

## Profile

Results-oriented Solutions Developer with 5+ years of experience and a proven track record of success in revamping web-based platforms and enhancing digital systems. Excel in implementing innovative solutions and collaborating with cross-functional teams to deliver impactful results.

## Experience

### Solutions Developer, Otto International

03/2021 – 01/2024

- Revamped WordPress based E-learning and company website
- Implemented enhancements and refactoring to a HRIS system
- Maintained existing web applications and planned necessary timely updates
- Worked with cross-functional teams/end users to research and develop new features
- Provided training and resources to application owners to onboard them on new web systems

### Junior System Support Officer, Otto International

10/2018 – 02/2021

- Provided first level help desk support and second level software related support to all internal users
- Educated users about digital solutions, self-learning, and the tools available
- Contributed to webcasts/webinars to teach users about digitalization
- Conducted IT inductions for new joiners about the IT policy and help with IT training
- Operated live streams for company's business updates

## Education

### BSc (Hons) Computer Science, Aberystwyth University

09/2014 – 07/2017

Relevant modules: Software Development Life Cycle, Problems and Solutions, Web Programming, Modelling Persistent Data, Developing Internet-Based Application, Agile Methodologies

## Skills

**Languages:** HTML/CSS, PHP, JavaScript, SQL

**Others:** WordPress, Elementor, GitHub, jQuery, Bootstrap, SEO, Jira Automation

## Notable Projects

### StaffHub (HRIS System)

- Led and managed the Performance and Remuneration Module lifecycle
- Implemented enhancements to modules on a system based on ASP.NET
- Liaised with key stakeholders in gathering and translating requirements
- Adopted **Gitflow** for managing branches, features, and hotfixes
- Practised a modified Scrum methodology
- Worked individually using **JavaScript** and **SQL**

### Otto International Website

- Redesigned the public-facing website of the company based on **WordPress**
- Documented sitemap and wireframes during the planning process
- Utilised **Elementor** during the page design process
- Integrated MailChimp for monthly newsletters
- Reviewed content to be SEO friendly
- Collaborated with a designer and used **HTML/CSS** and **JavaScript**

### MyLearning

- Redesigned an internal E-learning platform based on **WordPress**
- Adopted custom post types for learning content
- Utilised LearnDash LMS plugin courses and quizzing content
- Worked individually using **HTML/CSS**, **JavaScript**, and **PHP**

## Certificates

- AWS Certified Cloud Practitioner (05/2023)