



# Johnny Chan

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in/jc-20 

## Experience

### Solutions Developer, Otto International

03/2021 - 01/2024

- Revamped WordPress-based eLearning platform and multiple company front and back-facing websites
- Implemented enhancements and refactoring to an HRIS system
- Support the UAT readiness for internal and external projects
- Maintained existing web applications and planned necessary timely updates
- Worked with cross-functional teams/end users to research and develop new features
- Provided training and resources to application owners to onboard them on to new systems

### Junior System Support Officer, Otto International

10/2018 - 02/2021

- Provided first level help desk support and second level software related support to all internal users
- Educated users about digital solutions, self-learning, and the tools available
- Contributed to webcasts/webinars to teach users about digitalization
- Conducted IT inductions for new joiners about the IT policy and help with IT training

### Audio-Visual Services Specialist Assistant, American Community Schools of Athens

09/2013 - 06/2014

- Managed daily inventory checks of audio-visual equipment
- Serviced projectors and interactive whiteboards around classrooms
- Arranged setting up school events

## Education

### BSc (Hons) Computer Science, Aberystwyth University

2014 - 2017

- Relevant modules: Software Development Life Cycle, Problems and Solutions, Web Programming, Modelling Persistent Data, Developing Internet-Based Application, Agile Methodologies

## Skills

**Languages:** HTML/CSS, PHP, JavaScript, SQL

**Others:** WordPress, Elementor, GitHub, jQuery, Bootstrap, SEO

## Notable Projects

### Staffhub (HRIS System)

- Led and managed the Performance and Remuneration Module lifecycle
- Implemented enhancements to modules on a system based on ASP.NET
- Liaised with key stakeholders in gathering and translating requirements
- Adopted Gitflow for managing branches, features, and hotfixes
- Practised a modified Scrum methodology
- Worked individually using **JavaScript** and **SQL**

### Otto International Website

- Redesigned the public-facing website of the company based on **WordPress**
- Documented sitemap and wireframes during the planning process
- Utilised Elementor during the page design process
- Integrated MailChimp for monthly newsletters
- Reviewed content to be **SEO** friendly
- Collaborated with a designer and used **HTML/CSS** and **JavaScript**

### MyLearning

- Redesigned an internal E-learning platform based on **WordPress**
- Adopted custom post types for learning content
- Utilised LearnDash LMS plugin courses and quizzing content
- Worked individually using **HTML/CSS**, **JavaScript**, and **PHP**

### Major Project (University)

- Implemented a web application and Apple mobile app to collaborate with different activity trackers
- Gathered and compared user fitness information with Fitbit's API and Apple's HealthKit

## Certificates

- AWS Certified Cloud Practitioner

05/2023