

# Joseph Haughey

Business Graduate

## Profile

Hard working, ambitious, and enthusiastic BSc Hons Business Studies graduate seeking challenging and enjoyable opportunities. A loyal and dedicated team player with excellent interpersonal skills and a desire to learn and grow professionally.

## Contact

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## References

Available on request

## 📁 Experience

- **Shift Manager**, McDONALD's, Rushmere Shopping Centre July 2019 - pres  
After being promoted to the position of shift manager I have over time taken on more responsibility, and have proven that I am someone who can be relied upon and will not shy away from a heavy workload. Being a shift manager has taught me the importance of being adaptable and flexible, having a strong work ethic, good communication skills and the ability to manage time effectively. It has allowed me to develop various skills whilst regularly being in charge of a team of 25-30 people.
- **Area Leader**, McDONALD's, Rushmere Shopping Centre Jan 2018 - July 2019  
As an area leader I have been tasked with leading groups of staff within McDonalds. To do this effectively and efficiently, I had to liaise with my colleagues and understand what their own personal strengths were. This allowed me to develop my leadership qualities within a professional environment. I have been given the responsibility of training other members of staff on different areas, including service and kitchen. I feel I have been able to excel in training other staff because of my strong attention to detail. This has required me to be flexible and adaptable within my own role.
- **Crew Member**, McDONALD's, Rushmere Shopping Centre Oct12 - Jan 2018  
Duties included greeting and serving customers, preparing food, stocking and dealing with customer queries and complaints. Working in service has helped me to develop my interpersonal and communication skills.
- **Sales Adviser**, ARGOS, Rushmere Shopping Centre Oct11 - Feb12  
Seasonal role over the busy Christmas period. Primary role involved retrieving products from stockroom shelves for customers. Other duties included working tills and restocking. Developed my ability to work under pressure, and learned how to communicate effectively with teammates in a fast-paced environment.
- **Work Experience**, NORTHERN IRELAND CIVIL SERVICE Aug12  
One week development session, mainly focused in the Department for Agriculture. Gained experience working in an office environment, learned IT tools such as Outlook and Excel, and had the opportunity to meet people in various roles & teams.

## 🎓 Education

- **BSc Hons Business Studies**, Ulster University, Jordanstown 2015 - 2017  
II.2  
*Operations Management, Marketing Communications, E-Business, Accounting for Business Decisions, Strategic HRM, Managing People*
- **BTEC Level 5 HND, Business Studies**, Belfast Metropolitan College 2013 - 2015  
Merit  
*Business Environment, Managing Financial Resources, Internet Marketing*
- **A Level**, St Michael's Grammar School, Co. Armagh 2011 - 2013  
History (B), Religion (B), Business Studies (C)
- **GCSE**, St Michael's Grammar School, Co. Armagh 2009 - 2011  
A (2), B (4), C (3)

## ★ Skills

**Problem solving:** Dealing with stock shortages and customer queries and complaints within my role in McDonald's has required me to continuously come up with solutions to everyday problems that occur.

**Attention to detail:** As a shift manager in McDonald's I have been put in charge of ordering for the store. The role has required diligence to ensure that we have the right amount of stock in store to meet demand while adhering to food cost limits. The role has also required me to be conscious of date-sensitive items.

**Teamwork:** Through playing Gaelic football and soccer throughout my youth I have learnt the importance of teamwork and dedication.

**Organisation:** I am a very organised person by nature. Despite that, I feel as though I developed this skill whilst completing my GCSE's at St Michael's Grammar School, by balancing several activities such as playing both gaelic and soccer at both club and schools level, having a part time job at and keeping a healthy social life.