

JOHN JANG

Product Designer

jscolbe9675@gmail.com

[My portfolio](#)

SUMMARY

A Product Designer, graduated from York University in Toronto, Ontario, Canada, with over a year of professional experience in crafting user experience that suits the branding and another year of experience in web development. I am proficient in designing products from scratch till the launch, while considering the development perspective such as the User Interface development, CI/CD pipeline, deployment, etc. My strengths include strategic designing, initiating projects, and leading communications with internal and external teams. By nature, I am analytical, perceptive, and enjoy problem-solving. Outside of work, I am a runner, dancer, and a potential traveler.

EXPERIENCE

Product Designer

[OperateEase](#)

08 / 2024 ~ Present | Remote, Toronto

- Developed a comprehensive design system to **standardize UI components** and hosted UX Design workshops to align with stakeholders and gather insights from users
- Led the design of an inventory management system, optimizing room occupancy and supply management, increasing efficiency by **60%**
- Collaborated closely with engineering teams to ensure design feasibility and maintain a high standard of quality across all features

Product Designer Intern

[The Sakhi](#)

06 / 2024 ~ 10 / 2024 | Remote, Toronto

- Conducted regular **design critique sessions** with Shopify developers to refine features and functionality based on feedback

UX Designer

[TuGo Travel](#)

03 / 2024 ~ 05 / 2024 | Remote, Toronto

UX/UI Design Apprentice

[TeleVU Innovation](#)

06 / 2022 ~ 08 / 2022 | Remote, Toronto

English as a Second Language Instructor

[Miller English Academy](#)

02 / 2021 ~ 12 / 2021 | Remote, Toronto

English as a Second Language Instructor

[SLP Korea](#)

02 / 2020 ~ 01 / 2021 | Remote, Toronto

VOLUNTEER

Web Development Apprentice

[Tech Fleet Professional Association](#)

08 / 2023 ~ 09 / 2024 | Remote, Toronto

UX/UI Design Apprentice

[Tech Fleet Professional Association](#)

04 / 2023 ~ 07 / 2023 | Remote, Toronto

EDUCATION

UX Design

[York University](#)

North York, Ontario

Web Development Bootcamp

[Dream Coding Academy](#)

Remote, Toronto

Psychology & Neuroscience

[University of New Brunswick](#)

Fredericton, NB

TOOLS & SKILLS

Figma, Figjam, Miro, Wireframing, Sketching, Typography, Prototyping, Mock-ups, A/B Testing, Usability Testing

Waterfall, User-Interface Design, User Research

HTML5, CSS3, JavaScript, TypeScript, Next.js, React, Vite, MongoDB, Express.js, Axios

OTHER LINKS

[LinkedIn - John Jang](#)

[My Web Development Portfolio](#)

[My Github Profile](#)