

Public Sector Open Source Program Offices

Archetypes for how to Grow (Common) Institutional Capabilities

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# Defining OSPOs OSPO = Open Source Programme Office



**TODO Group** 

"Centre of competency for an organisation's open source operations and structure"



OpenForum Europe

"An institutional organisational construct that supports and accelerates the consumption, creation, and application of open source software"



**OSPO Alliance** 

"A cross-functional team to help define and steer an organisation's open source management strategy and organisational readiness"





## Typical Challenges

#### **KNOWLEDGE**

Limited knowledge on what open source implies and how to consider it in established processes (e.g., public procurement)



#### **CULTURE**

Limited culture of sharing knowledge and intellectual property, as well as collaborating and communicating, both in public sector and open environments



#### **RESOURCES**

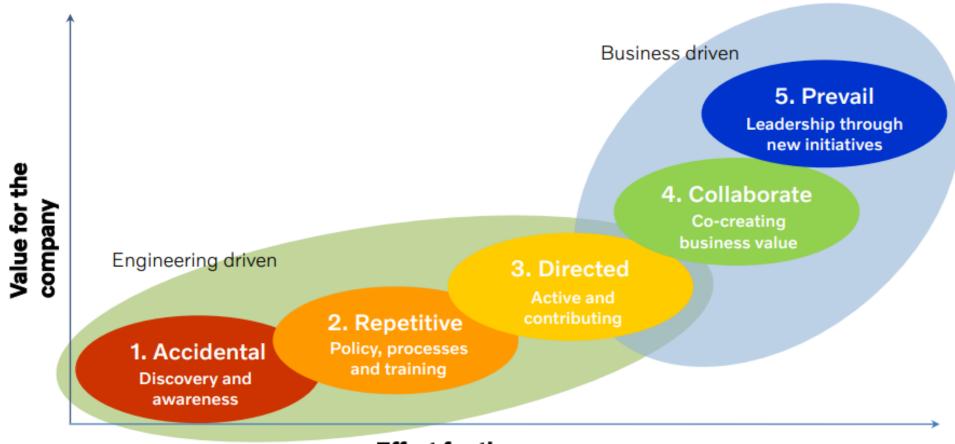
No or limited resources in terms of funding, nor human resources to enable consideration, development, or collaboration on open source







## Helps to mature the organizational readyness









# How are OSPOs organised and structured in public sector organisations?







## Different archetypes available based on need and context







### National Government OSPOs



National administrations or ministries responsible for digital transformation and government (in general or for specific domains)

#### Primary goal

Build and scale capacity in national public sector in adopting and collaborating on OSS

- Free Software Unit at the French Interministerial Digital Directorate
  (Direction interministérielle du numérique DINUM)
- Developers Italia at the Department for Digital Transformation (Dipartimento per la Trasformazione Digitale)
- Centre for Digital Sovereignty (Zentrum Digitale Souveränität)
- Luxembourg House of Cybersecurity OSPO at the Ministry of the Economy (Ministère de l'Économie)







## Case study: Italy

- Law mandating public administrations to consider using OSS when procuring software solutions
- **Developers Italia**, founded in 2017 and jointly managed by the Department for Digital Transformation and the Agency for Digital Italy
- Educates and supports **development and growth** of processes, knowledge, and culture
- Guides, catalogues, and interactive **support** provided for users in terms of finding, choosing, and collaborating on open source
- Developer **community** spanning public and private sectors, academia, and civil society supporting efforts



Spencer Davis | https://unsplash.com/fr/photos/veduta-aerea-del-colosseo-a-roma-ital ckofRXopwRM



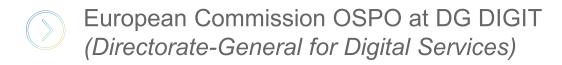
## Institution-centric OSPOs

#### Hosting organisation

Internal departments responsible for IT service provisioning to the overarching institution

#### **Primary goal**

Build and scale capacity inside the institution in adopting and collaborating on OSS



- IT Department at the French Public Employment Service (Pôle Emploi)
- Bureau Open Source Software at CTO's Office of Dutch Tax and Customs Administration (Belastingdienst)







## Case study: European Commission's OSPO

- Resides within the **Directorate-General for Digital Services**
- © Executes on the **EC OSS strategy** and facilitates its renewal
- Liaison between the EC's departments and external actors on OSS matters
- External outreach and collaboration through European OSPO network
- Promotes consumption and contribution through relaxed yet controlled processes for **compliance and security**



Guillaume Périgois | https://unsplash.com/photos/blue-flag-on-pole-near-building-duril



## Local Government OSPOs

#### Hosting organisation

Departments responsible for IT service provisioning within local government (including municipalities, cities, and regions).

#### **Primary goal**

Enable adopting and collaborating on OSS in the digital transformation of the local government



IT Department at City of Paris, France



Department for Digital Services and Innovation at City of Bratislava, Slovakia



Digital Centre at City of Ventspils, Latvia







## Case study: City of Bratislava

- Part of the **Department for Digital Services and Innovation**, headed by the City's Chief Innovation Officer since 2019
- OSS highlighted through Digital Innovation **policy** and Bratislava 2030 policy
- OSS **preferred** within the Department, but strong business case needed for other parts
- Develops, maintains, and provides **OSS-based services**, including the City's e-service platform
- Works actively with **stakeholders** and uses **metrics** to improve and guide development



Martin Katler I https://unsplash.com/photos/aerial-photography-of-huildings-6PwyzRpf1



## Association-based OSPOs

#### Hosting organisation

Associations with PSOs as members or owners

#### **Primary goal**

Enable members to initiate and collaborate on OSS projects addressing common needs



- Dutch Association of Municipalities, The Netherlands (VNG Vereniging van Nederlandse Gemeenten)
- Open Cities, Czech Republic (Otevřená města)







## Case study: Open Cities

- A Czech non-profit gathering **20+ cities** in the Czech republic to support their digitalisation
- Receives and hosts OSS projects initiated by public entities. **Facilitates** joint requirements engineering and planning, and performs the main development of the projects
- Currently **hosts six projects**, including Cityvizor an open source tool for transparent municipal management
- Collaborates with civic tech and hacker communities
- Actively **engaged** and driving efforts in creating a Czech national OSPO, and driving the European transformation through the Brno declaration



Martin Krchnacek | https://unsplash.com/fr/photos/ponte-di-cemento-grigio-vicino-agli-edific OyoaCpMCR0U



## Academic OSPOs

#### Hosting organisation

Institutions for higher education and scientific research

#### **Primary goal**

Provide support for development and dissemination of research outputs as OSS



OSPO at Lero - the Science Foundation Ireland Research Centre for Software, Ireland







## Case study: Lero



Constituted by an internal community of subject matter experts



Supports and trains **researchers** in how to develop, collaborate and disseminate software-based research-outputs as open source



Considers open source as an instrument for **open science**, with a broadening interest for other areas within



Ambition of **extending the OSPO** and open source as an instrument to the Technology Transfer Office, similar as to Trinity College Dublin



Rapid growth of Academic OSPOs in the USA



Joshua Hoehne | https://unsplash.com/fr/photos/cappello-accademico-blu-e-biancciggWDxHTAUQ



## Complementary support functions



Organisations independent of ownership or membership of any PSO, for example within the civil society

#### **Primary goal**

Build and scale capacity in national public sector in adopting and collaborating on OSS



Code for Romania



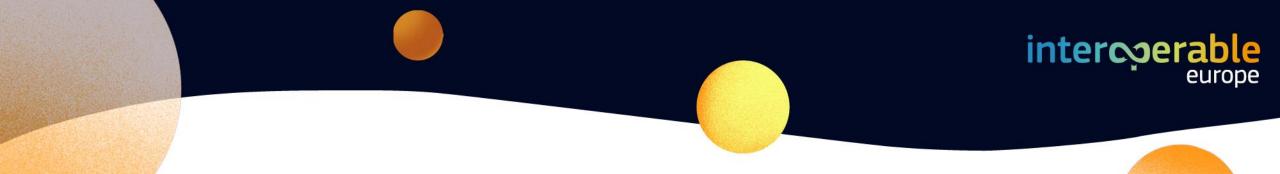




## Case study: Code for Romania

- National civic tech **non-profit** launched in 2016 with about 25 individuals on staff
- Aims is to **equip** civil society and PSOs with OSS tools and solutions to better public services. Prioritises 37 areas identified as critical
- Provides about **50 different applications** across areas such as education, citizen engagement, health care, environment, and social services
- All applications are maintained and offered as **hosted** services primarily for PSOs within Romania
- Structured process for initiating, developing, and hosting services, with research and close stakeholder **collaboration**





Which archetype to choose?







There is a need for growing common institutional capabilities





# leading OSS initiatives and adoption

Growing stronger...
Together

There is a will and need to support each other in the collective adoption of OSS

Association-based OSPOs
enable less capable PSOs,
especially at the local
government level, to collaborate
and initiate OSS solutions by
addressing common needs

Civil society
specifically fills a gap
in enabling the use of
OSS and in helping to
organise PSOs

Those more capable

fill an important role in





# Bridging and growing common communities











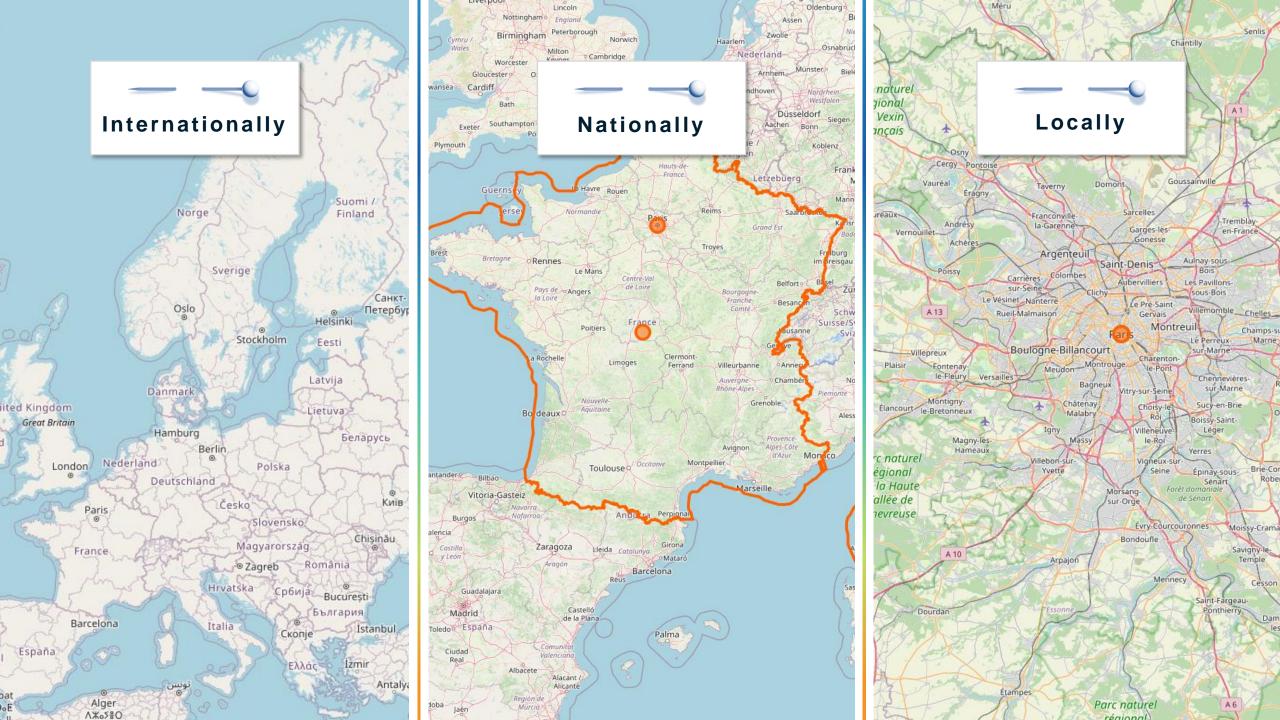


Academia

**Civil Society** 



**Public sector** 







The OSPO constitutes a change agent and policy enabler

OSPOs will continue to play a pivotal role going forward

- Helps enable a more digitally sovereign, interoperable, and innovative society
- "Open Source" will expand beyond code and software towards open technologies in society at large





