

Agreement

Interviewee has to see agreement to continue this study. form here:

<https://course.ccs.neu.edu/cs4500/ssl/other/unsigned-consent.doc>

Interviewee Information

Interviewer Name

Lisa Oakley

Interviewee Name

Adrianne Stelmack

Gender



Female



Male



Other

Age

23

Education Level

Graduate school (Masters) ▼

Technical Competency

12345678910

Very Little☐ ☐ ☐ ☐ ☐ ☐ ☒ ☐ ☐ ☐ Lots

Do you have prior experience with this product?

☐ Yes

☒ No

Northeastern Student?

☒ Yes

☐ No

What Major?

Physical Therapy

Task 1 -- Interviewer

This section should be filled out by interviewer

How long did it take to complete this task?

less than 30 seconds ▼

Here is space for notes during the interview. List all errors committed, any questions the user vocalized, and any other details about the interview.

Do I have to scroll down? Is this the same screen scrolled down? I think i would write in this box and then submit. Is that circle supposed to be me? why doesn't it say Adrianne?

What does the user think is happening in part B of the mockups

It's scrolled down from the other screen. I think that box is where the review goes. I think the circle is supposed to be a picture of me but there is no writing next to it so I don't know.

I think the lower box is someone else's review. I can't edit it because there is no box around it.

I think that the stars are my personal ranking, not the review for the movie because it is below my picture and not near the review box

How well did the participant do?

| | | | | | | |
|-----------|-----------------------|-----------------------|-----------------------|----------------------------------|-----------------------|-----------------|
| | 1 | 2 | 3 | 4 | 5 | |
| Struggled | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input checked="" type="radio"/> | <input type="radio"/> | Breezed Through |

This section should be filled out by interviewee

How much did you enjoy this user experience?

1

2

3

4

5

Hated it

☐

☐

☐

☒

☐

Loved it

What was one thing you enjoyed?

the whole thing

What was one thing you found difficult/confusing/frustrating?

Weather or not it was just the same screen scrolled down

Other comments

Task 2 -- Interviewer

This section should be filled out by interviewer

How long did it take to complete this task?

less than 2 minutes ▼

Here is space for notes during the interview. List all errors committed, any questions the user vocalized, and any other details about the interview.

Clicked easily to the suggest screen.

Do I have to click one of these? Who do I pick? Ok I guess Jane Doe. Now what? Can I select multiple? Where is the next button? I give up.

I would want to X out because I didn't want to accidentally send it and I didn't see a next button. Or maybe I would select multiple users and scroll down all the way to the bottom and hopefully there would be a send or next button down there.

How well did the participant do?

| | | | | | | |
|-----------|-----------------------|-----------------------|----------------------------------|-----------------------|-----------------------|-----------------|
| | 1 | 2 | 3 | 4 | 5 | |
| Struggled | <input type="radio"/> | <input type="radio"/> | <input checked="" type="radio"/> | <input type="radio"/> | <input type="radio"/> | Breezed Through |

Task 2 -- Interviewee

This section should be filled out by interviewee

How much did you enjoy this user experience?

| | | | | | | |
|----------|-----------------------|-----------------------|-----------------------|----------------------------------|-----------------------|----------|
| | 1 | 2 | 3 | 4 | 5 | |
| Hated it | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input checked="" type="radio"/> | <input type="radio"/> | Loved it |

What was one thing you enjoyed?

the names of friends

What was one thing you found difficult/confusing/frustrating?

that there was not next button

Other comments

Task 3 -- Interviewer

This section should be filled out by interviewer

How long did it take to complete this task?

less than 4 minutes ▼

Here is space for notes during the interview. List all errors committed, any questions the user vocalized, and any other details about the interview.

You want me to delete it? I would press the settings button (gear)

Quickly chose the person minus

I don't know what that is. I don't want to add them as a friend? I don't know how to delete it?
Is this my name and password. If I click that button does it back it up to the cloud and take it off the internet? my bet would be the cloud button. Can I go back to the other screen? I don't like this screen can I go back and press another button?

[After some guidance]
If I put in my user name and password in and hit submit I would expect to go to another screen to confirm that I should delete. I don't know what the person+ button is for.

How well did the participant do?

| | | | | | | |
|-----------|----------------------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------|
| | 1 | 2 | 3 | 4 | 5 | |
| Struggled | <input checked="" type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | Breezed Through |

Task 3 -- Interviewee

This section should be filled out by interviewee

How much did you enjoy this user experience?

| | | | | | | |
|----------|-----------------------|-----------------------|-----------------------|-----------------------|----------------------------------|----------|
| | 1 | 2 | 3 | 4 | 5 | |
| Hated it | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input checked="" type="radio"/> | Loved it |

What was one thing you enjoyed?

trying to figure out the answer like a puzzle

What was one thing you found difficult/confusing/frustrating?

the button with the cloud on it, where did the delete button was

Other comments

Final Thoughts -- Interviewee

Interviewee's final thoughts

Which was your favorite task?

☐ 1

☐ 2

☒ 3

Any last suggestions/thoughts?

This form was created inside of Northeastern University.

Google Forms