overview:

Sakina offers a comprehensive suite of features designed to enhance both patient engagement and provider efficiency, while supporting research and innovation:

- 1) **Patient Engagement:** Tools for symptom tracking, mood assessments, and culturally relevant therapeutic support, including cognitive-behavioral therapy (CBT). Sakina's patient-centric approach allows providers to engage with patients effectively, incorporating cultural nuances that make the care process more relatable and effective.

- 2) **Provider Augmentation:** AI-driven tools such as SOAP note generation, session summaries, and goal-directed interventions to assist mental health professionals in delivering personalized care and improving clinical efficiency. The platform also helps to reduce administrative burden, allowing providers to focus more on emotional care.
- 3) **Cultural Adaptation:** Sakina leverages Arabic-centric and dialect-sensitive AI powered by a culture-focused knowledge graph to ensure the platform is aligned with the regional context. This enhances provider-patient engagement and ensures culturally competent care.
- 4) **Research & Data Organization:** Sakina will serve as an information hub, collecting, organizing, and making mental health data readily available for research. This will not only advance the field by addressing the scarcity of data but also foster innovation in mental health services. By making this data accessible and anonymized, Sakina supports research efforts while maintaining confidentiality.
- 5) **Impact on Mental Health Research & Innovation:** With a well-organized database, Sakina will drive mental health research and discoveries, contributing to evidence-based practices and the development of new, innovative mental health solutions. The more data we gather, the better we can understand and improve mental health care. Sakina will provide insights into trends, treatment efficacy, and patient outcomes, enabling continuous improvement in services.

Business Model:

Sakina operates under a sustainable and scalable revenue model that ensures accessibility for clinics and hospitals of all sizes:

B2B Partnerships: Subscription-based services tailored for hospitals and clinics, with tiered pricing to accommodate different institution needs.

Open Access Resources: Free educational resources to increase mental health awareness and promote community engagement.

Premium Features: Advanced analytics, customizable tools, and comprehensive solutions for institutions seeking a more robust platform to support mental health services.

Competitive Edge:

Sakina stands out due to its:

- 1) **Cultural Competency:** AI that is specifically designed to support Arabic-speaking populations, ensuring that the platform meets the cultural and linguistic needs of the region.
- 2) **Integration with Wearable Technology:** Real-time data from wearable devices will provide valuable insights into patient progress, allowing for more accurate and timely interventions.
- 3) **Data-Driven Approach:** Sakina empowers providers with data-driven recommendations, enhances patient engagement, and supports research efforts to advance the field of mental health.

Alignment with Qatar Vision 2030:

Sakina supports Qatar's Vision 2030 by contributing to the digitalization of healthcare, enhancing accessibility, and fostering innovation. By providing data-driven insights and advancing mental health research, Sakina aligns with Qatar's goals to improve health and well-being and promote knowledge-based industries.

Next Steps:

We are actively seeking partnerships with healthcare institutions in Qatar for pilot programs, which will help refine our AI algorithms and expand Sakina's reach. These collaborations will be instrumental in demonstrating the impact of Sakina on mental health services and solidifying its role as a leader in the field of AI-driven mental health solutions.

By integrating technology with mental health services, Sakina is poised to transform the mental health landscape, improving patient care, reducing clinician burnout, and contributing to groundbreaking advancements in research and treatment.