

John Jang

UX Designer

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[LinkedIn](#)

[Github](#)

[My portfolio](#)

EXPERIENCE

Associate UX Designer

TuGo Travel

Remote | January 2024 - current

- Used Figma and Figjam for ideas and project iteration, used Slack for communication
- analyzed the insurance service compared to other existing brands and redesigned the website (about 20 screens) to increase the traffic among users (about 60%)

Associate Software Developer

Tech Fleet Professional Association

Remote | August 2023 - December 2023

- Development projects: Blockchain, Ruminare
- Used JavaScript, TypeScript, React, Tailwind CSS, Firebase, REST API, etc. for production and deployment
- actively participated in UX cross-team meetings (i.e. crazy 8s, wireframing, prototyping, etc.) to understand the design share insights with them as a developer
- increased the user engagement up to 30% or received the praised from the stakeholders depending on the project

Associate UX Designer

Food Distro

Remote | April 2023 - July 2023

- Used Figma and Figjam for ideas and project iteration, used Slack for communication
- Collaborated with colleague designers and UX researchers to find out issues in regards to the food waste
- The team created about 42 mobile app screens, 7 mini user flows for the mobile application

Career Break

Software Development student

Remote | September 2022 - June 2023

- Taking courses on Web Development

UX Designer Apprentice

TeleVU Innovation Incorporation

Toronto, ON | June 2022 - August 2022

- Redesigned web portal interface using Figma and Figjam, which led to a 95% boost in user engagement
- Developed an easy-to-use UI for a new web application that led to a 50% rise in the re-use among the users

SKILLS

Design Tools

- Figma, Adobe XD, Figjam

Design Skills

- Design research
- Wireframe
- Sketches and prototyping
- Usability Testing

Development Tools

- JavaScript, TypeScript
- CSS3, Tailwind CSS, Bootstrap, Shadcn UI, Radix UI
- React, Vite
- Git, Vercel, Netlify, Github Pages

Soft Skills

- Communication, Organization
- English, French, Korean

EDUCATION

UX Design Bootcamp

UX Design

York University

January 2022 - August 2022

North York, ON

Awards

- UX Design Certificate

Bachelor of Arts

Psychology & Neuroscience

University of New Brunswick

September 2013 - May 2017

Fredericton, New Brunswick, Canada

Awards

- Undergraduate Degree in 2017