

JOHN JANG

Product Designer

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SUMMARY

A Product Designer, graduated fresh from York University in Toronto, Ontario, Canada, actively developing a career in crafting user experience while carrying a year of experience in web development. Coming with a background in Neuroscience, Education, and Software Development, I am actively participating in the process of designing product concepts while considering the development perspective such as the User Interface development. Despite short periods of involvement in the past projects, I have still been successful in delivering the results that meet the expectation of stakeholders. My strengths include strategic designing, initiating projects, and leading communications with internal and external teams. By nature, I am analytical, perceptive, and enjoy problem-solving. Outside of work, I am a runner, dancer, and a potential traveler.

EXPERIENCE

Product Designer Internship

The Sakhi

06 / 2024 ~ Present | Remote, Toronto

- Designed culturally specific shopping experience in the **pilot phase**
- Conducted regular **design critique sessions** with Shopify developers to refine features and functionality based on feedback
- Identified **8+** user flow pain points and improved the shopping experience through data-driven adjustments aligned with business goals

UX/UI Design Apprentice

TeleVU Innovation

06 / 2022 ~ 08 / 2022 | Remote, Toronto

- Conducted user research with **30 participants** gathering insights that informed feature prioritization and usability

Store Staff

Loblaw Companies Ltd

10 / 2021 ~ Present | Remote, Toronto

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Web Development Apprentice

Tech Fleet Professional Association

08 / 2023 ~ 09 / 2024 | Remote, Toronto

- Collaborated with UX designers to develop user-friendly applications, ensuring design integrity alongside development teams

UX/UI Design Apprentice

Tech Fleet Professional Association

04 / 2023 ~ 07 / 2023 | Remote, Toronto

EDUCATION

UX Design

York University

North York, Ontario

Web Development Bootcamp

Dream Coding Academy

Remote, Toronto

Psychology & Neuroscience

University of New Brunswick

Fredericton, NB

TOOLS & SKILLS

Figma, Figjam, Miro, Wireframing, Sketching, Typography, Prototyping, Mock-ups, A/B Testing, Usability Testing
Waterfall, User-Interface Design, User Research
HTML5, CSS3, JavaScript, TypeScript, Next.js, React, Vite, MongoDB, Express.js, Axios

OTHER LINKS

[My Web Development Portfolio](#)

[My Github Profile](#)

VOLUNTEER

Product Designer

OperateEase

09 / 2024 ~ Present | Remote, Toronto