

JOHN JANG

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Portfolio: <https://www.figma.com/proto/iFxPHoe7MnO4lnoHqHtjC2/User-Experience-Design-Portfolio?node-id=464-5275&scaling=min-zoom&page-id=450%3A4696&starting-point-node-id=464%3A5275>

WORK EXPERIENCE

UX Designer & Researcher (Apprenticeship)

TeleVU Innovations Inc. in Toronto, ON
June 2022 ~ August 2022

- Redesigned the company's telecommunication interface to improve the usability of the product among the medical professionals
- Received compliments and the ratio of usage jumped up to 90%

Retail Sales Representative

Loblaws Companies Ltd. in Toronto, ON
October 2021 ~ Present

- Promote a positive shopping experience and received appreciation and compliments from customers

Textbook Publisher / ESL Teacher (Remote)

Toronto West Academy (TWA) in Toronto, ON
Feb. 2019 ~ Dec. 2020

- improved convenience of accessing textbooks by creating and publishing ESL teaching materials online

EDUCATION

York University

Toronto, Ontario
January 2022 ~ September 2022

Obtained UX Design certificate

University of New Brunswick (UNB)

Fredericton, New Brunswick
Sept. 2013 ~ May 2017

Graduated with B.A. Psychology

Explore Program/ Programme de Explore

Sherbrooke, Quebec
June 2016 ~ Aug. 2016

Studied Intermediate level of French for five weeks at the Universite de Sherbrooke

Fredericton High School

Fredericton, New Brunswick
Sept. 2010 ~ June 2013

Received High school Diploma

STUDY ABROAD

UNB Travel-Study Program

London, United Kingdom
May 1st, 2016 ~ May 30th, 2016

UK Cultural Experience

- Studied English history (including Shakespeare) and Naval history

SKILLS

Microsoft Office	Customer Service	Communication	HTML5, CSS3 & JavaScript
Google Suite	Editing & Proofreading	Organization	Visual Studio Coding Program
			Figma, Miro

Languages
- Excellent proficiency in speaking English and Korean

VOLUNTEER

Ryerson Student Catholic Association

Toronto, ON
Jan. 2018 ~ Jan. 2019

Church Volunteer

Montgomery Street Elementary School

Fredericton, New Brunswick
Oct. 2016 ~ Jan. 2017

Assistant Teacher (Grade 1)

CLUB ACTIVITY

Scouts Canada

Fredericton, New Brunswick
Sept. 2012 ~ Jan. 2017

Executive Officer

- Taking positions of:

Executive Leader, Executive Associate Leader, Marketing Leader, Finance Manager, Secretary, etc.

OTHER CERTIFICATIONS

Figma

CSS

JavaScript

References are available at request