



## The Information Technology Authority (ITA)

### Request For Proposal (RFP)

RFP NUMBER	RFP TITLE	RFP BOND	RFP DOCUMENT FEES	DATES			
				DISTRIBUTION TILL	SITE VISIT	LAST DAY TO SEND CLARIFICATION	BID SUBMISSION DATE
04/2013	e- Health Portal	1 % THE QUOTED PRICE	OMR. 100 Non- Refundable	13/03/2013	18/03/2013	23/03/2013	06/04/2013 before 10:00 a.m. (Oman Time)

The **ITA** is hereby inviting all locals, regional & international specialized bidders to participate in this RFP as per the following instructions, in addition to all terms of RFP enclosed in the RFP documents.

Please note that preference will be given to ICT SME Establishments **OR** Bidder partnering with ICT SME Establishments provided they are able to meet the requirements of the RFP.

#### **A. PROJECT BRIEF**

The Information Technology Authority is seeking to contract a reputable contractor to develop and implement e-Health Portal for Ministry of Health. Bidders need to present a solution with time and effort estimate for implementation. The Ministry of Health will qualify experienced web developers and designers technically and commercially to carry out the implementation of Ministry of Health Portal.

The information provided herein is intended solely to assist the bidders in the preparation of bids. To the best of Ministry of Health knowledge, the information provided is accurate.

However, Ministry of Health does not warrant such accuracy, and any variations subsequently determined will not be construed as a basis for invalidating the RFP.

As part of the Ministry of Health future plans, Ministry of Health is set on initiating a project to improve and develop its web portal to be a citizen centric portal built as per ITA's Government Website guidelines, Oman eGovernment Architecture Framework (OeGAF), and based on best industry and government practices.

More information on OeGAF can be found on ITA website:

<http://www.ita.gov.om/ITAPortal/Pages/Page.aspx?NID=559&PID=1886&LID=98>

*The bidder may visit **ITA and Ministry of Health** as per the following details:*

*Monday, 18/03/2013 from 7:30am to 2:30pm*

You **MUST** confirm your visit by sending an e-mail to [sourcing@ita.gov.om](mailto:sourcing@ita.gov.om) on or before 10:00am 16/03/2013.

#### **B. RFP BOND**

The required RFP BOND must be valid for a minimum period of One Hundred and Twenty (120) calendar days from the RFP Submission date and for the amount stated above.

#### **C. PURCHASE OF RFP DOCUMENTS**

The Bidders may obtain the RFP document by making online payment of RFP document fees using the service of the secure electronic payments gateway at the following link: [http://www.ita.gov.om/ITAPortal/eServices/ITA\\_Tenders.aspx](http://www.ita.gov.om/ITAPortal/eServices/ITA_Tenders.aspx) and should print out the system-generated receipt for their reference, which may be requested by ITA.

#### **D. SUBMISSION**

All Proposals should be submitted in red wax sealed envelopes indicating the **RFP Number** & **Title** addressed to:

**Chairman of the Executive Committee  
Information Technology Authority**

Proposals must be deposited in the ITA Tender box at, INFORMATION TECHNOLOGY AUTHORITY at KNOWLEDGE OASIS MUSCAT-BUILDING-4, 3<sup>rd</sup> floor on or before 10:00 a.m. (Oman Time). The envelope which includes the Commercial Proposal should include the RFP Number & Title and the Name of bidder.

**E. CORRESPONDECE**

All correspondence pertaining to the RFP must be directed to the following email address:

**sourcing@ita.gov.om** , and as per the following format:

Subject: **04/2013**, followed by Project Title: e-Health Portal

**F. SITE VISIT**

48 hours before the above mentioned site visit dates, names and details of bidder's nominees attending site visit shall be confirmed to ITA via the following email address: **sourcing@ita.gov.om**.

**G. ITA BUSINESS HOURS**

**SATURDAY – WEDNESDAY, 7:30 – 14:30 Oman Time, (+4 UTC)**

**ITA Business Hours are to be considered in all Correspondences.**