JOHN JANG

Product Designer

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in/iohniana94

SUMMARY

A Product Designer, graduated fresh from York University in Toronto, Ontario, Canada, actively developing a career in crafting user experience while carrying a year of experience in web development. Coming with a background in Neuroscience, Education, and Software Development, I am actively participating in the process of designing product concepts while considering the development perspective such as the User Interface development. Despite short periods of involvement in the past projects, I have still been successful in delivering the results that meet the expectation of stakeholders. My strengths include strategic designing, initiating projects, and leading communications with internal and external teams. By nature, I am analytical, perceptive, and enjoy problem-solving. Outside of work, I am a runner, dancer, and a potential traveler.

EXPERIENCE

Product Designer Internship The Sakhi

06 / 2024 ~ Present | Remote, Toronto

- Designed culturally specific shopping experience in the pilot phase
- Conducted regular design critique sessions with Shopify developers to refine features and functionality based on feedback
- Identified 8+ user flow pain points and improved the shopping experience through data-driven adjustments aligned with business goals

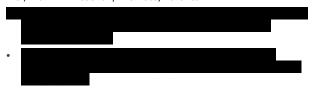
UX/UI Design Apprentice **TeleVU Innovation**

06 / 2022 ~ 08 / 2022 | Remote, Toronto

Conducted user research with 30 participants gathering insights that informed feature prioritization and usability

Store Staff **Loblaw Companies Ltd**

10 / 2021 ~ Present | Remote, Toronto



VOLUNTEER

Product Designer **OperateEase**

09 / 2024 ~ Present | Remote, Toronto



Web Development Apprentice **Tech Fleet Professional Association**

08 / 2023 ~ 09 / 2024 | Remote, Toronto

· Collaborated with UX designers to develop user-friendly applications, ensuring design integrity alongside development teams

UX/UI Design Apprentice **Tech Fleet Professional Association**

04 / 2023 ~ 07 / 2023 | Remote, Toronto

EDUCATION

UX Design

York University

North York, Ontario

Web Development Bootcamp

Dream Coding Academy

Remote, Toronto

Psychology & Neuroscience **University of New Brunswick**

Fredericton, NB

TOOLS & SKILLS

Figma, Figjam, Miro, Wireframing, Sketching, Typography, Prototyping, Mock-ups, A/B Testing, Usability Testing Waterfall, User-Interface Design, User Research HTML5, CSS3, JavaScript, TypeScript, Next.js, React, Vite, MongoDB, Express.js, Axios

OTHER LINKS

My Web Development Portfolio My Github Profile