

Objective:

To obtain a position at Taco Bell where I can broaden my knowledge of the finance industry while contributing to the growth and success of Taco Bell expected in the bear future.

Business Economics, Bachelor of Arts

09/2012-03/2016

University of California, Riverside | Riverside, CA

Experiences:

Personal Banker

04/2016-Present

US Bank | Mira Loma, CA

- Responsible for handling branch's cash limit as well as ordering cash and completing care calls
- Handle daily teller transactions while conversing with customers to discover current needs
- Advise customers on finances; recommend products based on current banking needs
- Responsible for hitting monthly sales goal by cross-selling to every customer and completing daily lead list calls
- Provide excellent customer service in a timely manner and meet all needs in order to ensure lasting relationship
- Record customer interactions on individual profile for future references
- Responsible for completing daily courtesy calls and ensuring everything was running smoothly (at least 15 calls a day)
- Communicate effectively to underwriter on behalf of customer in regards to current loan applications
- Expected to provide best sales practices to district employees during weekly conference calls/district e-mails

Floor Staff

03/2015-01/2016

Regal Entertainment Group | Corona, CA

02/2016-07/2016

- Employee of the Month (August 2015)
- Operated POS: cash handling experience at box office, concession stand
  - Qualified to count and balance a cash drawer with accuracy
- Trained new hires in concession stand, box office
- Responsible for ensuring a clean environment, promoting Regal Crown Club Rewards program
- Fast paced environment, daily customer interaction
- Answered phone in box office and transferred to correct department when necessary
- Birthday party host
  - Responsible for hosting kids' birthday parties
  - Server to 10+ people, handled concerns, food orders, and projection booth tour

Store Associate

10/2012-11/2014

Payless ShoeSource | Riverside, CA

- High-volume store, effectively able to multitask
  - Maintained store appearance daily, managed inventory changes and representation while prioritizing price changes and customer visits, received inventory and displayed it twice a week
- Assisted customers with shoe and accessory selections, enhanced shopping experience by addressing questions and concerns
- Operated POS: cash handling experience
  - Responsible for closing POS at the end of business day and verifying cash balances; completing bank deposits
- Key holder; opened and closed store after business hours
- Set team goals and delivered them in district conference calls

Organizations:

- St. Paul's Young Adult Ministry 04/2016-Present
- St. Edward's Young Adult Ministry 09/2016-Present
  - Choir member

Skills:

- Fluent in Spanish and English
- Proficient in Microsoft Office

References:

- Available Upon Request