

AJIO E-Gift Card – A Style Treat For Everyone! Welcome to AJIO - India's favourite online shopping destination. Indulge in the world of fashion with the best of global brands, home-grown labels and the trendiest international styles, with just a click. From a vast collection of looks, brands, home décor and accessories, AJIO has something for everyone. Treat your loved ones with the finest of fashion and lifestyle from our selection of premium international brands. Be it a birthday or an anniversary AJIO's E-Gift Card will help ensure big smiles and happy hearts, with a seamless online shopping experience. Perks Of Gifting An E-Card: Suitable for all occasions like birthday, wedding, anniversary or festive celebrations User(s) can redeem the card to shop from 2,500+ brands at AJIO Easy-to-use and convenient Redeemable for a minimum of 1 year The cards are available in multiple denominations The cards can be personalized with a message or a greeting In case of returns, the E-Gift card amount bounces back and stays in your wallet.

**Terms & Conditions:**

- This Ajio E- Gift Card ("E-Gift Card") is powered by Pine Labs Private Limited ("Pine Labs") a private limited company with its registered office at Delhi incorporated under the laws of India. The E-Gift Cards are issued for the purpose of used on the AJIO desktop website/mobile website/ mobile application ("AJIO Portal") by the customers of the AJIO Portal.
- The Holders (defined hereunder) agree that usage of the E-Gift Card is a voluntary exercise and they are not bound to accept any terms or conditions herein, unless they use or redeem the E-Gift Card.
- cannot be used to purchase other gift cards.
- cannot be redeemed for Cash or Credit and cannot be reloaded.
- cannot be redeemed on the purchase of fine jewellery, silver and gold coins.
- This E-Gift Card is redeemable only on the AJIO Portal.
- The E-Gift Card once issued is valid for a total period of 11 months only from the date of issue
- For the redemption of the E-Gift Card, every holder of E-Gift Card ("Holder") shall be required to add the value stored on such E-Gift Card into the AJIO wallet account as AJIO Cash. The value of the gift card value to the AJIO Wallet account (AJIO Cash) is not transferable to any other account or to any bank account.
- The loading of the E-Gift Card onto the user's AJIO Wallet account shall constitute registration of the user on the AJIO Portal.
- Once the E-Gift card is stored in the AJIO Wallet as AJIO cash it will have a total validity of 365 days for redemption on AJIO purchases.

- If the value of the products ordered (“Order Value”) is less than the total amount of the E-Gift Card, the outstanding balance (after deduction of order value) will reflect as AJIO cash in the AJIO Wallet account and can be used for subsequent transactions.
- If the event that the Order Value exceeds the E-Gift Card amount, the balance must be paid by the Holder. The Holder acknowledges and agrees to pay any balance amount of the cost of the item being purchased, after the discount has been availed.
- All taxes, duties, levies or other statutory dues and charges payable in connection with the benefits accruing for the E-Gift Card, shall be borne solely by the Holder.

The Holder is solely responsible for the safety and security of the E -Gift Cards. AJIO Portal is not responsible for any acts of omission or commission if E-Gift Card is lost, stolen or used without permission.

- All orders placed using the E-Gift Card are subject to availability of the products at the time of purchase and will be governed by the standard terms and conditions on the AJIO Portal. In case of return of the purchased item, please refer to the “Return Policy” on our website or contact AJIO customer care (<https://www.ajio.com/selfcare>).
- AJIO Portal assumes no responsibility for the products purchased using the E-Gift Card and any liability thereof is expressly disclaimed. Product warranty shall be regulated by the terms and conditions mentioned on the warranty card of respective products.
- There will be no extension of the E-Gift Card post the expiry of the validity date.
- The AJIO Portal reserves the unconditional right to cancel the E-Gift Card in the event the Holder breaches these terms of use of the E-Gift Card, and the terms and conditions of the AJIO Portal. In such cases, the funds shall be credited back to the same source from where these were received after proper investigation.
- AJIO Portal reserves the right to change the terms and conditions of the E-Gift Card, including extending, withdrawing or discontinuing the same, at its sole discretion.
- AJIO will not be liable for any loss (including, without limitation, direct, indirect, special or consequential loss or loss of profits) expense or damage which is suffered or sustained in connection with E-Gift Card including any loss incurred as a result of any delay and/or failure to perform any obligation to the Holder that is caused by:
  - technical problems of any kind which may limit or prevent any person's from redeeming the E-Gift Card.
  - any loss or damage arising from or in connection with the allocation or enjoyment of discount.
  - any misuse of the E-Gift Card due to loss of any such confidential details.

- any other events beyond the AJIO Portal's control that may cause the promotion to be disrupted or corrupted or may lead to loss of, or damage to, the Holder.
- The Holder hereby agrees to indemnify and keep the AJIO Portal harmless against all damages, liabilities, costs, expenses, claims, suits and proceedings that may be suffered by the AJIO Portal as a consequence of (i) violation of the terms and conditions by the Holder; (ii) violation of applicable laws; (iii) any action or inaction resulting in wilful misconduct or negligence on the User's part.
- User agrees that, these terms shall be governed by and construed in accordance with the laws of India and the courts at Mumbai, Maharashtra shall have exclusive jurisdiction to decide over any controversy arising out of this E-Gift Card.
- For dispute and liability with respect to the E-Gift Card, please refer the customer grievance policy for dispute resolution, unauthorized transactions and liability related aspects at support@woohoo.in
- AJIO Portal may include links to third-party websites. In case any User of AJIO Portal is redirected to any third party website, User acknowledges that Reliance Retail Limited does not control such third-party website and assumes no responsibility for the content of such third-party website and any liabilities thereof is wholly disclaimed. Any information provided by User on such third-party website shall be governed by such third-party website Terms of Use and Privacy Policy. User access to or any other act on such third party website shall be entirely at User's sole risk and responsibilities.

#### Step to redeem:

- Enter the 16-digit Gift Card number.
- Enter the 6-digit pin.
- Click on the Add to AJIO Wallet button.
- The Gift Card amount will be added to your AJIO Wallet.
- You can use this amount to pay for your orders within 11 months of redemption.