

Joshua Ohlandt

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PROJECT MANAGEMENT

OPERATIONAL EXCELLENCE | PROCESS OPTIMIZATION | STRATEGIC LEADERSHIP

Proven leader offering a track record of achievement in enhancing program effectiveness and customer outcomes by adopting process improvements and new best practices. Project Manager with 15+ years' experience leading complex healthcare and federal programs, with expertise in building and implementing project management systems, cost/schedule/performance oversight, and tool implementation. Experienced in stakeholder engagement, progress reporting, communication planning and quality assurance within healthcare, Federal, and DoD environments. Combines operational excellence with human-centered approaches to improve outcomes and develop junior staff.

**Expertise: Project Management - Strategic Planning - Process Improvement - Solutions Development
Problem Solving - Risk Management - Training & Development - Stakeholder Engagement
Healthcare Compliance - Utilization Management - MS Office & Productivity Suites - Team Leadership**

Highlights of Qualifications

➔ **Project Manager:** Sought after Project leader, led comprehensive project turnaround, mitigating risks, garnering project plan adoption while gaining trust, and rendering key deliverables while decreasing project costs by 10% in 3 months.

➔ **Process Improvement:** Elevated deployment readiness at Walter Reed Medical Center 40% and slashed staff onboarding time by adopting new processes and best practices. Identified streamlining strategies to complete 15,000 vaccinations per year at a 30% expedited rate at Mountain Home Allergy and Vaccination Clinic.

➔ **Strategic Planning:** Orchestrated and executed two high profile conferences uniting industry leaders, policy makers, and academics, fostering interdisciplinary dialogue achieving a 100% increase in attendance and strategic growth goals.

4 years Project Management – 11 Program Management – 14 years Healthcare – 3 years Consulting

Professional Experience

CONSENSUS SOLUTIONS – WASHINGTON, DC

Project Manager, U.S. Navy

3/2024-Present

Directed project activities, overseeing the project team on a day-to-day basis. Offer direct program management to the Small Business Office's Director and Deputy Director, providing strategic direction and visionary insights to pioneer innovative approaches.

- Collaborated with cross-functional project teams to develop detailed functional and non-functional requirements for a mobile app to provide on-site detailed support for industrial partners in under 5 months.
- Led external affairs communication for Director and Deputy Director of the Navy Small Business Office, coordinated with event managers, developed strategic talking pieces and provided prep material leading to over 80 successful events, and surpassing the yearly Small Business spending goal by over 5%.
- Wrote high-impact communication pieces integrating current data, program status, and strategic messaging for internal and external executive-level audiences.
- Led Agile project to modernize the workforce program and database by leading the development and deployment of an automated app to decrease human error, streamlining workflows for 200 support staff leading to a 14% decrease in time required to manage the database.

THE CLEARING – WASHINGTON, DC

Management Consultant, DoD Team

4/2022-3/2024

Management consultant on the newly developed Department of Defense team, helping to grow the account to over \$5 million annual revenue while leading multiple projects.

- Project manager for multiple DoD clients, providing scope and stakeholder management, human centered approach, trusted advisors resulting in over \$1 million in revenue.
- Designed budget and resource utilization tracker for new portfolio, giving visibility over status of 7 federal projects, 16 matrixed members, and \$5M+ portfolio.
- Developed and implemented strategic plan for a new CRADA based research institute delivering SOPs, organization alignment, facilitated sessions resulting in client receiving an initial congressional budget of \$8 million.
- Implemented a best practice guide for new employees leveraging ability to quickly learn and apply consulting knowledge to ensure consistent performance for new hires.

U.S. AIR FORCE

Healthcare Operations Manager, Intensive Care Unit

10/2018-4/2022

Assigned to lead 10 direct reports for ICU operations at a busy medical center, including managing Army, Navy, & Air Force with 267 cross-functional personnel delivering more than \$38M in federal medical and surgical services.

- Agile Project Manager for the pandemic task force coordinating with C-suite executives, providing risk management while expanding ICU capacity to accommodate increased patient volume and complex pandemic-related treatments at 45% staffing during nationwide deployments.
- Strategic leader for large multifunctional team, comprised of joint military members, GS employees, and contract personnel, guiding a \$3.6M budget to a successful mission outcome with multiple stakeholder requirements.
- Consulted on a project to optimize resource and staffing management, enabling hospital to operate at 45% of standard labor while maintaining 57% bed capacity to support large deployment exercise across the US.
- Led Lean Six Sigma process improvement for new staff onboarding by redesigning business flow and revamped admin and logistical procedures to decrease wasted time by over 20%.

Healthcare Operations Manager, Allergy & Immunization Clinic

11/2011-9/2017

Led the hospital's Allergy and immunization clinic, serving a diverse patient population enabling. Served as program manager for training and community outreach, oversaw equipment and supply management, and other programs

- Program Manager for the training and qualification of surge support staff, enabling team to meet education requirements and complete more than 15K vaccinations per years, leading Air Force goals year over year.
- Served as budget and equipment manager for hospitals second largest accounts, ensuring financial responsibility and logistic readiness.
- Promoted above peers and superiors to lead emergency response team during Air Force-sponsored joint training with local civilian emergency personnel successfully integrating cross functional teams to increase capabilities.

Education & Certifications

Master of Science, Management, Talent Development & Training - TROY UNIVERSITY**Bachelor of Applied Science, Healthcare** - BOISE STATE UNIVERSITY**Certified Lean Six Sigma Yellow Belt | PMP | Active Secret Security Clearance**

Honors & Recognitions

Joint Service Achievement Medal (2020)

Air Force Commendation Medal (2012-2015; 2021)

Air Force Achievement Medals (2008-2012; 2016-2017)