John Abed

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EDUCATION

Ivey Business School, Western University, London, ON, Canada   2019
Candidate for Bachelor of Arts, Honors Business Administration (HBA) with Certificate in Entrepreneurship, 3.65 GPA
- Enrolled in combined degree program between Ivey HBA and Western University Honors Computer Science

Western University (University of Western Ontario), London, ON, Canada   2019
Candidate for Bachelor of Science, Honors Computer Science, 3.70 GPA
- Recipient of Western Admission Scholarship with incoming cumulative average of 96% (2014-Present)
- Dean's Honor List (2014-15, 2015-16)
- Developed desktop application in Java for a class project that allows users to connect their Fitbit device, view their fitness data and earn accolades for meeting fitness targets and other milestones
- Developed web application in C++ for a class project that allows users to connect and interact with Philips Hue bulbs

PROFESSIONAL EXPERIENCE

SDR Trading Ltd., Bridgetown, Barbados   May 2017 – October 2017
Software Developer
- Developed web application to consolidate various company processes into a single dashboard using HTML, CSS, AngularJS, Python, and Django; significantly improved trader efficiency and allowed automation of numerous tasks
- Overhauled existing project management to utilize agile methodology and trained developers on Asana platform to organize workflows and create sprints for upcoming deliverables

RezNet at Western University, London, ON, Canada   August 2015 – Present
Information Technology Coordinator
- Led and supervised student teams for university's Internet Service Provider to diagnose and troubleshoot internet connection issues; efforts contributed to greatly improved customer satisfaction rate from customer surveying
- Taught new and returning staff members advanced troubleshooting and customer service skills during RezNet's week-long All Staff Education Conference through lectures sessions and hands-on training; resulted in increased team efficiency and decreased customer wait times on RezNet's customer support hotline
- Developed new booking system to handle high volume of customer requests; new strategy organized appointments by location and date, increasing efficiency of operations and allowing more appointments to be booked per day

CIBC FirstCaribbean International Bank, Bridgetown, Barbados   Summers 2013 – 2016
Intern – Investment Banking (Summers 2015, 2016)
Intern – Corporate Credit Risk (Summers 2013, 2014)
- Built a tool in Microsoft Excel using VBA to calculate the weighted average life and cost of funds required when pricing a loan; tool resulted in increased efficiency and is now used for all loan pricing calculations at the bank
- Contributed to the credit paper of a USD $78m loan, providing extensive quantitative and qualitative analysis that supported its approval; efforts resulted in meeting client's funding deadline and the quarterly target of the team

LEADERSHIP EXPERIENCE AND SKILLS

Phi Delta Theta at Western University, *Re-founder, Webmaster, Executive Secretary*   January 2015 – Present
- Re-founded the Phi Delta Theta chapter at Western University (2015)
- Chaired recruitment initiatives and teams, resulting in initiation of 19 new members (40% chapter growth) (2016-17)
- Developed chapter website to provide up-to-date information and resources for members, alumni, and parents
- Recipient of the Watson E. Slabaugh Scholarship from the Phi Delta Theta Foundation for academic achievement; chapter, campus, and community service; and professionalism (2017)
- Recipient of two Phi Delta Theta Canadian Foundation Scholarships for excellence in scholarship, chapter and campus involvement, and community service (2016, 2017)

Programming: Java, HTML5, CSS, JavaScript, SQL, C++, C, Python, VBA
Frameworks: Angular, Django, AngularJS, PostgreSQL, Wt, Maven
Software: Microsoft Excel, Microsoft Word, Microsoft PowerPoint, Adobe Photoshop, Microsoft Access