John V. Barbachano

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June 17, 1991| Age: 28
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- Possesses 8 years of experience in the area of solutions design, implementation and maintenance of several applications.
- Maintains high standards for the output product that contains stability and superior quality for the application.
- Willing to learn and can easily adapt to new technologies.
- Willing to work either as independent player or part of a team
- Able to perform a variety of tasks within a wide range of roles and responsibilities.
- Can work under pressure and deliver desired result on set deadline

Skills Inventory

9	Solutions Design	8	IIS and .Net Applications
8	Project Management	8	Team Foundation Server/ Service Desk Tool
10	Change Management	8	MS SQL Server and SSIS
10	Requirements Elicitation	9	SAP Integration and Testing
10	Issue Management and Resolution	9	Data Migration
10	Technical Analysis, Data and Root Cause Analysis	10	Test Script Creation
7	SQL Scripting	10	Integration and User Acceptance Testing
5	Basic HTML/CSS/Javascript	10	Technical Documentation

Note: 10 being the highest

Work History

Systems Analyst **February 2017 - Present** (Associate Technical Specialist 1 from Feb 2017 – Jan Dec 2019 Associate Technical Specialist 2 from Jan 2020–Present)	**Alliance Software Inc.** **3 years 3 months Total Experience** **Expertise:** *Application development outsourcing, high level BPO work, Quality Assurance and Testing Services, UX design, System and Application Documentation and Vulnerability Assessment services.

Responsibilities:
Assigned to Unilab, Inc. since February 2017 as part of Unilab Managed Services for Various Applications

- Works with Alliance Project Manager (PM), Unilab Project Manager (PM), Project Sponsors, Software Developers, QA Testers, Unilab Infrastrature and Deployment Team for the successful end-to-end implementation of ground up projects and RFCs using Waterfall SDLC.
- Works with Unilab PM when a Project Sponsor taps the Team for a new ground up project or enhancement of existing system. Output gap analysis or any report as requested by Project Sponsor. May also require walkthrough of existing systems to Project Sponsor.
- Requirements elicitation with Project Sponsors and business users or other applications admin (if there are integration with existing apps). Output Function Lists document for approval of stakeholders. Function List document is just a list of requirements to be used for work estimation by Alliance PM.
- Work closely with Project Sponsor to design the system based on the approved Function Lists document. Output Functional Specifications Design (FSD) document for approval of stakeholders. FSD includes system architecture, process workflows, technical design and Interface Mockups to be approved by Project Sponsor. Logos will be provided by client or outsourced, but mockups will be designed by System analyst using mockup tools (Visio, Moqups).
- Work closely with Developers and QA Tester during Development and Testing for any gap on the design or system limitations to be coursed through to the client. Update documents as needed.
- Create Integration Test Script and User Acceptance Test Script in preparation to developer's software releases.
- Prepare staging and UAT servers with help from Developers and Infra Team.
- Configure and deploy all releases on staging and UAT servers (mostly IIS and database in SQL Server Management Studio, firewall setup).
- Perform Integration testing after it passes QA testing.
- Perform UAT with Project Sponsors and other system users.
- Create User Manuals, Work instructions and other documentations for training with help from Project Sponsor.
- Facilitate all Go Live activities with stakeholders including Production server setup with Infra, Change Advisory Review, Production Deployment, Release Notices and network setup if app is accessible over the internet.
- Facilitate fixes on all issues reported during one month hypercare/warranty period.
- After one month hypercare, issues reported will be handled as support tickets. Facilitate ticket creation to closing of support tickets in Team Foundation Server (TFS) or Service Desk Tool following Service Level Agreements with Unilab.
- Work with Audit Team and Application Admin for Annual Audit and Computer System Validation of new projects. Audit Findings will be considered as separate project.
- Performs other tasks as required by Alliance PM.

Projects Handled:
1. **Single Source People Management(SSPM):** Web based app used by HR for headcount reports and management. This is integrated with SAP Success Factors for people master and Active Directory for single sign on.
2. **ULink:** Web based app used by Sourcing and Materials Management (SSM) for quality management, material management and other SMM processes. This app is integrated with

Active Directory for single sign on, SAP for vendor, material master, order management and quality notification.
3. **TRAC:** Web based app used by Regulatory Team as document repository and reporting. This is integrated with a cloud based document management vendor, Active Directory for single sign on and Tableau.
4. **National Incentive Computation.** Web based app used by multiple divisions to compute the incentives of employees including medical representatives. This app is integrated with Active Directory for single sign on
5. **Canteen POS:** Desktop app used by three separately located Canteens for payment and reports.

Systems Deployment Engineer	**Advanced Card Systems Ltd. (Manila Office)**
January 2014 - February 2017	**5 years Total Experience**
3 years 2 months	*Subsidiary of HNA Technology Investments Holding Ltd.*
Junior Systems Deployment Engineer	**Expertise:**
March 2012 - December 2013	Automatic Fare Collection System (AFCS)
1 year 10 months	Micro-payment application of smart card technology

Responsibilities:
- Implement AFC (Automatic Fare Collection – Bus and Train) and other smart card application projects (Retail) on schedule.
- Effectively translate customer requirements into Business User Requirements (BUR)
- Onsite system implementation providing user acceptance, troubleshooting expertise, constant monitoring and efficient maintenance of the project.
- Works closely with internal software developers, hardware providers, integration team, test team and sales engineers to deliver customer user requirements.
- Adapt to new technologies and system changes to effectively relay the knowledge to client and other business units concerned.
- Work closely with Team Lead in improving practices and processes to contribute to team's success.
- Provide onsite or remote technical support to international and local clients.
- Work closely with Sales Engineers during system demonstrations, site visits, initial requirement gathering and technical meetings to secure potential clients.
- Facilitate system demonstrations and trainings with the client

Projects Handled:
1. **International Projects:**
Team Lead, Smart Card Application on Bus/Train/Retail
- Successfully implemented end-to-end smart card application projects onsite to Hong Kong, Kenya, Nigeria, Myanmar and Mauritius as Team Lead.
Support Engineer, Smart Card Application on Bus
- Successfully implemented end-to-end smart card application projects onsite to Malaysia as a team member.
2. **Local Projects:**
Team Lead, Smart Card Application on Retail
- Successfully replace paper tickets with Smart card for event and concert goers at MoA Arena
- Automation of SM's Ice Skating Rink access
- One of Team Leads for Nationwide implementation of SM's E-Plus Project

Achievements

Licensed ECE, Passed ECE October 2011 Licensure Exams with Average of 90.10.
3 times recognized with perfect client rating from Client Evaluation with Unilab, Inc. in Alliance.
Consistent 'Above Expectations' rating from Alliance Professional Evaluation System.
Awarded twice for Engineer of the Quarter on projects involving Kenya (Q3 2013) and MoA Arena project (Q4 2014) in ACS Technologies.
Salesman of the group during New Graduate Trainee Program in ACS Technologies Ltd.

Education

Bachelor's Degree in Electronics Communications (ECE)
University of the Cordilleras, Baguio City
SY 2007-2011

Character References

To be provided upon request.