John Abed

🌐 www.johnabed.com
✉ jabed.hba2019@ivey.ca
📞 705-872-8000
⊙ github.com/johnabed
in linkedin.com/in/johnabed/

🛡 Experience

IT Coordinator, RezNet; London, Ontario, Canada – 2015-2018
- Diagnosed and solved complex wired and wireless internet connection issues for customers of the ISP
- **Trained** and **managed** student teams for university's Internet Service Provider to diagnose and troubleshoot internet connection issues; efforts contributed to drastically improved customer satisfaction rates
- Developer new booking system in **Microsoft Excel** to handle high volumes of customer requests; resulted in increased efficiency of operations and allowing more appointments to be booked per day

Software Developer Intern, SDR Trading Ltd.; Bridgetown, Barbados – Summer 2017
- Developed web application to consolidate various company processes into a single dashboard using **HTML**, **CSS**, **JavaScript**, **AngularJS**, **Python**, and **Django**; significantly improved staff workflow and automated numerous tasks
- Overhauled existing project management process to utilize **agile practices** and trained employees on **Asana** to organize workflows and create sprints for upcoming deliverables

Summer Analyst, CIBC FirstCaribbean International Bank; Bridgetown, Barbados – Summer 2013-2016
- Built a model in **Microsoft Excel** using **VBA** to calculate the weighted average life and cost of funds required when pricing a loan; model is now used for all loan pricing calculations at CIBC FCIB
- Provided extensive **quantitative** and **qualitative analysis** to support approval of a USD $78m loan in the hospitality/ tourism sector; client's funding deadlines were met as well as the quarterly targets of the Investment Banking team

📖 Education

Ivey Business School, Western University, London, ON, Canada – 2019
Candidate for Bachelor of Arts, Honors Business Administration (HBA) with Certificate in Entrepreneurship, 3.70 GPA

Western University (University of Western Ontario), London, ON, Canada – 2019
Candidate for Bachelor of Science, Honors Computer Science, 3.75 GPA
- Dean's Honor List (2014-15, 2015-16, 2017-18)
- Recipient of Western Admission Scholarship with incoming cumulative average of 96% (2014-2018)

⚒ Skills

Languages: HTML5, CSS, JavaScript, SQL, Java, C, Python, VBA, C++, C#, R, TypeScript
Tools and Frameworks: Angular, Django, MongoDB, Git, Jira, Unity, Asana, Maven, JetBrains IDEs, Microsoft Excel

💼 Projects

Green Monkey Chocolatier – Feb 2019
- **MEAN** (**Angular 7**) web application to manage manufacturing and retail operations of business

Go Johnny Go! – Apr 2018
- 2D side-scroller shooter game made in **C#** using **Unity.** Click here to play!

Ambience – Dec 2017
- Web application that allows users to control their Philips Hue devices. Made in **C++** using **Wt** and **Hue API**

FitByte – Mar 2016
- Desktop application that allows a user to view their Fitbit activity. Made in **Java** using **Swing** and **Fitbit API**

👥 Extracurriculars

Re-founder & Webmaster, Phi Delta Theta Ontario Beta; London, Ontario, Canada – 2015-2019
- Re-founded Ontario Beta chapter at Western University (2015
- Chaired recruitment initiatives and teams, resulting in initiation of 19 new members (40% chapter growth) (2016-17)
- Developed chapter website to provide up-to-date information and resources for members, alumni, and parents
- Recipient of four Phi Delta Theta Canadian Foundation Scholarships for excellence in scholarship, chapter and campus involvement, and community service (2016, 2017, 2017, 2018)