

# John Fernkas

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Informatics student with a specialization in business management. Areas of interest include startup businesses, software development, and entrepreneurship.

## Skills

Relational & NoSQL Databases (MySQL, PostgreSQL, MongoDB)

Back End Web (Ruby on Rails, Django, .NET, PHP)

Front End Web (HTML, CSS, JavaScript, jQuery, AngularJS)

Statistical Computing (R Language)

Development Workflows (Git, Docker, Vagrant)

Server Architectures (LAMP, AWS)

Linux/macOS/Windows

Adobe Creative Suite

Microsoft Office

## Education

**Indiana University School of Informatics and Computing Indianapolis, IN. (May 2017)**  
Indianapolis, Indiana

Bachelor of Science in Informatics

Business Administration Minor

GPA: 3.3/4.0

## Experience

**RocketBuild LLC.**

**Software Development Intern**

**05/2016 – 08/2016**

- Worked with leadership to build an internal management tool within given specifications.
- Built reusable components for a client's proprietary content management system.
- Used Atlassian tools for collaboration, project and code management.

**Apple, Inc.**

**Specialist**

**01/2015 – 09/2015**

- Assisted customers with the purchase of their new Apple devices.
- Triaged software and hardware issues for existing customers.

**Ntracts LLC.**

**Intern**

**06/2013 – 10/2014**

- Designed and implemented Ntract's new brand using Adobe Creative Suite.
- Coordinated the production of multiple product demonstration videos.
- Lead the search for an appropriate SEO and web design firm.

**SmallBox Web Design and Marketing**

**Intern**

**09/2010 – 05/2013**

- Resolved web site issues escalated from customer support and other departments.
- Assisted in the monitoring and reporting of customer's websites using Google Analytics.
- Developed and managed project plans while providing status updates to leadership.