VA PANEL POC

High Level Process Summary

- Visitor Opens VA Panel
- Registering the Chat Button Div Container
- Embedded Chat Button is loaded with online/offline status
- If Required check button status and update FAQ copy accordingly
- Visit Clicks Chat Button
- Listen for Chat Session Started Event to hide VA Panel
- Listen for Chat Session Ended Event/Exit Survey Submitted Event to re-show VA Panel

Where is the code?

Everything is in brand specific branches as each solution is custom and specifically different.

HSBC CMB

Go here https://github.com/johnbeadle/VA-PANEL-POC/tree/cmb/final

HSBCNet

WIP here https://github.com/johnbeadle/VA-PANEL-POC/tree/hsbcnet/develop