

# **ACARS USER MANUAL**

Rev: Date:07 May 14



# Description of AOC Screens (including AIB description of ATC applications for digital-ATIS,

Predeparture-)



# **ACARS USER MANUAL**

Rev: 3 Date:07 May 14

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# ACARS USER MANUAL General Description

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## 0. GENERAL DESCRIPTION

ACARS (Aircraft Communications, Addressing and Reporting System) is a two way Aircraft Ground Data Link.

It provides a permanent link to the **ETIHAD** home base either via VHF or through **SATCOM** (**Sat**ellite **Com**munications System) and allows the exchange of information relevant to your flight.

The ACARS Menu as described in Chapter 2 is customized to the specific requirements of ETIHAD and provides mainly the following functions:

- · Automatic transmission of flight- and block times
- · Free text messages
- Transmission of ETIHAD FOL (Flight Operational Log) data
- Transmission of aircraft and engine related routine or non-routine maintenance data (e.g. engine readings, fault codes etc.)
- Weather information
- · Transmission of pre-defined requests or messages

Chapter 3 describes how retrieve digital ATIS and predeparture clearances. This function is available for selected airfields only.

Chapter 4 contains the official guides issued by Gander and Shanwick for obtaining of Oceanic Clearances via Datalink.

Your comments and suggestions for improvement are highly appreciated! Please send them to:

performance@etihad.ae



# ACARS USER MANUAL General Description

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# ACARS USER MANUAL Main Components

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# 1. MAIN COMPONENTS

### 1.1. Airborne System

The core of the airborne Datalink System is the ACARS Management Unit, called ATSU (Air Traffic Services Unit).

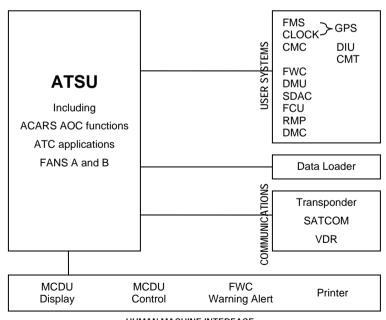
It is able to send reports automatically, upon ground request and/or upon pilot action.

It can also receive messages from the ground and route it to the appropriate addressee or user/system on board.

The two way communication is transmitted via VHF or, if out of range, automatically via **SATCOM.** 

In addition to the typical **ACARS** functions described in chapter 2 the **ATSU** also provides the capability for ATC applications (e.g. Oceanic Clearance, Pre-Departure Clearance when available - see chapter 3 and 4). The ATSU is also a core component for **FANS** navigation.

The MCDU, the FWC and the printer provide the human-machine interface.



HUMAN MACHINE INTERFACE

Fig. 1: ATSwith Subsystems



# ACARS USER MANUAL Main Components

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# 1.2. Ground System

The communication between aircraft and ground is routed via VHF or SATCOM through Remote Ground Stations (RGS) and a Host Processor.

The Host Processor provides formatting and distributing of the messages within the airline. It can also analyze and summarize information or generate reports.

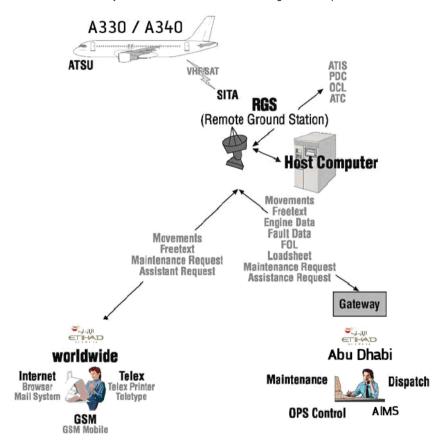


Fig.: 1-02: Air-Ground Data Communication Platform.



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#### 2. **DESCRIPTION OF SCREENS**

#### 2.1. System Operation - MCDU General Operating and Display Rules

#### 2.1.1. **Special Symbols or Displays**

	Indicates that this crew input data is mandatory for the ACARS to perform all its functions.
	Indicates that the data for this field is not valid or is being calculated by the ACARS (W).
[]	Indicates that this data may be optionally entered by the crew. Occasionally this data may be computed and entered by the ACARS.
*	Indicates that pressing the adjacent LS key will cause a change to the system, also indicates that a downlink can be initiated. By pressing the adjacent LS key it will disappear at D/L initiation until the D/L has been sent, at that time it will reappear.
< or >	Indicates that pressing the adjacent LS key will call up a different page.
$\rightarrow$	Indicates that NEXT PAGE is available.

#### 2.1.2. Larger or small Fonts

Generally, data in label lines are displayed in small font, data in data lines are shown in large font when pilot entered or database defined.

Exceptions: Default values or ACARS predicted values are displayed in small fonts unless changed by the crew and thus displayed in large font.

If 2 data entries are dependent upon each other, the independent data is displayed in large font while the dependant data is displayed in small font.

#### 2.1.3. Colors

Colors usage attempts to satisfy two general philosophies:

- 1. Make the system self-teaching
- 2. Make certain data/fields easier distinguishable from others on the same page.

MCDU Color DATA			
White (W)	titles, label lines, dashes, minor messages		
Blue (B)	Modifiable data, selectable data, brackets, system default		
Green (G)	Non-modifiable data or active data		
Amber (A)	Mandatory data (boxes), pilot action required, major		



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# 2.1.4. Clearing Data Fields

Pressing DEL key with an empty scratchpad results in CLR to be displayed then pressing a LS key adjacent to data field either results in clearing the data or reverting to the default or ACARS calculated value.

Scratchpad contents can be cleared by first and second CLR key push which will clear the last characters and third CLR key push will clear whole scratchpad line.

### 2.1.5. Automatic Clearing of Data

All data fields on all menus will be cleared or reset of the default value after the IN event is generated and the FOL Report is sent and printed.

# 2.1.6. Messages in Scratchpad

Messages are also displayed in the scratchpad line and are listed in order of priority.

#### NOT ALLOWED

Appears when attempting to enter data into a field which can not be updated.

#### INVALID ENTRY

Data entered is not within the allowable range.

### NO COM MSG NOT GEN (erated)

Will be displayed after a crew initiated downlink request with a non-queued message type and in a NO COMM situation.

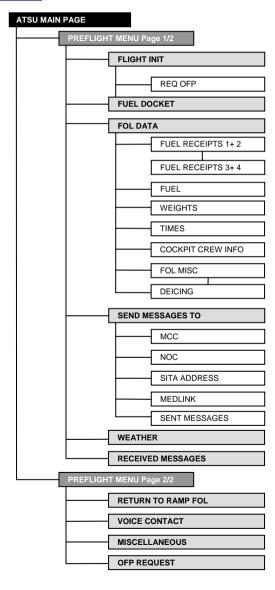
**Note:** NOT ALLOWED and INVALID ENTRY will be displayed for 5 seconds or until key is pressed.



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# 2.2. System Flow Charts

# 2.2.1. Preflight Menu



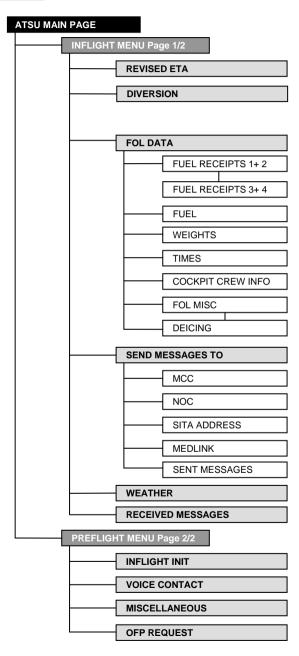


# ACARS USER MANUAL

**Description of Screens** 

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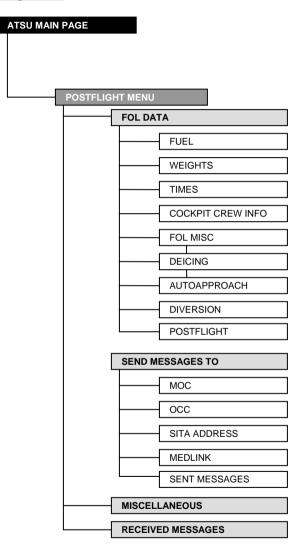
# 2.2.2. Inflight Menu





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# 2.2.3. Postflight Menu





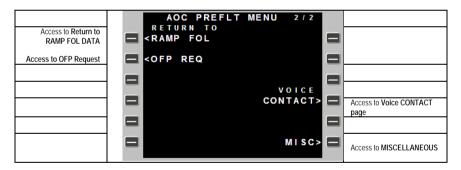
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# 2.3. AOC Screen Description

## 2.3.1. Preflight Menu (1 / 2)



### 2.3.2. Preflight Menu (2 / 2)



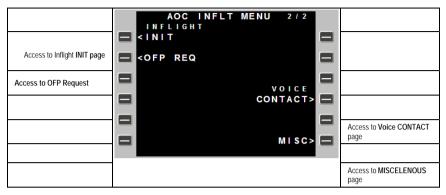
## 2.3.3. Inflight Menu (1 / 2)





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# 2.3.4. Inflight Menu (2 / 2)



### 2.3.5. Postflight Menu



### 2.3.6. Flight Initialization

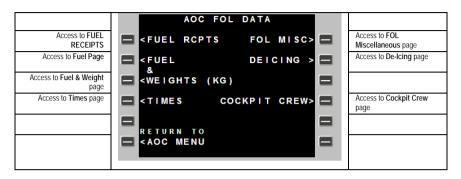


Once in the cockpit, one of the first flight crew actions is to request ACARS system initialization (e.g. by entering the company route and the ATS flight Id. into the FMS for instance and then complete AOC Application INIT Page. This 'finit' informs the airline ground systems that the aircraft is being prepared for departure, and can trigger the uplink of automated data to FMS and printer. The menu will give feedback if the INIT data has not been entered correctly. If data correction is required, the user should enter correct scheduled date of departure first , then enter correct PIC. Pressing LSK L4 will trigger the send of the INIT message.



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### 2.3.7. FOL Data



### 2.3.8. Fuel



#### 2.3.9. Weights



<sup>\*</sup> This refers to the ATL page which reflects the current flight number, point of departure and destination, block and flight times.



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# 2.3.10. <u>Times</u>



### 2.3.11. Cockpit Crew Info



Staff IDs and seat numbers will be cleared at end of flight.

Scratchpad Advisories will be displayed after takeoff if required Staff ID and seat numbers have not been entered.

### 2.3.12. FOL MISC



Ground services such as Pushback, GPU, ASU, Stairs, AirCon are not required for the electronic FOL.



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# 2.3.13. **DE-ICING**



### 2.3.14. SEND MESSAGES



### 2.3.15. MESSAGE TO MCC

# 2.3.15.1. MESSAGE TO MCC (1/2)





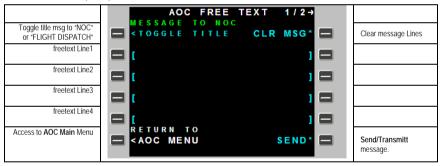
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# 2.3.15.2. MESSAGE TO MCC (2/2)



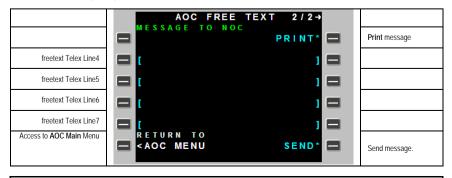
### 2.3.16. MESSAGE TO NOC

#### 2.3.16.1. NOC (1 / 2)



NOC downlinks will contain a title on the first line of the message. LSK 1L will toggle the message title between "NETWORK OPS CTRL" and "FLIGHT DISPATCH" and blank (no title line)

### 2.3.16.2. NOC (2 / 2)





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# 2.3.17. MESSAGE TO SITA ADDRESS

# 2.3.17.1. SITA ADDRESS (1 / 2)



### 2.3.17.2. SITA ADDRESS (2 / 2)





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# 2.3.18. MESSAGE TO MEDLINK (1 / 2)

#### 2.3.18.1. MEDLINK (1 / 2)



### 2.3.18.2. MEDLINK (2 / 2)



# 2.3.19. Weather

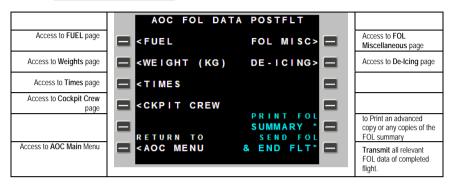


# ETIHAD AIRWAYS - UNITED ARAB EMIRATES



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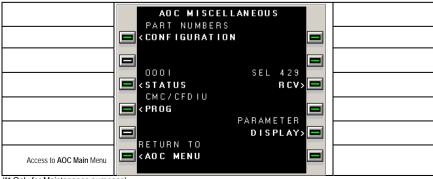
# 2.3.20. RETURN TO RAMP FOL



# 2.3.21. VOICE CONTACT



### 2.3.22. Miscellaneous (\*\*)



(\*\* Only for Maintenance purposes)



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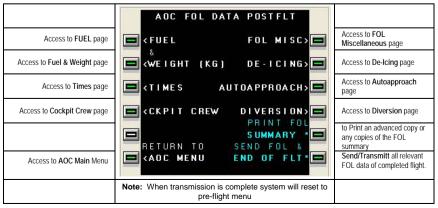
### 2.3.23. REVISED ETA



#### 2.3.24. DIVERSION



# 2.3.25. FOL DATA POSTFLIGHT



### ETIHAD AIRWAYS - UNITED ARAB EMIRATES



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### 2.3.26. AUTOAPPROACH



### 2.3.27. POSTFLIGHT DIVERSION



### 2.3.28. FUEL DOCKET



FUEL DOCKET page can be used to enter data for the fuel docket to be printed and handed to the Turnaround Supervisor (TAS) or to be sent via ACARS to Load Control for the appropriate station. This can then be used to complete the FINAL LOADSHEET for uplink by ACARS.

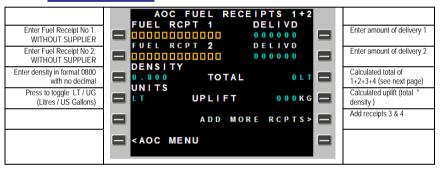


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#### 2.3.29. REQUEST OFP



# 2.3.30. FUEL RECEIPTS 1&2



The System will calculate the Total delivered by summing the 4 delivered quantities for each uplift. The system will calculate the Uplift using the Density, Units and Total values. Density must always be in KG/LT (Kilogrammes per Litre).

The Total field may be overwritten by the crew. In this case the entered value will be used to auto calculate the Uplift.

The Uplift field may be overwritten by the crew. In this case the calculated value will not be displayed.

The Uplift field from this page is also used and editable in the AOC FUEL page.

### 2.3.31. FUEL RECEIPTS 3&4





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# 3. ATSU HOSTED ATC APPLICATION (STANDARD)

#### 3.1. AEEC623

The AEEC623 specification defines the application text formats for character-oriented Air Traffic Services messages that can be transmitted over the ACARS data link.

The ATS623 applications (Airbus implementation of AEEC623) are not FANS applications, but are considered as such because using the DCDU/MCDU to exchange messages.

As a first step to a greater use of data link applications, and pending for a greater maturity of standardised services, Airbus has decided to implement only three AEEC623 applications:

- Departure Clearance (DCL)
- Oceanic Clearance (OCL)
- Digital Automatic Terminal Information Service (d-ATIS)

These applications will enhance the existing customised AOC applications. Transaction messages will no more go through the airline host but directly from the ATC to the aircraft.

Operating these applications is done with both the DCDU and the MCDU.

Although very similar to the current FANS A functions, differences exist and must be kept

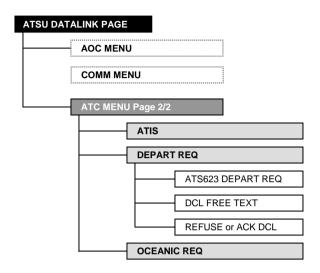
Although very similar to the current FANS A functions, differences exist and must be kept in mind:

- ATS623 exchanges do not require a permanent connection between the ground and the aircraft systems
- > ATS623 exchanges have been built upon voice exchanges: crew request, ground clearance, crew read-back and ground confirmation.
- ATS623 exchanges do **not** allow for any **data-link refusal** of a clearance, however, it is possible to renegotiate
- No Time stamp information are available for ATS623 exchanges.



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### 3.2. ATC Menu



ARINC 623 ATC applications Menu (page 2 / 2)





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# 3.2.1. Digital-ATIS (d-ATIS)

Traditionally, ATIS (Automatic Terminal Information Service) messages are broadcasted by each airport on a special frequency as a continuous voice transmission. Now, ATIS is becoming available over datalink at more and more airports.

#### ATIS Menu



#### Examples of D-ATIS from San Francisco Airport

2 .N648UA RA L SFO ATIS INFO K 0150Z. 16004KT 105M OVC250 13/06 A3033. SIMO CVA IN USE. ARRIVALS EXPECT RWYS 28L, 28R. DEPG RWYS 1L, 1R. NOTAMS... ONE HUNDRED SIXTY-FIVE FOOT HIGH PILE RIVER OPERATING NORTH OF RWY 28R NEAR TAXIWAY KILO ...ADVS you have INFO K.

#### 3.2.2. Airport availability

#### Please Note:

Digital ATIS is only available at selected airports that offer this service.

#### 3.3. Pre-Departure Clearance (PDC)

Pilots are now able to request a (Pre-) Departure Clearance via datalink in A623 format, on more and more airports (if ATC equipped). The clearance is uplinked to the aircraft when the ATC system has processed it; the pilot acknowledges it electronically.

On FANS A+ equipped aircraft, the clearances are displayed/answered on the DCDUs.

Pushback and startup clearances along with taxi clearance can also be requested and obtained from ATC (if ATC equipped).



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#### 3.4. **Departure Clearance (DCL)**



The DCL application can also be reached directly by selecting the ATC COMM hardkey

\*\* If terminal service is avalaible, the ARINC 623 ATC applications can be used as they are, no prior connection with the ground is required.



To add more free text, select the prompt MORE FREE TEXT

As all mandatory fields are completed, the star (\*) appears in front of REQ DISPL. indicating that this function is

# **DEPARTURE CLEARANCE (MORE FREE TEXT)**



\*\*) It is possible to display the clearance request on the DCDU also from this page: select REQ DISPL.

\*\*) The Departure Clearance request is displayed also on the DCDU. At it takes more than 1 page, page 1/2 is indicated.

It is not possible to send the message before all pages have been visualised or printed.



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Note: It is not possible to send the message before all pages have been visualised or printed:

select PGE+ to see next page

Page 2/2 is displayed and it is now possible to send the message



select SEND.

The message switches to green inverse video, indicating that is has been sent. The first page is displayed, with the SENDING indication



AT 1035Z TO LFFG CTL

ON DEPARTURE REQUEST

AFRO06

FROM: LFFG GATE: A65

TO: K3FK ATIS: H

A/CTYPE: A320

SERT

1/2

CLOSE\*

It is now possible to close the message. Closing the message stores it in the Message Log.

Select CLOSE.

The SENT information indicates that the message has been received by the ground network.



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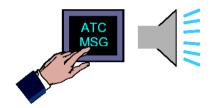
The default screen is displayed, and the previous message can be recalled if required.



Select RECALL.

#### DEPARTURE CLEARANCE RECEIVED MESSAGE

The flashing "ATC message" pushbuttons and the aural warning (telephone ring) indicate that a message from the ATC has been received!



extinguish the alert by pushing the ATC MSG pushbutton.

The received message (departure clearance) is displayed on the DCDU. As this new message contains several pages, "PGE 1/2" is displayed.



Departure clearance status is "OPEN" if no answer has been prepared.

To read the following pages, select PGE+.

Note:

It is not possible to select ACK before the whole clearance has been read, or printed.



The clearance is displayed with the 'OPEN' status, and the ACK and REFUSE functions are proposed:

to accept the clearance, select ACK.



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The message is displayed in the 'ACK' state.

To send the DCL readback, select **SEND**.



Temporarily the information 'SENDING' is displayed

When the ground service

of the DCL readback, the

information 'SENT' will be

displayed.

provider acknowledges reception



-> The flightdeck is informed that a confirmation of this DCL readback must follow

When the confirmation of the DCL readback arrives, it is indicated to the crew with the visual and aural alerts.







Extinguish the alerts by pressing the ATC MSG pushbutton.



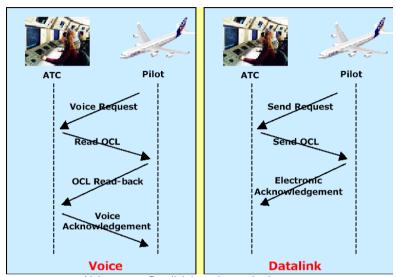
When the departure clearance is confirmed, the message can be closed by pressing CLOSE (- > the message will be stored)



# ACARS USER MANUAL Oceanic Clearances (OCL)

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# 4. OCEANIC CLEARANCES (OCL)



- Voice versus Datalink-based oceanic clearances -

# **Oceanic Clearance Request**

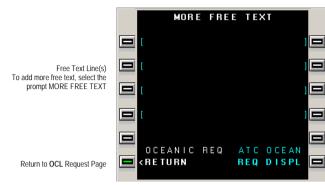


(\*) e.g. EGGX for SHANWICK / CYQX for GANDER / KZWY for NEW YORK)



# ACARS USER MANUAL Oceanic Clearances (OCL)

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Send/Transmitt request \*\*

On FANS A+ equipped aircraft, the OCL is also displayed on the DCDUs and can be printed.



The clearance is displayed with the 'OPEN' status, and the ACK and REFUSE functions are proposed:

to accept the clearance, select ACK.



# ACARS USER MANUAL Abbreviations

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# 5. ABBREVIATIONS

ACARS	Aircraft Communications Addressing and Reporting System
AOC	Airline Operational Control
ATSU	Air Traffic Services Unit
	Computer that hosts AOC and Router functions manages air/ground
	communication for peripheral onboard systems (e.g. FMC, CMC); and
	support for ATC datalink
ATS623	Airbus implementation of AEEC 623
CMC	Central Maintenance Computer
CMT	Cabin Management Terminal
DIU	Digital Interface Unit
DMC	Display Monitoring Computer
DMU	Data Management Unit
FANS	Future Air Navigation System
FCU	Flight Control Unit
FWC	Flight Warning Computer
HFDR	HF Data Radio
MCDU	Multi Purpose Control Display Unit
	Display used as pilot interface for various different aircraft computers like ATSU, Flight Management Systems, Centralized Maintenance
	Computer, SATCOM systems etc.
OCL	Oceanic Clearance
PDC	Pre-departure Clearance
RGS	Remote Ground Station
	Station set up by a service provider (ARINC, SITA, AVICOM etc.) to link
	the aircraft with the host computer.
RMP	Radio Management Panel
SDAC	System Data Acquisition Concentrator
VDR	VHF Data Radio



# ACARS USER MANUAL Abbreviations

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