Part C Case File Submission - Output to SQID

Portal Confirmation Number : **Q19-00001169**Case Priority : **Standard Service** (**Pre-Service**)

Enrollee Data

Medicare Number (MBI): MBI48U1uPkk

 $HIC\#: 1\\HICwzPCRZndqV1$

First Name: **1Enrollee First Name10292019 1609**Last Name: **1Enrollee Last Name10292019 1609**

Middle Initial: N/A

Address 1: 1Enrollee Address 1

Address 2:

City: 1EnrolleeCity

State: MA

Zip: **73171-1285**

Phone: 509-647-7895

Enrollee deceased?: N/A

Date of Death: N/A

Request Received Date: Tue Oct 29, 2019 at time 7:13 PM ET

Plan Name: Nalli Namm
CMS Contract #: 566
Medicare Plan Type: PSO

Appeal Category & Appeal Type/Item Service

Issue Category/Item Service Category: Appellant Dismissal Case File

Other: N/A

QIC Appeal Number: **1-4779467720** Is this case an Auto-Forward?: **Yes**

Plan's Dismissal Reason: Waiver of Liability Missing

Other Plan's Dismissal Reason: N/A

Did the case involve a Medical Necessity Review? : Yes

Definition of Denied Services or Claims

Appeal Type: *DME/Orthotics
Item/Service in dispute: Neck/Back
Other Item/Service Details: N/A
Is/Was the Enrollee in Hospice?: No

Hospice Election Date: N/A

Does the Enrollee require the final Determination Notice in a language other than English?: No

Language: N/A

Does the Enrollee require communication be made in any alternate format? : No

Required Format: N/A

Font Size : N/A
Other : N/A

Provider Identification Data

Services received/requested outside of the MHPs' geographic service area?: N/A

Services received/requested outside of MHPS's network of providers?: N/A

Services received/requested outside of Enrollee's medical group? : N/A

Dates of Service in Question: N/A

Parties

Plan Information

Address 1 : **N/A** Address 2 : **N/A**

City : **N/A**State : **N/A**Zip : **N/A**

Plan Contact

Plan Contact Person Name: Addison Sutter

First Name : **Addison**Last Name : **Sutter**

Email: addison@sutter.com

Phone:

RI Fax Number: 916-503-5014

Decision Letter Fax Number: 916-503-5014

Plan Alternate Contact

First Name : N/A
Last Name : N/A
Phone Number : N/A

Appeal Request Information

Requestor Type: Enrollee

First Name: **1Enrollee First Name10292019 1609**Last Name: **1Enrollee Last Name10292019 1609**

Middle Initial : **N/A**Phone : **509-647-7895**Company Name : **N/A**

Address1: 1Enrollee Address 1

Address2:

City: 1EnrolleeCity

State : MA

Zip: 73171-1285 AOR Checked?: N/A WOL Checked?: N/A

MHP Organization Determination

Date of initial authorization request or claim submission: Sun Jul 21, 2019

Date of Plan's initial Denial: Wed Jul 31, 2019

Was an Expedited request made? : **Yes**Was the Expedited request granted? : **No**Did the plan take an extension? : **Yes**

MHP Reconsideration

Date of reconsideration request: Sat Aug 10, 2019

Date of plan's reconsideration denial: Tue Aug 20, 2019

Was an Expedited request made? : **Yes**Was the Expedited request granted? : **No**Did the plan take an extension? : **Yes**

Amount in Controversy: N/A

Does the Enrollee require the final Determination Notice in a language other than English?: No

Other: N/A

Provider Identification Data

Field label - Enrollee's ICD-9/10 diagnosis code(s) applicable to the issues in this case :

Field label - HCPCS/CPT codes representing the items/services in dispute (Please do not substitute revenue codes for outpatient services):