

*Hi! PARIS Summer School 2024*

## Tutorial 6A

# Scoring Strategically: Application to Finance

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Slides and data @ <https://johanhombert.github.io/fintech>

# Road map

What is finance?

Scoring and lending simulation

# What is finance?

- Alice just graduated. She has a business idea with setup cost 100 K€ but no savings
  - Bob has 100 K€ of savings but no business idea
  - **Without finance:** Bob keeps his savings under his mattress. Alice does not start her business
  - Implications:
    1. Valuable projects are not started
    2. Savings do not earn returns
- ⇒ Inefficient allocation of resources

# What is finance?

- **With finance:** Bob lends 100 K€ to Alice, who can launch her company
- Implications:
  1. Resources are allocated to valuable projects
  2. Both investors (Bob) and borrowers (Alice) are better off
  3. Finance is a key input to economic development

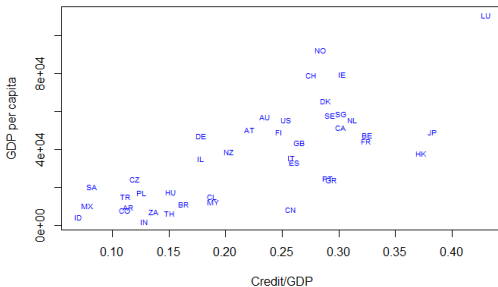


Fig.: Countries with more developed credits market are richer  
(caveat: correlation vs. causality)

# Common financial arrangements

- Debt financing: Bob lends to Alice (fixed repayment + interests)  
Equity financing: Bob takes a stake in Alice's business (dividends)
- Bob may invest in Alice's business directly or through a financial intermediary (bank, fund)
- Examples

	Debt	Equity
Direct	Friends and family Bond market	Angel investors Stock market
Intermediaries	Bank Debt fund	Equity mutual fund Venture capital Private equity

# The fundamental problem of finance

- Investors must assess if business ideas are good
- If Bob lends to Alice and Alice's project is worthless, then resources are wasted and would have better been kept under the mattress or lent to someone else

# The fundamental problem of finance

## **A Decade After the Global Financial Crisis, Spanish Ghost Towns Remain**

An estimated 3.4 million homes are currently unoccupied in Spain thanks to the country's great housing bust.



# The fundamental problem of finance

- Investors must assess if business ideas are good

⇒ A prediction problem



# How do investors do prediction in practice?



# How do investors do prediction in practice?



BE A FINALIST OF HEC SEED PITCH COMPETITION, AND GET THE OPPORTUNITY TO  
COMPETE AT THE AX-HEC ALUMNI COLLOQUIUM

*"BUSINESS  
COMPETITIVENESS: OPENING  
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ON NOVEMBER 12TH



ONLINE PITCH COMPETITION

# How do investors do prediction in practice?



Use data + ML

# Use data to predict default – Case study<sup>1</sup>

- A/B testing at an e-commerce company
  - ▶ Randomize customers checking an item on the website
  - ▶ Treatment: offer option to pay within 15 days of receiving the purchased item
  - ▶ Control: option not offered
  - ▶ Same price of the item for both
- Impact
  - ▶ Control group: probability of buying the item = 45%
  - ▶ Treated group: probability of buying the item = 85%
- What should the management of company do?

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<sup>1</sup>Source: “On the Rise of FinTechs: Credit Scoring Using Digital Footprints.” Berg, Burg, Gombovic and Puri, 2019, *Review of Financial Studies* [\[pdf\]](#)

## Use data to predict default – Case study

- Tradeoff in extending payment facility: higher sales vs default risk
- ⇒ Estimate default risk and extend payment facility if estimated default probability is low
- Phase 1: credit score purchased from a credit bureau
  - ▶ Score based on credit history and sociodemographics
- Phase 2: the company realizes it has proprietary data on customers
  - ▶ Digital footprints: OS, email, log-in information, etc.
  - ▶ Does this data improve default prediction?

# Scoring model

- Logistic regression to predict default
- Dependent variable: =1 if default
- Predictive variables

(1) Credit bureau score

(2) Digital footprints

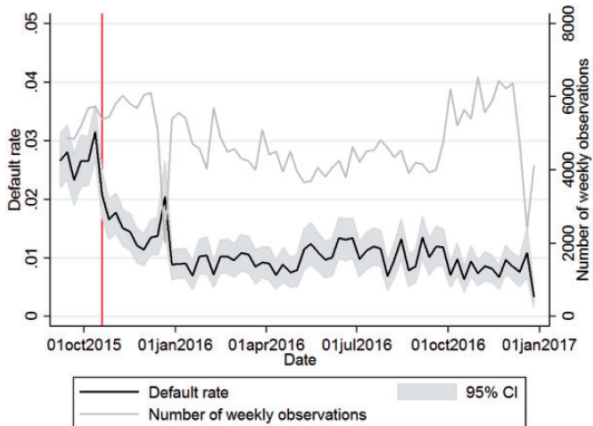
(3) Credit bureau score + digital footprints

Default regressions (scorable customers)

Variables	(1) Credit bureau bureau score		(2) Digital footprint		(3) Credit bureau score & digital footprint	
	Coef.	z-stat	Coef.	z-stat	Coef.	z-stat
Credit bureau score	-0.17***	(-7.89)			-0.15***	(-6.67)
Device type & operating system <sup>d</sup>						
Desktop/Windows			Baseline		Baseline	
Desktop/Macintosh			-0.07	(-0.53)	-0.13	(-1.03)
Tablet/Android			0.29***	(3.19)	0.29***	(3.06)
Tablet/iOS			0.08	(1.05)	0.08	(0.97)
Mobile/Android			1.05***	(17.25)	0.95***	(15.34)
Mobile/iOS			0.72***	(9.07)	0.57***	(6.73)
E-mail Host <sup>a</sup>						
Gmx (partly paid)			Baseline		Baseline	
Web (partly paid)			0.00	(0.00)	-0.02	(-0.22)
T-Online (affluent customers)			-0.40***	(-3.90)	-0.35***	(-3.35)
Gmail (free)			0.34***	(3.81)	0.29***	(3.09)
Yahoo (free, older service)			0.75***	(9.19)	0.72***	(8.98)
Hotmail (free, older service)			0.35***	(3.70)	0.28***	(2.72)
Channel						
Paid			Baseline		Baseline	
Affiliate			-0.49***	(-5.35)	-0.54***	(-5.58)
Direct			-0.27***	(-4.25)	-0.28***	(-4.44)
Organic			-0.15*	(-1.79)	-0.15*	(-1.74)
Other			-0.47***	(-4.50)	-0.48***	(-4.36)
Checkout time						
Evening (6 p.m.-midnight)			Baseline		Baseline	
Morning (6 a.m.-noon)			0.28***	(4.50)	0.28***	(4.60)
Afternoon (noon-6 p.m.)			0.08	(1.42)	0.08	(1.47)
Night (midnight-6 a.m.)			0.79***	(7.73)	0.75***	(7.09)
Do-not-track setting			-0.02	(-0.25)	-0.07	(-0.91)
Name in e-mail			-0.28***	(-5.67)	-0.29***	(-5.70)
Number in e-mail			0.26***	(4.50)	0.23***	(3.91)
Is lowercase			0.76***	(13.10)	0.74***	(13.20)
E-mail error			1.66***	(20.00)	1.67***	(20.36)
Constant	12.42***	(5.76)	-4.92***	(-62.87)	9.97***	(4.48)
Control for Age, Gender, Item category, Loan amount, and month and region fixed effects	No		No		No	
Observations	254,819		254,819		254,819	
Pseudo R <sup>2</sup>	.0244		.0524		.0717	
AUC	0.683		0.696		0.736	
(SE)	(0.006)		(0.006)		(0.005)	
Difference to AUC=50%	0.183***		0.196***		0.236***	
Difference AUC to (1)			0.013*		0.053***	

## Impact on default rate

- The new credit scoring model is put in production in October 2015
- Default rate divided by 3



# Road map

What is finance?

Scoring and lending simulation



# Scoring and lending simulation

- You run a digital bank that gives loans to individuals
  - Principal amount: 10,000 euros given to borrower now, repaid by borrower in one year
  - Interest rate:  $i$  (in %) paid upfront
  - Default risk: the borrower defaults (=does not repay the principal) with some probability  $p$
- Your cash flow is



⇒ Your **expected profit** for a given default probability:

$$-10000 + 10000 i + (1 - p)10000 + p \cdot 0 = (i - p)10000$$

## Example

- Default probability: 5%

Interest rate: 3%

Expected profit:  $(0.03 - 0.05) \times 10,000 = \text{loss of } 200 \text{ €}$

- Default probability: 5%

Interest rate: 6%

Expected profit:  $(0.06 - 0.05) \times 10,000 = \text{gain of } 100 \text{ €}$

# Loan offers

- You receive 100,000 loan applications
- Each loan applicant has a different default probability, which you don't know  $\Rightarrow$  You must estimate it from data (more on this later)
- You decide the interest rate  $i$  you offer to each loan applicant
- You are in competition with two other lenders (=two other teams), who also make loan offers to the same pool of applicants
- Loan applicants prefer a lower interest rate but have an intrinsic preference for one of the lender:
  - Let  $i_{k1}$ ,  $i_{k2}$ ,  $i_{k3}$  be the offers to applicant  $k$  from the three lenders
  - 1/3 of applicants have a preference for lender 1 and choose the cheapest among  $i_{k1} - 0.02$ ,  $i_{k2}$ ,  $i_{k3}$
  - 1/3 of applicants have a preference for lender 2 and choose the cheapest among  $i_{k1}$ ,  $i_{k2} - 0.02$ ,  $i_{k3}$
  - 1/3 of applicants have a preference for lender 3 and choose the cheapest among  $i_{k1}$ ,  $i_{k2}$ ,  $i_{k3} - 0.02$
  - Lenders don't know the preference of each applicant

# Example

- Lender 1 offers 5%

Lender 2 offers 6.5%

Lender 3 offers 8%

- If applicant has a preference for lender 1  $\Rightarrow$  chooses lender 1

If applicant has a preference for lender 2  $\Rightarrow$  chooses lender 2

If applicant has a preference for lender 3  $\Rightarrow$  chooses lender 1

## Example

- Lender 1 offers 5%

Lender 2 offers 6.5%

Lender 3 offers 8%

- If applicant has a preference for lender 1  $\Rightarrow$  chooses lender 1

If applicant has a preference for lender 2  $\Rightarrow$  chooses lender 2

If applicant has a preference for lender 3  $\Rightarrow$  chooses lender 1

- If the applicant's default probability is 6%, expected profit is

Lender 1:  $\frac{2}{3} \times (0.05 - 0.06) \times 10,000 = \text{loss of } 66.67 \text{ €}$

Lender 2:  $\frac{1}{3} \times (0.065 - 0.06) \times 10,000 = \text{gain of } 16.67 \text{ €}$

Lender 3: no gain no loss

# Profit

- The goal is to maximize profit

$$\sum_{k=1}^{100,000} 1\{\text{Applicant } k \text{ takes your offer}\} \times (i_k - 1\{k \text{ defaults}\}) \times 10000$$

- The key is to estimate the default probability accurately and set the interest rate accordingly

# Data

- `NewApplications_LenderX.csv` contains the 100,000 loan applications
- Lenders have **partially overlapping information** to predict default
- All three lenders have data
  - id: loan application identifier
  - sex: 1=male, 0=female
  - married: 1=married, 0=other
  - employment: employment status (four categories)
  - income: annual income in euro (top coded at 1M euros)
- Lender  $X = 1, 2, 3$  has data
  - digitalX: digital score from 0 to 1 as measured by lender X's proprietary algorithm

# Data

- **PastLoans.csv** contains data on past loans with the following information
  - All the above variables, including digital1, digital2 and digital3 for all three lenders
  - default: 1=the borrower defaulted on the loan, 0=the loan was repaid
- You should use this data set to train a default probability model



## Recap of data sets

	Lender 1		Lender 2		Lender 3	
	PastLoans.csv	NewApplications.csv	PastLoans.csv	NewApplications.csv	PastLoans.csv	NewApplications.csv
sex, married, employment, income	✓	✓	✓	✓	✓	✓
digital1	✓	✓	✓		✓	
digital2	✓		✓	✓	✓	
digital3	✓		✓		✓	✓
default	✓		✓		✓	

# Offers

- After you have estimated a default prediction model, you make loan offers to the 100,000 applicants
- Objective: maximize profit
- The maximum allowed interest rate is 25%
- You can choose not to make offers to some loan applicants
- Input the offers in a csv file with two columns
  - ▶ **id**: from the original dataset, from 0 to 99,999
  - ▶ **rate**: your interest rate inputted as a decimal number between 0 and 0.25 (input 0.08 for an interest rate of 8%). Leave the cell empty if you do not make an offer to a given applicant
- Name the csv file **teamN.csv** where N is your team number (between 11 and 35) and email it to [hombert@hec.fr](mailto:hombert@hec.fr)