



# Experience

## **Solutions Developer, Otto International**

04/2020 - Present

- Revamped WordPress based E-learning and company website
- Implemented enhancements and refactoring to a HRIS software
- Maintained existing web applications and planned necessary timely updates
- Worked with cross-functional teams/end users to research and develop new features
- Provided training and resources to application owners to onboard them on new web systems

### Junior System Support Officer, Otto International

10/2018 - 04/2020

- Provided first level help desk support and second level software related support to all internal users
- Educated users about digital solutions, self-learning, and the tools available
- Contributed to webcasts/webinars to teach users about digitalization
- Conducted IT inductions for new joiners about the IT policy and help with IT training
- Operated live streams for company's business updates

## Audio-Visual Services Specialist Assistant, American Community Schools of Athens

09/2013 - 06/2014

- Managed daily inventory checks of audio-visual equipment
- Serviced projectors and interactive whiteboards around classrooms
- Arranged setting up school events

## Education

## BSc (Hons) Computer Science, Aberystwyth University

2014 - 2017

Relevant modules: Web Development Tools,
Software Development Life Cycle, Web Programming,
Modelling Persistent Data, Developing Internet Based Application, Agile Methodologies

## **Skills**

Languages: HTML/CSS, PHP, JavaScript, SQL

Others: Wordpress, GitHub, jQuery, Bootstrap,

SEO

## **Notable Projects**

#### Staffhub (HRIS System)

- Led and managed the Performance and Remuneration Module lifecycle
- Implemented enhancements to modules on a system based on ASP.NET
- Liaised with key stakeholders in gathering and translating requirements
- Adopted Gitflow for managing branches, features, and hotfixes
- Practised a modified Scrum methodology
- Worked individually using JavaScript and SQL

#### **Otto International Website**

- Redesigned the public-facing website of the company based on WordPress
- Documented sitemap and wireframes during the planning process
- Utilised Elementor during the page design process
- Integrated MailChimp for monthly newsletters
- Reviewed content to be **SEO** friendly
- Collaborated in a team of two using HTML/CSS and JavaScript

### **MyLearning**

- Redesigned an internal E-learning platform based on WordPress
- Adopted custom post types for learning content
- Utilised LearnDash LMS plugin courses and quizzing content
- Worked individually using HTML/CSS, JavaScript, and PHP

#### **Major Project (University)**

- Implemented a web application and Apple app to collaborate with different activity trackers
- Gathered and compared user fitness information with Fitbit's API and Apple's HealthKit

# Certificates

AWS Certified Cloud Practitioner

05/2023