

# Agreement

Interviewee has to see agreement to continue this study. form here:  
<https://course.ccs.neu.edu/cs4500/ssl/other/unsigned-consent.doc>

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## Interviewee Information

### Interviewer Name

Ben Campbell

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### Interviewee Name

Erin Murphy

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### Gender

☒ Female

☐ Male

☐ Other

### Age

22

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## Education Level

College Grad ▼

## Technical Competency

1 2 3 4 5 6 7 8 9 10

Very Little ☐ ☐ ☐ ☐ ☐ ☒ ☐ ☐ ☐ ☐ Lots

## Do you have prior experience with this product?

☐ Yes

☒ No

## Northeastern Student?

☐ Yes

☒ No

## What Major?

Public Relations

## Task 1 -- Interviewer

This section should be filled out by interviewer

How long did it take to complete this task?

less than 2 minutes ▼

Here is space for notes during the interview. List all errors committed, any questions the user vocalized, and any other details about the interview.

Understood generally what everything was, wondering if clicking stars links to more review, can you click movie title for description?

What does the user think is happening in part B of the mockups

The circle means the profile picture, clicking it would lead back to a user profile, the box is a form to submit, stars are clickable to fill in, one at a time.

How well did the participant do?

	1	2	3	4	5	
Struggled	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	Breezed Through

Task 1 -- Interviewee

This section should be filled out by interviewee

How much did you enjoy this user experience?

	1	2	3	4	5	
Hated it	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	Loved it

What was one thing you enjoyed?

Like general layout.

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What was one thing you found difficult/confusing/frustrating?

The second page is not 100% clear, tell me if I can fill in the stars with a message.

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Other comments

If the pictures and images and links, that would be enjoyable

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## Task 2 -- Interviewer

This section should be filled out by interviewer

How long did it take to complete this task?

less than 2 minutes ▼

Here is space for notes during the interview. List all errors committed, any questions the user vocalized, and any other details about the interview.

Thinks the names are multi-select with a button for send at the end. i.e not a click picture and send scenario. Not sure how the message to the friends get sent(email? notification? profile required?). How did our site get this friend info?

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How well did the participant do?

	1	2	3	4	5	
Struggled	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	Breezed Through

## Task 2 -- Interviewee

This section should be filled out by interviewee

How much did you enjoy this user experience?

	1	2	3	4	5	
Hated it	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	Loved it

What was one thing you enjoyed?

If the names are multiselect would have enjoyed. Would prefer friends not to have to have a profile. Would be cool and enjoyable to send a notification email.

What was one thing you found difficult/confusing/frustrating?

Unclear messaging. Not super clear on how it works.

Other comments

### Task 3 -- Interviewer

This section should be filled out by interviewer

How long did it take to complete this task?

less than 5 minutes ▼

Here is space for notes during the interview. List all errors committed, any questions the user vocalized, and any other details about the interview.

Saw the pencil as edit page, Gear meant settings, Account would be used to manage accounts. Not clear if its all accounts or just mine. Clicking on the setting icon shows, add person, delete person, reload(maybe save changes)?, and edit? The last part of the form, show creating a user, add name password and upload photo then submit. There is no way to confirm password, nowhere to put email address to associate with account.

How well did the participant do?

	1	2	3	4	5	
Struggled	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Breezed Through

### Task 3 -- Interviewee

This section should be filled out by interviewee

How much did you enjoy this user experience?

	1	2	3	4	5	
Hated it	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	Loved it

What was one thing you enjoyed?

nothing

What was one thing you found difficult/confusing/frustrating?

unclear messaging. I don't understand how the account works without an email. Would not have expected the gear to be where I go to manage users. Though not sure that the other icons worked for that either.

Other comments

## Final Thoughts -- Interviewee

Interviewee's final thoughts

Which was your favorite task?

- ☒ 1
- ☐ 2
- ☐ 3

## Any last suggestions/thoughts?

The site needs clearer messaging about what the website is, what the icons do, and where links lead, where does user info for my friends come from.

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This form was created inside of Northeastern University.

Google Forms