

Reward or Shoot the Messenger? Experiments on How People Treat the Messenger After Receiving Good Or Bad News

Alessandro Del Ponte* Alan S. Gerber[†] Gregory A. Huber[‡]

John J. Cho[§]

May 8, 2024

***Corresponding Author:** Assistant Professor, The University of Alabama. Mailing Address: 324 ten Hoor Hall, Tuscaloosa, AL 35401, USA. Email: adelponte@ua.edu.

[†]Sterling Professor of Political Science, Yale University. Mailing Address: 77 Prospect Street, New Haven, CT 06511, USA. Phone: +1 (203) 432-5232. Email: alan.gerber@yale.edu.

[‡]Forst Family Professor of Political Science, Yale University. Mailing Address: 77 Prospect Street, New Haven, CT 06511, USA. Phone: +1 (203) 432-5731. Email: gregory.huber@yale.edu.

[§]Pre-Doctoral Fellow, Institution for Social and Policy Studies, Yale University. Email: john.cho@yale.edu.

Abstract

Do people reward (RTM) or shoot the messenger (STM)? In two preregistered experiments (N=5,200), a participant—the respondent—performed a task for real money. Another person—the messenger—told the respondent whether they succeeded or failed. Next, participants were matched with a partner—either the messenger or another participant. Using economic games, we measured how prosocial respondents were toward their partner. Using rating scales, we measured how much they liked their partner. In Experiment 1, we find both an STM and an RTM. Moreover, good or bad news did not affect how respondents treated non-messengers. In Experiment 2, we informed respondents that messengers had no stakes in the news or earned money when participants succeeded or failed. When messengers had no stakes in the outcome, respondents rewarded messengers when they succeeded. When messengers had a stake in respondents' success (failure), the STM disappeared (was exacerbated) whereas the RTM persisted.

Key Words: voter turnout; emotions; anger; field experiments

Word Count: 11,691

*How beautiful on the mountains are the feet of
those who bring good news.*

Isaiah 52:7

Nobody likes the man who brings bad news.

Sophocles, Antigone, Scene I, 233

Do people treat messengers differently depending on whether they deliver good or bad news? History offer many examples of messengers being rewarded after bringing good news or falling in disgrace after bearing bad news. One famous example includes Pheidippides, who was hailed as a hero after announcing Athens' victory in the battle of Marathon and exhaling his last breath after running 42 kilometers to deliver the news ([Christensen, Nielsen and Schwartz 2009](#)).

Messenger bias, i.e., people's tendency to reward messengers for bringing good news and punish them for breaking bad news, is present also in modern life and has implications for better understanding interpersonal relationships, workplace interactions, and politics.¹ The inefficiencies and large societal costs caused by this messenger bias invite studying it and understanding how to ameliorate it. When messengers expect a bias depending on the news they bear, whether it is positive for good news or negative for bad news, they may act in anticipation of those effects. For instance, employees who fear punishment for breaking bad news to their managers may prefer to stay quiet (i.e., shooting the messenger), threatening corporations' long-term survival ([Charan, Useem and Harrington 2002](#)). Similarly, in the wake of a disaster, politicians may downplay responsibilities ([Liu and Boin 2020](#)), hindering efforts to prevent the next catastrophe. At the same time, the opposite side of the messenger bias may be just as detrimental. Rewarding the messenger who brings good news may lead

¹Although "messenger bias" may encompass the disparate treatment of messengers on the basis of gender, race, or other demographic characteristics, this paper focuses on the messenger bias due to the valence of message content.

Table 1: Summary of our results regarding messenger bias

	RTM	STM
Study 1 (Baseline Study)	Present for some behaviors and all attitudes	Present for some behaviors and all attitudes
Study 2 (Adding Incentive Conditions)	Eliminated by unrelated fate condition (but only for behaviors)	Eliminated by all fate conditions, and shared fate reverses it for behaviors

Note: Our experiments measure both behavioral outcomes and attitudinal measures. Behavioral measures include the dictator game, spin the wheel task, and the prisoner’s dilemma. Attitudinal measures include partner ratings of trustworthiness, likeability, niceness, and generosity.

employees and politicians to focus on finding ways to be the ones who *communicate* good news rather than those who *work* toward achieving good outcomes (see, e.g., [Grimmer, Westwood and Messing 2014](#)). Throughout this paper, we label the “shoot the messenger” effect as the “STM” effect and the “reward the messenger” effect as the “RTM” effect.

We provide the first experimental demonstration of messenger bias using behavioral outcomes and also confirm and extend prior results found with attitudinal measures. We also show how the messenger bias can be reduced. In our experiments, we use real human participant to both receive messages and to deliver messages, a point of contrast from prior work using confederates or a fictional character in a vignette ([Kuhlen and Brennan 2013](#)). In two large pre-registered experiments (Study 1 and Study 2), we compared people’s decisions toward a messenger who delivered good rather than bad news against decisions toward another partner who was not the messenger.² In the second study, we also manipulate the messenger’s payoffs depending on the news they delivered and fully informed participants of the messenger’s incentives. The messenger earned (lost) money when the respondent won (lost) (shared fate), lost (earned) money when the respondent won (lost) (opposite fate), or earned nothing regardless of the outcome (unrelated fate). In both experiments, we informed the subject that the messenger had no control over the outcome news that they transmitted and they delivered the news simply by clicking a button.

We find three new results across Studies 1 and 2, as summarized in Table 1. First, in both of our studies, we confirm the existence of the shoot the messenger (STM) effect, while also discovering a reward the messenger (RTM) effect. The RTM effect is as large,

²The pre-registration for Study 1 can be found at https://aspredicted.org/PD3_KC2, and the pre-registration for Study 2 can be found at https://aspredicted.org/8TG_4KY.

if not larger, than the STM effect across both Study 1 and Study 2. Second, we examine the implications of the messenger bias by using behavioral measures, in addition to the attitudinal measures that previous research has exclusively focused on. We find that although in this context attitudinal effects appear to correlate with behavioral outcomes, attitudinal measures overestimate the messenger bias compared to behavioral measures. Finally, when varying the incentives of the messenger in Study 2, we discover that merely specifying the incentives of the messenger eliminates the STM for both behaviors and attitudes, while the RTM effect remains remarkably durable across various treatment conditions. Therefore, we contribute a partial remedy that can help avoid the adverse consequences of messenger bias in everyday life.

Messenger bias measures how a messenger is treated as a consequence of merely delivering a message. One side of the messenger bias, the STM effect, has been assumed in prior work, which investigated how belief in punishment for delivering bad news affected behavior. Specifically, the antecedent of the messenger bias is the MUM (Mum about Undesirable Messages) effect, which is the notion that people are typically more reluctant to convey bad news than good news (Rosen and Tesser 1970, 1972). Messengers prefer to avoid conveying bad news because they fear backlash, especially when in public (Bond Jr and Anderson 1987). Later work found that this effect applies to a myriad of situations in everyday life, such as doctors to patients (Clark and LaBeff 1982; Sheldon 1982; Taylor 1988) or politicians to voters (Dorling et al. 2002; Levy 2014).

There is limited work directly demonstrating that messengers receive biased treatment when they merely deliver good or bad news. The prior work that is closest to our research is “Shooting the Messenger” (John, Blunden and Liu 2019), which focused on people’s dislike for messengers who break bad news to them. Across several experiments, the authors randomly assigned participants to receive good or bad news from a research assistant who acted as a messenger. After they learned that they won (if an odd number was randomly drawn) or lost, participants rated the messenger’s likeability on a 10-point scale. In other

Table 2: Comparison of our work and [John, Blunden and Liu \(2019\)](#)

	Behavioral Measures	Attitudinal Measures
Shoot the Messenger Effect	Present Research	Exp. 1, 2A, 2B, 3A, 3B, 4, 5A, 5B, 5C, 6A, 6B (John, Blunden and Liu 2019)
Reward the Messenger Effect	Present Research	Exp. 2A (N = 150) and 5A (N = 304) (John, Blunden and Liu 2019)

Note: Although one experiment (2A, N=150) in [John et al. \(2019\)](#) did include a 2 x 2 design varying a messenger vs. a non-messenger and good vs. bad news like our experimental conditions, they do not calculate the RTM effect nor is the study well-powered to detect differences between the STM and RTM effects. The other experiment (5A, N = 304), does include a neutral message condition to assess valence effects, but no non-messenger conditions necessary to measure the STM and RTM effects.

experiments, the authors isolated several features of the STM effect: the effect was specific to the messenger (compared to non-messengers), was amplified when bad news was unexpected, and was mediated by self-reported perceptions that the messenger had malevolent motives. Finally, when the authors manipulated whether the messenger’s motives were aligned or misaligned with the participant’s (but without a neutral alignment condition), subjects reported that they liked shared alignment messengers delivering bad news more than misaligned ones. Separately, the same paper also found initial evidence that people like messengers who bring good news, although they did not explicitly identify a RTM effect.

Several explanations have been offered for the messenger bias. As [John, Blunden and Liu \(2019\)](#) found, the respondent may shoot the messenger for bringing bad news by assuming them to have malevolent motives or in a desire to make sense of the news by blaming the messenger as the most proximate cause. One relevant set of studies have established that criticisms, or negative news, from out-group members are treated more harshly compared to those by in-group members (the intergroup sensitivity effect) ([Hornsey, Oppes and Svensson 2002](#); [Esposito, Hornsey and Spoor 2013](#)). Therefore, messengers who bring bad news may be penalized if they are assumed to be acting counter to the interests of the group. At the same time, this implies that clarifying the relationship between the messenger and the recipient of the message may be a fruitful strategy to ameliorate the messenger bias. Specifically, the messenger showing themselves to be unaligned with any potential out-groups may reduce the negative effect of criticisms ([Hornsey et al. 2007](#)).

Taken together, the research on the STM effect and the MUM effect suggests that messenger bias can impose tangible costs on modern society because messengers who tell bad news are disliked and thus prefer to stay quiet. Table 2 summarizes the prior work and

shows how our work contributes the current literature in two ways.

Several important questions remain unaddressed in prior work. First, it remains unknown whether attitudes toward the messenger are accompanied by behavioral consequences. Prior work measured *attitudes* toward the messenger (especially likeability and competence). Ultimately, uncovering whether messengers’ news may affect altruism, cooperation, and trust toward them carries fundamental implications for understanding the information environment. It remains unknown whether messengers’ reluctance to speak out is justified by actual repercussions against them that go beyond mere dislike. Previous literature indicates that behavior does not necessarily track attitudes when it interferes with self-interest and financial incentives (Crano and Prislin 2006; Lehman and Crano 2002). (And, in equilibrium, the tendency to obscure bad news means that it is less frequently observed, making it difficult to generate unbiased inferences about the effect of sending bad news for non-experimental observations.) In this paper, we address this question and build upon John, Blunden and Liu (2019) by studying how people treat messengers after receiving good news or bad news from them using incentivized experiments. Since we have both behavior and attitudinal measures in the same studies, we can directly compare the performance of these measures.

Second, our experimental design addresses some issues in prior work. Such work does not fully identify the composition of the messenger bias because of their experimental designs, which only compare reactions to messengers bringing bad news to messengers bringing good news. Our paper adds a “messenger vs. non-messenger” condition to all our experiments in addition to the “good news vs. bad news” conditions. This allows for two benefits. First, we more accurately identify the *shoot the messenger* effect (i.e., the negative reaction to a messenger delivering bad news compared to a non-messenger) as something distinct from the *valence* effect (i.e., the negative reaction to receiving bad news generally compared to receiving good news). Because previous studies do not distinguish between these two effects, it remains unclear whether there is something distinct about the *delivery* of bad news which is specific to the messenger from just bad news generally. The second benefit is the ability

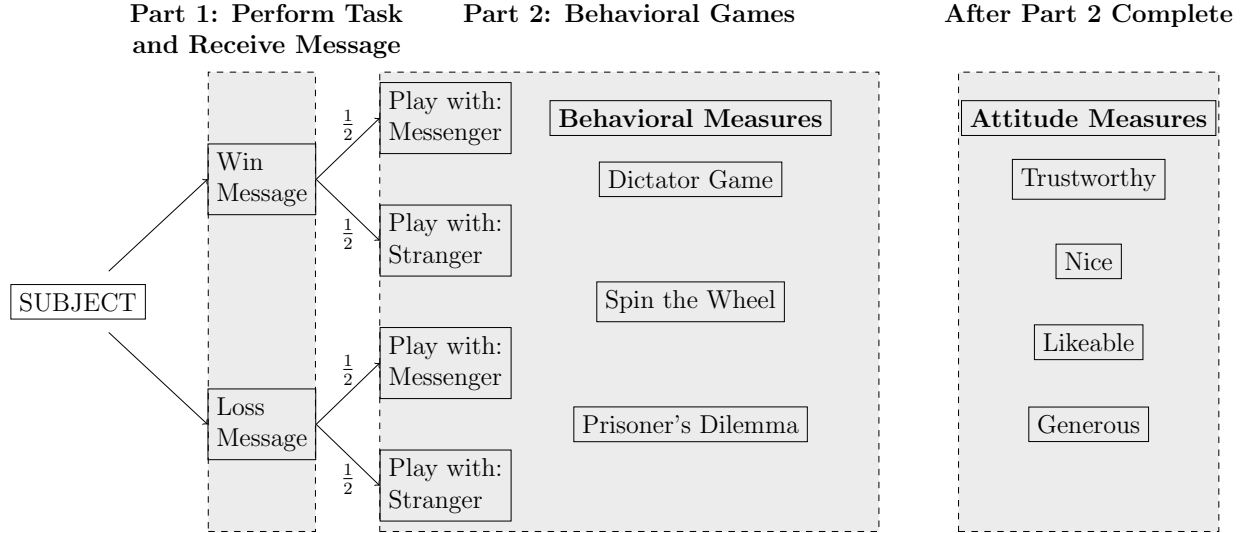


Figure 1: Survey Flow of Study 1 and 2. *Note:* 1/3 of attitude measures were asked after receiving the message in Part 1, while the other 2/3 were asked after Part 2. In our analysis, we group whether attitude measures were asked before or after Part 2. Subjects learn results of behavioral games after all outcome variables (behavioral and attitudes) are concluded.

to estimate the opposite side of the messenger bias: rewarding the messenger for delivering good news. Although previous work has not pointed out the existence of a RTM effect, perhaps because they assume it to simply be symmetric to the STM effect, we compare the magnitude and persistence of these two effects. The Methods section details how we define and analyze these quantities of interest differently from past work.

1 Results

We conducted two related experiments that investigate the messenger bias in attitudes and behaviors. Figure 1 shows the experimental design for both Study 1 and Study 2. In both studies, participants performed an incentivized task (either the “counting task,” counting odd numbers in a matrix, emulating “skill,” or the “prediction task,” predicting a coin toss, emulating luck) with a small bonus if they “win” the task in the first round. Then, they were informed by a messenger (who is another real participant who did not perform the task) about the outcome (win or lose) in the first round. Respondents were informed that the messenger

had no agency over the message and ignored its content: they could only click a button to deliver the news. Finally, we measured respondents’ attitudes and behaviors toward the messenger and compared them to the attitudes and behavior toward another participant who was not the messenger when the same news had been delivered. We tested three different behavioral measures aimed at capturing altruism (the dictator game), cooperation (prisoner’s dilemma), and participants’ intuitions about the messenger’s likelihood to bring good news in an unrelated task (spin the wheel task). We also measure four attitudinal measures similar to those used in prior work: the partner’s trustworthiness, likeability, niceness, and generosity. Study 2 builds on Study 1 by following a similar design, except that we also manipulated whether the messenger’s payoffs were aligned with, unrelated to, or opposite to the participant’s. Respondents were fully informed about the messenger’s payoffs relative to the news they conveyed. Depending on the condition, when a participant won, the messenger also earned some money (shared fate conditions), earned nothing (unrelated fate condition), or lost money (opposite fate condition). We analyze each behavioral and attitudinal measure separately using OLS regression with robust standard errors.

Across both studies, we estimate the RTM and STM effects for each of the behavioral and attitudinal measures, along with detailing messenger bias and the relative magnitude of the RTM and STM effects. The STM effect is shown on the left-hand side of each panel and it is calculated by comparing behaviors and attitudes towards the messenger from the non-messenger, after losing the first task. Similarly, the RTM effect is on the right-hand side of each panel and is estimated for those who won the first task. We also compare the relative magnitude of these two estimates by testing whether $RTM = -STM$ (not shown, only described in the footnote of the figure). Finally, we claim that a messenger bias exists if we fail to reject the joint hypothesis test that $STM = 0$ and $RTM = 0$ (not shown, only described in the footnote of the figure). The Methods section provides additional details on how we define these quantities of interest.

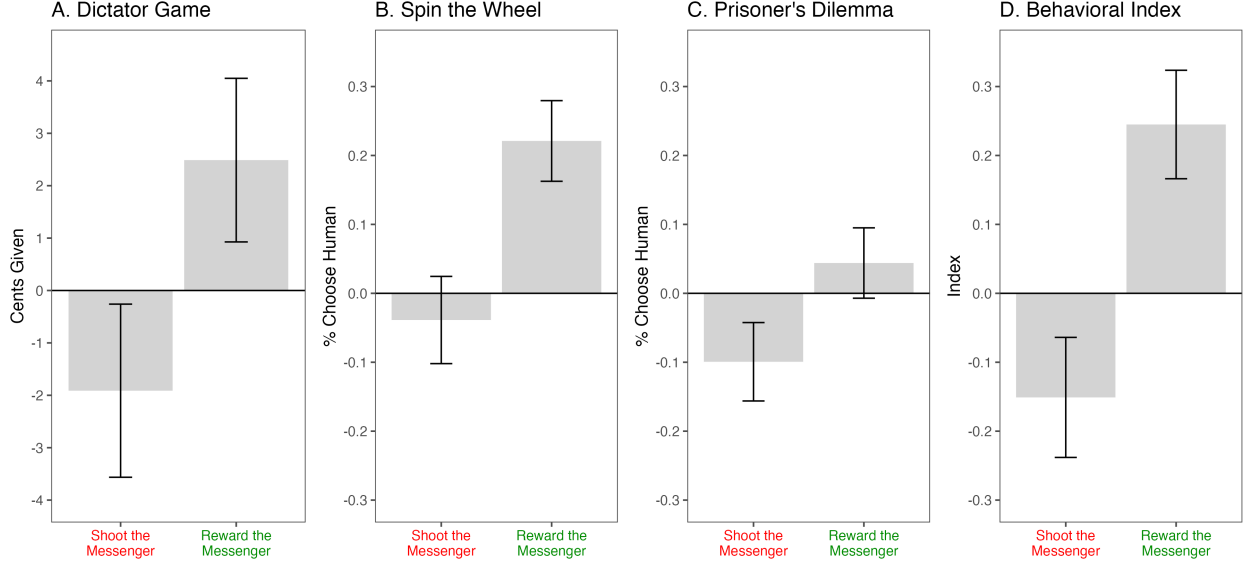


Figure 2: Difference in the DVs of the behavior measures for messengers and non-messengers by losing (STM) and winning (RTM), Study 1. *Note: OLS regression with robust standard errors, with error bars representing 95% confidence intervals. In the dictator game (Panel A), the dependent variable (DV) is giving up to 50 cents to the partner. In the spin the wheel task (Panel B), the DV is choosing the partner to spin the wheel on one's behalf instead of the computer. In the prisoner's dilemma (Panel C), the DV is choosing cooperation. In the behavioral index (Panel D), the DV is calculated by averaging the standardized scores of the dictator game, spin the wheel task, and prisoner's dilemma. The p -values of the test that $RTM = -STM$ are 0.62, 0.00, 0.16, and 0.12, respectively, for each facet and the index. The p -values of the messenger bias are 0.00, 0.00, 0.00, and 0.00, respectively, for each facet and the index.*

1.1 Study 1

First, we examine respondents' decisions for the behavioral measures in Figure 2: how much money is shared in the dictator game, who is chosen to spin the wheel, and whether the respondent chooses to cooperate or defect in the prisoner's dilemma game.³ Recall from Figure 1 that following winning or losing the first stage, respondents were randomly assigned to play behavioral games with either the individual who delivered the message in part 1 (messenger treatment) or a new partner unrelated to the messenger (non-messenger treatment).

Across all three behavioral measures, we see consistent evidence of a messenger bias, which means participants treat messengers differently compared to non-messengers holding

³The corresponding coefficients for the respective regressions for Figures 2 (for behavioral measures) and 3 (for attitudes measures) are seen in Tables A1 and A4, respectively, in Appendix A.

constant whether the respondent wins or loses. However, whether this bias is a result of shooting or rewarding the messenger differs based on the specific behavioral game that the respondents play. To start, we analyze the results of the dictator game, where respondents could give between 0 and 50 cents to their partner (Figure 2, Panel A). We compare allocations by respondents after winning rather than losing in decisions toward messengers and non-messengers. When participants lost rather than won in task 1, they sent messengers 1.91 cents less ($p < .05$) than non-messengers, indicating that respondents “shot the messenger” when losing. By contrast, winning also significantly affected respondents’ behavior toward messengers compared to non-messengers (coefficient for RTM = 2.49, $p < .01$). The difference in the relative magnitude of these two estimates is not significant ($p = .62$).

Next, we look at results from the spin the wheel task (Figure 2, Panel B). Unlike the dictator game, we do not detect a STM effect, as respondents were only 4 points less likely to choose the messenger following a first stage loss ($p = .23$). But the RTM effect persists, as when they won in task 1, respondents were 22 points (47%) more likely to choose the messenger (70%) than another participant (48%) ($p < .001$). We find significant evidence of a stronger RTM effect compared to the STM effect ($p < .001$).

Finally, we look at respondents’ decisions in the prisoner’s dilemma (Figure 2, Panel C). When they lost in task 1, respondents were 10% less likely to cooperate with the messenger compared to a non-messenger ($p < .001$), providing evidence of a STM effect. When they won in task 1, respondents were 4% more likely to cooperate with the messenger (79%) than with another participant (75%), but this RTM effect is not significant ($p < .1$). The difference in absolute size of these effects is not statistically significant.

Grouping all of the behavioral measures into one combined index in Panel D of Figure 2 (which we term the “behavioral index,” calculated as the average of the standardized behavioral measures ranging from 0 to 1) we see an overall STM effect of .15 and an RTM effect of .25 (both coefficients are significant at the $p < .001$) level, which implies that a messenger bias exists from both shooting and rewarding the messenger ($p < .001$). Although

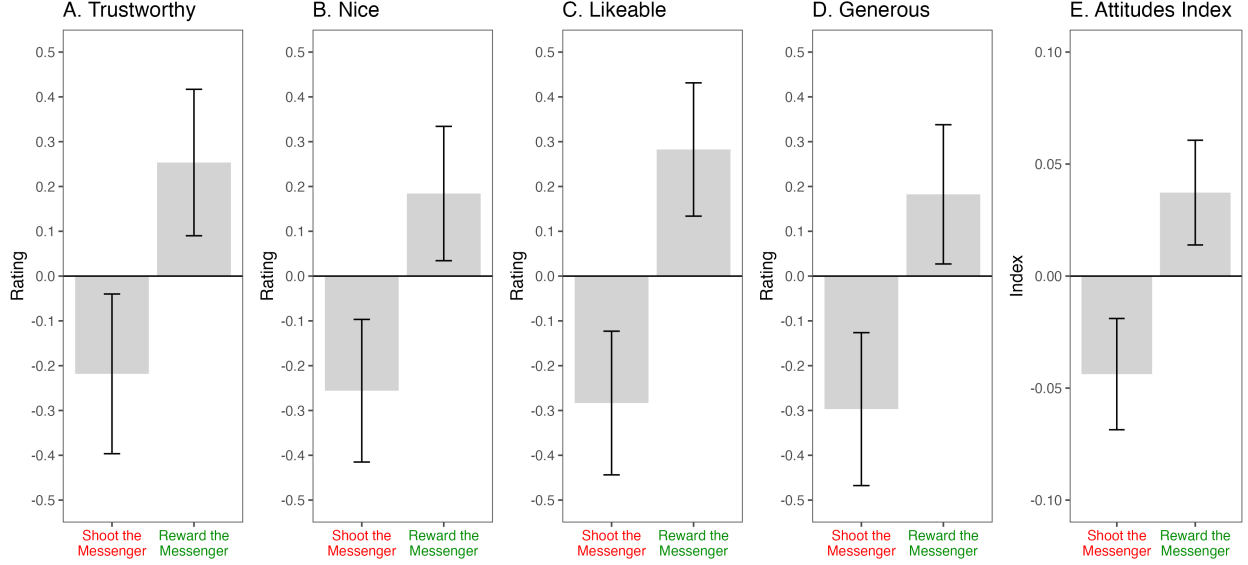


Figure 3: Difference in the DVs of the attitude measures for messengers and non-messengers by losing (STM) and winning (RTM), Study 1. *Note: OLS regression with robust standard errors, with error bars representing 95% confidence intervals. The trustworthy (Panel A), nice (Panel B), likeable (Panel C), and generous (Panel D) dependent variables asks respondents to rate these messenger’s characteristics on a 7-point Likert scale, where a score of 1 indicates that the messenger does not have that trait at all, while a score of 7 means that a trait describes the messenger extremely well. In the attitudes index (Panel E), the DV is calculated by averaging the ratings of the trustworthy, nice, likeable, and generous DVs to an index ranging from 0 to 1. The p -values of the test that $RTM = -STM$ are 0.77, 0.52, 0.99, 0.33, and 0.71, respectively, for each facet and index. The p -values of the messenger bias are 0.00, 0.00, 0.00, 0.00, and 0.00, respectively, for each facet and the index.*

the RTM point estimate has a larger magnitude than the STM effect, this difference is not significant ($p = .12$). These results do not change when we include demographic controls (Table B5).⁴

Next, we analyze the four attitudinal measures (trustworthiness, niceness, likability, and generosity). Figure 3 presents the results graphically, following the same logic as Figure 2. Each of these attitudes was measured on a 7-point scale. Unlike the behavioral measures, we see consistent messenger bias, both RTM and STM effects, across all attitudinal measures. For simplicity, therefore, we focus on the index measure (called the “attitudes index,”)

⁴Along with demographic covariates such as age, gender, ideology, education, employment, and race, we also include three psychological scales that may be related to the messenger bias or our outcome measures. These are the just world scale (Lipkus 1991), the emotion regulation scale (Buss and Perry 1992), and the belief in luck scale (Darke and Freedman 1997).

which averages the ratings of the four attitudes from 0 to 1. We see that respondents consistently rewarded the messenger, as they are around 4% ($p < .01$) more favorable (for the index measure) after winning, compared to attitudes towards the non-messenger. Similarly, respondents consistently shot the messenger, as they are 4% ($p < .01$) less favorable to messengers after losing. These effects are of equal size and statistically indistinguishable.⁵

To summarize, we find that respondents displayed a biased response to the messenger in both their behaviors and attitudes, showing evidence of a messenger bias, even though the respondents were told that the messenger was merely mechanically reporting the participant’s result for the task. After winning, we find consistent indications of greater altruism, trust, and (to a lesser extent) cooperation toward the messenger compared to non-messengers. We find the opposite effect to be true after losing: respondents “shot the messenger” compared to the non-messenger in all of our behavioral measures except for the spin-the-wheel task. For all four measures of attitudes (trustworthiness, likeability, niceness, and generosity), we find more consistent results. Respondents rate messengers higher after winning, and lower after losing, compared to non-messengers. Also, in aggregate, we note that the messenger’s tone (emotional or neutral) did not affect respondents’ attitudes or behaviors, and neither did the nature of the task that participants performed (prediction or count).

Therefore, there are two main conclusions from Study 1. First, we confirm the presence of STM and RTM effects, with the RTM effect being equal to or larger than the STM effect. This shows that in studying the messenger bias, we cannot assume that the RTM effect is symmetric to the STM effect. Second, the behavioral measures show more inconsistent measurements of the messenger bias compared to attitudinal measures, as we fail to find a STM effect for the spin the wheel task (a measure of the hot hand fallacy, or an intuition

⁵We also consider more complex regression models where we include as predictors the type of task (the skill counting task or the luck prediction task) and its interactions with losing and the messenger (see Appendix A, Table A3 and ??). These analyses reveal that there are almost no differences in the STM and RTM effects by the type of task, with the exception of the RTM effect for behaviors being smaller for the counting (skill) task compared to the prediction (luck) task in Table A3. Finally, we note that whether the message was emotional or neutral also made no difference in the behavioral outcome measures (see Appendix A, Table A2 and ??), so we also ignore that difference in our analyses here.

that the messenger can be trusted to bring good news again) and a RTM effect for the prisoner’s dilemma (a measure of cooperation). This suggests the importance of behavioral analysis in the study of conflict and cooperation in place of purely attitudinal outcomes, as biased attitudes might not necessarily translate to differences in behaviors towards messengers (Del Ponte, Kline and Ryan 2020; Ostrom 1998).

1.2 Study 2

Study 1 documented a messenger bias in both attitudes and behaviors, which occurred both when the messenger brought good news and when they announced bad news. However, Study 1 left unstated whether the messenger had any stake in the outcome of the task, despite that fact that they had no control over it. The messenger’s compensation might be important if respondents’ behaviors and attitudes depend on whether they believe that messengers may have an *interest* in conveying good news or bad news. To address this issue, in Study 2, we specified the messenger’s stake in delivering the good or the bad news. Specifying the messenger’s stake in the news also allows us to manipulate whether the messenger’s motives are neutral (unrelated fate), aligned with (shared fate), or opposite (opposite fate) to the ones of the participant. Manipulating the messenger’s incentives may provide insights into whether the messenger bias can be reduced or strengthened depending on the alignment of the messenger’s stakes, which allows us to understand if institutional designs can counteract the behavioral tendency to treat messengers differently depending on the news they deliver.

Similar to Study 1, we analyzed the results of losing and winning in the first task on behaviors and attitudes towards messengers and non-messengers by the three treatment conditions: shared, unrelated, and opposite Fate. For simplicity, we present only the behavioral and attitudes indices in Figures 4 and 5 (the associated regression tables are in Appendix C). Unlike in the presentation of the Experiment 1 results, the first three columns or facets of each figure are for the three conditions in Study 2 (shared fate, unrelated fate, and opposite fate). The last column repeats the index dependent variable from Study 1 for reference, in

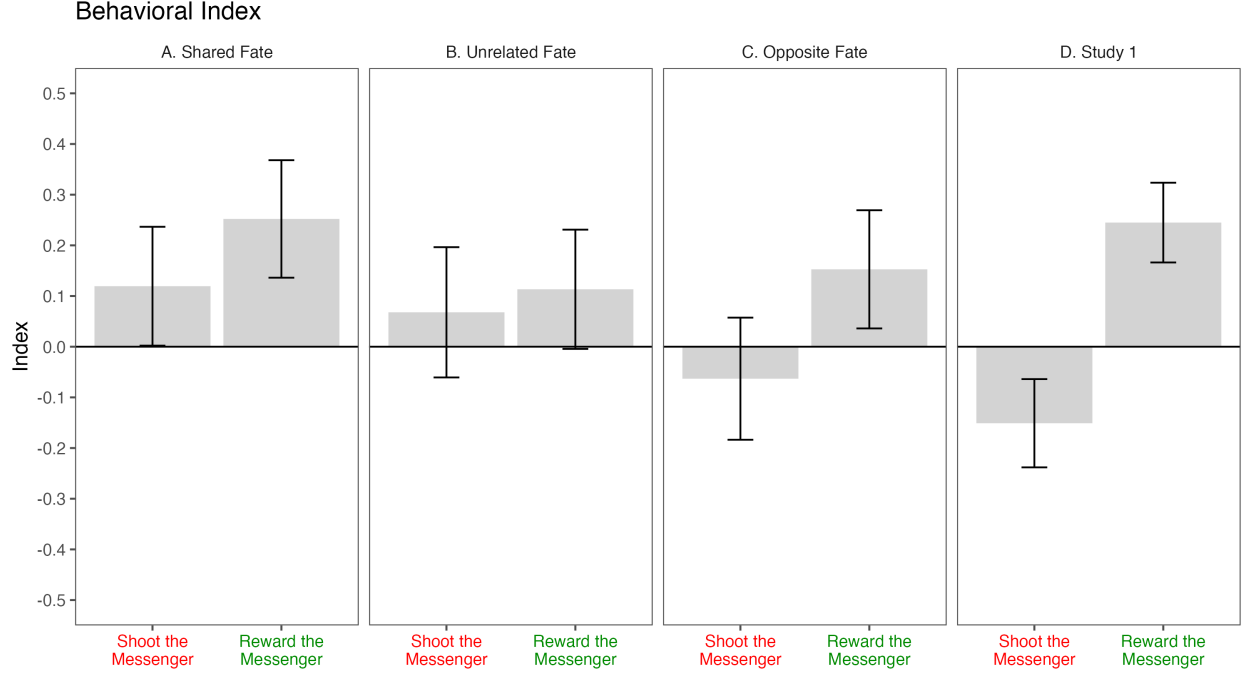


Figure 4: Difference in messenger and non-messenger ratings of the Behavioral Index by losing (STM) and winning (RTM) across Unrelated Fate, Shared Fate, Opposite Fate conditions, Study 2. *Note: OLS regression with robust standard errors, with error bars representing 95% confidence intervals. In the behavioral index, the DV is calculated by averaging the standardized scores of the dictator game, spin the wheel task, and prisoner’s dilemma. The Shared Fate (Panel A), Unrelated Fate (Panel B), and Opposite Fate (Panel C) conditions are when the partner wins when the respondent wins, the partner winning are unrelated to the respondent winning, and the partner wins when the respondent loses, respectively. Study 1 (Panel D) repeats the index measure from Study 1 as a reference, where respondents were not explicitly given the alignment of their partner. The p -values of the test that $RTM = -STM$ are 0.00, 0.04, 0.29, and 0.12, respectively, for the Shared, Unrelated, Opposite Fate conditions, and Study 1. The p -values of the messenger bias are 0.00, 0.1, 0.02, and 0.00, respectively, for the Shared, Unrelated, Opposite Fate conditions, and Study 1.*

which respondents were not explicitly told about any incentives for the messenger.

First, we analyze the effect of winning (reward the messenger) and losing (shoot the messenger) on the behavioral index in Figure 4, which allows us to test whether these conditions eliminate the messenger bias. Across all three conditions (and similarly to Study 1), we find that the reward the messenger (RTM) effect remains, although it is not significant in the unrelated fate condition ($p = .06$). However, we see that the shoot the messenger (STM) effect is eliminated entirely in the shared and unrelated fate conditions and attenuated sub-

stantially in the opposite fate condition. In the unrelated fate condition, the STM effect is positive but not significantly different than 0, although it is negative but not significant in the opposite fate condition (about 33% of the estimated effect from Study 1). Finally, the shared fate condition reverses the STM effect completely—telling the respondents that the messenger shares their positive or negative outcome causes respondents to behave in a prosocial manner towards the messenger, regardless of whether they win or lose. Thus, when comparing the relative magnitude of the RTM and STM effects, we find that the RTM effect is significantly larger than the STM effect in the shared and unrelated fate conditions. Overall, we find evidence that the messenger bias disappears completely only in the unrelated fate condition, which shows that specifying that the messenger’s outcomes are not related to the respondent’s is effective in getting rid of either positive or negative bias towards the messenger.

Next, we analyze the attitudes index in Figure 5. As with the behavioral index, we see that the RTM effect persists across all three conditions, although it is lowest in the opposite fate condition and highest in the shared fate condition. We also see that the STM effect is not statistically significant in any condition, although it also monotonically decreases from the opposite to the shared fate conditions. The point estimate is positive only in the shared fate condition. As with the behavioral index, the RTM effects are again significantly larger than the STM effects in the shared and unrelated fate conditions. However, no condition eliminated the messenger bias for the attitudinal measures, which implies that respondents were much more likely to view messengers positively when they delivered good rather than bad news.

Overall, in Study 2, we find three important results. First, we continue to find that the STM and RTM effects for behaviors are different than those for attitudes, even when we specify the fate of the messenger. Although it may be possible to eliminate the messenger bias for behaviors, we find no such result for attitudinal measures. Second, whether the incentives of messenger and respondent are aligned or misaligned is crucial for determining

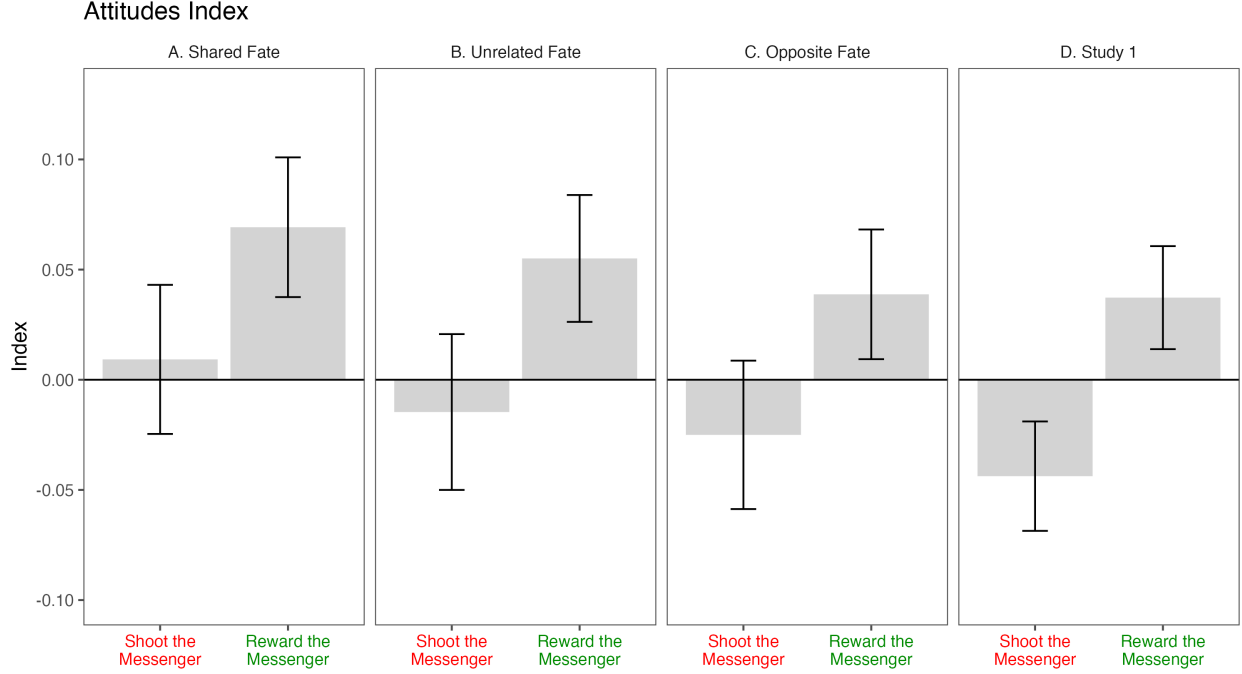


Figure 5: Difference in messenger and non-messenger ratings of the Attitudes Index by losing (STM) and winning (RTM) across Unrelated Fate, Shared Fate, Opposite Fate conditions, Study 2. *Note: OLS regression with robust standard errors, with error bars representing 95% confidence intervals. In the attitudes index, the DV is calculated by averaging the ratings of the trustworthy, nice, likeable, and generous DVs to an index ranging from 0 to 1. The Shared Fate (Panel A), Unrelated Fate (Panel B), and Opposite Fate (Panel C) conditions are when the partner wins when the respondent wins, the partner winning are unrelated to the respondent winning, and the partner wins when the respondent loses, respectively. Study 1 (Panel D) repeats the index measure from Study 1 as a reference, where respondents were not explicitly given the alignment of their partner. The p -values of the test that $RTM = -STM$ are 0.00, 0.08, 0.55, and 0.71, respectively, for the Shared, Unrelated, Opposite Fate conditions, and Study 1. The p -values of the messenger bias are 0.00, 0.00, 0.01, and 0.00, respectively, for the Shared, Unrelated, Opposite Fate conditions, and Study 1.*

whether messenger bias arises. Across all conditions and measures, specifying the stakes of the messenger in the outcome reversed the sign of or attenuated the STM effect. In contrast, the RTM effect was present across most conditions for both behaviors and attitudes. The only exception was the unrelated fate condition, which was the only treatment to eliminate the messenger bias completely for behavioral measures, as we find no STM or RTM effects. Surprisingly, the shared fate condition induced respondents to reward the messenger regardless of whether the respondent won or lost: clarifying that the messenger had the same stakes

as the participant elicited more positive behaviors towards messengers even after losing. Finally, RTM effects were asymmetric to STM effects. RTM effects are especially persistent across most treatment conditions and larger than STM effects, which is further evidence from Study 1 that the RTM and STM effects are not symmetric and deserve to be examined in turn. We expected the shared (opposite) fate condition to eliminate (exacerbate) the STM effect and exacerbate (eliminate) the RTM effect. While we do find this for the shared fate condition, we do not for the opposite fate condition: the STM effect reverses sign in some conditions, but is still attenuated in the opposite fate condition. In contrast, RTM effects are persistent across most conditions, even when the messenger has the opposite incentives of the respondent. This finding points to a fruitful avenue for additional research: What incentives do respondents assume a messenger has when they are not specified?

2 Discussion

Across two incentivized experiments with thousands of participants, we find consistent evidence of the messenger bias and how to mitigate it. In Study 1, participants both shot and rewarded the messenger for delivering bad news and good news, respectively. In Study 2, the STM effect was either eliminated entirely or substantially diminished across all conditions for both attitudes and behavioral measures when clarifying the stakes the messenger had in the outcome. Specifically, when the messenger clarified their (non-)stakes in the outcome (unrelated fate), participants did not dislike the messenger more and did not treat the messenger better or worse than a non-messenger. In the shared and opposite fate conditions, the RTM effect persisted for both attitudinal and behavioral measures. When incentives were aligned (shared fate conditions), both the RTM and STM effects were positive, as respondents behaved more prosocially regardless of whether they won or lost. When incentives were misaligned (opposite fate conditions), participants still consistently rewarded messengers delivering good news but failed to punish messengers for delivering bad news.

Our paper contributes three new findings to the literature. First, we go beyond the prior exclusive focus on the STM effect and look at both the STM and RTM effects together. The STM effect may be a major source of inefficiency in society because messengers know that backlash may await them after communicating bad news. Moreover, in an environment where messengers know that they face punishment for breaking bad news and rewards for conveying good news, messengers have incentives to alter or withdraw news. Thus, information cannot be easily trusted, possibly breeding inefficiencies and a decline in cooperation in the absence of strategies or institutions that restore incentives for messengers to tell the truth. However, we also find that the RTM effect is greater than or equal to the STM effect and surprisingly resilient in Study 2 compared to the STM effect. The RTM effect is just as normatively concerning and deserving attention because it suggests people may rush to convey good news regardless of whether they contributed to the good outcome. At one extreme, people’s intuitions to reward pure messengers may skew the incentives in the communication environment from producing good news to communicating it. This may be undesirable because it puts the creators of good outcomes for society at a relative disadvantage compared to the people who communicate those outcomes to the public, such as influencers on social media or spokespersons.

Second, the present experiments provide the first evidence of a messenger bias that affects prosocial behavior and goes beyond attitudes. When no information about the messenger’s payoffs was provided in Study 1, respondents’ attitudes toward the messenger indicated that they rate the messenger to be less trustworthy, nice, likeable, and generous after losing and the opposite after winning. Yet, behavioral measures show that this does not extend to acting less trusting after losing (shooting the messenger for spin the wheel) or more cooperative after winning (rewarding the messenger for prisoner’s dilemma). Study 2 confirms this discrepancy between behavioral and attitudinal measures, as the unrelated fate condition was able to eliminate the messenger bias completely for behavioral measures, but the messenger bias persisted for attitudinal measures across all conditions. Therefore, only focusing on

attitudinal measures like prior work would overestimate the impact of the messenger bias, as biased attitudes may not translate into biased behaviors towards the messenger. This study demonstrates the importance of using behavioral measures to better understand the implications of the messenger bias and how to reduce it.

Finally, we show one effective strategy that broadly eliminates STM effects for biased behaviors: specifying the incentives of the messenger in the message outcome. Our second experiment was effective in broadly reducing the STM effect for cooperation, altruism, and trust toward messengers, along with attitudinal measures. Yet, a limitation of our current research is that we only somewhat ameliorated the RTM effect (for the unrelated fate condition for behaviors), and even exacerbated it with the shared fate conditions. This may still be problematic as individuals were rewarded for mechanically announcing good news which they did not create. While we identify one potential strategy to ameliorate the RTM and STM effects, future research should explore other effective strategies beyond clarifying the relationship between the messenger and the message. These could involve avoiding using controlling or abstract messages (see, e.g., [Sparks and Areni 2008](#); [Miller et al. 2007](#)) or increasing messenger credibility (see, e.g., [Hunt and Kernan 1984](#); [Kamins and Assael 1987](#)). Future work can then continue to unravel the messenger bias and its impact on interpersonal relations, markets, and politics, along with how to mitigate these impacts.

3 Methods

3.1 Study 1 Methods

We recruited 2,762 participants from the United States on MTurk (Berinsky et al., 2012). 763 participants failed our preregistered screeners (appendix), yielding a final sample of 1,999 subjects (61% female; age: $M = 41$; $SD = 13$ years). Participants read the experimental instructions, answered comprehension questions, and proceeded to the experiment. After the survey, participants were matched with their partners and compensated based on the

outcomes of tasks 1 and 2 as well as their performance in the quiz questions before each task. The bonus was in addition to a flat fee for participating (70 cents).

3.1.1 Design

The experiment involved two parts. In the first part, treatment was administered, as respondents were matched to a partner, a messenger, who observed their performance in a task and communicated the result to them. In the second part, participants played a dictator game, a spin-the-wheel task, and a prisoner’s dilemma game. In the first part, participants were assigned to either a *number counting task* or a *prediction task*. Specifically, they earned a bonus of 50 cents for correctly identifying which of two 6 x 6 grids contained more odd numbers in 20 seconds or for correctly predicting the outcome of a coin toss. The number counting task was designed to give the impression that the outcome is influenced by skill, whereas the prediction task aimed to convey the idea that the outcome was the result of pure luck. However, as intended, we did not find any statistical difference between the outcomes of the counting and prediction tasks, meaning that empirically, the counting task was equivalent to a coin toss. After the task, participants received the news about the outcome from their partner (“the messenger”). The messenger used either neutral language (“Your count was correct/incorrect” or “Your coin toss prediction matched/did not match the coin toss”) or emotional language (“Too bad! You lost!” or “Congratulations! You won!”). Then, participants read the instructions for the second part of the experiment and took a comprehension quiz.

After learning the outcome of the first part, subjects proceeded to the second part. In the second part, respondents played three games with their partner who was randomly assigned to be either the messenger or a new MTurk participant who was not the messenger. Specifically, participants played a dictator game, a spin-the-wheel task, and a prisoner’s dilemma game in randomized order. They could earn up to an extra 50 cents for each game depending on their own decisions as well as the other player’s. The dictator game split the

total reward between the respondent and the respondent. In the spin-the-wheel task, they chose whether to have the computer or their partner (either the messenger or a different MTurk participant) spin the wheel on their behalf. Finally, the prisoner’s dilemma was an up or down vote to cooperate with the messenger or not.

In sum, participants were evenly assigned to one of eight conditions. Specifically, we used a 2 (luck: prediction task vs. skill: number counting task) x 2 (emotional language vs. neutral language) x 2 (messenger vs. another participant who is not the messenger) between-subjects design.

Additionally, we randomly assigned one-third of the sample to answer attitudes questions about the messenger just after the first task. The remaining two-thirds of the sample was evenly split between participants who answered the attitudes questions about the messenger or the partner depending on whether they were paired with the messenger or the partner in the three behavioral games. These questions were asked after the games. We find that this does not result in significant differences in the outcome.

3.1.2 Measures

Our main pre-registered outcome measures are behavioral: participants’ decisions in the dictator game, spin-the-wheel task, and prisoner’s dilemma game. We analyzed participants’ decisions in the games separately, since each game aims to measure a different construct. The dictator game measures altruism (Bekkers, 2007; Benenson et al., 2007; Johannesson and Persson, 2000), the spin-the-wheel task captures a possible halo effect of the messenger, and the prisoner’s dilemma is a proxy for cooperation (Bendor et al., 1991; Rapoport and Chammah, 1970).⁶

Additionally, we included attitudinal measures about the messenger and non-messenger. To measure attitudes toward the messenger or the non-messenger, participants rated their

⁶While we do not pre-register a combined index for the behavioral outcomes in Study 1 like we did in Study 2, we also created and analyzed a behavioral index variable combining these behavioral outcomes to be able to compare Studies 1 and 2.

Table 3: Simplified research design of winning or losing compared to the messenger or non-messenger

	1st Round Win	1st Round Loss
Messenger	A	B
Non-messenger	C	D

Note: The columns represent whether the respondent received a message that said that they won or lost. The rows represent instances in which the respondent then plays a game with the messenger or non-messenger.

trustworthiness, niceness, likeability, and generosity on a 7-point scale ranging from “Not at all” to “Extremely.” The combined scale about attitudes toward the messenger (analyses in the Appendix) (attitudes asked first: $\alpha = 0.91$; attitudes asked after: $\alpha = 0.95$) and the non-messenger were reliable ($\alpha = 0.89$).⁷ At the end of the survey, participants had the opportunity to provide open-ended comments.

3.1.3 Research Design

For Study 1, we first look at a simplified research design that only focuses on our main experimental conditions in Table 3 to determine the quantities of interest. For each of the dependent variables (dictator game, spin the wheel, prisoner’s dilemma, behavioral index, trustworthy, nice, likeable, generous, attitudes index), we calculate the same four quantities of interest. First, the reward the messenger effect is calculated by $A - C$, which asks whether the messenger gets rewarded for delivering good news. Our prior hypothesis is that this RTM effect is greater than 0. Second, the shoot the messenger effect is calculated by $B - D$, which asks whether the messenger gets punished for delivering bad news. Our prior hypothesis is that this STM effect is less than 0. Finally, the total messenger bias (TMB), which asks whether the subjects’ behavior towards the messenger depends on delivering a winning or losing message, is determined by whether both the STM and RTM effect exists, which is

⁷For the attitudes index variable, which combines these three scales, we conduct principal component analysis on the four attitudes measures and find a sharp drop-off from the eigenvalue of the first dimension to the second, thus validating our choice to use a single index.

calculated by $A - C = 0$ and $B - D = 0$.⁸

For the rest of our analyses, we use OLS linear regression to formally analyze respondents' decisions. In each of the behavioral and attitudinal outcomes, we model each outcome using linear regression with robust standard errors and indicators for randomly assigned treatment conditions.⁹ That is, we specify:

$$Outcome_i = \beta_0 + \beta_1 * Lost + \beta_2 * Messenger + \beta_3 * Lost * Messenger + \varepsilon$$

Therefore, $H_0: \beta_2$ is an estimate of the effect of rewarding the messenger, or RTM, (compared to rewarding the non-messenger, the excluded category) while winning, while $\beta_2 + \beta_3$ the estimate of the effect of shooting the messenger, or STM, (compared to shooting the non-messenger, the excluded category) while losing. We also investigate the relative magnitudes of rewarding and shooting the messenger, which means we are testing whether the $RTM = -STM$ (since we expect the shoot the messenger effect to be negative), which is a linear combination of parameters test of $\beta_2 = -\beta_2 - \beta_3$, which is equivalent to testing $2\beta_2 + \beta_3 = 0$. Finally, the last quantity of interest is the messenger bias, for which we conduct a joint hypothesis test that the RTM and STM are simultaneously equal to 0, which is $H_0: \beta_2, \beta_3 = 0$.

3.2 Study 2 Methods

We recruited 3,576 participants from the United States on MTurk (Berinsky et al., 2012). 567 participants failed the initial screeners and were excluded from proceeding further in the experiment, yielding a final sample of 3,009 participants (60% female; age: $M = 41$; $SD = 13$

⁸As noted above, John et al (2019)'s analysis of shoot the messenger only looks at $A - B$, which may conflate the valence effect of receiving a bad news from actually shooting the messenger for delivering bad news. We avoid this with the inclusion of the non-messenger conditions when we measure the shoot the messenger effect.

⁹As a robustness check, we also consider more complex regression models for the behavioral measures. When we conduct generalized linear regressions in Table B2 (tobit regression with censoring at 0 and 50 cents for the dictator game variable, and logistic regression for the spin the wheel and prisoner's dilemma variables), we do not find that substantive results vary from the OLS regressions for the behavioral measures.

years). The flow of the experiment was the same as in study 1. After the survey, participants were matched and compensated following the same procedure as used in study 1. The bonus was in addition to a flat fee for participating (70 cents). As in Study 1, we recruited 99 messengers to ensure that participants' choices produced real financial consequences for human messengers.

3.2.1 Design

The design was identical to study 1 except in two respects. First, we did not include emotional messages and the attitudes questions were asked only after the behavioral games. Second, and more substantively, we manipulated whether the messenger's fate was unrelated to the participant's, shared with the participant, or opposite of the participant. Specifically, in the unrelated fate condition, the messenger did not earn any additional money regardless of the outcome of task 1. This was communicated in the message announcing the outcome, where the messenger specified that they did not earn any money for delivering the message. In contrast, when the messenger shared the same fate as the participant, if a participant won 50 cents, the messenger earned 5 cents or 50 cents depending on the condition. If a participant lost and did not earn any money, the messenger did not earn any money either. Similarly, in the opposite fate conditions, the messenger did not earn any money when the participant won whereas they earned 5 or 50 cents depending on the condition when the participant lost in task 1. The messenger always announced their own earnings when they communicated the outcome of task 1. In sum, in study 2, we used a 2 (task 1: prediction vs. count) x 2 (partner: messenger vs. another participant) x 5 (fate: unrelated vs. shared 5 vs. shared 50 vs. opposite 5 vs. opposite 50) between-subjects design.

3.2.2 Measures

Our main outcome measures are the same as in study 1, except that here we preregistered that we would analyze the behavioral games as an index of behavioral prosociality. The behavioral

index is constructed as the average of the standardized scores for the three behavioral games across the entire sample. Each standardized score has $M = 0$ and $SD = 1$. Thus, the resulting behavioral index has $M = 0$, $SD = 0.68$, and ranges between -1.3 and $+1.3$, where a higher score indicates more prosociality. The attitudes scale, which ranges from 1 (negative attitudes) to 7 (positive attitudes), had excellent reliability ($\alpha = 0.94$). We pooled together the shared 5 and shared 50 cent fate conditions into one shared fate condition. Similarly, for the opposite 5 and 50 cent fate conditions, where the messenger earned money (5 or 50 cents depending on the condition) when the participant lost and did not earn any money when the participant won, we also pool these into one opposite fate condition.¹⁰

3.2.3 Research Design

In Study 2, we conduct the exact same analysis as Study 1, but focus on only one dependent variable (behavioral and attitudes index) for simplicity. We analyze each of the alignment conditions (shared, unrelated, and opposite fate) separately to see how the reward the messenger and shoot the messenger effects shift when we specify the alignment of the messenger.

¹⁰In Figures C1 and C2, we break out each of the shared and unrelated fate conditions to instances in which the partner received a 5 cent or 50 cent bonus. For the shared fate conditions, there are no differences between the messenger winning or losing 50 cents or 5 cents for the RTM and STM effects for both behaviors and attitudes (see Panels A and B). We see slight differences in the RTM effect between the 5 and 50 cent opposite fate conditions for both behaviors and attitudes. While the respondent continues to reward the messenger in the 5 cent opposite fate condition (Panel D), the RTM effect is not significant in the 50 cent opposite fate condition, in which the messenger wins 50 cents when the respondent loses (Panel E).

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Supplementary Materials

Reward or Shoot the Messenger? Experiments on How People
Treat the Messenger After Receiving Good Or Bad News

Table of Contents

A Study 1 Additional Results	A1
B Study 1 Additional Results (Appendix)	A5
C Study 2 Additional Results	A13
D Survey Questionnaires	A21
D.1 Study 1	A21
D.2 Study 2	A27

A Study 1 Additional Results

Table A1: Regressions of behavioral measures on losing in task 1, being paired with the messenger, and their interaction

	Dictator Game	Spin the Wheel	Prisoner's Dilemma	Behavioral Index
Lost T1	-0.446 (0.827)	-0.005 (0.032)	0.020 (0.027)	-0.000 (0.041)
Messenger	2.488** (0.796)	0.221*** (0.030)	0.044 (0.026)	0.245*** (0.040)
Lost x Messenger	-4.400*** (1.158)	-0.260*** (0.044)	-0.143*** (0.039)	-0.396*** (0.060)
Constant	15.814*** (0.578)	0.475*** (0.022)	0.750*** (0.019)	-0.030 (0.029)
STM: $\beta_2 + \beta_3 = 0$ p -values	0.023	0.230	0.001	0.001
RTM: $\beta_2 = 0$ p -values	0.002	0.000	0.091	0.000
RTM = -STM: $2\beta_2 + \beta_3 = 0$ p -values	0.619	0.000	0.155	0.116
TMB: $\beta_2 = 0, \beta_3 = 0$ p -values	0.001	0.000	0.001	0.000
R ²	0.018	0.045	0.011	0.044
Observations	1994	1994	1994	1994

Note: OLS regressions with robust standard errors in parentheses. In the dictator game, the dependent variable (DV) is giving up to 50 cents to the partner. In the spin the wheel task, the DV is choosing the partner to spin the wheel on one's behalf instead of the computer. In the prisoner's dilemma, the DV is choosing cooperation. In the behavioral index, the DV is calculated by averaging the standardized scores of the dictator game, spin the wheel task, and prisoner's dilemma.

*** $p < 0.001$; ** $p < 0.01$; * $p < 0.05$.

Table A2: Regressions of behavioral measures on losing in task 1, being paired with the messenger, emotionality of message, and their interaction

	Dictator Game	Spin the Wheel	Prisoner's Dilemma	Behavioral Index
Lost T1	-0.424 (1.146)	-0.028 (0.045)	0.054 (0.038)	0.012 (0.056)
Messenger	3.202** (1.114)	0.204*** (0.043)	0.057 (0.037)	0.262*** (0.056)
Emotional Message	0.565 (1.158)	0.013 (0.044)	0.016 (0.038)	0.035 (0.058)
Lost x Messenger	-4.306** (1.616)	-0.199** (0.062)	-0.188*** (0.055)	-0.387*** (0.083)
Lost x Emotional	-0.020 (1.659)	0.047 (0.063)	-0.070 (0.054)	-0.023 (0.082)
Messenger x Emotional	-1.402 (1.591)	0.034 (0.060)	-0.026 (0.052)	-0.033 (0.080)
Lost x Messenger x Emotional	-0.242 (2.319)	-0.124 (0.088)	0.091 (0.078)	-0.019 (0.120)
Constant	15.528*** (0.836)	0.468*** (0.031)	0.742*** (0.028)	-0.047 (0.041)
R ²	0.019	0.047	0.012	0.045
Observations	1994	1994	1994	1994

Note: OLS regressions with robust standard errors in parentheses. In the dictator game, the dependent variable (DV) is giving up to 50 cents to the partner. In the spin the wheel task, the DV is choosing the partner to spin the wheel on one's behalf instead of the computer. In the prisoner's dilemma, the DV is choosing cooperation. In the behavioral index, the DV is calculated by averaging the standardized scores of the dictator game, spin the wheel task, and prisoner's dilemma.

*** $p < 0.001$; ** $p < 0.01$; * $p < 0.05$.

Table A3: Regressions of behavioral measures on losing in task 1, being paired with the messenger, type of task, and their interaction

	Dictator Game	Spin the Wheel	Prisoner's Dilemma	Behavioral Index
Lost T1	-0.256 (1.172)	0.009 (0.044)	0.039 (0.039)	0.029 (0.059)
Messenger	3.472** (1.162)	0.237*** (0.043)	0.109** (0.037)	0.330*** (0.057)
Counting Task	1.016 (1.161)	0.092* (0.044)	0.070 (0.038)	0.141* (0.058)
Lost x Messenger	-4.894** (1.624)	-0.257*** (0.062)	-0.179** (0.055)	-0.434*** (0.083)
Lost x Counting	-0.302 (1.665)	-0.021 (0.063)	-0.035 (0.054)	-0.049 (0.082)
Messenger x Counting	-1.938 (1.595)	-0.028 (0.059)	-0.128* (0.052)	-0.167* (0.080)
Lost x Messenger x Counting	0.896 (2.326)	-0.011 (0.088)	0.065 (0.078)	0.066 (0.120)
Constant	15.290*** (0.875)	0.427*** (0.031)	0.714*** (0.029)	-0.102* (0.043)
R ²	0.019	0.050	0.015	0.048
Observations	1994	1994	1994	1994

Note: OLS regressions with robust standard errors in parentheses. In the dictator game, the dependent variable (DV) is giving up to 50 cents to the partner. In the spin the wheel task, the DV is choosing the partner to spin the wheel on one's behalf instead of the computer. In the prisoner's dilemma, the DV is choosing cooperation. In the behavioral index, the DV is calculated by averaging the standardized scores of the dictator game, spin the wheel task, and prisoner's dilemma.

*** $p < 0.001$; ** $p < 0.01$; * $p < 0.05$.

Table A4: Regressions of attitude measures on losing in task 1, being paired with the messenger, and their interaction

	Trustworthy	Nice	Likeable	Generous	Attitudes Index
Lost T1	-0.310*** (0.088)	-0.480*** (0.079)	-0.461*** (0.078)	-0.532*** (0.082)	-0.075*** (0.012)
Messenger	0.253** (0.083)	0.184* (0.076)	0.283*** (0.076)	0.182* (0.079)	0.037** (0.012)
Lost x Messenger	-0.472*** (0.123)	-0.440*** (0.111)	-0.566*** (0.111)	-0.479*** (0.118)	-0.081*** (0.017)
Constant	4.760*** (0.063)	4.678*** (0.056)	4.678*** (0.056)	4.551*** (0.058)	0.611*** (0.009)
STM: $\beta_2 + \beta_3 = 0$ p -values	0.016	0.002	0.001	0.001	0.001
RTM: $\beta_2 = 0$ p -values	0.002	0.016	0.000	0.021	0.002
RTM = -STM: $2\beta_2 + \beta_3 = 0$ p -values	0.775	0.520	0.995	0.331	0.709
TMB: $\beta_2 = 0, \beta_3 = 0$ p -values	0.001	0.000	0.000	0.000	0.000
R ²	0.045	0.080	0.093	0.087	0.092
Observations	1993	1992	1992	1991	1989

Note: OLS regressions with robust standard errors in parentheses. The trustworthy, nice, likeable, and generous DVs asks respondents to rate these messenger's characteristics on a 7-point Likert scale, where a score of 1 indicates that the messenger does not have that trait at all, while a score of 7 means that a trait describes the messenger extremely well. In the attitudes index, the DV is calculated by averaging the standardized ratings of the trustworthy, nice, likeable, and generous DVs to an index ranging from 0 to 1.

*** $p < 0.001$; ** $p < 0.01$; * $p < 0.05$.

B Study 1 Additional Results (Appendix)

Table B1: Sample demographics, Experiment 1

Variable	Mean	SD	Min	Max
Dictator Game Outcome	15.813	13.011	0	50
Spin the Wheel Outcome	0.522	0.500	0	1
Prisoner's Dilemma Outcome	0.748	0.434	0	1
Trustworthiness Outcome	4.628	1.400	1	7
Niceness Outcome	4.438	1.292	1	7
Likeable Outcome	4.466	1.300	1	7
Generous Outcome	4.275	1.366	1	7
Age	40.848	12.978	16	84
Female	0.610	0.488	0	1
Ideology	2.719	1.099	1	5
Education	4.752	1.779	1	7
Employed	0.721	0.448	0	1
White	0.777	0.417	0	1
Hispanic	0.081	0.273	0	1
Belief in Luck Scale	0.384	0.198	0	1
Emotion Regulation Scale	0.201	0.216	0	1
Just World Scale	0.426	0.218	0	1

Table B2: Generalized linear regressions of the behavioral measures on losing in task 1, being paired with the messenger, and their interaction

	Dictator Game	Spin the Wheel	Prisoner's Dilemma
Lost T1	-0.722 (1.196)	-0.022 (0.127)	0.107 (0.149)
Messenger	3.442** (1.122)	0.928*** (0.130)	0.250 (0.148)
Lost x Messenger	-6.450*** (1.691)	-1.085*** (0.184)	-0.747*** (0.208)
Constant	13.083*** (0.845)	-0.102 (0.089)	1.099*** (0.102)
Observations	1994	1994	1994

Note: Tobit regression with robust standard errors in parentheses for the first column (censoring at 0 and 50 cents), and logistic regressions with robust standard errors in parentheses for the second and third column. In the dictator game, the dependent variable (DV) is giving up to 50 cents to the partner. In the spin the wheel task, the DV is choosing the partner to spin the wheel on one's behalf instead of the computer. In the prisoner's dilemma, the DV is choosing cooperation.

*** $p < 0.001$; ** $p < 0.01$; * $p < 0.05$.

Table B3: Generalized linear regressions of the behavioral measures on losing in task 1, being paired with the messenger, emotionality of message, and their interaction

	Dictator Game	Spin the Wheel	Prisoner's Dilemma
Lost T1	-0.637 (1.640)	-0.114 (0.180)	0.305 (0.213)
Messenger	4.298** (1.548)	0.844*** (0.183)	0.325 (0.212)
Emotional Message	0.433 (1.662)	0.050 (0.177)	0.083 (0.205)
Lost x Messenger	-6.471** (2.336)	-0.824** (0.259)	-0.999*** (0.298)
Lost x Emotional	-0.154 (2.396)	0.191 (0.255)	-0.391 (0.298)
Messenger x Emotional	-1.690 (2.240)	0.171 (0.260)	-0.147 (0.297)
Lost x Messenger x Emotional	-0.004 (3.381)	-0.531 (0.369)	0.500 (0.417)
Constant	12.865*** (1.192)	-0.127 (0.126)	1.057*** (0.144)
Observations	1994	1994	1994

Note: Tobit regression with robust standard errors in parentheses for the first column (censoring at 0 and 50 cents), and logistic regressions with robust standard errors in parentheses for the second and third column. In the dictator game, the dependent variable (DV) is giving up to 50 cents to the partner. In the spin the wheel task, the DV is choosing the partner to spin the wheel on one's behalf instead of the computer. In the prisoner's dilemma, the DV is choosing cooperation.

*** $p < 0.001$; ** $p < 0.01$; * $p < 0.05$.

Table B4: Generalized linear regressions of the behavioral measures on losing in task 1, being paired with the messenger, type of task, and their interaction

	Dictator Game	Spin the Wheel	Prisoner's Dilemma
Lost T1	-0.116 (1.708)	0.036 (0.180)	0.201 (0.202)
Messenger	5.306** (1.635)	0.974*** (0.183)	0.621** (0.214)
Counting Task	1.787 (1.671)	0.368* (0.178)	0.376 (0.206)
Lost x Messenger	-7.648** (2.357)	-1.059*** (0.257)	-0.967*** (0.293)
Lost x Counting	-1.088 (2.407)	-0.086 (0.255)	-0.174 (0.299)
Messenger x Counting	-3.674 (2.252)	-0.069 (0.261)	-0.729* (0.299)
Lost x Messenger x Counting	2.265 (3.394)	-0.088 (0.370)	0.406 (0.419)
Constant	12.154*** (1.288)	-0.292* (0.129)	0.913*** (0.141)
Observations	1994	1994	1994

Note: Tobit regression with robust standard errors in parentheses for the first column (censoring at 0 and 50 cents), and logistic regressions with robust standard errors in parentheses for the second and third column. In the dictator game, the dependent variable (DV) is giving up to 50 cents to the partner. In the spin the wheel task, the DV is choosing the partner to spin the wheel on one's behalf instead of the computer. In the prisoner's dilemma, the DV is choosing cooperation.

*** $p < 0.001$; ** $p < 0.01$; * $p < 0.05$.

Table B5: Regressions of the behavioral measures on losing in task 1, being paired with the messenger, and their interaction (including demographic controls)

	Dictator Game	Spin the Wheel	Prisoner's Dilemma	Behavioral Index
Lost T1	-0.413 (0.821)	-0.010 (0.031)	0.015 (0.027)	-0.006 (0.041)
Messenger	2.548** (0.790)	0.222*** (0.030)	0.044 (0.026)	0.247*** (0.040)
Lost x Messenger	-4.351*** (1.149)	-0.257*** (0.044)	-0.138*** (0.039)	-0.389*** (0.060)
Age	0.100*** (0.023)	-0.002 (0.001)	-0.001 (0.001)	0.001 (0.001)
Female	1.230* (0.609)	0.070** (0.023)	0.050* (0.020)	0.117*** (0.031)
Ideology	-0.318 (0.281)	0.004 (0.011)	-0.010 (0.010)	-0.014 (0.015)
Education	-0.276 (0.166)	-0.023*** (0.006)	-0.010 (0.006)	-0.030*** (0.009)
Employed	-1.074 (0.657)	-0.006 (0.025)	0.010 (0.022)	-0.024 (0.034)
White	0.400 (0.704)	0.033 (0.027)	0.022 (0.024)	0.049 (0.036)
Hispanic	1.364 (1.141)	-0.070 (0.040)	-0.034 (0.036)	-0.038 (0.055)
Beliefs in luck	2.262 (1.552)	0.054 (0.058)	0.048 (0.052)	0.130 (0.080)
Emotion regulation	2.329 (1.442)	0.007 (0.052)	-0.021 (0.045)	0.048 (0.073)
Just world	-2.746 (1.517)	-0.039 (0.055)	0.002 (0.051)	-0.095 (0.079)
Constant	13.278*** (1.865)	0.583*** (0.071)	0.784*** (0.061)	0.004 (0.096)
STM: $\beta_2 + \beta_3 = 0$ p -values	0.031	0.279	0.001	0.001
RTM: $\beta_2 = 0$ p -values	0.001	0.000	0.093	0.000
RTM = -STM: $2\beta_2 + \beta_3 = 0$ p -values	0.518	0.000	0.197	0.077
TMB: $\beta_2 = 0, \beta_3 = 0$ p -values	0.001	0.000	0.001	0.000
R ²	0.039	0.063	0.018	0.065
Observations	1991	1991	1991	1991

Note: OLS regressions with robust standard errors in parentheses. In the dictator game, the dependent variable (DV) is giving up to 50 cents to the partner. In the spin the wheel task, the DV is choosing the partner to spin the wheel on one's behalf instead of the computer. In the prisoner's dilemma, the DV is choosing cooperation. In the behavioral index, the DV is calculated by averaging the standardized scores of the dictator game, spin the wheel task, and prisoner's dilemma. Demographic controls include age, gender, ideology, education, employment, white, Hispanic, the belief in luck scale, the emotion regulation scale, and the just world scale.

*** $p < 0.001$; ** $p < 0.01$; * $p < 0.05$.

Table B6: Regressions of the behavioral measures on losing in task 1, being paired with the messenger, emotionality of message, and their interaction (including demographic controls)

	Dictator Game	Spin the Wheel	Prisoner's Dilemma	Behavioral Index
Lost T1	-0.250 (1.142)	-0.028 (0.044)	0.053 (0.038)	0.016 (0.056)
Messenger	3.313** (1.109)	0.204*** (0.043)	0.058 (0.037)	0.266*** (0.056)
Emotional Message	0.660 (1.144)	0.021 (0.044)	0.021 (0.038)	0.048 (0.057)
Lost x Messenger	-4.286** (1.613)	-0.194** (0.062)	-0.180** (0.055)	-0.377*** (0.083)
Lost x Emotional	-0.309 (1.646)	0.037 (0.063)	-0.077 (0.054)	-0.042 (0.082)
Messenger x Emotional	-1.504 (1.583)	0.035 (0.059)	-0.027 (0.052)	-0.036 (0.080)
Lost x Messenger x Emotional	-0.172 (2.311)	-0.127 (0.087)	0.085 (0.078)	-0.023 (0.119)
Age	0.101*** (0.023)	-0.002 (0.001)	-0.001 (0.001)	0.001 (0.001)
Female	1.250* (0.610)	0.072** (0.023)	0.051* (0.021)	0.119*** (0.031)
Ideology	-0.328 (0.282)	0.004 (0.011)	-0.011 (0.010)	-0.014 (0.015)
Education	-0.286 (0.166)	-0.024*** (0.006)	-0.010 (0.006)	-0.030*** (0.009)
Employed	-1.079 (0.658)	-0.006 (0.025)	0.010 (0.022)	-0.024 (0.034)
White	0.374 (0.706)	0.032 (0.027)	0.022 (0.024)	0.048 (0.036)
Hispanic	1.394 (1.146)	-0.072 (0.040)	-0.034 (0.036)	-0.039 (0.055)
Beliefs in luck	2.243 (1.556)	0.057 (0.058)	0.046 (0.052)	0.130 (0.081)
Emotion regulation	2.283 (1.445)	0.009 (0.052)	-0.022 (0.046)	0.048 (0.073)
Just world	-2.705 (1.517)	-0.037 (0.056)	0.002 (0.051)	-0.092 (0.079)
Constant	12.992*** (1.962)	0.571*** (0.075)	0.774*** (0.064)	-0.019 (0.100)
R ²	0.040	0.065	0.019	0.066
Observations	1991	1991	1991	1991

Note: OLS regressions with robust standard errors in parentheses. In the dictator game, the dependent variable (DV) is giving up to 50 cents to the partner. In the spin the wheel task, the DV is choosing the partner to spin the wheel on one's behalf instead of the computer. In the prisoner's dilemma, the DV is choosing cooperation. In the behavioral index, the DV is calculated by averaging the standardized scores of the dictator game, spin the wheel task, and prisoner's dilemma. Demographic controls include age, gender, ideology, education, employment, white, Hispanic, the belief in luck scale, the emotion regulation scale, and the just world scale.

*** $p < 0.001$; ** $p < 0.01$; * $p < 0.05$.

Table B7: Regressions of the behavioral measures on losing in task 1, being paired with the messenger, type of task, and their interaction (including demographic controls)

	Dictator Game	Spin the Wheel	Prisoner's Dilemma	Behavioral Index
Lost T1	-0.291 (1.163)	0.008 (0.044)	0.039 (0.039)	0.028 (0.058)
Messenger	3.518** (1.159)	0.242*** (0.043)	0.111** (0.037)	0.337*** (0.058)
Counting Task	0.946 (1.153)	0.099* (0.044)	0.074 (0.038)	0.147* (0.057)
Lost x Messenger	-4.751** (1.612)	-0.257*** (0.061)	-0.174** (0.055)	-0.427*** (0.083)
Lost x Counting	-0.166 (1.665)	-0.029 (0.063)	-0.043 (0.054)	-0.056 (0.082)
Messenger x Counting	-1.911 (1.587)	-0.036 (0.059)	-0.131* (0.052)	-0.174* (0.080)
Lost x Messenger x Counting	0.707 (2.326)	-0.008 (0.088)	0.067 (0.078)	0.065 (0.120)
Age	0.100*** (0.023)	-0.002 (0.001)	-0.001 (0.001)	0.001 (0.001)
Female	1.236* (0.609)	0.071** (0.023)	0.050* (0.020)	0.118*** (0.031)
Ideology	-0.314 (0.282)	0.005 (0.011)	-0.010 (0.010)	-0.013 (0.015)
Education	-0.282 (0.166)	-0.023*** (0.006)	-0.010 (0.006)	-0.030*** (0.009)
Employed	-1.060 (0.658)	-0.003 (0.025)	0.011 (0.022)	-0.020 (0.034)
White	0.383 (0.709)	0.032 (0.027)	0.021 (0.024)	0.047 (0.036)
Hispanic	1.314 (1.143)	-0.073 (0.040)	-0.038 (0.036)	-0.044 (0.055)
Beliefs in luck	2.196 (1.552)	0.055 (0.058)	0.045 (0.052)	0.127 (0.080)
Emotion regulation	2.388 (1.440)	0.005 (0.052)	-0.018 (0.045)	0.051 (0.072)
Just world	-2.720 (1.518)	-0.044 (0.055)	0.003 (0.051)	-0.097 (0.079)
Constant	12.797*** (1.956)	0.527*** (0.074)	0.748*** (0.065)	-0.074 (0.100)
R ²	0.040	0.067	0.021	0.069
Observations	1991	1991	1991	1991

Note: OLS regressions with robust standard errors in parentheses. In the dictator game, the dependent variable (DV) is giving up to 50 cents to the partner. In the spin the wheel task, the DV is choosing the partner to spin the wheel on one's behalf instead of the computer. In the prisoner's dilemma, the DV is choosing cooperation. In the behavioral index, the DV is calculated by averaging the standardized scores of the dictator game, spin the wheel task, and prisoner's dilemma. Demographic controls include age, gender, ideology, education, employment, white, Hispanic, the belief in luck scale, the emotion regulation scale, and the just world scale. *** $p < 0.001$; ** $p < 0.01$; * $p < 0.05$.

Table B8: Regressions of attitude measures on losing in task 1, being paired with the messenger, and their interaction (including demographic controls)

	Trustworthy	Nice	Likeable	Generous	Attitudes Index
Lost T1	-0.314*** (0.087)	-0.480*** (0.077)	-0.458*** (0.077)	-0.536*** (0.081)	-0.075*** (0.012)
Messenger	0.258** (0.081)	0.188* (0.074)	0.290*** (0.073)	0.182* (0.078)	0.038** (0.012)
Lost x Messenger	-0.482*** (0.122)	-0.450*** (0.109)	-0.580*** (0.109)	-0.480*** (0.116)	-0.082*** (0.017)
Age	0.006* (0.003)	0.002 (0.002)	0.001 (0.002)	-0.001 (0.002)	0.000 (0.000)
Female	0.177** (0.063)	0.168** (0.057)	0.130* (0.057)	0.139* (0.061)	0.025** (0.009)
Ideology	-0.071* (0.031)	-0.039 (0.029)	-0.022 (0.029)	-0.036 (0.031)	-0.006 (0.005)
Education	-0.002 (0.017)	-0.007 (0.016)	-0.011 (0.015)	-0.026 (0.016)	-0.002 (0.002)
Employed	-0.076 (0.069)	-0.131* (0.062)	-0.161** (0.062)	-0.210** (0.065)	-0.024* (0.010)
White	-0.021 (0.074)	-0.052 (0.070)	-0.032 (0.069)	-0.114 (0.073)	-0.009 (0.011)
Hispanic	-0.222* (0.106)	-0.172 (0.102)	-0.226* (0.098)	-0.255* (0.099)	-0.036* (0.015)
Beliefs in luck	0.004 (0.172)	0.357* (0.160)	0.456** (0.162)	0.393* (0.176)	0.053* (0.025)
Emotion regulation	-0.412** (0.145)	-0.428** (0.144)	-0.490*** (0.141)	-0.338* (0.152)	-0.065** (0.022)
Just world	0.997*** (0.164)	0.973*** (0.157)	0.925*** (0.154)	0.815*** (0.169)	0.152*** (0.024)
Constant	4.371*** (0.203)	4.293*** (0.187)	4.369*** (0.187)	4.555*** (0.190)	0.564*** (0.029)
STM: $\beta_2 + \beta_3 = 0$ p -values	0.014	0.001	0.000	0.001	0.000
RTM: $\beta_2 = 0$ p -values	0.002	0.011	0.000	0.019	0.001
RTM = -STM: $2\beta_2 + \beta_3 = 0$ p -values	0.781	0.506	0.998	0.324	0.701
TMB: $\beta_2 = 0, \beta_3 = 0$ p -values	0.000	0.000	0.000	0.000	0.000
R ²	0.081	0.123	0.137	0.121	0.135
Observations	1990	1989	1989	1988	1986

Note: OLS regressions with robust standard errors in parentheses. The trustworthy, nice, likeable, and generous DVs asks respondents to rate these messenger's characteristics on a 7-point Likert scale, where a score of 1 indicates that the messenger does not have that trait at all, while a score of 7 means that a trait describes the messenger extremely well. In the attitudes index, the DV is calculated by averaging the standardized ratings of the trustworthy, nice, likeable, and generous DVs to an index ranging from 0 to 1. Demographic controls include age, gender, ideology, education, employment, white, Hispanic, the belief in luck scale, the emotion regulation scale, and the just world scale.

*** $p < 0.001$; ** $p < 0.01$; * $p < 0.05$.

C Study 2 Additional Results

Table C1: Regressions of the behavioral measures on losing in task 1, being paired with the messenger, and their interaction in the Shared Fate condition (including demographic controls).

	Dictator Game	Spin the Wheel	Prisoner's Dilemma	Behavioral Index	Behavioral Index
Lost T1	2.469* (1.163)	0.004 (0.045)	0.048 (0.041)	0.101 (0.058)	0.098 (0.058)
Messenger	3.600** (1.092)	0.121** (0.043)	0.107** (0.039)	0.252*** (0.059)	0.257*** (0.059)
Lost x Messenger	-1.901 (1.591)	-0.063 (0.063)	-0.057 (0.055)	-0.133 (0.084)	-0.134 (0.084)
Constant	14.669*** (0.767)	0.509*** (0.031)	0.677*** (0.029)	-0.096* (0.041)	-0.146 (0.132)
Demographic Controls	No	No	No	No	Yes
STM: $\beta_2 + \beta_3 = 0$ p -values	0.142	0.197	0.209	0.045	0.040
RTM: $\beta_2 = 0$ p -values	0.001	0.005	0.006	0.000	0.000
RTM = -STM: $2\beta_2 + \beta_3 = 0$ p -values	0.001	0.004	0.005	0.000	0.000
TMB: $\beta_2 = 0, \beta_3 = 0$ p -values	0.002	0.009	0.011	0.000	0.000
R ²	0.017	0.010	0.010	0.023	0.036
Observations	1002	1002	1002	1002	1001

Note: OLS regressions with robust standard errors in parentheses. In the dictator game, the dependent variable (DV) is giving up to 50 cents to the partner. In the spin the wheel task, the DV is choosing the partner to spin the wheel on one's behalf instead of the computer. In the prisoner's dilemma, the DV is choosing cooperation. In the behavioral index, the DV is calculated by averaging the scores the dictator game, spin the wheel task, and prisoner's dilemma. Demographic controls include age, gender, ideology, education, employment, white, Hispanic, the belief in luck scale, the emotion regulation scale, and the just world scale.

*** $p < 0.001$; ** $p < 0.01$; * $p < 0.05$.

Table C2: Regressions of the behavioral measures on losing in task 1, being paired with the messenger, and their interaction in the Unrelated Fate condition (including demographic controls).

	Dictator Game	Spin the Wheel	Prisoner's Dilemma	Behavioral Index	Behavioral Index
Lost T1	-0.355 (1.207)	-0.081 (0.045)	-0.046 (0.040)	-0.097 (0.061)	-0.094 (0.061)
Messenger	1.461 (1.218)	0.085* (0.043)	0.026 (0.036)	0.113 (0.060)	0.139* (0.060)
Lost x Messenger	-2.234 (1.708)	0.024 (0.063)	-0.006 (0.056)	-0.045 (0.089)	-0.071 (0.089)
Constant	16.528*** (0.882)	0.532*** (0.031)	0.755*** (0.026)	0.025 (0.042)	-0.173 (0.137)
Demographic Controls	No	No	No	No	Yes
STM: $\beta_2 + \beta_3 = 0$ p -values	0.519	0.019	0.633	0.299	0.294
RTM: $\beta_2 = 0$ p -values	0.231	0.047	0.471	0.059	0.021
RTM = -STM: $2\beta_2 + \beta_3 = 0$ p -values	0.687	0.002	0.404	0.041	0.019
TMB: $\beta_2 = 0, \beta_3 = 0$ p -values	0.396	0.009	0.688	0.098	0.039
R ²	0.005	0.014	0.004	0.012	0.043
Observations	1001	1001	1001	1001	999

Note: OLS regressions with robust standard errors in parentheses. In the dictator game, the dependent variable (DV) is giving up to 50 cents to the partner. In the spin the wheel task, the DV is choosing the partner to spin the wheel on one's behalf instead of the computer. In the prisoner's dilemma, the DV is choosing cooperation. In the behavioral index, the DV is calculated by averaging the scores the dictator game, spin the wheel task, and prisoner's dilemma. Demographic controls include age, gender, ideology, education, employment, white, Hispanic, the belief in luck scale, the emotion regulation scale, and the just world scale.

*** $p < 0.001$; ** $p < 0.01$; * $p < 0.05$.

Table C3: Regressions of the behavioral measures on losing in task 1, being paired with the messenger, and their interaction in the Opposite Fate condition (including demographic controls).

	Dictator Game	Spin the Wheel	Prisoner's Dilemma	Behavioral Index	Behavioral Index
Lost T1	0.739 (1.154)	-0.048 (0.044)	0.004 (0.041)	-0.010 (0.059)	-0.004 (0.059)
Messenger	1.827 (1.114)	0.156*** (0.043)	0.003 (0.040)	0.153* (0.059)	0.165** (0.059)
Lost x Messenger	-4.399** (1.670)	-0.100 (0.063)	-0.050 (0.058)	-0.216* (0.085)	-0.229** (0.085)
Constant	15.177*** (0.743)	0.458*** (0.031)	0.712*** (0.028)	-0.092* (0.040)	-0.145 (0.134)
Demographic Controls	No	No	No	No	Yes
STM: $\beta_2 + \beta_3 = 0$ p -values	0.039	0.215	0.263	0.303	0.293
RTM: $\beta_2 = 0$ p -values	0.101	0.000	0.945	0.010	0.005
RTM = -STM: $2\beta_2 + \beta_3 = 0$ p -values	0.655	0.001	0.442	0.294	0.231
TMB: $\beta_2 = 0, \beta_3 = 0$ p -values	0.031	0.001	0.533	0.022	0.011
R ²	0.010	0.024	0.002	0.015	0.050
Observations	996	996	996	996	996

Note: OLS regressions with robust standard errors in parentheses. In the dictator game, the dependent variable (DV) is giving up to 50 cents to the partner. In the spin the wheel task, the DV is choosing the partner to spin the wheel on one's behalf instead of the computer. In the prisoner's dilemma, the DV is choosing cooperation. In the behavioral index, the DV is calculated by averaging the scores the dictator game, spin the wheel task, and prisoner's dilemma. Demographic controls include age, gender, ideology, education, employment, white, Hispanic, the belief in luck scale, the emotion regulation scale, and the just world scale.

*** $p < 0.001$; ** $p < 0.01$; * $p < 0.05$.

Table C4: Regressions of the attitude measures on losing in task 1, being paired with the messenger, and their interaction in the Shared Fate condition (including demographic controls).

	Trustworthy	Nice	Likeable	Generous	Attitudes Index	Attitudes Index
Lost T1	0.029 (0.111)	-0.033 (0.105)	-0.043 (0.104)	-0.076 (0.112)	-0.005 (0.017)	-0.007 (0.016)
Messenger	0.503*** (0.109)	0.334*** (0.101)	0.357*** (0.104)	0.471*** (0.105)	0.069*** (0.016)	0.076*** (0.016)
Lost x Messenger	-0.387* (0.158)	-0.343* (0.149)	-0.311* (0.151)	-0.368* (0.155)	-0.060* (0.024)	-0.067** (0.023)
Constant	4.208*** (0.073)	4.361*** (0.066)	4.394*** (0.067)	4.175*** (0.073)	0.548*** (0.011)	0.420*** (0.040)
Demographic Controls	No	No	No	No	No	Yes
STM: $\beta_2 + \beta_3 = 0$ p -values	0.313	0.936	0.673	0.364	0.592	0.575
RTM: $\beta_2 = 0$ p -values	0.000	0.001	0.001	0.000	0.000	0.000
RTM = -STM: $2\beta_2 + \beta_3 = 0$ p -values	0.000	0.029	0.008	0.000	0.001	0.000
TMB: $\beta_2 = 0, \beta_3 = 0$ p -values	0.000	0.004	0.003	0.000	0.000	0.000
R ²	0.025	0.017	0.018	0.030	0.026	0.086
Observations	1002	1001	1001	1001	999	998

Note: OLS regressions with robust standard errors in parentheses. The trustworthy, nice, likeable, and generous DVs ask respondents to rate the messenger's trustworthiness, niceness, likeability, and generosity, respectively, on a 7-point Likert scale. In the attitudes index, the DV is calculated by averaging the ratings of the trustworthy, nice, likeable, and generous DVs to an index ranging from 0 to 1. Demographic controls include age, gender, ideology, education, employment, white, Hispanic, the belief in luck scale, the emotion regulation scale, and the just world scale.

*** $p < 0.001$; ** $p < 0.01$; * $p < 0.05$.

Table C5: Regressions of the attitude measures on losing in task 1, being paired with the messenger, and their interaction in the Unrelated Fate condition (including demographic controls).

	Trustworthy	Nice	Likeable	Generous	Attitudes Index	Attitudes Index
Lost T1	-0.063 (0.112)	0.002 (0.101)	0.025 (0.102)	0.034 (0.105)	-0.000 (0.016)	0.004 (0.015)
Messenger	0.382*** (0.105)	0.333*** (0.092)	0.311** (0.095)	0.296** (0.098)	0.055*** (0.015)	0.056*** (0.014)
Lost x Messenger	-0.292 (0.162)	-0.468** (0.148)	-0.439** (0.149)	-0.474** (0.155)	-0.070** (0.023)	-0.071** (0.023)
Constant	4.253*** (0.081)	4.306*** (0.068)	4.321*** (0.069)	4.113*** (0.071)	0.541*** (0.011)	0.350*** (0.035)
Demographic Controls	No	No	No	No	No	Yes
STM: $\beta_2 + \beta_3 = 0$ p -values	0.468	0.245	0.268	0.137	0.416	0.377
RTM: $\beta_2 = 0$ p -values	0.000	0.000	0.001	0.003	0.000	0.000
RTM = -STM: $2\beta_2 + \beta_3 = 0$ p -values	0.004	0.180	0.222	0.452	0.082	0.071
TMB: $\beta_2 = 0, \beta_3 = 0$ p -values	0.001	0.001	0.003	0.004	0.001	0.000
R ²	0.020	0.023	0.018	0.017	0.022	0.098
Observations	1001	1001	1001	1001	1001	999

Note: OLS regressions with robust standard errors in parentheses. The trustworthy, nice, likeable, and generous DVs ask respondents to rate the messenger's trustworthiness, niceness, likeability, and generosity, respectively, on a 7-point Likert scale. In the attitudes index, the DV is calculated by averaging the ratings of the trustworthy, nice, likeable, and generous DVs to an index ranging from 0 to 1. Demographic controls include age, gender, ideology, education, employment, white, Hispanic, the belief in luck scale, the emotion regulation scale, and the just world scale.

*** $p < 0.001$; ** $p < 0.01$; * $p < 0.05$.

Table C6: Regressions of the attitude measures on losing in task 1, being paired with the messenger, and their interaction in the Opposite Fate condition (including demographic controls).

	Trustworthy	Nice	Likeable	Generous	Attitudes Index	Attitudes Index
Lost T1	0.029 (0.114)	-0.028 (0.100)	0.053 (0.100)	-0.025 (0.108)	0.001 (0.016)	0.000 (0.016)
Messenger	0.359*** (0.104)	0.182 (0.094)	0.208* (0.096)	0.182 (0.098)	0.039** (0.015)	0.038** (0.015)
Lost x Messenger	-0.384* (0.162)	-0.321* (0.142)	-0.442** (0.144)	-0.358* (0.149)	-0.064** (0.023)	-0.060** (0.022)
Constant	4.092*** (0.072)	4.242*** (0.069)	4.278*** (0.070)	4.100*** (0.072)	0.530*** (0.011)	0.432*** (0.035)
Demographic Controls	No	No	No	No	No	Yes
STM: $\beta_2 + \beta_3 = 0$ p -values	0.843	0.190	0.030	0.117	0.145	0.179
RTM: $\beta_2 = 0$ p -values	0.001	0.053	0.030	0.065	0.010	0.010
RTM = -STM: $2\beta_2 + \beta_3 = 0$ p -values	0.039	0.758	0.860	0.972	0.546	0.474
TMB: $\beta_2 = 0, \beta_3 = 0$ p -values	0.003	0.066	0.009	0.053	0.012	0.015
R ²	0.014	0.012	0.015	0.013	0.016	0.083
Observations	996	995	995	995	993	993

Note: OLS regressions with robust standard errors in parentheses. The trustworthy, nice, likeable, and generous DVs ask respondents to rate the messenger's trustworthiness, niceness, likeability, and generosity, respectively, on a 7-point Likert scale. In the attitudes index, the DV is calculated by averaging the ratings of the trustworthy, nice, likeable, and generous DVs to an index ranging from 0 to 1. Demographic controls include age, gender, ideology, education, employment, white, Hispanic, the belief in luck scale, the emotion regulation scale, and the just world scale.

*** $p < 0.001$; ** $p < 0.01$; * $p < 0.05$.

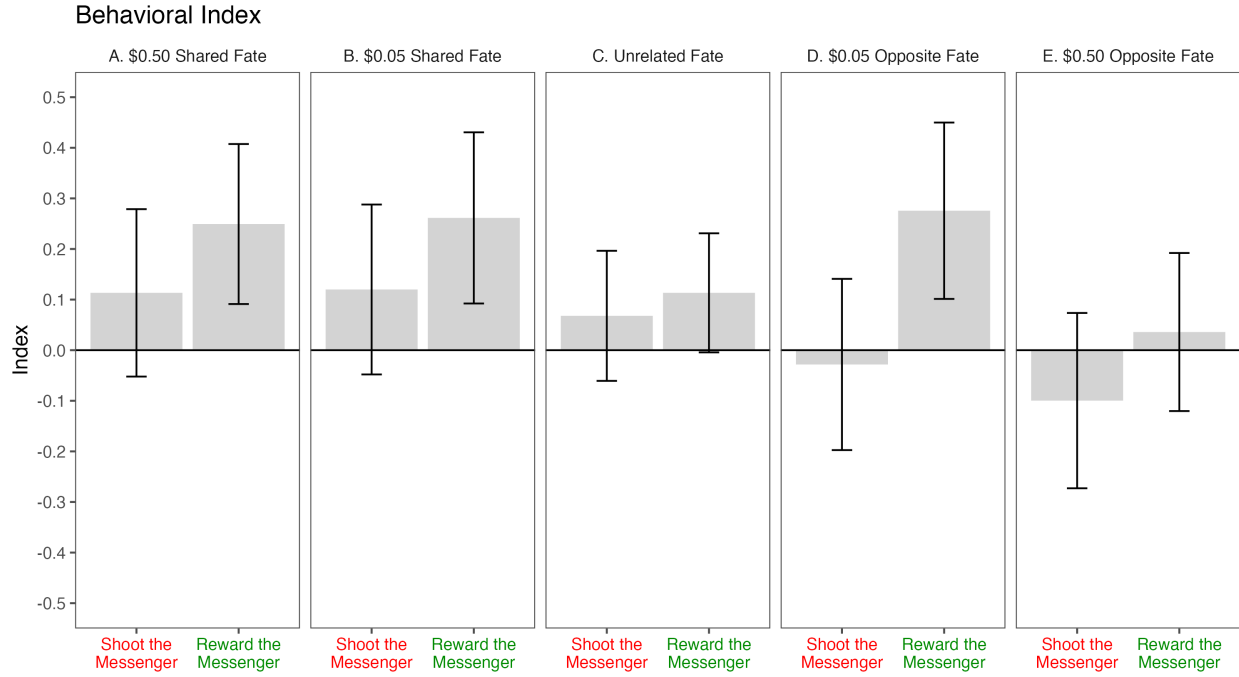


Figure C1: Difference in messenger and non-messenger ratings of the Behavioral Index by losing (STM) and winning (RTM) across Unrelated Fate, Shared Fate, Opposite Fate conditions, Study 2 (including 5 and 50 cent differences). *Note: OLS regression with robust standard errors, with error bars representing 95% confidence intervals.* In the behavioral index, the DV is calculated by averaging the standardized scores of the dictator game, spin the wheel task, and prisoner's dilemma. The \$0.05 Shared Fate (Panel A) and \$0.50 Shared Fate (Panel B) conditions are when the partner wins \$0.05 or \$0.50, respectively, when the respondent wins. The Unrelated Fate (Panel C) condition is when the partner winnings are unrelated to the respondent winning. The \$0.05 Opposite Fate (Panel D) and \$0.50 Opposite Fate (Panel E) conditions are when the partner wins \$0.05 or \$0.50, respectively, when the respondent loses.

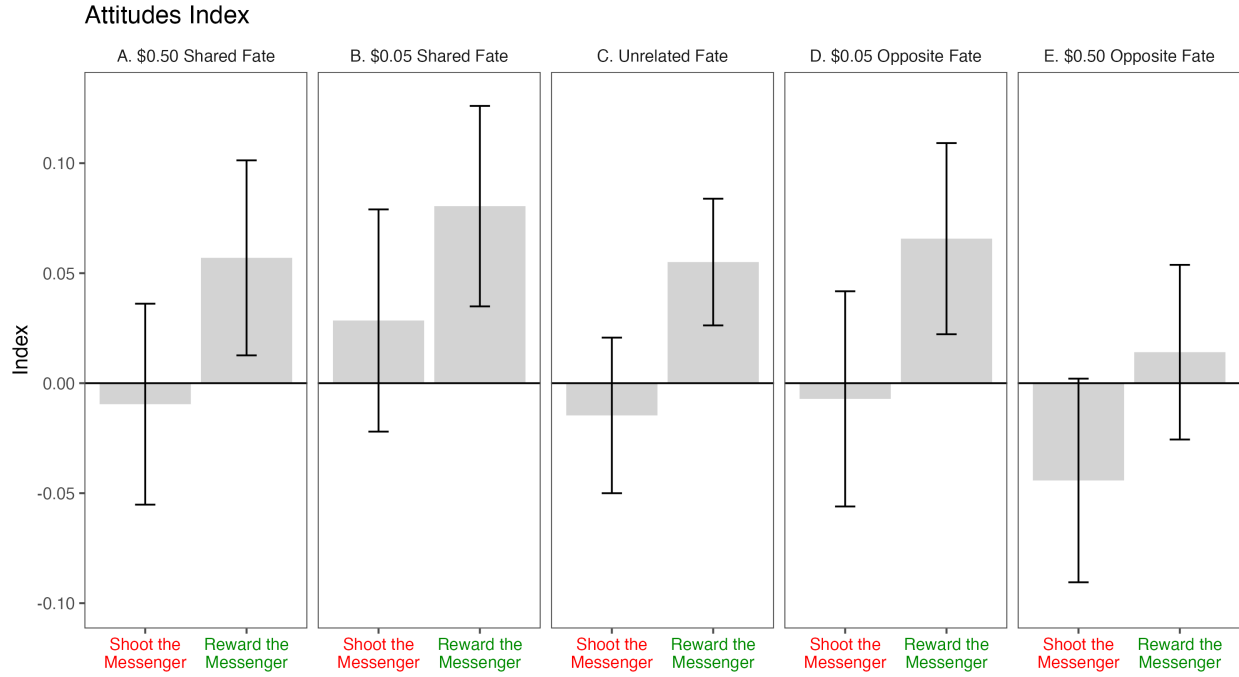


Figure C2: Difference in messenger and non-messenger ratings of the Attitudes Index by losing (STM) and winning (RTM) across Unrelated Fate, Shared Fate, Opposite Fate conditions, Study 2 (including 5 and 50 cent differences). *Note: OLS regression with robust standard errors, with error bars representing 95% confidence intervals. In the attitudes index, the DV is calculated by averaging the ratings of the trustworthy, nice, likeable, and generous DVs to an index ranging from 0 to 1. The \$0.05 Shared Fate (Panel A) and \$0.50 Shared Fate (Panel B) conditions are when the partner wins \$0.05 or \$0.50, respectively, when the respondent wins. The Unrelated Fate (Panel C) condition is when the partner winnings are unrelated to the respondent winning. The \$0.05 Opposite Fate (Panel D) and \$0.50 Opposite Fate (Panel E) conditions are when the partner wins \$0.05 or \$0.50, respectively, when the respondent loses.*

D Survey Questionnaires

D.1 Study 1

1. Screeners

- Eggplant question
- IP-address screener
- Crime story
 - Filter on the easy questions: How was the person caught? [He left his ID]
 - Code whether they get the harder question right (how much \$ did person walk away with)

2. Demographics

1. What is your age? [textbox]
2. What is your sex? [Male/Female]
3. Generally speaking, do you consider yourself a: [Democrat/Republican/Independent/Other]
4. (if Democrat/Republican:) Would you call yourself a strong [Democrat/Republican] or a not very strong [Democrat/Republican]? [Strong Democrat/Not very strong Democrat/Not very strong Republican/Strong Republican]
(if Independent/Other:) Do you think of yourself as closer to the Democratic or the Republican Party? [Lean Democrat/Independent/Lean Republican]
5. In general, how would you describe your own political viewpoint? [Very liberal / Liberal / Moderate / Conservative / Very conservative]
6. What is the highest level of education you have completed? [No high school/High school graduate/Some college/2-year/4-year/Post-grad]
7. What is your employment status? [Full-time / Part-time / Temporarily laid off / Unemployed / Retired / Permanently disabled / Homemaker / Student / Other]
8. What racial or ethnic group best describes you? [White/Black/Hispanic/Asian/Native American/Mixed/Other/Middle Eastern]
9. (Just world 1) I feel that people get what they deserve. [6-point scale from “Strongly disagree” to “Strongly agree”]
10. (Just world 2) I basically feel that the world is a fair place. [6-point scale from “Strongly disagree” to “Strongly agree”]
11. (Just world 3) I feel that people get what they are entitled to have. [6-point scale from “Strongly disagree” to “Strongly agree”]
12. (Emotion regulation scale 1) Some of my friends think I am a hothead. [5-point scale from “Extremely uncharacteristic of me” to “Extremely characteristic of me”]
13. (Emotion regulation scale 2) I have trouble controlling my temper. [5-point scale from “Extremely uncharacteristic of me” to “Extremely characteristic of me”]
14. (Belief in luck scale 1) I believe in luck. [6-point scale from “Strongly disagree” to “Strongly agree”]

15. (Belief in luck scale 2) Some people are consistently lucky, and others are unlucky. [6-point scale from “Strongly disagree” to “Strongly agree”]

Variables

- $\{\$Task1\} = \{\text{“Prediction” / “Counting”}\}$
- $\{\$Task1description\} = \{\text{“coin toss” / “number counting”}\}$
- $\{\$Task1short\} = \{\text{“predict the outcome of a coin toss performed by the computer” / “count how many odd numbers are contained in a table generated by the computer”}\}$
- $\{\$Task1long\} = \{\text{“Specifically, you will select the “Heads” or “Tails” button and then the computer will flip a fair coin that will turn up heads or tails with equal probability” / “Specifically, you will select one of two options to indicate how many odd numbers are in the table”}\}$
- $\{\$Task1correct\} = \{\text{“correctly predict the coin toss” / “correctly count how many odd numbers are in the table”}\}$
- $\{\$Task1observer\} = \{\text{“your prediction and the outcome of the coin toss” / “your count of how many odd numbers are in the table”}\}$
- $\{\$Task1noun\} = \{\text{“prediction” / “count”}\}$
- $\{\$Task1CorrectMsg\} = (\text{if } emotionalMsg = 0) \{\text{“Your coin toss prediction matched the coin toss. You earned $0.25.” / “Your count was correct. You earned $0.25.”}\}$ or $(\text{if } emotionalMsg = 1) \{\text{“Congratulations! You won!”}\}$
- $\{\$Task1IncorrectMsg\} = (\text{if } emotionalMsg = 1) \{\text{“Your coin toss prediction did not match the coin toss. You did not earn a bonus.” / “Your count was incorrect. You did not earn a bonus.”}\}$ or $(\text{if } emotionalMsg = 1) \{\text{“Too bad! You lost!”}\}$
- $\{\$Task2PartnerLong\} = \{\text{“the person who was the messenger from part 1” / “a new human participant selected at random (not the messenger from part 1)”}\}$
- $\{\$Task2PartnerShort\} = \{\text{“the messenger from part 1” / “another participant”}\}$

3. Instructions

Please read these instructions carefully. You will complete a brief comprehension quiz after each part of these instructions and you will earn an additional \$.05 bonus for each quiz question you get right.

Overview Instructions

Today you will earn 50 cents for participating in this task. You will also have the opportunity to earn additional money based on how you do on quizzes about these instructions as well as your and other participants’ decisions. This additional money will be paid to you as an MTurk bonus in the next two weeks.

Today’s task is divided into three parts. We will describe **part 1** now, and then tell you about **parts 2 and 3** later.

Part 1 Instructions: $\{\$Task1\}$ task

In **part 1**, you will be randomly paired with another human participant in this task who has the role of **messenger**.

You will then perform a **{Task1}** task where you {Task1short}. {Task1long}. You will have 15 seconds to make your decision.

The **messenger** will then tell you the outcome of the {Task1} task. If you {Task1Correct}, you will earn an additional **25 cent bonus**. Otherwise, you earn **nothing**.

Your partner will observe {Task1observer}. They will communicate the outcome to you by clicking a button that sends a standard message with the result. Specifically, if your {Task1noun} is correct, you will receive this message: {Task1CorrectMsg}. If your {Task1noun} is incorrect, you will receive this message: {Task1IncorrectMsg}.

Once you have finished reading these instructions, please proceed to the 3-question comprehension quiz on the next screen. For each question you get right, you will earn \$.05.

Part 1 Quiz Question 1

1. In part 1, you will ...
 - (a) spin the wheel.
 - (b) {Task1short}.
 - (c) open a virtual door.
 - (d) click as many times as you can in 15 seconds.

Feedback: {Correct/Incorrect.} In part 1, you will {Task1short}.

Part 1 Quiz Question 2

2. In part 1 (after this quiz), how much of a bonus will you earn?
 - (a) Nothing.
 - (b) \$0.25 no matter what.
 - (c) It depends on whether you {Task1correct}.
 - (d) It depends on whether your partner decides to send you a bonus.

Feedback: {Correct/Incorrect.} Your part 1 bonus depends on whether you {Task1correct}.

If you do so, you will earn \$0.25.

Part 1 Quiz Question 3

3. How do you find out whether you {Task1correct}?
 - (a) The computer will alert me.
 - (b) I will find out in a later task.
 - (c) I will never find out.
 - (d) Another participant, the messenger, will send me a message.

Feedback: {Correct/Incorrect.} Another participant, the messenger, will send you a message that tells you whether you {Task1correct}.

4. Part 1, messenger assignment

You have been matched to another participant in this survey who will be the **messenger**.

Click next to continue

5. (if counting = 0) Part 1, predict a coin toss

The computer will next flip a fair coin that will turn up heads or tails with equal probability.

If you predict the coin toss, you will earn 50 cents. Otherwise, you will earn nothing.
Which side do you choose? Select the “Heads” or “Tails” button to continue.
You have 15 seconds to decide or you cannot earn a bonus.

5. (if counting = 1) Part 1, choose which figure has more dots

Two figures are shown below.

[Insert figures]

If you choose which figure has more dots, you will earn 50 cents. Otherwise, you will earn nothing.

Which side do you choose? Select the “Left” or “Right” button to continue.

You have 15 seconds to decide or you cannot earn a bonus.

6. Part 1, message

(Make the participant wait 30 seconds before this screen appears)

The **messenger** has sent you this message:

{If correct}: {\$Task1CorrectMsg}

{If incorrect}: {\$Task1IncorrectMsg}

Part 2 Instructions

Now it is time for **Part 2** of this task.

In part 2, you will play three games with {\$Task2PartnerLong}. Additionally, you will answer some survey questions.

We will describe each of the three games before you play them.

Allocation game:

In the allocation game, we will give you an extra \$.50. You will decide how to allocate this extra money. Specifically, you can keep it all, or you can give some or all of it to your partner. Any money you keep will be given to you as a bonus, while any money you share will be given to {\$Task2PartnerShort} as a bonus.

You will indicate your choice by moving a slider that shows how much you wish to give to your partner.

[Slider label: How much of your \$.50 do you wish to give to your partner, {\$Task2PartnerShort?}]

Spin the wheel game:

In the spin the wheel game, you have the chance to win an additional \$0.50 if you predict the outcome of a wheel spin correctly.

The wheel has ten numbers and only one number is the winning one. You pick a number, and if the wheel stops at that number, you earn extra \$0.50. Otherwise, you do not earn any extra money. We will communicate to you the result of the wheel spin at the end of this task.

You cannot spin the wheel yourself, however. Instead, you have to decide who spins the wheel on your behalf.

Specifically, you will have to choose whether you want the computer or your partner, {\$Task2PartnerShort}, to spin the wheel.

Do you prefer that the computer or your partner, {Task2PartnerShort}, spin the wheel?

{“Computer” / “Partner”}

Directions game:

In the directions game, you can win up to extra \$0.50 depending on the decisions that you and your partner, {Task2PartnerShort}, will make.

You and your partner must choose whether to go up or down.

If you choose to go **up**:

- and your partner also chooses to go up, each of you gets \$0.40.
- and your partner chooses to go down, you get nothing and your partner gets \$0.40.

If you choose to go **down**:

- and your partner chooses to go up, you get \$0.40 and your partner gets nothing.
- and your partner also chooses to go down, each of you gets \$0.10.

You and your partner will choose without knowing each other's choice.

Which direction do you choose?

{“Up” / “Down”}

Part 2 Quiz Question 1

1. True or false: In part 2, your partner is {Task2PartnerShort}?
 - True
 - False

Feedback: {Correct/Incorrect.} In part 2, your partner is {Task2PartnerLong}.

Part 2 Quiz Question 2

2. In the allocation game, what happens to any of the \$.50 you decide to keep?
 - It is paid to me as a bonus.
 - It is paid to my partner as a bonus.
 - Nothing, it simply disappears.

Feedback: {Correct/Incorrect.} In part 2, any money you decide to keep is paid to you as a bonus, while any money you give to your partner is paid to them as a bonus.

Part 2 Quiz Question 3

3. In the spin the wheel game, who spins the wheel whose outcome you are trying to predict?
 - I spin the wheel.
 - The computer always spins the wheel.
 - My partner always spins the wheel.
 - I decide whether the computer or my partner spins the wheel.

Feedback: {Correct/Incorrect.} You decide whether your partner or the computer spins the wheel.

Part 2 Quiz Question 4

4. In the directions game, how much money do you and {Task2PartnerShort} earn if you choose to go up?
 - Each of you gets \$0.40 regardless of what {Task2PartnerShort} chooses.
 - If {Task2PartnerShort} also chooses to go up, each of you gets \$0.40.
 - You get nothing regardless of what {Task2PartnerShort} chooses.
 - You get \$0.10 and {Task2PartnerShort} gets \$0.40.

Feedback: {Correct/Incorrect.} If {Task2PartnerShort} also chooses to go up,

each of you gets \$0.40.

Part 3

Lastly, please answer the following questions about your experience in the first two parts of this survey.

Outcomes

Behavioral measures (in randomized order)

Attitudinal measures (in randomized order)

16. (Attitudes toward the coin toss) Now, think back about your `{Task1description}` task in part 1.
How fair do you think the `{Task1description}` task was? [7-point scale from “Not very fair” to “Very fair”]
17. (Attitudes toward the partner) How accurate was the message about the `{Task1observer}` sent by the messenger? [7-point scale from “Not accurate at all” to “Extremely accurate”]
18. How **trustworthy** is the messenger? [7-point scale from “Not at all” to “Extremely”]
19. How **nice** is the messenger? [7-point scale from “Not at all” to “Extremely”]
20. How **likeable** is the messenger? [7-point scale from “Not at all” to “Extremely”]
21. How **generous** is the messenger? [7-point scale from “Not at all” to “Extremely”]
22. Your partner sent you this message: “`{Task1CorrectMsg / Task1IncorrectMsg}`.”
How did the message make you feel?
 - (a) Angry [0-10 scale from “Not angry at all” to “Very angry”]
 - (b) Sad [0-10 scale from “Not sad at all” to “Very sad”]
 - (c) Happy [0-10 scale from “Not happy at all” to “Very happy”]
 - (d) Enthusiastic [0-10 scale from “Not enthusiastic at all” to “Very enthusiastic”]
 - (e) Confused [0-10 scale from “Not confused at all” to “Very confused”]
 - (f) Indifferent [0-10 scale from “Not indifferent at all” to “Completely indifferent”]
23. How likely is that the messenger was a real person? [7-point scale from “Not likely at all” to “Extremely likely”]
24. How likely is it that the coin toss outcome was revealed by a computer? [7-point scale from “Not likely at all” to “Extremely likely”]

End

Thank you for participating in this study. To receive your payment, please copy and paste this unique ID into MTurk:

[randomly generated 5-digit ID]

D.2 Study 2

1. Screeners in addition to standard TurkPrime delivery

- Eggplant question
- Crime story
 - Filter on the easy questions: How was the person caught? [He left his ID]
 - Code whether they get the harder question right (how much \$ did person walk away with)

2. Demographics

1. What is your age? [textbox]
2. What is your sex? [Male/Female]
3. Generally speaking, do you consider yourself a: [Democrat/Republican/Independent/Other]
4. (if Democrat/Republican:) Would you call yourself a strong [Democrat/Republican] or a not very strong [Democrat/Republican]? [Strong Democrat/Not very strong Democrat/Not very strong Republican/Strong Republican]
(if Independent/Other:) Do you think of yourself as closer to the Democratic or the Republican Party? [Lean Democrat/Independent/Lean Republican]
5. In general, how would you describe your own political viewpoint? [Very liberal / Liberal / Moderate / Conservative / Very conservative]
6. What is the highest level of education you have completed? [No high school/High school graduate/Some college/2-year/4-year/Post-grad]
7. What is your employment status? [Full-time / Part-time / Temporarily laid off / Unemployed / Retired / Permanently disabled / Homemaker / Student / Other]
8. What racial or ethnic group best describes you? [White/Black/Hispanic/Asian/Native American/Mixed/Other/Middle Eastern]
9. (Just world 1) I feel that people get what they deserve. [6-point scale from “Strongly disagree” to “Strongly agree”]
10. (Just world 2) I basically feel that the world is a fair place. [6-point scale from “Strongly disagree” to “Strongly agree”]
11. (Just world 3) I feel that people get what they are entitled to have. [6-point scale from “Strongly disagree” to “Strongly agree”]
12. (Emotion regulation scale 1) Some of my friends think I am a hothead. [5-point scale from “Extremely uncharacteristic of me” to “Extremely characteristic of me”]
13. (Emotion regulation scale 2) I have trouble controlling my temper. [5-point scale from “Extremely uncharacteristic of me” to “Extremely characteristic of me”]
14. (Belief in luck scale 1) I believe in luck. [6-point scale from “Strongly disagree” to “Strongly agree”]
15. (Belief in luck scale 2) Some people are consistently lucky, and others are unlucky. [6-point scale from “Strongly disagree” to “Strongly agree”]

Variables

- $\{\$Task1\} = \{\text{"Prediction" / "Counting"}\}$
- $\{\$Task1description\} = \{\text{"coin toss" / "number counting"}\}$
- $\{\$Task1short\} = \{\text{"predict the outcome of a coin toss performed by the computer" / "count how many odd numbers are contained in a table generated by the computer"}\}$
- $\{\$Task1long\} = \{\text{"Specifically, you will select the "Heads" or "Tails" button and then the computer will flip a fair coin that will turn up heads or tails with equal probability" / "Specifically, you will select one of two options to indicate how many odd numbers are in the table"}\}$
- $\{\$Task1correct\} = \{\text{"correctly predict the coin toss" / "correctly count how many odd numbers are in the table"}\}$
- $\{\$Task1observer\} = \{\text{"your prediction and the outcome of the coin toss" / "your count of how many odd numbers are in the table"}\}$
- $\{\$Task1noun\} = \{\text{"prediction" / "count"}\}$
- $\{\$Task1CorrectMsg\} = \{\text{SEE BELOW}\}$
- $\{\$Task1IncorrectMsg\} = \{\text{SEE BELOW}\}$
- $\{\$Task2PartnerLong\} = \{\text{"the person who was the messenger from part 1" / "a new human participant selected at random (not the messenger from part 1)"}\}$
- $\{\$Task2PartnerShort\} = \{\text{"the messenger from part 1" / "another participant"}\}$
- $\{\$Instructions1\} = \{\text{SEE BELOW}\}$

$\{\$Instructions1\}$

- -1 you will earn an additional 50 cents bonus and the messenger will not earn any money for delivering this message. Otherwise, you earn nothing but the messenger will earn a 50 cent bonus for delivering this message.
- -0.1 you will earn an additional 50 cents bonus and the messenger will not earn any money for delivering this message. Otherwise, you earn nothing but the messenger will earn a 5 cent bonus for delivering this message.
- 0 you will earn an additional 50 cent bonus and the messenger will not earn any money for delivering this message. Otherwise, you earn nothing and the messenger will not earn any money for delivering this message.
- 0.1 you will earn an additional 50 cents bonus and the messenger will earn a 5 cent bonus for delivering this message. Otherwise, you earn nothing and the messenger will not earn any money for delivering this message.
- 1 you will earn an additional 50 cents bonus and the messenger will earn a 50 cent bonus for delivering this message. Otherwise, you will earn nothing and the messenger will not earn any money for delivering this message.

$\{\$Task1CorrectMsg\}$

- -1 "Your coin toss prediction matched the coin toss. You earned \$0.50 but I did not earn any money for delivering this message." / "Your count was correct. You earned \$0.50 but I did not earn any money for delivering this message."
- -0.1 "Your coin toss prediction matched the coin toss. You earned \$0.50 but I did not earn any money for delivering this message." / "Your count was correct. You earned \$0.50 but I did not earn any money for delivering this message."
- 0 "Your coin toss prediction matched the coin toss. You earned \$0.50 but I did

not earn any money for delivering this message.” / “Your count was correct. You earned \$0.50 and I did not earn any money for delivering this message.”

- 0.1 “Your coin toss prediction matched the coin toss. You earned \$0.50 and I earned \$0.05 for delivering this message.” / “Your count was correct. You earned \$0.50 and I earned \$0.05 for delivering this message.”
- 1 “Your coin toss prediction matched the coin toss. You earned \$0.50 and I earned \$0.50 for delivering this message.” / “Your count was correct. You earned \$0.50 and I earned \$0.50 for delivering this message.”

{Task1IncorrectMsg}

- -1 “Your coin toss prediction did not match the coin toss. You did not earn any money but I earned \$0.50 for delivering this message.” / “Your count was incorrect. You did not earn any money but I earned \$0.50 for delivering this message.”
- -0.1 “Your coin toss prediction did not match the coin toss. You did not earn any money but I earned \$0.05 for delivering this message.” / “Your count was incorrect. You did not earn any money but I earned \$0.05 for delivering this message.”
- 0 “Your coin toss prediction did not match the coin toss. You did not earn any money and I did not earn any money for delivering this message.” / “Your count was incorrect. You did not earn any money and I did not earn any money for delivering this message.”
- 0.1 “Your coin toss prediction did not match the coin toss. You did not earn any money and I did not earn any money for delivering this message.” / “Your count was incorrect. You did not earn any money and I did not earn any money for delivering this message.”
- 1 “Your coin toss prediction did not match the coin toss. You did not earn any money and I did not earn any money for delivering this message.” / “Your count was incorrect. You did not earn any money and I did not earn any money for delivering this message.”

3. Instructions

Please read these instructions carefully. You will complete a brief comprehension quiz after each part of these instructions and you will earn an additional \$.05 bonus for each quiz question you get right.

Overview Instructions

Today you will earn 50 cents for participating in this task. You will also have the opportunity to earn additional money based on how you do on quizzes about these instructions as well as your and other participants’ decisions. This additional money will be paid to you as an MTurk bonus in the next two weeks.

Today’s task is divided into three parts. We will describe **part 1** now, and then tell you about **parts 2 and 3** later.

Part 1 Instructions: {Task1} task

In **part 1**, you will be randomly paired with another MTurk participant in this

task who has the role of **messenger**.

You will then perform a **{Task1}** task where you {Task1short}. {Task1long}. You will have 15 seconds to make your decision.

The **messenger** will then tell you the outcome of the {Task1} task.

If you {Task1Correct}, {Instructions1}.

Your partner will observe {Task1observer}. They will communicate the outcome to you by clicking a button that sends a standard message with the result.

Specifically, if your {Task1noun} is correct, you will receive this message: {Task1CorrectMsg}.

If your {Task1noun} is incorrect, you will receive this message: {Task1IncorrectMsg}.

Once you have finished reading these instructions, please proceed to the 3-question comprehension quiz on the next screen. For each question you get right, you will earn \$.05.

Part 1 Quiz Question 1

1. In part 1, you will ...
 - (a) spin the wheel.
 - (b) {Task1short}.
 - (c) open a virtual door.
 - (d) click as many times as you can in 15 seconds.

Feedback: {Correct/Incorrect.} In part 1, you will {Task1short}.

Part 1 Quiz Question 2

2. In part 1 (after this quiz), how much of a bonus will you earn?
 - (a) Nothing.
 - (b) \$0.50 no matter what.
 - (c) It depends on whether you {Task1correct}.
 - (d) It depends on whether your partner decides to send you a bonus.

Feedback: {Correct/Incorrect.} Your part 1 bonus depends on whether you {Task1correct}.

If you do so, you will earn \$0.50.

Part 1 Quiz Question 3

3. How do you find out whether you {Task1correct}?
 - (a) The computer will alert me.
 - (b) I will find out in a later task.
 - (c) I will never find out.
 - (d) Another participant, the messenger, will send me a message.

Feedback: {Correct/Incorrect.} Another participant, the messenger, will send you a message that tells you whether you {Task1correct}.

Part 1 Quiz Question 4

4. How much does the messenger get paid for delivering this message?
 - (a) The messenger [-1: earns a 50 cent bonus if you fail to {Task1correct} / -0.1: earns a 5 cent bonus if you fail to {Task1correct} / 0: does not earn any money for delivering this message / 0.1: earns a 5 cent bonus if you {Task1correct} / 1: earns a 50 cent bonus if you {Task1correct}].
 - (b) The messenger draws a card which reveals their payment.
 - (c) I will never find out.
 - (d) The messenger gets paid a fixed sum for delivering this message no matter what.

Feedback: {Correct/Incorrect.} The messenger [-1: earns a 50 cent bonus if you fail to {Task1correct} / -0.1: earns a 5 cent bonus if you fail to {Task1correct} / 0: does not earn any money for delivering this message / 0.1: earns a 5 cent bonus if you {Task1correct} / 1: earns a 50 cent bonus if you {Task1correct}].

4. Part 1, messenger assignment

You have been matched to another participant in this survey who will be the **messenger**.
Click next to continue

5. (if counting = 0) Part 1, predict a coin toss

The computer will next flip a fair coin that will turn up heads or tails with equal probability.
If you predict the coin toss, you will earn 50 cents. Otherwise, you will earn nothing.
Which side do you choose? Select the “Heads” or “Tails” button to continue.
You have 15 seconds to decide or you cannot earn a bonus.

5. (if counting = 1) Part 1, choose which figure has more dots

Two figures are shown below.

[Insert figures]

If you choose which figure has more dots, you will earn 50 cents. Otherwise, you will earn nothing.

Which side do you choose? Select the “Left” or “Right” button to continue.

You have 15 seconds to decide or you cannot earn a bonus.

6. Part 1, message

(Make the participant wait 30 seconds before this screen appears)

The **messenger** has sent you this message:

{If correct}: {Task1CorrectMsg}

{If incorrect}: {Task1IncorrectMsg}

Part 2 Instructions

Now it is time for **Part 2** of this task.

In part 2, you will play three games with {Task2PartnerLong}. Additionally, you will answer some survey questions.

We will describe each of the three games before you play them.

Allocation game:

In the allocation game, we will give you an extra \$.50. You will decide how to allocate this extra money. Specifically, you can keep it all, or you can give some or all of it to your partner. Any money you keep will be given to you as a bonus, while any money you share will be given to {Task2PartnerShort} as a bonus.

You will indicate your choice by moving a slider that shows how much you wish to give to your partner.

[Slider label: How much of your \$.50 do you wish to give to your partner, {\$Task2PartnerShort?}]

Spin the wheel game:

In the spin the wheel game, you have the chance to win an additional \$0.50 if you predict the outcome of a wheel spin correctly.

The wheel has ten numbers and only one number is the winning one. You pick a number, and if the wheel stops at that number, you earn extra \$0.50. Otherwise, you do not earn any extra money. We will communicate to you the result of the wheel spin at the end of this task.

You cannot spin the wheel yourself, however. Instead, you have to decide who spins the wheel on your behalf.

Specifically, you will have to choose whether you want the computer or your partner, {\$Task2PartnerShort}, to spin the wheel.

Do you prefer that the computer or your partner, {\$Task2PartnerShort}, spin the wheel?

{“Computer” / “Partner”}

Directions game:

In the directions game, you can win up to extra \$0.50 depending on the decisions that you and your partner, {\$Task2PartnerShort}, will make.

You and your partner must choose whether to go up or down.

If you choose to go **up**:

- and your partner also chooses to go up, each of you gets \$0.40.
- and your partner chooses to go down, you get nothing and your partner gets \$0.40.

If you choose to go **down**:

- and your partner chooses to go up, you get \$0.40 and your partner gets nothing.
- and your partner also chooses to go down, each of you gets \$0.10.

You and your partner will choose without knowing each other’s choice.

Which direction do you choose?

{“Up” / “Down”}

Part 2 Quiz Question 1

1. True or false: In part 2, you partner is {\$Task2PartnerShort}?
 - True
 - False

Feedback: {Correct/Incorrect.} In part 2, you partner is {\$Task2PartnerLong}.

Part 2 Quiz Question 2

2. In the allocation game, what happens to any of the \$.50 you decide to keep?
 - It is paid to me as a bonus.
 - It is paid to my partner as a bonus.
 - Nothing, it simply disappears.

Feedback: {Correct/Incorrect.} In part 2, any money you decide to keep is paid to you as a bonus, while any money you give to your partner is paid to them as a bonus.

Part 2 Quiz Question 3

3. In the spin the wheel game, who spins the wheel whose outcome you are trying to predict?

- I spin the wheel.
- The computer always spins the wheel.
- My partner always spins the wheel.
- I decide whether the computer or my partner spins the wheel.

Feedback: {Correct/Incorrect.} You decide whether your partner or the computer spins the wheel.

Part 2 Quiz Question 4

4. In the directions game, how much money do you and {Task2PartnerShort} earn if you choose to go up?
- Each of you gets \$0.40 regardless of what {Task2PartnerShort} chooses.
 - If {Task2PartnerShort} also chooses to go up, each of you gets \$0.40.
 - You get nothing regardless of what {Task2PartnerShort} chooses.
 - You get \$0.10 and {Task2PartnerShort} gets \$0.40.

Feedback: {Correct/Incorrect.} If {Task2PartnerShort} also chooses to go up, each of you gets \$0.40.

Part 3

Lastly, please answer the following questions about your experience in the first two parts of this survey.

Outcomes

Behavioral measures (in randomized order)

Attitudinal measures (in randomized order)

16. (Attitudes toward the coin toss) Now, think back about your {Task1description} task in part 1.
How fair do you think the {Task1description} task was? [7-point scale from “Not very fair” to “Very fair”]
17. (Attitudes toward the partner) How accurate was the message about the {Task1observer} sent by the messenger? [7-point scale from “Not accurate at all” to “Extremely accurate”]
18. How **trustworthy** is the messenger? [7-point scale from “Not at all” to “Extremely”]
19. How **nice** is the messenger? [7-point scale from “Not at all” to “Extremely”]
20. How **likeable** is the messenger? [7-point scale from “Not at all” to “Extremely”]
21. How **generous** is the messenger? [7-point scale from “Not at all” to “Extremely”]
22. Your partner sent you this message: “{Task1CorrectMsg / Task1IncorrectMsg}.”
How did the message make you feel?
 - (a) Angry [0-10 scale from “Not angry at all” to “Very angry”]
 - (b) Sad [0-10 scale from “Not sad at all” to “Very sad”]
 - (c) Happy [0-10 scale from “Not happy at all” to “Very happy”]
 - (d) Enthusiastic [0-10 scale from “Not enthusiastic at all” to “Very enthusiastic”]
 - (e) Confused [0-10 scale from “Not confused at all” to “Very confused”]
 - (f) Indifferent [0-10 scale from “Not indifferent at all” to “Completely indifferent”]

23. How likely is that the messenger was a real person? [7-point scale from “Not likely at all” to “Extremely likely”]
24. How likely is it that the coin toss outcome was revealed by a computer? [7-point scale from “Not likely at all” to “Extremely likely”]
(the following two pairs of items are to appear in randomized order)
25. Do you think the receiver would like you more or less if you were the messenger who informed them that they lost?
- The receiver would like me a lot less.
 - The receiver would like me less.
 - The receiver would not like me any more or less.
 - The receiver would like me more.
 - The receiver would like me a lot more.
26. What makes you think so? [textbox]
27. Do you think the receiver would like you more or less if you were the messenger who informed them that they won?
- The receiver would like me a lot less.
 - The receiver would like me less.
 - The receiver would not like me any more or less.
 - The receiver would like me more.
 - The receiver would like me a lot more.
28. What makes you think so? [textbox]
(the following two pairs of items are to appear in randomized order)
29. In real life, do you have any hesitations about giving bad news if you are not responsible for it?
- I have no hesitations at all.
 - I have some hesitation.
 - I have a lot of hesitation.
30. In real life, do you have any hesitations about giving bad news if you are responsible for it?
- I have no hesitations at all.
 - I have some hesitation.
 - I have a lot of hesitation.

End

Thank you for participating in this study. To receive your payment, please copy and paste this unique ID into MTurk:

[randomly generated 5-digit ID]