# $crm\_activity list$

| Column                              | Type         | Null | Default | Links to  | Comments | MIME |
|-------------------------------------|--------------|------|---------|---|----------|------|
| CRM_ Activity_SerialNo (Primary)    | int(11)      | No   |         |   |          |      |
| CRM_ Activity_Name                  | varchar(50)  | No   |         |   |          |      |
| CRM_ Activity_Date_Start            | date         | No   |         |   |          |      |
| CRM_ Activity_Notif                 | int(1)       | No   |         |   |          |      |
| CRM_Activity_Notif_Time             | time         | No   |         |   |          |      |
| CRM_ Acivity_Description            | varchar(255) | No   |         |   |          |      |
| CRM_Activity_Task_SerialNo_FK       | int(11)      | No   |         | crm_tasklist -> CRM_Task_SerialNo               |          |      |
| CRM_Activity_Task_Name              | varchar(50)  | No   |         |   |          |      |
| CRM_Activity_Date_End               | date         | No   |         |   |          |      |
| CRM_ Activity_Callendar_SerialNo_FK | int(11)      | No   |         | crm_calendarlist -> CRM_Callendar_SerialNo      |          |      |
| CRM_Activitylist_Login_SerialNo_FK  | int(11)      | No   |         | crm_admin_user_login -> CRM_User_Login_SerialNo |          |      |
| CRM_Activitylist_Login_Name         | varchar(100) | No   |         |   |          |      |
| CRM_Activitylist_Date_Added         | date         | No   |         |   |          |      |
| CRM_Activitylist_Date_Updated       | date         | No   |         |   |          |      |

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| Keyname              | Type  | Unique | Packed | Column                              | Cardinality | Collation | Null | Comment |
|----------------------|-------|--------|--------|-------------------------------------|-------------|-----------|------|---------|
| PRIMARY              | BTREE | Yes    | No     | CRM_ Activity_SerialNo              | 0           | A         | No   |         |
| activity_calendar_fk | BTREE | No     | No     | CRM_ Activity_Callendar_SerialNo_FK | 0           | A         | No   |         |
| activity_task_fk     | BTREE | No     | No     | CRM_Activity_Task_SerialNo_FK       | 0           | A         | No   |         |
| activity_login_fk    | BTREE | No     | No     | CRM_Activitylist_Login_SerialNo_FK  | 0           | A         | No   |         |

# $crm\_admin\_contact\_details$

| Column Type Null Default Links to Comments |
|--|
|--|

| CRM_Contact_Detail_SerialNo (Primary) | int(11)      | No |  |
|---------------------------------------|--------------|----|--|
| CRM_User_Contact_Detail_FK            | int(11)      | No | crm_admin_user_details -> CRM_User_Detail_SerialNo |
| CRM_Admin_Contact_Type                | varchar(20)  | No |  |
| CRM_Admin_Contact_Detail              | varchar(50)  | No |  |
| CRM_Contact_Status                    | int(1)       | No |  |
| CRM_Contact_Login_FK                  | int(11)      | No | crm_admin_user_login -> CRM_User_Login_SerialNo    |
| CRM_Addedby                           | varchar(100) | No |  |
| CRM_Date_Added                        | date         | No |  |
| CRM_Updatedby                         | varchar(100) | No |  |
| CRM_Date_Updated                      | date         | No |  |

| Keyname          | Type  | Unique | Packed | Column                      | Cardinality | Collation | Null | Comment |
|------------------|-------|--------|--------|-----------------------------|-------------|-----------|------|---------|
| PRIMARY          | BTREE | Yes    | No     | CRM_Contact_Detail_SerialNo | 0           | A         | No   |         |
| user_contact_fk  | BTREE | No     | No     | CRM_User_Contact_Detail_FK  | 0           | A         | No   |         |
| contact_login_fk | BTREE | No     | No     | CRM_Contact_Login_FK        | 0           | A         | No   |         |

# crm\_admin\_user\_details

| Column                             | Type        | Null | Default | Links to  | Comments | MIME |
|------------------------------------|-------------|------|---------|---|----------|------|
| CRM_User_Detail_SerialNo (Primary) | int(11)     | No   |         |   |          |      |
| CRM_User_Login_SerialNo_FK         | int(11)     | No   |         | crm_admin_user_login -> CRM_User_Login_SerialNo |          |      |
| CRM_Salutations                    | varchar(10) | No   |         |   |          |      |
| CRM_First_Name                     | varchar(50) | No   |         |   |          |      |
| CRM_Middle_Name                    | varchar(25) | No   |         |   |          |      |
| CRM_Last_Name                      | varchar(25) | No   |         |   |          |      |
| CRM_Extensions                     | varchar(10) | No   |         |   |          |      |
| CRM_Extensions                     | varchar(10) | No   |         |   |          |      |

| CRM_Job_Title               | varchar(20)  | No |  |
|-----------------------------|--------------|----|--|
| CRM_Admin_Gender            | varchar(10)  | No |  |
| CRM_Admin_Email             | varchar(30)  | No |  |
| CRM_Admin_Highest_Education | varchar(40)  | No |  |
| CRM_Admin_Location          | varchar(50)  | No |  |
| CRM_Admin_Status            | int(1)       | No |  |
| CRM_Addedby                 | varchar(100) | No |  |
| CRM_Date_Added              | date         | No |  |
| CRM_Updateby                | varchar(100) | No |  |
| CRM_Date_Updated            | date         | No |  |

| Keyname                    | Type  | Unique | Packed | Column                     | Cardinality | Collation | Null | Comment |
|----------------------------|-------|--------|--------|----------------------------|-------------|-----------|------|---------|
| PRIMARY                    | BTREE | Yes    | No     | CRM_User_Detail_SerialNo   | 0           | A         | No   |         |
| CRM_User_Login_SerialNo_FK | BTREE | No     | No     | CRM_User_Login_SerialNo_FK | 0           | A         | No   |         |

# $crm\_admin\_user\_general\_permissions$

| Column                                   | Type    | Null | Default | Links to   | Comments | MIME |
|--|---------|------|---------|--|----------|------|
| CRM_User_Permission_SerialNo (Primary)   | int(11) | No   |         |  |          |      |
| CRM_User_Permission_Role_SerialNo_FK     | int(11) | No   |         | crm_admin_user_module_permissions -> CRM_User_Module_Permission_SerialNo |          |      |
| CRM_Task_Permission                      | int(1)  | No   |         |  |          |      |
| CRM_User_Permission                      | int(1)  | No   |         |  |          |      |
| CRM_Export_permission                    | int(1)  | No   |         |  |          |      |
| CRM_Cases_permission                     | int(1)  | No   |         |  |          |      |
| CRM_Reports_Permission                   | int(1)  | No   |         |  |          |      |
| CRM_Concession_Permission                | int(1)  | No   |         |  |          |      |
| CRM_Permission_Status                    | int(1)  | No   |         |  |          |      |
| CRM_General_Permission_Login_SerialNo_FK | int(11) | No   |         | crm_admin_user_login ->  |          |      |

|                  |              |    | CRM_User_Login_SerialNo |  |
|------------------|--------------|----|-------------------------|--|
| CRM_Addedby      | varchar(100) | No |                         |  |
| CRM_Date_Added   | date         | No |                         |  |
| CRM_Updateby     | varchar(100) | No |                         |  |
| CRM_Date_Updated | date         | No |                         |  |

| Keyname             | Type  | Unique | Packed | Column                                   | Cardinality | Collation | Null | Comment |
|---------------------|-------|--------|--------|--|-------------|-----------|------|---------|
| PRIMARY             | BTREE | Yes    | No     | CRM_User_Permission_SerialNo             | 0           | A         | No   |         |
| permission_role_fk  | BTREE | No     | No     | CRM_User_Permission_Role_SerialNo_FK     | 0           | A         | No   |         |
| permission_login_fk | BTREE | No     | No     | CRM_General_Permission_Login_SerialNo_FK | 0           | A         | No   |         |

### $crm\_admin\_user\_login$

| Column                            | Type         | Null | Default | Links to  | Comments | MIME |
|-----------------------------------|--------------|------|---------|---|----------|------|
| CRM_User_Login_SerialNo (Primary) | int(11)      | No   |         |   |          |      |
| CRM_Login_Username                | varchar(20)  | No   |         |   |          |      |
| CRM_Login_Password                | varchar(255) | No   |         |   |          |      |
| CRM_Account_Status                | int(1)       | No   |         |   |          |      |
| CRM_Login_fk                      | int(11)      | No   |         | crm_admin_user_login -> CRM_User_Login_SerialNo |          |      |
| CRM_Addedby                       | varchar(100) | No   |         |   |          |      |
| CRM_Date_Added                    | date         | No   |         |   |          |      |
| CRM_Updateby                      | varchar(100) | No   |         |   |          |      |
| CRM_Date_Updated                  | date         | No   |         |   |          |      |

| Keyname | Type  | Unique | Packed | Column                  | Cardinality | Collation | Null | Comment |
|---------|-------|--------|--------|-------------------------|-------------|-----------|------|---------|
| PRIMARY | BTREE | Yes    | No     | CRM_User_Login_SerialNo | 0           | A         | No   |         |

| Keyname  | Type  | Unique | Packed | Column       | Cardinality | Collation | Null | Comment |  |
|----------|-------|--------|--------|--------------|-------------|-----------|------|---------|--|
| login_fk | BTREE | No     | No     | CRM_Login_fk | 0           | A         | No   |         |  |

# $crm\_admin\_user\_module\_permissions$

| Column  | Type         | Null | Default | Links to   | Comments | MIME |
|---|--------------|------|---------|--|----------|------|
| CRM_User_Module_Permission_SerialNo (Primary) | int(11)      | No   |         |  |          |      |
| CRM_User_Module_Role_SerialNo_FK              | int(11)      | No   |         | crm_admin_user_role -> CRM_User_Role_SerialNo                      |          |      |
| CRM_User_Module_Permission_SerialNo_FK        | int(11)      | No   |         | crm_admin_user_general_permissions -> CRM_User_Permission_SerialNo |          |      |
| CRM_Create_permission                         | int(1)       | No   |         |  |          |      |
| CRM_Create_Archive_Permission                 | int(1)       | No   |         |  |          |      |
| CRM_Read_Permission                           | int(1)       | No   |         |  |          |      |
| CRM_Read_Archive_Permission                   | int(1)       | No   |         |  |          |      |
| CRM_Edit_permission                           | int(1)       | No   |         |  |          |      |
| CRM_Trash_Permission                          | int(1)       | No   |         |  |          |      |
| CRM_System_bulletin_Permission                | int(1)       | No   |         |  |          |      |
| CRM_Module_Permission_Status                  | int(1)       | No   |         |  |          |      |
| CRM_Module_Login_SerialNo_FK                  | int(11)      | No   |         | crm_admin_user_login -> CRM_User_Login_SerialNo                    |          |      |
| CRM_Addedby                                   | varchar(100) | No   |         |  |          |      |
| CRM_Date_Added                                | date         | No   |         |  |          |      |
| CRM_Updatedby                                 | varchar(100) | No   |         |  |          |      |
| CRM_Date_Updated                              | date         | No   |         |  |          |      |

| Keyname                      | Type  | Unique | Packed | Column                                 | Cardinality | Collation | Null | Comment |
|------------------------------|-------|--------|--------|--|-------------|-----------|------|---------|
| PRIMARY                      | BTREE | Yes    | No     | CRM_User_Module_Permission_SerialNo    | 0           | A         | No   |         |
| module_general_permission_fk | BTREE | No     | No     | CRM_User_Module_Permission_SerialNo_FK | 0           | A         | No   |         |

| Keyname         | Type  | Unique | Packed | Column                           | Cardinality | Collation | Null | Comment |
|-----------------|-------|--------|--------|----------------------------------|-------------|-----------|------|---------|
| module_role_fk  | BTREE | No     | No     | CRM_User_Module_Role_SerialNo_FK | 0           | A         | No   |         |
| module_login_fk | BTREE | No     | No     | CRM_Module_Login_SerialNo_FK     | 0           | A         | No   |         |

### $crm\_admin\_user\_role$

| Column                           | Type         | Null | Default | Links to  | Comments | MIME |
|----------------------------------|--------------|------|---------|---|----------|------|
| CRM_User_Role_SerialNo (Primary) | int(11)      | No   |         |   |          |      |
| CRM_User_Login_SerialNo_FK       | int(11)      | No   |         | crm_admin_user_login -> CRM_User_Login_SerialNo |          |      |
| CRM_User_Role_type               | varchar(20)  | No   |         |   |          |      |
| CRM_Role_Status                  | int(11)      | No   |         |   |          |      |
| CRM_Addedby                      | varchar(100) | No   |         |   |          |      |
| CRM_Date_Added                   | date         | No   |         |   |          |      |
| CRM_Updateby                     | varchar(100) | No   |         |   |          |      |
| CRM_Date_Updated                 | date         | No   |         |   |          |      |

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| Keyname       | Type  | Unique | Packed | Column                     | Cardinality | Collation | Null | Comment |
|---------------|-------|--------|--------|----------------------------|-------------|-----------|------|---------|
| PRIMARY       | BTREE | Yes    | No     | CRM_User_Role_SerialNo     | 0           | A         | No   |         |
| user_login_fk | BTREE | No     | No     | CRM_User_Login_SerialNo_FK | 0           | A         | No   |         |

### crm\_audit\_trail

| Column                                  | Type    | Null | Default | Links to   | Comments | MIME |
|---|---------|------|---------|--|----------|------|
| CRM_Audit_Trail_SerialNo (Primary)      | int(11) | No   |         |  |          |      |
| CRM_Audit_Trail_User_Detail_SerialNo_FK | int(11) | No   |         | crm_admin_user_details -> CRM_User_Detail_SerialNo |          |      |
| CRM_Audit_Trail_User_Role_SerialNo_FK   | int(11) | No   |         | crm_admin_user_role -> CRM_User_Role_SerialNo      |          |      |
|   |         |      |         |  |          |      |

| CRM_Audit_Trail_User_FirstName | varchar(50)   | No |                     |  |  |
|--------------------------------|---------------|----|---------------------|--|--|
| CRM_Audit_Trail_User_Role      | varchar(25)   | No |                     |  |  |
| CRM_Audit_Trail_Date           | timestamp     | No | current_timestamp() |  |  |
| CRM_Audit_Trail_Action         | varchar(25)   | No |                     |  |  |
| CRM_Audit_Trail_Old_value      | varchar(5000) | No |                     |  |  |
| CRM_Audit_Trail_New_Value      | varchar(5000) | No |                     |  |  |

| Keyname             | Type  | Unique | Packed | Column                                  | Cardinality | Collation | Null | Comment |
|---------------------|-------|--------|--------|---|-------------|-----------|------|---------|
| PRIMARY             | BTREE | Yes    | No     | CRM_Audit_Trail_SerialNo                | 0           | A         | No   |         |
| trail_userdetail_fk | BTREE | No     | No     | CRM_Audit_Trail_User_Detail_SerialNo_FK | 0           | A         | No   |         |
| trail_role_fk       | BTREE | No     | No     | CRM_Audit_Trail_User_Role_SerialNo_FK   | 0           | A         | No   |         |

### $crm\_calendar list$

| Column                             | Type         | Null | Default | Links to Co                                     | omments | MIME |
|------------------------------------|--------------|------|---------|---|---------|------|
| CRM_Callendar_SerialNo (Primary)   | int(11)      | No   |         |   |         |      |
| CRM_Callendar_Name                 | varchar(50)  | No   |         |   |         |      |
| CRM_Callendar_Date_Start           | date         | No   |         |   |         |      |
| CRM_Callerdar_Date_End             | date         | No   |         |   |         |      |
| CRM_Callendar_Description          | varchar(255) | No   |         |   |         |      |
| CRM_Callendar_Will_PopUp_Notif     | int(1)       | No   |         |   |         |      |
| CRM_Callendar_PopUp_Time           | time         | No   |         |   |         |      |
| CRM_Callendar_Status               | varchar(50)  | No   |         |   |         |      |
| CRM_Calendarlist_Login_SerialNo_FK | int(11)      | No   |         | crm_admin_user_login -> CRM_User_Login_SerialNo |         |      |
| CRM_Calendarlist_Login_Name        | varchar(100) | No   |         |   |         |      |
| CRM_Calendarlist_Date_Added        | date         | No   |         |   |         |      |
| CRM_Calendarlist_Date_Updated      | date         | No   |         |   |         |      |

| Keyname        | Type  | Unique | Packed | Column                             | Cardinality | Collation | Null | Comment |
|----------------|-------|--------|--------|------------------------------------|-------------|-----------|------|---------|
| PRIMARY        | BTREE | Yes    | No     | CRM_Callendar_SerialNo             | 0           | A         | No   |         |
| login_calendar | BTREE | No     | No     | CRM_Calendarlist_Login_SerialNo_FK | 0           | A         | No   |         |

# crm\_caselist

| Column                      | Type          | Null | Default | Links to                          | Comments | MIME |
|-----------------------------|---------------|------|---------|-----------------------------------|----------|------|
| CRM_Case_SerialNo (Primary) | int(11)       | No   |         |                                   |          |      |
| CRM_Case_Login_SerialNo_FK  | int(11)       | No   |         | crm_caselist -> CRM_Case_SerialNo |          |      |
| CRM_Case_Status_Type        | varchar(25)   | No   |         |                                   |          |      |
| CRM_Case_Priority_Type      | varchar(25)   | No   |         |                                   |          |      |
| CRM_Case_Type               | varchar(25)   | No   |         |                                   |          |      |
| CRM_Case_Login_Username     | varchar(100)  | No   |         |                                   |          |      |
| CRM_Case_Name               | varchar(50)   | No   |         |                                   |          |      |
| CRM_Case_Description        | varchar(5000) | No   |         |                                   |          |      |
| CRM_isArchived              | int(1)        | No   |         |                                   |          |      |
| CRM_Case_Has_Attachment     | int(1)        | No   |         |                                   |          |      |
| CRM_Case_Attachment_URL     | varchar(100)  | No   |         |                                   |          |      |
| CRM_Caselist_Date_Added     | date          | No   |         |                                   |          |      |
| CRM_Caselist_Date_Updated   | date          | No   |         |                                   |          |      |

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| Keyname       | Type  | Unique | Packed | Column                     | Cardinality | Collation | Null | Comment |
|---------------|-------|--------|--------|----------------------------|-------------|-----------|------|---------|
| PRIMARY       | BTREE | Yes    | No     | CRM_Case_SerialNo          | 0           | A         | No   |         |
| case_login_fk | BTREE | No     | No     | CRM_Case_Login_SerialNo_FK | 0           | A         | No   |         |

# $crm\_concession\_contact$

| Column                                    | Type         | Null | Default | Links to  | Comments | MIME |
|---|--------------|------|---------|---|----------|------|
| CRM_Concession_Contact_SerialNo (Primary) | int(11)      | No   |         |   |          |      |
| CRM_Profile_Contact_SerialNo_FK           | int(11)      | No   |         | crm_concession_profile -> CRM_Concession_Profile_SerialNo |          |      |
| CRM_Concession_Contact_Type               | varchar(15)  | No   |         |   |          |      |
| CRM_Concession_Contact_Detail             | varchar(50)  | No   |         |   |          |      |
| CRM_Concession_Contact_Status             | varchar(10)  | No   |         |   |          |      |
| CRM_hasContact                            | int(1)       | No   |         |   |          |      |
| CRM_Contact_Login_SerialNo_FK             | int(11)      | No   |         | crm_admin_user_login -> CRM_User_Login_SerialNo           |          |      |
| CRM_Contact_Addedby                       | varchar(100) | No   |         |   |          |      |
| CRM_Contact_Date_Added                    | date         | No   |         |   |          |      |
| CRM_Contact_Updated_Date                  | date         | No   |         |   |          |      |
| CRM_Contact_UpdatedBy                     | varchar(100) | No   |         |   |          |      |

| Keyname            | Type  | Unique | Packed | Column                          | Cardinality | Collation | Null | Comment |
|--------------------|-------|--------|--------|---------------------------------|-------------|-----------|------|---------|
| PRIMARY            | BTREE | Yes    | No     | CRM_Concession_Contact_SerialNo | 0           | A         | No   |         |
| profile_contact_fk | BTREE | No     | No     | CRM_Profile_Contact_SerialNo_FK | 0           | A         | No   |         |
| login_contact_fk   | BTREE | No     | No     | CRM_Contact_Login_SerialNo_FK   | 0           | A         | No   |         |

### crm\_concession\_contract

| Column                                      | Type         | Null | Default | Links to  | Comments | MIME |
|---|--------------|------|---------|---|----------|------|
| CRM_Concession_Contract_SerialNo (Primary)  | int(11)      | No   |         |   |          |      |
| CRM_Concession_Contract_Profile_SerialNo_FK | int(11)      | No   |         | crm_concession_profile -> CRM_Concession_Profile_SerialNo |          |      |
| CRM_Concession_Contract_Name                | varchar(100) | No   |         |   |          |      |
| CRM_Concession_Contract_StallName           | varchar(100) | No   |         |   |          |      |
| CRM_Concession_Function                     | varchar(10)  | No   |         |   |          |      |
|   |              |      |         |   |          |      |

| CRM_Concession_Contract_RGO_Consignee     | varchar(100) | No |   |  |
|---|--------------|----|---|--|
| CRM_Has_RGO_Consignee_Signature           | int(1)       | No |   |  |
| CRM_Concession_Contract_Date_Signed       | date         | No |   |  |
| CRM_Concession_Contract_Duration          | int(11)      | No |   |  |
| CRM_Concession_Contract_Consignor         | varchar(100) | No |   |  |
| CRM_Has_Consignor_Signature               | int(1)       | No |   |  |
| CRM_Concession_Contract_Desc              | varchar(255) | No |   |  |
| CRM_Concession_Contract_Status            | varchar(10)  | No |   |  |
| CRM_Concession_hasContract                | int(1)       | No |   |  |
| CRM_Concession_Contract_Login_SerialNo_FK | int(11)      | No | crm_admin_user_login -> CRM_User_Login_SerialNo |  |
| CRM_Contract_Addedby                      | varchar(100) | No |   |  |
| CRM_Contract_Date_Added                   | date         | No |   |  |
| CRM_Contract_Updatedby                    | varchar(100) | No |   |  |
| CRM_Contract_Date_Updated                 | date         | No |   |  |

| Keyname             | Type  | Unique | Packed | Column   | Cardinality | Collation | Null | Comment |
|---------------------|-------|--------|--------|--|-------------|-----------|------|---------|
| PRIMARY             | BTREE | Yes    | No     | CRM_Concession_Contract_SerialNo                   | 0           | A         | No   |         |
| profile_contract_fk | BTREE | No     | No     | $CRM\_Concession\_Contract\_Profile\_SerialNo\_FK$ | 0           | A         | No   |         |
| login_contract_fk   | BTREE | No     | No     | CRM_Concession_Contract_Login_SerialNo_FK          | 0           | A         | No   |         |

# $crm\_concession\_equipment$

| Column                                       | Туре        | Null | Default | Links to  | Comments | MIME |
|--|-------------|------|---------|---|----------|------|
| CRM_Concession_Equipment_SerialNo (Primary)  | int(11)     | No   |         |   |          |      |
| CRM_Concession_Equipment_Profile_SerialNo_FK | int(11)     | No   |         | crm_concession_profile -> CRM_Concession_Profile_SerialNo |          |      |
| CRM_Concession_Equipment_Brand               | varchar(50) | No   |         |   |          |      |
| CRM_Concession_Equipment_Name                | varchar(50) | No   |         |   |          |      |

| CRM_Concession_Equipment_Description       | varchar(255) | No |  |  |
|--|--------------|----|--|--|
| CRM_Concession_Equipment_Wattage           | varchar(5)   | No |  |  |
| CRM_Concession_hasEquipment                | int(1)       | No |  |  |
| CRM_Concession_Equipment_Login_SerialNo_FK | int(11)      | No | crm_admin_user_login -><br>CRM_User_Login_SerialNo |  |
| CRM_Equipment_Addedby                      | varchar(100) | No |  |  |
| CRM_Equipment_Date_Added                   | date         | No |  |  |
| CRM_Equipment_Updatedby                    | varchar(100) | No |  |  |
| CRM_Equipment_Date_Updated                 | date         | No |  |  |

| Keyname              | Type  | Unique | Packed | Column                                       | Cardinality | Collation | Null | Comment |
|----------------------|-------|--------|--------|--|-------------|-----------|------|---------|
| PRIMARY              | BTREE | Yes    | No     | CRM_Concession_Equipment_SerialNo            | 0           | A         | No   |         |
| profile_equipment_fk | BTREE | No     | No     | CRM_Concession_Equipment_Profile_SerialNo_FK | 0           | A         | No   |         |
| login_equipment      | BTREE | No     | No     | CRM_Concession_Equipment_Login_SerialNo_FK   | 0           | A         | No   |         |

# crm\_concession\_experience

| Column  | Type         | Null | Default | Links to  | Comments | MIME |
|---|--------------|------|---------|---|----------|------|
| CRM_Concession_Experience_SerialNo (Primary)  | int(11)      | No   |         |   |          |      |
| CRM_Concession_Experience_Profile_SerialNo_FK | int(11)      | No   |         | crm_concession_profile -> CRM_Concession_Profile_SerialNo |          |      |
| CRM_Concession_Place                          | varchar(255) | No   |         |   |          |      |
| CRM_Concession_Year_Started                   | date         | No   |         |   |          |      |
| CRM_Concession_Current_Year                   | date         | No   |         |   |          |      |
| CRM_Concession_ HasExperience                 | int(1)       | No   |         |   |          |      |
| CRM_Concession_Experience_Login_SerialNo_FK   | int(11)      | No   |         | crm_admin_user_login -> CRM_User_Login_SerialNo           |          |      |
| CRM_Experience_Addedby                        | varchar(100) | No   |         |   |          |      |
| CRM_Experience_Date_Added                     | date         | No   |         |   |          |      |
|   |              |      |         |   |          |      |

| CRM_Experience_Updatedby    | varchar(100) | No |  |  |  |
|-----------------------------|--------------|----|--|--|--|
| CRM_Experience_Date_Updated | date         | No |  |  |  |

| Keyname               | Type  | Unique | Packed | Column  | Cardinality | Collation | Null | Comment |
|-----------------------|-------|--------|--------|---|-------------|-----------|------|---------|
| PRIMARY               | BTREE | Yes    | No     | CRM_Concession_Experience_SerialNo            | 0           | A         | No   |         |
| experience_profile_fk | BTREE | No     | No     | CRM_Concession_Experience_Profile_SerialNo_FK | 0           | A         | No   |         |
| login_experience_fk   | BTREE | No     | No     | CRM_Concession_Experience_Login_SerialNo_FK   | 0           | A         | No   |         |

# $crm\_concession\_food\_items$

| Column                                      | Type         | Null | Default | Links to  | Comments | MIME |
|---|--------------|------|---------|---|----------|------|
| CRM_Concession_Food_Item_SerialNo (Primary) | int(11)      | No   |         |   |          |      |
| CRM_Profile_Food_SerialNo_FK                | int(11)      | No   |         | crm_concession_profile -> CRM_Concession_Profile_SerialNo |          |      |
| CRM_Concession_Food_Item_Name               | varchar(50)  | No   |         |   |          |      |
| CRM_Concession_Food_Items_Price             | int(11)      | No   |         |   |          |      |
| CRM_Concession_Food_Item_Description        | varchar(255) | No   |         |   |          |      |
| CRM_hasFood_Items                           | int(1)       | No   |         |   |          |      |
| CRM_Concession_Food_Login_SerialNo_FK       | int(11)      | No   |         | crm_admin_user_login -> CRM_User_Login_SerialNo           |          |      |
| CRM_Food_Addedby                            | varchar(100) | No   |         |   |          |      |
| CRM_Food_Date_Added                         | date         | No   |         |   |          |      |
| CRM_Food_Updatedby                          | varchar(100) | No   |         |   |          |      |
| CRM_Food_Date_Updated                       | date         | No   |         |   |          |      |

| Keyname | Type  | Unique | Packed | Column                            | Cardinality | Collation | Null | Comment |
|---------|-------|--------|--------|-----------------------------------|-------------|-----------|------|---------|
| PRIMARY | BTREE | Yes    | No     | CRM_Concession_Food_Item_SerialNo | 0           | A         | No   |         |

| Keyname         | Type  | Unique | Packed | Column                                | Cardinality | Collation | Null | Comment |
|-----------------|-------|--------|--------|---------------------------------------|-------------|-----------|------|---------|
| profile_food_fk | BTREE | No     | No     | CRM_Profile_Food_SerialNo_FK          | 0           | A         | No   |         |
| login_food_fk   | BTREE | No     | No     | CRM_Concession_Food_Login_SerialNo_FK | 0           | A         | No   |         |

### $crm\_concession\_other\_items$

| Column  | Type         | Null | Default | Links to  | Comments | MIME |
|---|--------------|------|---------|---|----------|------|
| CRM_Concession_Other_Items_SerialNo (Primary) | int(11)      | No   |         |   |          |      |
| CRM_Other_Items_Profile_SerialNo_FK           | int(11)      | No   |         | crm_concession_profile -> CRM_Concession_Profile_SerialNo |          |      |
| CRM_Concession_Other_Items_Name               | varchar(50)  | No   |         |   |          |      |
| CRM_Concession_Other_Items_Price              | int(11)      | No   |         |   |          |      |
| CRM_Concession_Other_Items_Desc               | varchar(255) | No   |         |   |          |      |
| CRM_hasOther_Items                            | int(1)       | No   |         |   |          |      |
| CRM_Concession_Other_Login_SerialNo_FK        | int(11)      | No   |         | crm_admin_user_login -> CRM_User_Login_SerialNo           |          |      |
| CRM_Other_Addedby                             | varchar(100) | No   |         |   |          |      |
| CRM_Other_Date_Added                          | date         | No   |         |   |          |      |
| CRM_Other_Updatedby                           | varchar(100) | No   |         |   |          |      |
| CRM_Other_Date_Updated                        | date         | No   |         |   |          |      |

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| Keyname          | Type  | Unique | Packed | Column                                 | Cardinality | Collation | Null | Comment |
|------------------|-------|--------|--------|--|-------------|-----------|------|---------|
| PRIMARY          | BTREE | Yes    | No     | CRM_Concession_Other_Items_SerialNo    | 0           | A         | No   |         |
| profile_other_fk | BTREE | No     | No     | CRM_Other_Items_Profile_SerialNo_FK    | 0           | A         | No   |         |
| login_other_fk   | BTREE | No     | No     | CRM_Concession_Other_Login_SerialNo_FK | 0           | A         | No   |         |

# $crm\_concession\_profile$

| Column | Type | Null | Default | Links to | Comments | MIME |
|--------|------|------|---------|----------|----------|------|
|        |      |      |         |          |          |      |

| CRM_Concession_Profile_SerialNo (Primary) | int(11)      | No |   |
|---|--------------|----|---|
| CRM_Concession_Stall_Number               | varchar(5)   | No |   |
| CRM_Concession_Area                       | varchar(10)  | No |   |
| CRM_Concession_Name                       | varchar(100) | No |   |
| CRM_Concession_Owner_Name                 | varchar(50)  | No |   |
| CRM_Concession_Function                   | varchar(20)  | No |   |
| CRM_Concession_Status                     | varchar(15)  | No |   |
| CRM_Concession_Address                    | varchar(255) | No |   |
| CRM_Concession_Email                      | varchar(50)  | No |   |
| CRM_Concession_Date_Applied               | date         | No |   |
| CRM_Concession_Remarks                    | varchar(255) | No |   |
| CRM_Concession_IsActive                   | int(1)       | No |   |
| CRM_Profile_Login_SerialNo_FK             | int(11)      | No | crm_admin_user_login -> CRM_User_Login_SerialNo |
| CRM_Concession_Addedby                    | varchar(100) | No |   |
| CRM_Concession_Date_Added                 | date         | No |   |
| CRM_Concession_Updatedby                  | varchar(100) | No |   |
| CRM_Concession_Date_Updated               | date         | No |   |

| Keyname          | Type  | Unique | Packed | Column                               | Cardinality | Collation | Null | Comment |
|------------------|-------|--------|--------|--------------------------------------|-------------|-----------|------|---------|
| PRIMARY          | BTREE | Yes    | No     | $CRM\_Concession\_Profile\_SerialNo$ | 0           | A         | No   |         |
| login_profile_fk | BTREE | No     | No     | CRM_Profile_Login_SerialNo_FK        | 0           | A         | No   |         |

# ${\color{red} crm\_concession\_requirements}$

| Column   | Type        | Null | Default | Links to | Comments | MIME |
|--|-------------|------|---------|----------|----------|------|
| CRM_Concession_Requirements_SerialNo (Primary) | int(11)     | No   |         |          |          |      |
| CRM_Requirements_Profile_SerialNo_FK           | int(11)     | No   |         |          |          |      |
| CRM_Concession_Requirements_Name               | varchar(50) | No   |         |          |          |      |

|   | 1            | 1  | I.  |  |
|---|--------------|----|---|--|
| CRM_Concession_Requirements_Issued_date       | date         | No |   |  |
| CRM_Concession_Requirements_Description       | varchar(255) | No |   |  |
| CRM_Concession_hasRequirements                | int(1)       | No |   |  |
| CRM_Concession_Requirements_Login_SerialNo_FK | int(11)      | No | crm_admin_user_login -> CRM_User_Login_SerialNo |  |
| CRM_Requirements_Addedby                      | varchar(100) | No |   |  |
| CRM_Requirements_Date_Added                   | date         | No |   |  |
| CRM_Requirements_Updatedby                    | varchar(100) | No |   |  |
| CRM_Requirements_Date_Updated                 | date         | No |   |  |

| Keyname            | Type  | Unique | Packed | Column  | Cardinality | Collation | Null | Comment |
|--------------------|-------|--------|--------|---|-------------|-----------|------|---------|
| PRIMARY            | BTREE | Yes    | No     | CRM_Concession_Requirements_SerialNo          | 0           | A         | No   |         |
| login_equipment_fk | BTREE | No     | No     | CRM_Concession_Requirements_Login_SerialNo_FK | 0           | A         | No   |         |

# $crm\_concession\_school\_items$

| Type         | Null  | Default   | Links to   | Comments   | MIME                                 |
|--------------|---|---|--|--|--------------------------------------|
| int(11)      | No  |   |  |  |                                      |
| int(11)      | No  |   | crm_concession_profile -> CRM_Concession_Profile_SerialNo  |  |                                      |
| varchar(50)  | No  |   |  |  |                                      |
| int(11)      | No  |   |  |  |                                      |
| varchar(255) | No  |   |  |  |                                      |
| int(1)       | No  |   |  |  |                                      |
| int(11)      | No  |   | crm_admin_user_login -> CRM_User_Login_SerialNo  |  |                                      |
| varchar(100) | No  |   |  |  |                                      |
| date         | No  |   |  |  |                                      |
| varchar(100) | No  |   |  |  |                                      |
|              | int(11) int(11) varchar(50) int(11) varchar(255) int(1) int(11) varchar(100) date | int(11) No int(11) No varchar(50) No int(11) No varchar(255) No int(1) No int(11) No varchar(11) No varchar(100) No | int(11) No int(11) No varchar(50) No int(11) No varchar(255) No int(1) No int(11) No varchar(100) No date No | int(11) No crm_concession_profile -> CRM_Concession_Profile_SerialNo  varchar(50) No int(11) No varchar(255) No int(1) No crm_admin_user_login -> CRM_User_Login_SerialNo  varchar(100) No date No | int(11) No crm_concession_profile -> |

CRM\_School\_Item\_Date\_Updated | date | No |

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| Keyname                | Type  | Unique | Packed | Column                                       | Cardinality | Collation | Null | Comment |
|------------------------|-------|--------|--------|--|-------------|-----------|------|---------|
| PRIMARY                | BTREE | Yes    | No     | CRM_Concession_Items_SerialNo                | 0           | A         | No   |         |
| login_shool_item_fk    | BTREE | No     | No     | CRM_Concession_School_Item_Login_SerialNo_FK | 0           | A         | No   |         |
| profile_school_item_fk | BTREE | No     | No     | CRM_Items_Profile_SerialNo_FK                | 0           | A         | No   |         |

# ${\bf crm\_concession\_services}$

| Column                                     | Type         | Null | Default | Links to  | Comments | MIME |
|--|--------------|------|---------|---|----------|------|
| CRM_Concession_Services_SerialNo (Primary) | int(11)      | No   |         |   |          |      |
| CRM_Services_Profile_SerialNo_FK           | int(11)      | No   |         | crm_concession_profile -> CRM_Concession_Profile_SerialNo |          |      |
| CRM_Concession_Services_Name               | varchar(50)  | No   |         |   |          |      |
| CRM_Concession_Services_Price_Range_Lower  | int(5)       | No   |         |   |          |      |
| CRM_Concession_Services_Price_Range_Higher | int(5)       | No   |         |   |          |      |
| CRM_Concession_Services_Desc               | varchar(255) | No   |         |   |          |      |
| CRM_Concession_Services_Date_Added         | date         | No   |         |   |          |      |
| CRM_Services_isActive                      | int(1)       | No   |         |   |          |      |
| CRM_Concession_Services_Login_SerialNo_FK  | int(11)      | No   |         | crm_admin_user_login -> CRM_User_Login_SerialNo           |          |      |
| CRM_Services_Addedby                       | varchar(100) | No   |         |   |          |      |
| CRM_Services_Date_Added                    | date         | No   |         |   |          |      |
| CRM_Services_Updatedby                     | varchar(100) | No   |         |   |          |      |
| CRM_Services_Date_Updated                  | date         | No   |         |   |          |      |

| Keyname Type | pe Unique Packed | Column | Cardinality | Collation | Null | Comment |
|--------------|------------------|--------|-------------|-----------|------|---------|
|--------------|------------------|--------|-------------|-----------|------|---------|

| Keyname             | Type  | Unique | Packed | Column                                    | Cardinality | Collation | Null | Comment |
|---------------------|-------|--------|--------|---|-------------|-----------|------|---------|
| PRIMARY             | BTREE | Yes    | No     | CRM_Concession_Services_SerialNo          | 0           | A         | No   |         |
| profile_services_fk | BTREE | No     | No     | CRM_Services_Profile_SerialNo_FK          | 0           | A         | No   |         |
| login_services_fk   | BTREE | No     | No     | CRM_Concession_Services_Login_SerialNo_FK | 0           | A         | No   |         |

# $crm\_feedback$

| Column                          | Type           | Null | Default | Links to | Comments | MIME |
|---------------------------------|----------------|------|---------|----------|----------|------|
| CRM_Feedback_SerialNo (Primary) | int(11)        | No   |         |          |          |      |
| CRM_Feedback_Message            | varchar(10000) | No   |         |          |          |      |
| CRM_Feedback_Evaluation         | varchar(15)    | No   |         |          |          |      |
| CRM_Feedback_Stars              | int(1)         | No   |         |          |          |      |
| CRM_Feedback_Date               | date           | No   |         |          |          |      |

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| Keyname | Type  | Unique | Packed | Column                | Cardinality | Collation | Null | Comment |
|---------|-------|--------|--------|-----------------------|-------------|-----------|------|---------|
| PRIMARY | BTREE | Yes    | No     | CRM_Feedback_SerialNo | 0           | A         | No   |         |

### $crm\_feedback\_detail$

| Column                                  | Type         | Null | Default | Links to  | Comments | MIME |
|---|--------------|------|---------|---|----------|------|
| CRM_Feedback_Detail_SerialNo (Primary)  | int(11)      | No   |         |   |          |      |
| CRM_Feedback_SerialNo_FK                | int(11)      | No   |         | crm_feedback -> CRM_Feedback_SerialNo                     |          |      |
| CRM_Feedback_Sender_SerialNo_FK         | int(11)      | No   |         | crm_sender_type -> CRM_Feedback_Sender_SerialNo           |          |      |
| CRM_Feedback_Detail_Profile_SerialNo_FK | int(11)      | No   |         | crm_concession_profile -> CRM_Concession_Profile_SerialNo |          |      |
| CRM_Concession_Name                     | varchar(100) | No   |         |   |          |      |
| CRM_Feedback_Detail_StallNo             | varchar(10)  | No   |         |   |          |      |
| CRM_Feedback_Detail_Stall_Area          | varchar(25)  | No   |         |   |          |      |

| Keyname                     | Type  | Unique | Packed | Column                                  | Cardinality | Collation | Null | Comment |
|-----------------------------|-------|--------|--------|---|-------------|-----------|------|---------|
| PRIMARY                     | BTREE | Yes    | No     | CRM_Feedback_Detail_SerialNo            | 0           | A         | No   |         |
| profile_feedback_detail_fk  | BTREE | No     | No     | CRM_Feedback_Detail_Profile_SerialNo_FK | 0           | A         | No   |         |
| sender_feedback_detail_fk   | BTREE | No     | No     | CRM_Feedback_Sender_SerialNo_FK         | 0           | A         | No   |         |
| feedback_feedback_detail_fk | BTREE | No     | No     | CRM_Feedback_SerialNo_FK                | 0           | A         | No   |         |

### $crm\_sender\_type$

| Column                                 | Type        | Null | Default | Links to  | Comments | MIME |
|--|-------------|------|---------|---|----------|------|
| CRM_Feedback_Sender_SerialNo (Primary) | int(11)     | No   |         |   |          |      |
| CRM_Sender_Type_SerialNo_FK            | int(11)     | No   |         | crm_sender_type_employee_detail -> CRM_Sender_Type_SerialNo |          |      |
| CRM_Feedback_Sender_Type               | varchar(25) | No   |         |   |          |      |

#### **Indexes**

| Keyname              | Type  | Unique | Packed | Column                            | Cardinality | Collation | Null | Comment |
|----------------------|-------|--------|--------|-----------------------------------|-------------|-----------|------|---------|
| PRIMARY              | BTREE | Yes    | No     | $CRM\_Feedback\_Sender\_SerialNo$ | 0           | A         | No   |         |
| other_sender_type_fk | BTREE | No     | No     | CRM_Sender_Type_SerialNo_FK       | 0           | A         | No   |         |

### $crm\_sender\_type\_employee\_detail$

| Column                             | Type        | Null | Default | Links to | Comments | MIME |
|------------------------------------|-------------|------|---------|----------|----------|------|
| CRM_Sender_Type_SerialNo (Primary) | int(11)     | No   |         |          |          |      |
| CRM_Sender_Type_Sender_Name        | varchar(50) | No   |         |          |          |      |
| CRM_Sender_Type_EmployeeNo         | varchar(20) | No   |         |          |          |      |
| CRM_Sender_Type_Email              | varchar(50) | No   |         |          |          |      |
| CRM_Sender_Type_Contact            | varchar(15) | No   |         |          |          |      |

| Keyname | Type  | Unique | Packed | Column                   | Cardinality | Collation | Null | Comment |
|---------|-------|--------|--------|--------------------------|-------------|-----------|------|---------|
| PRIMARY | BTREE | Yes    | No     | CRM_Sender_Type_SerialNo | 0           | A         | No   |         |

### $crm\_sender\_type\_faculty\_detail$

| Column                             | Type        | Null | Default | Links to | Comments | MIME |
|------------------------------------|-------------|------|---------|----------|----------|------|
| CRM_Sender_Type_SerialNo (Primary) | int(11)     | No   |         |          |          |      |
| CRM_Sender_Type_Sender_Name        | varchar(50) | No   |         |          |          |      |
| CRM_Sender_Type_facultyNo          | varchar(20) | No   |         |          |          |      |
| CRM_Sender_Type_Email              | varchar(50) | No   |         |          |          |      |
| CRM_Sender_Type_Contact            | varchar(15) | No   |         |          |          |      |

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| Keyname | Type  | Unique | Packed | Column                   | Cardinality | Collation | Null | Comment |
|---------|-------|--------|--------|--------------------------|-------------|-----------|------|---------|
| PRIMARY | BTREE | Yes    | No     | CRM_Sender_Type_SerialNo | 0           | A         | No   |         |

### crm\_sender\_type\_others\_detail

| Column                             | Type         | Null | Default | Links to | Comments | MIME |
|------------------------------------|--------------|------|---------|----------|----------|------|
| CRM_Sender_Type_SerialNo (Primary) | int(11)      | No   |         |          |          |      |
| CRM_Sender_Type_Sender_Name        | varchar(50)  | No   |         |          |          |      |
| CRM_Sender_Type_Specify            | varchar(255) | No   |         |          |          |      |
| CRM_Sender_Type_Email              | varchar(50)  | No   |         |          |          |      |
| CRM_Sender_Type_Contact            | varchar(15)  | No   |         |          |          |      |

| Keyname Type Unique Packed Column | Cardinality Collation Null Comment |
|-----------------------------------|------------------------------------|
|-----------------------------------|------------------------------------|

| Keyname | Type  | Unique | Packed | Column                   | Cardinality | Collation | Null | Comment |
|---------|-------|--------|--------|--------------------------|-------------|-----------|------|---------|
| PRIMARY | BTREE | Yes    | No     | CRM_Sender_Type_SerialNo | 0           | A         | No   |         |

### $crm\_sender\_type\_student\_detail$

| Column                             | Type        | Null | Default | Links to | Comments | MIME |
|------------------------------------|-------------|------|---------|----------|----------|------|
| CRM_Sender_Type_SerialNo (Primary) | int(11)     | No   |         |          |          |      |
| CRM_Sender_Type_Sender_Name        | varchar(50) | No   |         |          |          |      |
| CRM_Sender_Type_StudentNo          | varchar(20) | No   |         |          |          |      |
| CRM_Sender_Type_Email              | varchar(50) | No   |         |          |          |      |
| CRM_Sender_Type_Contact            | varchar(15) | No   |         |          |          |      |

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| Keyname | Type  | Unique | Packed | Column                   | Cardinality | Collation | Null | Comment |
|---------|-------|--------|--------|--------------------------|-------------|-----------|------|---------|
| PRIMARY | BTREE | Yes    | No     | CRM_Sender_Type_SerialNo | 0           | A         | No   |         |

### $crm\_tasklist$

| Column                      | Type        | Null | Default | Links to  | Comments | MIME |
|-----------------------------|-------------|------|---------|---|----------|------|
| CRM_Task_SerialNo (Primary) | int(11)     | No   |         |   |          |      |
| CRM_Task_Case_SerialNo_FK   | int(11)     | No   |         | crm_caselist -> CRM_Case_SerialNo               |          |      |
| CRM_Task_Login_SerialNo_FK  | int(11)     | No   |         | crm_admin_user_login -> CRM_User_Login_SerialNo |          |      |
| CRM_Task_Status_Type        | varchar(25) | No   |         |   |          |      |
| CRM_Task_Assigned_UserName  | varchar(25) | No   |         |   |          |      |
| CRM_Task_Priority_Type      | varchar(25) | No   |         |   |          |      |
| CRM_Task_Name               | varchar(50) | No   |         |   |          |      |
| CRM_Task_Case_Name          | varchar(50) | No   |         |   |          |      |
| CRM_Start_Date              | date        | No   |         |   |          |      |
| CRM_Due_Date                | date        | No   |         |   |          |      |
|                             |             |      |         |   |          |      |

| CRM_Task_Description      | varchar(6000) | No |  |  |
|---------------------------|---------------|----|--|--|
| CRM_isArchived            | int(1)        | No |  |  |
| CRM_Task_Has_attachments  | int(1)        | No |  |  |
| CRM_Tasklist_Dated_Added  | date          | No |  |  |
| CRM_Tasklist_Date_Updated | date          | No |  |  |

| Keyname       | Type  | Unique | Packed | Column                     | Cardinality | Collation | Null | Comment |
|---------------|-------|--------|--------|----------------------------|-------------|-----------|------|---------|
| PRIMARY       | BTREE | Yes    | No     | CRM_Task_SerialNo          | 0           | A         | No   |         |
| login_task_fk | BTREE | No     | No     | CRM_Task_Login_SerialNo_FK | 0           | A         | No   |         |
| case_task_fk  | BTREE | No     | No     | CRM_Task_Case_SerialNo_FK  | 0           | A         | No   |         |