

Britta Forgie

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EDUCATION & CERTIFICATIONS

- MBA Candidate, Pepperdine University, GPA 3.73, Expected Graduation Fall 2018
- BS, Supply Chain & Information Systems, GPA 3.57, Pennsylvania State University, 2011
 - Exchange Student, Maastricht Universiteit, Netherlands, 2011
- Six Sigma Green Belt Certification (Boeing)
- Masters Certificate in Project Management (Stevens Institute of Technology)

PROFESSIONAL EXPERIENCE

<u>Business Operations</u>	Boeing Commercial Airplanes, Seal Beach, CA	2014 – Present
<u>Strategic Marketing Consultant</u>	4 S.T.E.L., Mission Viejo, CA	Fall 2016
<u>Methods Process Analyst</u>	Boeing Commercial Airplanes, Everett, WA	2011 – 2014
<u>Industrial Engineering Intern</u>	Boeing Commercial Airplanes, Everett, WA	Summer 2010

Project Management

- Led the consolidation over \$30 mil of opportunity including technical requirements, terms, conditions, schedule, and pricing, approved to be presented to the customer
- Planned field support services to ensure continuous customer support at global offices, and created the business cases to open a new base, maintain current service, or close the base – making a recommendation to the Change Board to make final decisions based on sales, financials, and other strategic factors
- Planned staffing, knowledge management, and work migration for a business transition project moving 1,000 technical and engineering positions from Seattle to Los Angeles – providing a seamless transition without service gaps to the customer
- Developed and executed the project plan for a new change board process across 5 airplane models – resulting in standardization of change board and decreased frustration and confusion across organizations
- Created build plans for manufacturing crews by analyzing critical path, resulting in on-time delivery of airplane modifications to the customer
- Developed recovery plans and alternate scheduling scenarios for manufacturing crews at risk for not reaching a critical milestone, allowing for effective decision-making

Business Analysis

- Delivered a new marketing segmentation strategy to an engineering firm based on marketing research, industry survey, and the firm's long-term goals
- Developed a new customer sentiment/satisfaction metric collaborating with executive leadership across multiple functions and resulting in executive decision-making
- Led a cross-functional team through a defect reduction project using Six Sigma methodology, resulting in approximately 25% reduction in route-backs
- Produced a visibility tool by using two different systems for daily progress, allowing teams and management to see total remaining statement of work and meet critical milestones on time