

FREQUENTLY ASKED QUESTIONS

How do I know if I'm entitled to compensation?

You can check the eligibility of your claim via our web form. It only takes 3 minutes and can give instant feedback as to the eligibility of your claim.

The airline refused to compensate me already - what can I do?

If you think you're entitled to compensation for your flight problem and the airline won't do anything about it, not to worry!

How much compensation will I receive?

The amount of flight delay compensation you can claim runs on a sliding scale from €250 to €600 per passenger.

Can I claim on behalf of a child?

Children have the same right to flight delay compensation as adults:
All passengers are eligible to claim the same amount of money.

SUBMIT A QUESTION