

# John Almodovar

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Diamond Bar, CA 91765

## **Education**

**Rithm School** – San Francisco, CA

17-week software engineering boot camp

**Mt. San Antonio College** – Walnut, CA

**Associate of Science:** Marketing

## **Professional Summary**

10 years of experience in the Food Industry holding managerial positions. Excellent reputation for resolving problems and improving customer satisfaction.

## **Skills**

- **Office Language:** Microsoft Word, PowerPoint
- **Marketing Strategy Development**
- **Programing Language:** JavaScript, HTML, CSS
- **Social Media Strategy**

## **Work Experience**

**Supervisor of Back End Operations** | Half n Half Tea Express – Rowland Heights, CA

02/2020 – 04/2023

- Trained team members in successful strategies to meet operational and sales targets.
- Implemented daily operating procedures to keep the store clean, adequately stocked and well-organized.
- Maintained focus during busy times and delegated tasks to employees to keep business running smoothly.
- Effectively allocated tasks during high-traffic times to keep operations running smoothly and employees focused.

**Shift Supervisor** | Ninja Sushi and Grill – Corona, CA

03/2017 – 09/2018

- Applied strong leadership talents and problem-solving skills to maintain team efficiency and organize workflows.
- Handled customer complaints, resolved issues and adjusted policies to meet changing needs.
- Maintained compliance with company policies, objectives and communication goals.
- Established effective employee schedules and delegated tasks to take advantage of individual abilities and meet expected demands.