YOHANS(JOHN) BEKELE

SENIOR SECURITY OPERATIONS ANALYST

PROFESSIONAL SUMMARY

A seasoned specialist with extensive expertise in data management and process optimization, utilizing various programming languages such as JavaScript, Python, SQL, and Bash. Proven track record in enhancing user experiences and resolving complex technical issues. Demonstrates strong analytical skills with proficiency in cloud service integration and application security. Possesses significant experience in the development, deployment, and management of applications on AWS Cloud, ensuring secure operations within budget constraints and effectively testing requests.

CONTACT

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SKILLS

- Node.js knowledge
- Python programming
- Backend frameworks
- Source control
- Deployment pipelines
- Risk assessment
- Analytical thinking
- Endpoint protection
- Wireless security
- Cloud security
- JavaScript expertise
- Web security practices
- Version control
- Cloud service integration
- Back end development
- Network security
- Phishing detection
- Vulnerability assessment
- Application security

EXPERIENCE

Product Application support Specialist
AUG 2024 - PRESENT | Thomson Reuters, gdansk

- Utilized Microsoft SQL Server and XML for data management.
- Collaborated on hybrid work projects across Poland.
- Developed and optimized application processes for clients.
- Implemented solutions to enhance product functionality and user experience.

- manage client Citrix environments, ensuring seamless application performance and user satisfaction.
- investigte and resolve complex Microsoft SQL Server issues, demonstrating strong problem-solving skills and technical expertise.

Financial Analyst
MAR 2023 - JUL 2024 | state street, gdansk, pomerinian

- Collected and analyzed financial data to identify trends and discrepancies.
- Utilized advanced Excel functions such as pivot tables, VLOOKUPs and macros to streamline manual tasks associated with data entry and analysis.
- Advised senior leadership team on strategic decisions related to revenue growth and cost savings opportunities.
- Championed new regulatory compliance initiatives, ensuring adaptability and a keen understanding of legal and compliance software functionalities.
- Collaborated with international teams on financial forecasting.

Senior Process Executive
MAR 2022 - APR 2023 | Infosys , lodz, Łódź

- Provided technical guidance and training to new team members on processes, procedures and policies.
- Spearheaded the development and implementation of a comprehensive business process management system, focusing on optimizing IT processes and enhancing system efficiencies across the organization.
- Led a transformative initiative to redesign the customer onboarding process, integrating advanced IT solutions to significantly improve user experience and operational effectiveness.
- Facilitated effective cross-departmental collaboration to integrate customer feedback into IT process improvements, directly contributing to a 15% increase in customer satisfaction scores through enhanced IT service management strategies.

Data Analyst
AUG 2022 - FEB 2023 | Cisco, krakow, województwa małopolskiego,

- Created SQL queries to extract data from multiple sources for reporting purposes.
- Resolved conflicts between source and target systems by implementing suitable reconciliation techniques.
- Assisted in developing test scenarios based on user acceptance criteria prior to production release.
- Analyzed results from end-to-end tests conducted during development phase before going live with application.

Data Analytics Engineer
FEB 2017 - JAN 2019 | Commercial bank of Ethiopia , Addis Abeba

- Conducted research on customers' background information and verified their source of funds.
- Identified gaps in existing AML processes and procedures and recommended solutions to improve effectiveness.
- Collaborated with internal stakeholders such as legal department, risk management team and other departments to ensure compliance with applicable AML regulations.
- Developed reports detailing findings from investigations into potential violations of anti-money laundering laws or regulations.

EDUCATION

Bachelor of Science (B.S.) in IT in Bussiness
FEB 2024 | WSB University , torun

Bachelor of Science (B.S.) in infromation technology
SEP 2021 | Rifty valley university , Ethiopia

LANGUAGES

- **English**
  Fluent