



## CONTACT INFORMATION

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## LANGUAGES

Spanish

English

## SKILLS

Power BI

AppSheet

UiPath (RPA Software)

Microsoft Excel

SQL

Python

AWS

Problem solving

Decision Making

Process improvement

Operations

Team Management

## ABOUT ME

International Business professional currently pursuing an MBA, with over 3 years leading projects in continuous improvement, automation, and data analysis in logistics operations. Advanced proficiency in Power BI, SAP MM, UiPath, Excel, AppSheet, and knowledge of AWS and Python. Strong results orientation, team leadership, and process optimization using Lean, Agile, and Six Sigma methodologies. Advanced English, prepared for multicultural and remote environments. Transitioning into tech roles such as Project Manager, Digital Transformation Analyst, and Cloud Operations.

## PROFESSIONAL EXPERIENCE

### Senior Digital Projects Analyst | Cloud & Automation, SERVICIOS AEROPORTUARIOS ANDINOS

Aug. 2023 - Present

- Lead the planning, execution, and control of strategic projects, ensuring alignment with business objectives.
- Effectively manage schedules, resources, and budgets to ensure timely and accurate delivery.
- Coordinate multidisciplinary teams using Agile methodologies, improving project implementation efficiency by 30%.
- Actively facilitate meetings with key stakeholders, resolving issues and ensuring deliverables.
- Directly supervise work teams, promoting a high-performance and continuous improvement culture.
- Design and implement operational strategies that reduced costs by up to 20% and improved efficiency in critical processes.
- Develop and integrate performance KPIs, enhancing result monitoring and management decision-making.
- Identify automation and optimization opportunities using Lean, Six Sigma, Power BI, and AppSheet.
- Promote best practices in project management, strengthening the strategic execution culture.

### Operations & Project Analyst | Process Automation & Data-Driven Decision Making, SERVICIOS AEROPUERTARIOS ANDINOS

Apr. 2022 - Aug. 2023

- Led continuous improvement and automation projects, significantly reducing man-hours in critical processes..
- Developed and analyzed strategic KPIs for operations in Peru, Mexico, and other regions, enhancing management decision-making.
- Designed and maintained corporate dashboards in Power BI, facilitating key metrics tracking and increasing performance visibility.
- Automated daily reports and repetitive tasks using Power BI, AppSheet, and SAP, boosting productivity and reducing manual workload.
- Presented analytical insights to stakeholders via interactive reports, supporting data-driven decisions.
- Implemented advanced data collection and cleaning methods, ensuring quality and precision in operational analysis.
- Designed and deployed functional AppSheet applications that streamlined internal processes and reduced execution time.
- Trained team members in key tools like Excel, SAP, and Power BI, enhancing internal technical capacity.
- Managed operational projects from planning to execution using Agile methodologies and collaborative tools.
- Monitored and controlled initiatives via SAP, ensuring compliance with standards and deliverables.
- Led process improvement meetings, promoting a culture of continuous optimization within the operations team.

### Operations Assistant, AGENCIA DE ADUANAS QMAR S.A.C

Feb. 2019 - Jul. 2019

- Supported the efficient execution of customs operations, assisting in key administrative tasks for smooth international logistics processes.
- Prepared and delivered analytical reports quickly and accurately, providing strategic visibility to management.
- Managed commercial and customs documentation, ensuring workflow organization and regulatory compliance.
- Processed bank payments with high accuracy, contributing to the organization’s financial health.
- Provided proactive customer service, resolving inquiries effectively and improving the user experience.

## EDUCATION

### MBA - Master of Business Administration

Universidad Tecnológica del Perú (UTP) | In Progress - 2024 to present

### Bachelor's in Business Administration

Universidad Peruana de Ciencias Aplicadas (UPC) | 2020

### Diploma in Data Analysis

Instituto Certus | 2024

### Diploma in Project Management

Zegel IPAE | 2023

### Specialized Course in Warehouse Management

Universidad Peruana de Ciencias Aplicadas (UPC) | 2022

### SAP MM Certification - Expert Level

SUMMA Center | 2022

### Advanced English Program Completed

ICPNA | 2020

### PORTFOLIO LINK:

<https://johansanginez-hub.github.io/mi-portafolio-cv/#hero>

### CERTIFICATE LINK:

<https://drive.google.com/drive/folders/1aTD9FQ3NvBjMgONQKWqexpDQUC9LTwm6?usp=sharing>