

# Agreement

Interviewee has to see agreement to continue this study. form here:

<https://course.ccs.neu.edu/cs4500/ssl/other/unsigned-consent.doc>

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## Interviewee Information

### Interviewer Name

John Martin

### Interviewee Name

Ant DeMayo

### Gender

☐ Female

☒ Male

☐ Other

## Age

22

## Education Level

Some College

## Technical Competency

1 2 3 4 5 6 7 8 9 10

Very Little ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☒ ☐ ☐ Lots

## Do you have prior experience with this product?

☐ Yes

☒ No

## Northeastern Student?

☒ Yes

☐ No

## What Major?

Civil Engineering

## Task 1 -- Interviewer

This section should be filled out by interviewer

How long did it take to complete this task?

less than 30 seconds ▼

Here is space for notes during the interview. List all errors committed, any questions the user vocalized, and any other details about the interview.

No issues whatsoever. The participant made no mistakes or hesitations in understanding the interface.

What does the user think is happening in part B of the mockups

The user understood all three sections of part B. The user understood where their profile photo would be, where they would provide a rating, and where they would write a review.

How well did the participant do?

	1	2	3	4	5	
Struggled	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	Breezed Through

## Task 1 -- Interviewee

This section should be filled out by interviewee

How much did you enjoy this user experience?

	1	2	3	4	5	
Hated it	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	Loved it

What was one thing you enjoyed?

I really liked when the interviewer gave me positive feedback and cookies when I answered questions

What was one thing you found difficult/confusing/frustrating?

Nothing

Other comments

none

## Task 2 -- Interviewer

This section should be filled out by interviewer

How long did it take to complete this task?

less than a minute ▼

Here is space for notes during the interview. List all errors committed, any questions the user vocalized, and any other details about the interview.

User thinks they can select more than one friend. Believes they should be able to scroll, but notices no scroll bar. User wants the overlay.

Assumes there will be a submit button. User is worried about mis-clicking. User would like to be able to say something -- a personalized message -- "some exposition".

How well did the participant do?

	1	2	3	4	5	
Struggled	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	Breezed Through

## Task 2 -- Interviewee

This section should be filled out by interviewee

How much did you enjoy this user experience?

	1	2	3	4	5	
Hated it	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	Loved it

What was one thing you enjoyed?

It was an interesting thought experiment on how previous web page design influences my personal expectations for pages.

What was one thing you found difficult/confusing/frustrating?

Interviewer seemed rather spiteful this round. I think he was upset that I rated him a 4/5 for the initial round.

Other comments

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## Task 3 -- Interviewer

This section should be filled out by interviewer

## How long did it take to complete this task?

more than 5 minutes ▼

Here is space for notes during the interview. List all errors committed, any questions the user vocalized, and any other details about the interview.

User was unsure whether to use the cog or the editing note, but decided on the note. On part B, user was confused by the lack of interface... expected more page to be loaded. User was correct about the first three icons, but confused about why the editing note appeared a second time. User understood part C well. Suspected clicking "submit" would return them to part B where the newly created user would appear.

## How well did the participant do?

	1	2	3	4	5	
Struggled	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	Breezed Through

## Task 3 -- Interviewee

This section should be filled out by interviewee

How much did you enjoy this user experience?

	1	2	3	4	5	
Hated it	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Loved it

What was one thing you enjoyed?

Nothing

What was one thing you found difficult/confusing/frustrating?

Did not see the point in the core concept. Why would a company that appears to thrive on exponentially adding users require an admin to manually create new users. Other than that there were several aspects of the interface that I did not fully comprehend, like the note vs the cog.

Other comments

None

Final Thoughts -- Interviewee

Interviewee's final thoughts



Which was your favorite task?

☒ 1

☐ 2

☐ 3

Any last suggestions/thoughts?

1 and 2 were very good

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This form was created inside of Northeastern University.

Google Forms