

## John Abed

**Tel:** 246-233-4656 / 705-872-8000; **Email:** jabed.hba2019@ivey.ca;  
**LinkedIn:** <https://www.linkedin.com/in/johnabed>; **GitHub:** <https://github.com/johnabed>

### EDUCATION

**Ivey Business School**, Western University, London, ON, Canada 2019  
*Candidate for Bachelor of Arts, Honors Business Administration (HBA) with Certificate in Entrepreneurship, 3.70 GPA*

**Western University (University of Western Ontario)**, London, ON, Canada 2019  
*Candidate for Bachelor of Science, Honors Computer Science, 3.75 GPA*

- Recipient of Western Admission Scholarship with incoming cumulative average of 96% (2014-Present)
- Dean's Honor List (2014-15, 2015-16, 2017-18)
- Developed desktop application in Java for a class project that allows users to connect their Fitbit device, view their fitness data and earn accolades for meeting fitness targets and other milestones
- Developed web application in C++ for a class project that allows users to connect and interact with Philips Hue bulbs
- Developed a side-scroller 2D game in Unity for a class project

### PROFESSIONAL EXPERIENCE

**RezNet at Western University**, London, ON, Canada August 2015 – May 2018  
*Information Technology Coordinator*

- Led and supervised student teams for university's Internet Service Provider to diagnose and troubleshoot internet connection issues; efforts contributed to greatly improved customer satisfaction rate from customer surveying
- Taught new and returning staff members advanced troubleshooting and customer service skills during RezNet's week-long All Staff Education Conference through lectures sessions and hands-on training; resulted in increased team efficiency and decreased customer wait times on RezNet's customer support hotline
- Developed new booking system to handle high volume of customer requests; new strategy organized appointments by location and date, increasing efficiency of operations and allowing more appointments to be booked per day

**SDR Trading Ltd.**, Bridgetown, Barbados May 2017 – October 2017  
*Software Developer*

- Developed web application to consolidate various company processes into a single dashboard using HTML, CSS, AngularJS, Python, and Django; significantly improved trader efficiency and allowed automation of numerous tasks
- Overhauled existing project management practices to utilize agile methodology and trained employees on Asana platform to organize workflows and create sprints for upcoming deliverables

**CIBC FirstCaribbean International Bank**, Bridgetown, Barbados Summers 2013 – 2016  
*Intern – Investment Banking (Summers 2015, 2016)*  
*Intern – Corporate Credit Risk (Summers 2013, 2014)*

- Built a tool in Microsoft Excel using VBA to calculate the weighted average life and cost of funds required when pricing a loan; tool resulted in increased efficiency and is now used for all loan pricing calculations at the bank
- Contributed to the credit paper of a USD \$78m loan, providing extensive quantitative and qualitative analysis that supported its approval; efforts resulted in meeting client's funding deadline and the quarterly target of the team

### LEADERSHIP EXPERIENCE AND SKILLS

**Phi Delta Theta at Western University**, *Re-founder, Webmaster, Executive Secretary* January 2015 – August 2018

- Re-founded the Phi Delta Theta chapter at Western University (2015)
- Chaired recruitment initiatives and teams, resulting in initiation of 19 new members (40% chapter growth) (2016-17)
- Developed chapter website to provide up-to-date information and resources for members, alumni, and parents
- Recipient of the Watson E. Slabaugh Scholarship from the Phi Delta Theta Foundation for academic achievement; chapter, campus, and community service; and professionalism (2017)
- Recipient of three Phi Delta Theta Canadian Foundation Scholarships for excellence in scholarship, chapter and campus involvement, and community service (2016, 2017, 2018)

**Programming:** Java, JavaScript, Python, VBA, R, HTML5, CSS, SQL, C, C#, C++, TypeScript

**Frameworks:** Angular7, Django, AngularJS, MongoDB, Express.js, Node.js, PostgreSQL, Wt, Maven

**Software:** Microsoft Office, Git, Jira, Unity, Asana, JetBrains IDEs, Eclipse