

Magic Sole User Guide

Magic Sole Team

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Welcome to Magic Sole

Thank you for choosing Magic Sole! This guide helps you use our web application to book shoe cleaning and repair services or manage them as an admin. It's written for everyone, even if you're not good with computers. This guide comes with your project, so keep it handy!

What You Need

- A computer or phone with a web browser (like Chrome or Firefox).
- The website address: <http://localhost/MagicSoleProject>.
- For clients: Your username, password, and email for 2FA.
- For admins: Special login details given by Magic Sole, including email for 2FA.

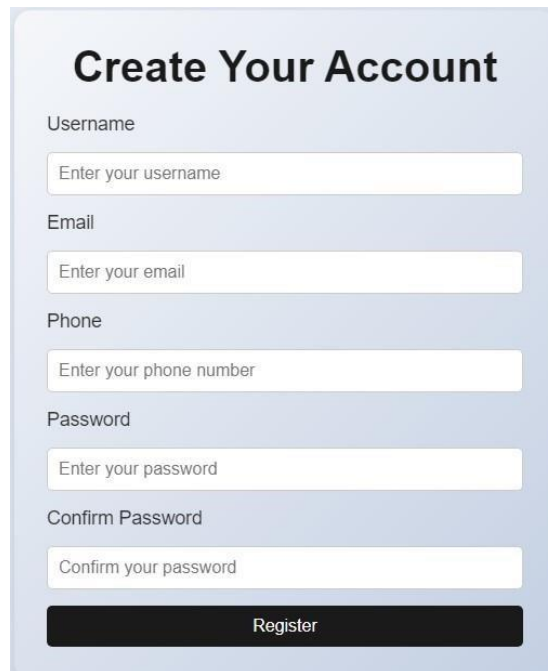
Client Guide: Using Magic Sole Services

Getting Started

As a client, you can sign up, log in with two-factor authentication (2FA), book services, and more.

Signing Up

1. Open your browser and go to [Register Page](#).
2. Fill in your details:
 - Your full name.
 - A username (something easy to remember).
 - Your phone number.
 - A password (make it strong!).
 - Your email address for 2FA.
3. Click the **Register** button.
4. You'll go to the login page after signing up.



Create Your Account

Username

Email

Phone

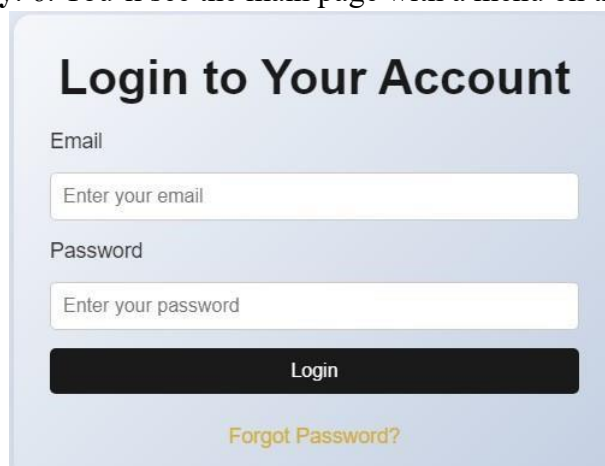
Password

Confirm Password

Register

Logging In

1. Go to [Login Page](#). 2. Type your username and password. 3. Click **Login**. 4. Check your email for a one-time password (OTP) sent using PHPMailer and Gmail. 5. Enter the OTP on the website and click **Verify**. 6. You'll see the main page with a menu on the left.



Login to Your Account

Email

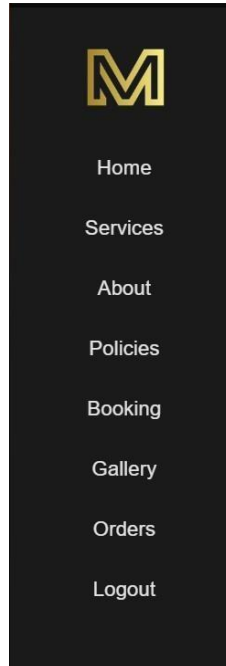
Password

Login

[Forgot Password?](#)

Logging Out

1. Look at the left menu. 2. Click **Logout**. 3. You'll be taken back to the login page.

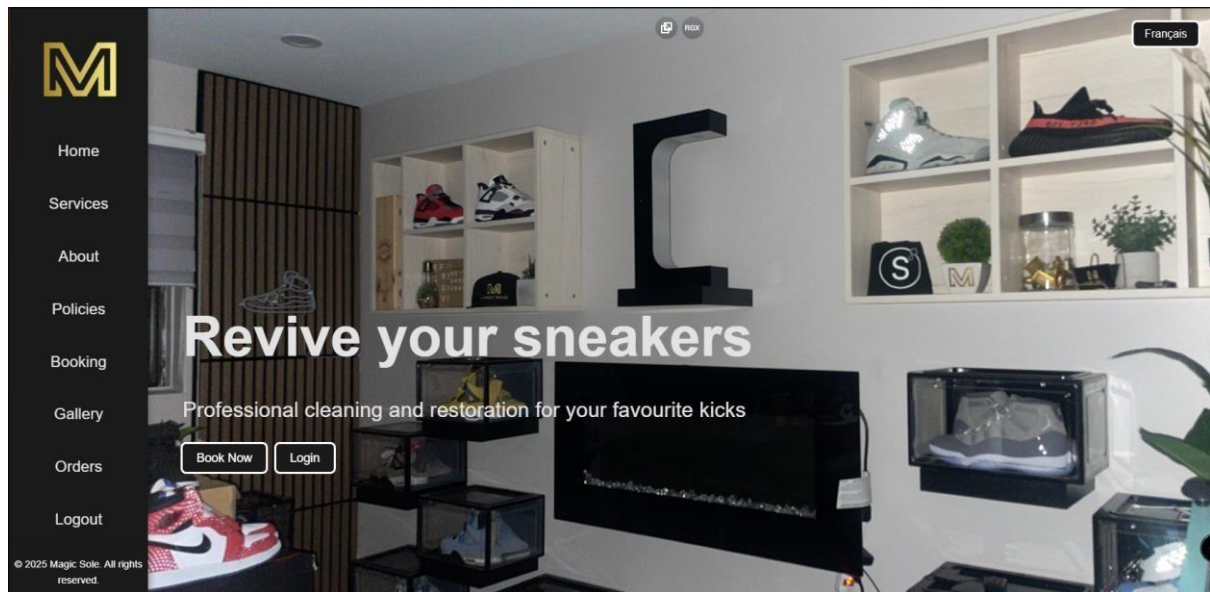


Exploring the Menu

After logging in, you'll see a menu on the left with these options: - **Home**: See a welcome page about Magic Sole. - **Services**: Look at cleaning and repair options. - **About**: Learn about us and our team. - **Policies**: Read our rules. - **Booking**: Make a new request for shoe service. - **Gallery**: See photos and videos of our work. - **Orders**: Check and change your bookings. - **Help**: Read this guide. - **Logout**: Leave the site.

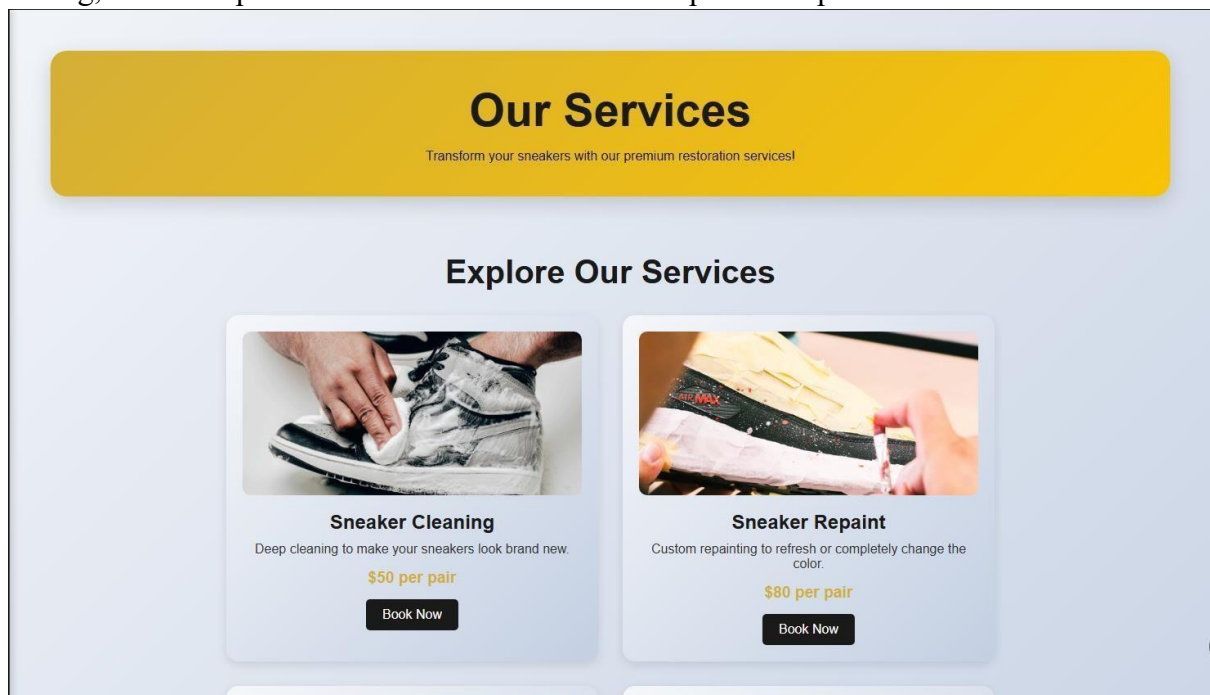
Viewing the Home Page

1. Click **Home** in the menu. 2. You'll see a welcome page with information about Magic Sole and what we do.



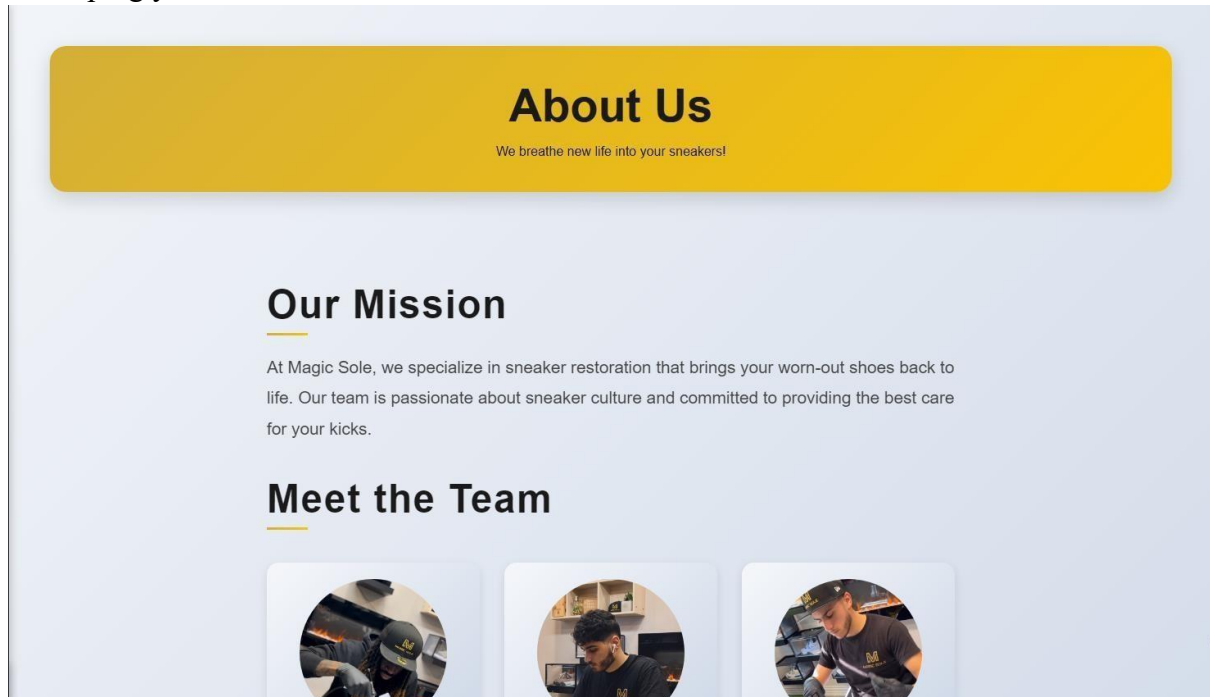
Looking at Services

1. Click **Services** in the menu. 2. You'll see a list of what we offer, like basic cleaning, deep cleaning, or shoe repair. 3. Each service shows a description and price.



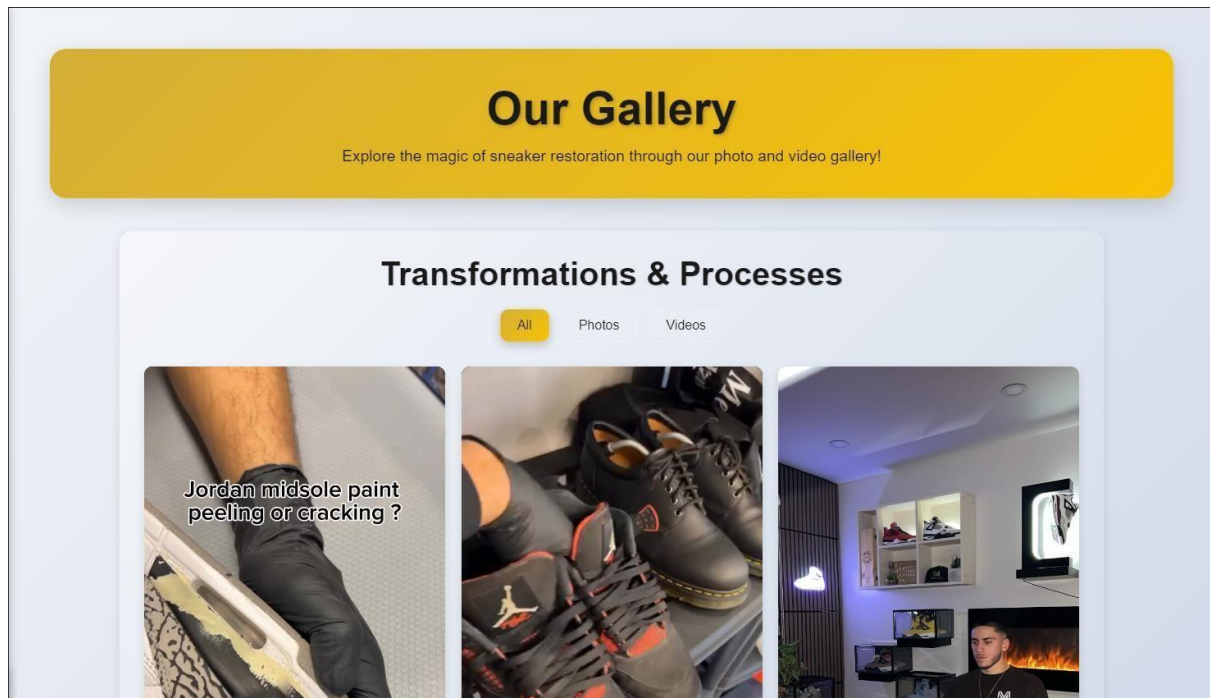
Learning About Us

1. Click **About** in the menu. 2. You'll see a page with information about our team and why we love helping your shoes!



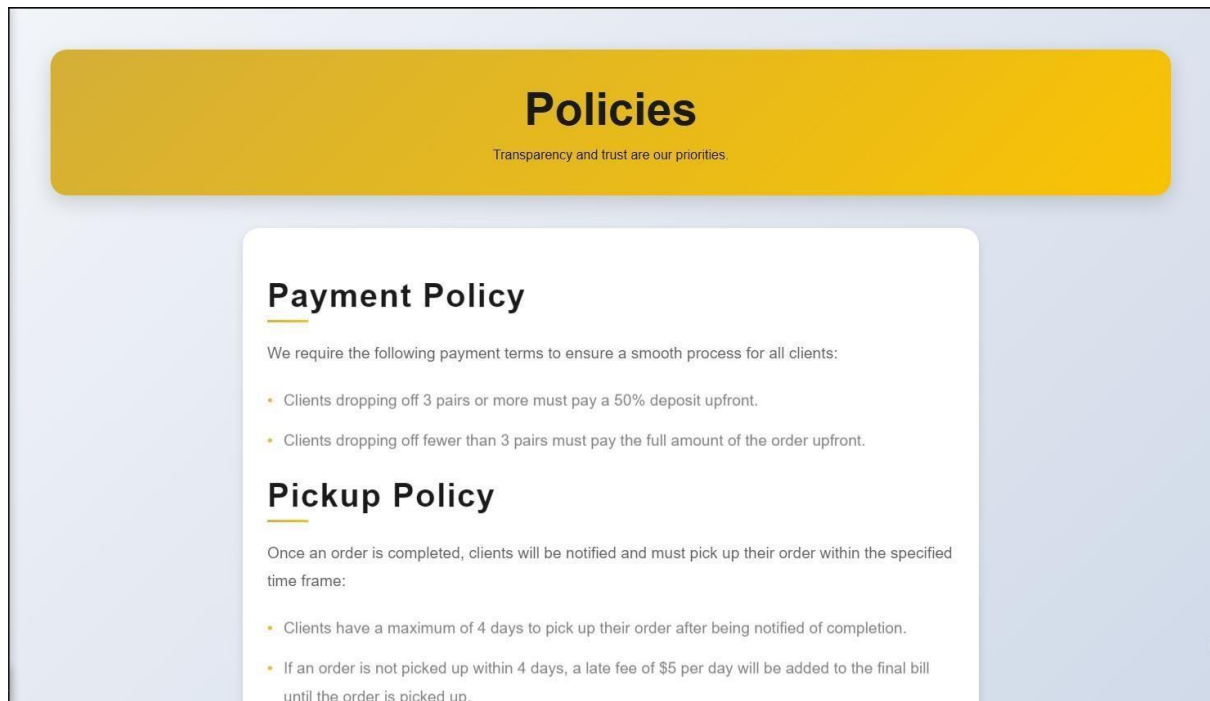
Seeing Our Work in the Gallery

1. Click **Gallery** in the menu. 2. You'll see photos and videos of shoes were cleaned or repaired. 3. This helps you see how we make shoes look great again!



Reading Our Policies

1. Click **Policies** in the menu. 2. You'll see our rules, like how to cancel a booking or what happens if you're not happy with the service.



Booking a Service

1. Click **Booking** in the menu. 2. Fill out the form with your information: - Your name. - Phone number. - Username. - When you want to drop off your shoes (date and time). - How you pay (Cash or E-Transfer). 3. Click **Submit**. 4. You'll get a Booking ID to keep.

Book Now!

Name

Phone Number

Instagram Username (optional)

Number of Shoe Pairs (Max 10)

Date

Available Times

Payment Method ☐ Cash ☐ E-transfer

Total Cost: \$

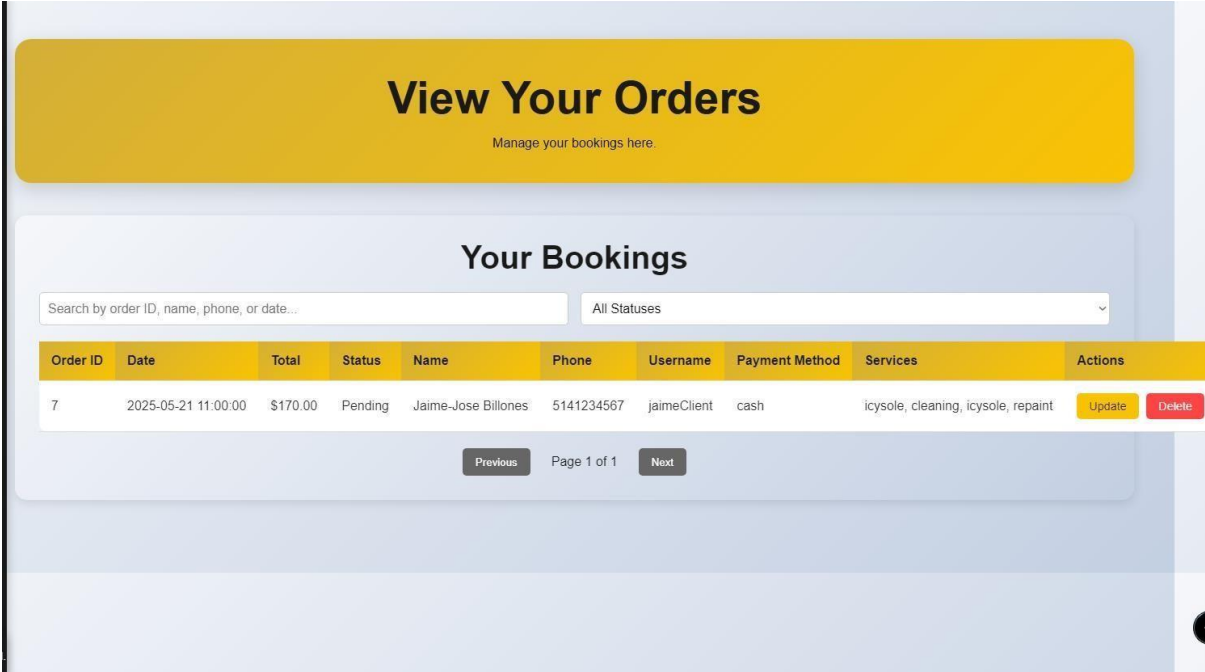
[Request Booking](#)

Viewing and Managing Your Orders

1. Click **Orders** in the menu. 2. You'll see a table with all your bookings, showing: - Order ID - Date - Total cost - Status (like Pending, Done, or Cancelled) - Your name, phone, and

username - Payment type - Buttons to Update or Delete 3. **Find a Booking:** - Type an Order ID in the search box. - Pick a status from the dropdown (like Pending).
4. **Change a Booking:** - Click **Update** next to a booking. - A pop-up will show. Edit your name, phone, drop-off time, or payment. - Click **Save**. 5. **Remove a Booking:** - Click **Delete** next to a booking. - Say Yes when asked. - The booking disappears, and the page refreshes.

Page



Troubleshooting Made Easy

For Clients

- **Can't Log In?** - Make sure your username, password, and email are correct. - Check your email (including spam) for the 2FA OTP. - Ask the admin for help if you forget your password. - **Booking Missing?** - Refresh the Orders page. - Check you're logged in with the right account.
- **Update or Delete Not Working?** - Look at your browsers error messages (ask someone techy to help). - Tell the admin if it keeps happening.

Everyone

- **Page Wont Load?** - Make sure your computers server is on (ask the tech team). - Look at the error logs with help from someone technical. - **Database Problems?** - Check the database is set up (ask the tech team).

Getting Help

- **Clients:** Contact the admin through the website or call Magic Sole.

