

JOHN JACKSON

INFORMATION TECHNOLOGY SPECIALIST

CONTACT

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johnjackson@linuxmail.org email
<https://informationtechnologyspecialist.github.io/>

PROFESSIONAL SUMMARY

Experienced in securely erasing drives,

managing partitions,

and installing operating systems and software.

Skilled in diagnosing issues, performing backups,

and ensuring systems run smoothly and securely.

<https://youtube.com/playlist?list=PLqPG519loxAFgaj6TNEEtKaHGRq2aeQO&si=7bNafUsWZmx3UatS>

<https://chatgptlogs.github.io/>

<https://computerguide.github.io/>



EDUCATION

Associate in Science (A.S.) in Cyber Security

Aiken Technical College, Aiken SC

Bachelors in Advanced Computer Science

UAT (University of Advancing Technology)

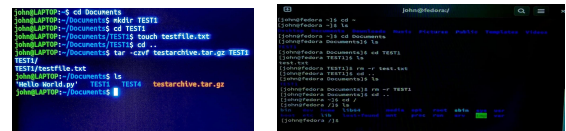
AREAS OF STUDY

- A+ 901 – 902
- Network +
- Security +
- Server +
- Linux +

EXPERIENCE

April 2014 - present
System Administrator
Linux Server

- I possess a solid grasp of both hardware and software functionalities, enabling me to effectively troubleshoot and optimize systems.
- I am knowledgeable in OS installation and partition management
- I have studied the command line interface (CLI) in-depth.
- I have a solid understanding of virtualization technologies.
- I am adept at SSH and proficient in remotely connecting to computers and devices.



Data Entry Specialist

July 2019 - present

- I am adept at accurately entering data into various digital formats, performing verification and validation checks, maintaining confidentiality, utilizing data entry software efficiently, collaborating with team members, identifying and reporting discrepancies, organizing records, adhering to company policies, improving processes, and providing support in administrative tasks as needed.

December 2006 - Present
PC Repair Technician
Computer Repair & Sales



As a computer repair technician, my duties involve diagnosing and fixing hardware and software issues, installing and configuring operating systems and software, providing technical support to users, maintaining repair records and spare parts inventory, and staying updated on industry trends.

Hardware and software installation
System updates and upgrades
Configuration Management
Hardware Troubleshooting
Network Troubleshooting and Administration
Desktop Troubleshooting
End point configurations
Programming
Web Security
Server Maintenance and Management
Virtualization
Technical Support
System Monitoring
Incident Management
Cloud Computing
Remote Access
Storage Management
User Management
Database Management
Privacy Settings
OS Hardening
Linux Administration
IT Documentation
Firewall Configuration
Software Management
Network Security
Virus Protection
Port Security
Remote Conferencing Support
Packet Loss Testing

