# Part C Case File Submission - Output to SQID

Portal Confirmation Number: Q19-00001398 Case Priority: Standard Service (Pre-Service)

Enrollee Data

Medicare Number (MBI): MBIkeIsr3qS

HIC#: 1HIC3mAQbSVh6YE

First Name: 1Enrollee First Name11042019 1233 Last Name: 1Enrollee Last Name11042019 1233

Middle Initial: N/A

Address 1: 1Enrollee Address 1

Address 2:

City: 1EnrolleeCity

State: NM

Zip: 34833-4759

Phone: 154-740-7125

Enrollee deceased?: N/A

Date of Death: N/A

Request Received Date: Mon Nov 04, 2019 at time 3:35 PM ET

Plan Name: Blue entity

CMS Contract #: Q12345678910111213221

Medicare Plan Type: MSA

Appeal Category & Appeal Type/Item Service

Issue Category/Item Service Category: Lock-In/No Auth

Other: N/A

QIC Appeal Number: N/A

Is this case an Auto-Forward?: Yes

Plan's Dismissal Reason: N/A

Other Plan's Dismissal Reason: N/A

Did the case involve a Medical Necessity Review? : Yes

Definition of Denied Services or Claims

Appeal Type: \*DME/Orthotics

Item/Service in dispute: Diabetic Supplies

Other Item/Service Details: N/A Is/Was the Enrollee in Hospice?: No

Hospice Election Date: N/A

Does the Enrollee require the final Determination Notice in a language other than English?: No

Language: N/A

Does the Enrollee require communication be made in any alternate format? : No

Required Format: N/A

Font Size: N/A Other: N/A

## Provider Identification Data

Services received/requested outside of the MHPs' geographic service area?: N/A

Services received/requested outside of MHPS's network of providers?: N/A

Services received/requested outside of Enrollee's medical group? : N/A

Dates of Service in Question: N/A

# **Parties**

#### Plan Information

Address 1: 123 long street

Address 2 : City : **Milpitas** State : **CA** 

Zip: 12312-3123

### Plan Contact

Plan Contact Person Name: Ginu John

First Name : **Ginu**Last Name : **John** 

Email: johngeethu+qicportal@gmail.com

Phone: 408-644-4905

RI Fax Number: 242-432-4234

Decision Letter Fax Number: 234-234-2342

#### Plan Alternate Contact

First Name : N/A
Last Name : N/A
Phone Number : N/A

# Appeal Request Information

Requestor Type: Representative

First Name: 1Appeal Requestor First Name Last Name: 1Appeal Requestor Last Name

Middle Initial : **N/A**Phone : **154-240-7980**Company Name : **N/A** 

Address1: 1Appeal Requestor Address 1

Address2:

**City: 1Appeal Requestor City** 

State :  $\mathbf{OR}$ 

Zip: 17405-0462

AOR Checked?: No

WOL Checked?: N/A

# MHP Organization Determination

Date of initial authorization request or claim submission: Sat Jul 27, 2019

Date of Plan's initial Denial: Tue Aug 06, 2019

Was an Expedited request made? : **Yes**Was the Expedited request granted? : **No**Did the plan take an extension? : **Yes** 

## MHP Reconsideration

Date of reconsideration request: Fri Aug 16, 2019

Date of plan's reconsideration denial: Mon Aug 26, 2019

Was an Expedited request made? : **No**Was the Expedited request granted? : **No**Did the plan take an extension? : **Yes** 

Amount in Controversy: N/A

Does the Enrollee require the final Determination Notice in a language other than English?: No

Other: N/A

## Provider Identification Data

Field label - Enrollee's ICD-9/10 diagnosis code(s) applicable to the issues in this case :

Field label - HCPCS/CPT codes representing the items/services in dispute (Please do not substitute revenue codes for outpatient services):