

# Niels Kjer J.R.

Site Reliability Engineer  
NYC

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## Summary

Currently an SRE at J.Crew, I work on building monitoring solutions and internal tools for observability and reliability initiatives. My key interests are in containers and orchestration, Linux, and Go.

## Experience

### *J. Crew*

Site Reliability Engineer; May 2019 - Present; NYC

**Skills:** AWS, Golang, Bash, Python, Grafana, Prometheus, Docker, Kubernetes, Thanos, Terraform, GitHub, Markdown, Nginx, Jenkins, Ansible, RHEL/Amazon Linux, AppDynamics, InfluxDB.

#### **Overview:**

- Designed, developed, and managed the alerting and monitoring infrastructure for J.Crew.
- Programmatically template metrics and KPIs for production and lower environments using Grafana.
- Implemented custom Prometheus exporters using Golang.
- Created probes and alerts using Alertmanager, Grafana, SensitiveGo, and custom metrics.
- Wrote Golang, Python, and bash code for internal tooling.
- Migrated from ECS to EKS.
- Wrote and maintained Dockerfiles, Kubernetes yamls, Nginx configs, and Terraform codebase.
- Wrote architecture documents for our EKS migration and Thanos implementation.
- Participated in an on-call rotation for production environment.

### *IBM - CISO*

Software Engineer: Monitoring and Tooling; July 2017 - July 2018; Austin, Texas

**Skills:** Python, Flask, Angular, SQLite, Jinja2, Bash, Ansible, Jenkins, Kafka, ELK, git, RHEL/CentOS, Nginx, Kubernetes, Docker, Apache NiFi.

#### **Overview:**

- Developed and maintained internal tools and microservices for internal CISO.
- Maintained and supported internal ELK-based SIEM platform.

### *Victorise*

Software Engineering Intern; November 2016 - Feb 2017; remote, part-time

**Skills:** AWS, Three.js, WebGL, Javascript, git, Node, Express.

#### **Overview:**

- Created three.js polygons and scenes for AR product.

## Education

**Sarah Lawrence College** Computer Science and Math, BA; 2013-2017.