JOHN LANGSTON

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SUMMARY

Front-End Developer | CMS Specialist with **6+ years** of experience crafting responsive, high-scale user interfaces. Skilled in building robust front-end architectures and optimizing CMS-driven pages for dynamic high-performance applications using JavaScript frameworks (React, Node.js). Proven ability to enhance user experiences and collaborate in agile environments. Experienced in enhancing AI LLMs to improve user chatbot interactions in dynamic, data-driven settings. Seeking to advance digital user experiences with the latest innovative technologies.

EXPERIENCE

Front-End Developer *2024 - present*
Mystic Interactive – Austin, Texas
- **Website Development**: Front-end development for the Crystal Conquest MOBA VR game website.
- **Core Technologies**: HTML5, CSS3, JavaScript (ES6), jQuery, Bootstrap, REST API integrations.
- **Frameworks & Libraries:** React.js / Vite, Vue.js 3, Material UI, DevExpress, Chakra UI, Formik.
- **Content Management**: SquareSpace, HubSpot, and domain name configuration.
- **Cloud & DevOps**: AWS (S3, EC2, Amplify), Atlassian BitBucket, Git, Docker.

AI Writing Engineer *2023 - present*
Outlier – California (Remote)
- **Contracted** with **OpenAI**, **Scale***,* and **Meta** for specialized large language model (LLM) projects.
- **Senior QA & Data Insights:** Evaluated and refined **2,000+** LLM assessments, achieving an average **4.4/5** audit score from **10+** product management teams. Enhanced AI logic, instructional adherence, concision, safety, accuracy, and user satisfaction to advance state-of-the-art (SOTA) responses.
- **Training Quality Optimization:** Analyzed and quality-assessed work from thousands of human AI trainers, providing structured feedback that improved and mentored trainer quality, earning recognition as a top-tier Oracle-level senior reviewer.
- **Multimedia AI Development:** Led testing for advanced spoken and video interactions in prototype AIs, improving user environment evaluation and engagement.

Front-End Developer *2020 - 2022*
Motiv – Austin, Texas
- **Website Development**: for high-profile clients including the **Cayman Islands Government**, **Stem Cell Institute**, **Thomson Reuters**, and **ABC Fine Wine & Spirits**.
- **Oracle Cloud**: Oracle Content Management (OCM), Eloqua, Oracle Commerce Cloud (OCC).
- **OCM**: AI data-driven CMS, sites, apps, portals, OCM toolkit, server migrations, news feed automation.
- **Tech Stack**: React, GraphQL, Knockout.js, Node.js, JavaScript, HTML, CSS, Bootstrap, Mustache.
- **Content & UX Strategy**: Developed asset data containers, taxonomies, and publishing workflows.
- **Cayman Islands Government:** Optimized layouts, components, and architecture for **2,000+** CMS-driven pages across **six major sites**, enhancing accessibility and mobile responsiveness.
- **Expanded Motiv's OCM**: with **200+** internal docs, custom components, scripts, & automation tools.

Web Developer *2018 - 2020*
The Sails Company – Austin, Texas
- **Website Development:** Scaled user growth for the real estate app **Seller's Shield** from **1,000+** to over **10,000 users**; developed apps for enterprise IoT monitoring (**Avimesa**), legal filing (**CLAS**), and custom bookkeeping for various Texas title companies.
- **Tech Stack:** Sails.js, Node.js, Vue.js, JavaScript, HTML, CSS, LESS, PHP, Grunt, Bootstrap.
- **DevOps**: Heroku, Cloudflare, GitHub, Papertrail, monitoring, alerts.
- **Databases:** MySQL, MongoDB, MSSQL, PostgreSQL, Redis; **Integrations:** Zoho CRM, AWS S3, Sendgrid, Stripe; **UX:** Adobe XD, Sketch, Photoshop.

User Experience (UX) Specialist *2015 – 2018 | UserTesting* – Mountain View, California (remote) |

UX research for **2000+** mobile/desktop apps, games, websites, & prototypes.

AppleCare Technician *2012 – 2014 | Apple Inc* – Austin, Texas | Supported **10,000+** customers with
desktop and mobile issues, capturing data on **500+** emerging issues for engineering teams.

EDUCATION

Bachelor of Arts (BA): Communications Media & Journalism *2012*
St. Edward's University, Austin, Texas

Oracle Cloud Platform Content Management Certified Specialist *2021*
Oracle Corporation, Austin, Texas