

# Johannes Pangrestu

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## EDUCATION

### **Master of Business Administration, MBA** | Dec. 2020

Pensacola Christian College | Pensacola, FL

### **B.S. in Engineering with a concentration in Computer Information Systems** | May 2018

Pensacola Christian College | Pensacola, FL

## EXPERIENCE

### **IT Computer Specialist II** | July 2022 – Present

*City of Edinburg – Edinburg, TX USA*

- Migrate 30 years' worth of data into SQL server and create web applications interface.
- Create and maintain AD environment management on as-necessary basis.
- Implement and deployment of software/hardware in a timely manner.

### **IT Technical Support Specialist II** | Dec. 2021 – July 2022

*Doctors Hospital at Renaissance (DHR Health) – Edinburg, TX USA*

- Provide technical solutions for over 40 tickets weekly on desktop, laptop, and WOWS.
- Manage hardware inventory, including purchasing and warranty claims.
- Take ownership of setup, software installation, and projects for over 70 locations.

### **Web Developer** | May 2021 – Dec. 2021

*VitaHelix – Victoria, BC CANADA*

- Create and develop custom mobile-friendly versions of websites using WordPress.
- Enhance the SEO and manage social media to increase website traffic by 20%.
- Prepare data reports using Google Analytics for clients to track business goals.

### **Full Stack Web Developer** | June 2018 – Dec. 2020

*Abeka – Pensacola, FL USA*

- Collaborate with other teams to plan, design, and develop robust solutions in time.
- Develop web application integration with REST / SOAP for login and payments.
- Fix existing errors and implement new features to enhance users' experiences.
- Optimize database and website applications to handle over 40% increase in enrollment.
- Support online streaming for over 250,000 students between K4 and grade 12<sup>th</sup> globally.
- Improve the online grading systems to reduce the grading time from weeks to days.

## SKILLS

- Programming Skills (ASP.NET, MVC, C#, Python, JavaScript, ReactJS, jQuery, AJAX, HTML, Bootstrap, CSS, Microsoft SQL server, Oracle PL/SQL, Visual Studio, Git)
- Adobe applications proficiency (InDesign, Illustrator)
- Microsoft Office Suite proficiency (Word, Excel, PowerPoint, Outlook)