

Attention, Information, and Persuasion

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Abstract

I show experimentally that information persuades not only by shifting beliefs but also by redirecting attention. Participants repeatedly choose whether to “purchase” multi-attribute “goods.” Information telling participants about the value of a desirable attribute—even when the information is known, transparently redundant, and explicitly randomly assigned—greatly increases attention to the attribute it describes and distracts from other attributes. It also boosts average demand for the good, implying that inattention takes the form of neglect rather than shrinkage toward a prior. These forces combine to produce paradoxical responses to correcting beliefs: reducing overoptimism about an attribute nonetheless boosts demand for the good.

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1 Introduction

How does information persuade? The traditional view in economics is that messages—from advertisers selling a product, mentors dispensing advice, or experimenters conducting RCTs—affect behavior solely by shifting recipients’ beliefs. But many messages appear to convey information that their intended audience already knows: that a well-known soft drink tastes refreshing, that immigrants are different than you, or that a religion promises salvation. Evidently, these messages work: but how? One hypothesis is that they persuade by shifting what their recipients pay attention to. If so, what must be true about how attention is allocated for these messages to change people’s behavior in the way their senders intend?

In this paper, I study these questions experimentally. I first show that choice data are generally insufficient for identifying attention unless agents’ preferences and beliefs are known. This observation motivates my focus on a novel experimental task where such control is possible. Participants repeatedly face a binary choice between two abstract “goods” (see Figure 1 in Section 3 for example decisions). One good offers participants an amount of money with certainty plus a lottery that pays a larger sum with a small probability. The alternative good has six attributes (three types of coins and three boxes whose value depends on their color), each of which contributes to the participant’s payment if she chooses that option. Crucially, preferences over attributes are known *ex ante*, since they all ultimately map onto cash, and participants’ beliefs can be measured by asking them about this mapping (i.e., checking their comprehension and memory). Random variation in each good’s attributes then allows me to estimate empirical responsiveness to their exogenously changing values, which I show is a sufficient statistic to estimate attention.

I find first that, even in this simplified choice environment (compared to real-world economic decisions), the average participant is far from the full-attention “rational” benchmark: equivalent changes in the value of different attributes produce significantly different demand responses. Compared to the attribute participants most respond to, choices react between 25% and 89% less to equal-value changes in other attributes ($p < 0.01$ for all comparisons). These distortions appear despite the vast majority of participants being able, in unincentivized debriefing questions, to correctly describe how the possible values of every attribute would contribute to their earnings. Very similar average distortions appear even among participants who are perfectly

informed in this way, suggesting that deviations from the rational benchmark stem not from incorrect beliefs but from failures of full attention.

Next, a subset of participants receive information telling them about the value of one randomly selected attribute. Recall that most participants are already perfectly well-informed about these values. They are also told explicitly beforehand that information is randomly assigned independently of the importance of the attribute to the decision. These facts imply that such information cannot affect choices by changing participants' beliefs, but their inattentiveness at baseline raises the possibility that it nonetheless may alter their choices if it shifts which attributes they focus on. Indeed, I find that this information starkly increases responsiveness to the attribute it describes. These effects are large; responsiveness to an attribute increases by 69% ($p < 0.01$) on average in response to information describing it. I find similar effects (77% increase, $p < 0.01$) when restricting the data to the large majority of participants who already know this information, and thus these effects appear to operate primarily by redirecting participants' attention rather than by changing their beliefs.

These results show that information provision shifts attention, but three additional results shed light on the underlying drivers of attention and on how these effects operate. First, I find evidence of attention *spillovers*: information about one attribute boosts attention to it in part by decreasing responsiveness to other attributes (by 10% in both the full sample and among participants with correct beliefs, $p = 0.02$ for both comparisons). This spillover effect, though smaller in percentage terms than the direct effect on the attribute the information describes, applies to many more attributes. The total spillover effect, summing across all these attributes, therefore amounts to 75% of the direct effect. Because the direct and total spillover effects operate in opposite directions and are comparable in magnitude, the total effect of information on attention across all attributes is small and statistically indistinguishable from zero ($p = 0.43$). These findings point to an attentional capacity constraint. They imply that a communicator (a policy-maker, an advertiser) potentially faces tradeoffs when trying to manipulate attention through information provision: directing focus toward a particular feature distracts from others.

Second, information about an attribute boosts demand for its associated good by about 2 percentage points ($p < 0.01$), despite the fact (as described above) that information provision is known to be random and thus uncorrelated with the value of the attribute or of the good as a whole. I show theoretically that this effect depends

on what I call the “default” value: how an attribute is treated when the agent fails to attend to it. The fact that the average effect of information is positive suggests that this default is *zero*. That is, when failing to attend to an attribute, agents fail to incorporate it into their decision at all, rather than simply relying on its expected or average value. Inattention therefore looks like *neglect*, rather than shrinkage toward a prior.

Third, though the attentional effect of information is large, it is also fragile. Information about one attribute continues to increase attention to it (by 86%, $p < 0.01$) even after it is no longer displayed, but only so long as no other information takes its place. If new information about a different attribute begins to appear, attention to the original attribute falls by 44% ($p < 0.01$), almost completely reverting to the level it would have maintained absent any information (an insignificant 5% difference, $p = 0.85$). These patterns corroborate my interpretation that attention drives these results and speak against alternative mechanisms such as risk aversion, caution, experimenter demand, or any other belief-based persuasion channel.

Finally, these effects of information on attention can combine to mask and even overturn their effects on beliefs. Recall that one of the alternatives participants can choose has a lottery associated with it. If they choose this option, they get to roll five six-sided dice, earning an additional bonus if their roll adds up to 12 or less. Participants substantially overestimate the odds of winning this lottery, with the average participant believing she has a 27% chance of winning, whereas the true odds are close to 10%. Nonetheless, information that alerts participants of the true odds of winning—and therefore provides bad news relative to their priors—actually *boosts* demand for the option that includes the lottery by 5.1 percentage points ($p < 0.01$). The explanation of this paradoxical result is that the information, in addition to telling participants about the unfavorable odds, also points their attention toward the lottery. Because it is a positive attribute of the good, which participants may otherwise neglect, this boosts demand despite the bad news it conveys. Adding evidence to this view, an almost identical piece of information that describes the lottery but does not provide the odds of winning boosts demand even more (by 9.1 compared to 5.1 percentage points, $p = 0.03$).¹

My focus on an controlled experimental environment is intentional, as it allows me

¹In addition, the difference in effects between the informative and non-informative messages is larger for participants with particularly erroneous beliefs ($p < 0.01$).

to cleanly identify the attention channel through which information might persuade. First, in field settings, it is typically impossible to rule out belief-based channels even if information changes choices in unexpected ways.² Second, how to estimate (or even define) attention is unclear unless agents have linear preferences, which my experiment induces. Third, my experiment allows me to measure preferences, beliefs, and attention regarding every dimension that is relevant for participants' choices. Finally, it also lets me provide information that is explicitly randomized and obviously not a signal that recipients should change their beliefs about anything else. All four of these features are crucial for untangling the beliefs and attention effects of information provision.

This paper contributes first to a literature studying non-traditional persuasion (for a review of more standard Bayesian persuasion, see [Kamenica 2019](#)). For example, previous work has studied how information senders can influence recipients' actions by shifting the analogies they use to solve problems ([Mullainathan et al., 2008](#)), making messages simpler or more visually appealing ([Bertrand et al., 2010](#)), invoking other-regarding preferences ([Coffman & Niehaus, 2020](#)), or shifting the causal model people adopt ([Schwartzstein & Sunderam 2021](#), [Aina 2023](#), [Barron & Fries 2023](#), [Charles & Kendall 2024](#)). The distinction between belief-based and non-belief based persuasion is not always sharp, but my results provide a particularly clear example of the latter: providing information that recipients already know (and, given the experimental environment, cannot shift their beliefs about anything else) redirects attention and thereby choices.

Second, my evidence contributes to a growing body of theoretical work investigating how agents allocate attention when decisions have multiple relevant features.³ My result that obviously uninformative messages have such large (but fragile) atten-

²For example, a message about the current level of inflation might change recipients' beliefs about many things besides just the narrow fact it describes: e.g., about how important inflation is for economic outlook, about how important the sender *thinks* inflation is (inducing demand effects), about other facts like possible government responses or political repercussions, and so on. Similar concerns arise even if recipients already know the information the sender's message conveys or even if the message does not convey any hard information at all (e.g., the fact that a message is trying to make inflation salient to the recipient might reasonably change their beliefs).

³For experiments testing some of these models, see among others [Dertwinkel-Kalt et al. \(2017\)](#), [Frydman & Mormann \(2017\)](#), [Li & Camerer \(2022\)](#), [Somerville \(2022\)](#), and [Dean & Neligh \(2023\)](#). Other work models attention as gathering additional (sometimes sensory) information before making a decision (e.g., [Caplin & Dean 2015](#); [Sepulveda et al. 2020](#), [Yang & Krajbich 2022](#)). See [Loewenstein & Wojtowicz \(2023\)](#) for a broader review of attention in economics.

tional effects points toward theories that give a central role to contextual factors such as visual prominence (e.g., [Bordalo et al. 2022, 2023](#)) rather than only the objective payoffs involved (as in, e.g., [Koszegi & Szeidl 2013](#), [Bordalo et al. 2013](#), [Gabaix 2014](#), [Matějka & McKay 2015](#), and [Bushong et al. 2021](#)). Attentional capacity constraints appear in some existing models (e.g., [Bordalo et al. 2022](#)), though to my knowledge my experimental evidence on their importance is novel.⁴ Next, my result that individuals downweight unattended-to attributes rather than relying on their priors is consistent with models of inattention as neglect; for example, though [Koszegi & Szeidl \(2013\)](#), [Bordalo et al. \(2022\)](#), and [Bushong et al. \(2021\)](#) make different assumptions about why attributes escape attention, all assume that when they do they are simply ignored or downweighted. This is in contrast to theories of rational inattention, which typically assume that absent attention agents fall back on their priors about attributes (e.g., [Sims 2011](#), [Gabaix 2019](#)).⁵ To my knowledge, my evidence testing between these possibilities is novel to this literature.

In addition to theoretical and lab-experimental studies, some applied work studies how people appear to neglect “shrouded attributes,” and how reminders about such attributes can affect choices (e.g., [Chetty et al. 2009](#), [Brown et al. 2010](#), [Allcott & Taubinsky 2015](#), [Taubinsky & Rees-Jones 2018](#), [Bradley & Feldman 2020](#)). My results show that similar results apply even to aspects of decisions that are not, in any straightforward sense, hidden from decision makers. Further, unlike in my experiment, these studies necessarily estimate relative attention to only a small subset (usually a single pair) of a product’s relevant attributes (e.g., price vs taxes), and thus they cannot speak to total attention allocation or distraction.

Next, my findings speak to a small literature looking at how information can influence attention (variously defined). For example, [Bettinger et al. \(2021\)](#) find that non-specific messages about school attendance lead parents to later seek out information about their children’s schooling. [Golman et al. \(2021\)](#) and [Quispe-Torreblanca et al. \(2022\)](#) study how people may avoid information or situations that would require thinking about unpleasant beliefs. Compared to these studies, I employ a distinct no-

⁴My distraction result is reminiscent of [Altmann et al. \(2021\)](#), who find that incentivizing one task reduces engagement in another task. My findings show that these sorts of cognitive spillovers arise even within individual decisions and without modifying the objective incentives that participants face.

⁵The fact that participants react differently at baseline to equal-value changes across attributes is also inconsistent with rational inattention models based on Shannon entropy. See footnote 18.

tion of attention: the extent to which already-held beliefs about a relevant feature of a decision are employed in a given choice.⁶ There are also some examples of information provision experiments with apparent “backlash” effects (e.g., [Barrera et al. 2020](#), [Colonnelli et al. 2023](#), [Alesina et al. 2023](#)). In addition to being able to cleanly separate the beliefs and attention channels through which information may affect choices, my results also shed light on how attention must operate for it to underlie such effects. Perhaps relatedly, researchers designing information interventions sometimes worry that providing information about one topic might affect behavior over and above its effect on the targeted belief (see [Haaland et al. 2023](#) for a review). Such effects could arise through belief-based channels (e.g., by shifting beliefs about some unobserved factor or through inferences about what the experimenter wants/believes), but my results suggest that a simple attention story may be a first-order concern, even in experiments with active control groups.⁷

Finally, there is a large body of work in psychology on priming effects, whereby making certain concepts (e.g., religion, identity, or money-making) more salient can affect people decisions and attitudes (see [Cohn & Maréchal 2016](#) and [Dai et al. 2023](#) for meta-analyses). My results show that information aimed at changing behavior by correcting beliefs, because it inevitably involves making salient the dimensions the information describes, has effects that echo parts of this literature. Work on priming in psychology, however, tends not to connect such effects to information provision, beliefs, attentional capacity constraints, or the form that inattention takes (neglect vs priors).

This paper proceeds as follows. Section 2 describes a simple model of attention-distorted choice to motivate the experimental design. Section 3 explains the experiment in detail, and then Section 4 presents the main results. Section 5 discusses

⁶Relatedly, [Bordalo et al. \(2023\)](#) show that different but equivalent ways of describing hypotheses have large effects on what features people attend to while solving statistical problems, leading to well known biases in belief-updating.

⁷An active control design, where multiple treatment groups receive differing information, rules out behavior changes being driven only by attention shifts. But my findings that information boosts attention toward the attribute it describes and distracts from others imply that the sensitivity of behavior to the targeted belief is boosted relative to what it would be absent information. Thus, while an active control group prevents attention from affecting the *level* of the dependent variable, it may still affect the estimated *slope* with respect to beliefs. This is particularly relevant when attempting to interpret behavioral responses to information as reflecting underlying preferences (e.g., [Wiswall & Zafar 2015](#)) or how behavior would change absent biases in beliefs (e.g., [Conlon & Patel 2023](#)).

how the results speak to theories of attention in economics, and finally Section 6 concludes.

2 Theoretical Framework

I first describe a simple model to motivate the experimental design. Assume an agent decides whether to purchase a good characterized by a vector of attributes \vec{a} (for example, a car has a price, certain safety features, fuel economy, etc.). Her utility from purchasing the good is linear in these attributes, according to equation 1:

$$v = \sum_{k=1}^K v_k a_k \quad (1)$$

I assume that the *perceived* value of the good depends on the agent’s beliefs and on which attributes she pays attention to. Let $\theta_k \in [0, 1]$ indicate the extent to which the agent attends to dimension k . To the extent that she does, she incorporates her belief \hat{a}_k about the level of attribute k , which may differ from its true level a_k . To the extent that she neglects k , she uses a default value \overline{a}_k . Combining these assumptions, I define her attention-weighted perceived valuation of the good, which I denote by u , using equation 2:

$$u = \sum_{k=1}^K \theta_k v_k \hat{a}_k + (1 - \theta_k) v_k \overline{a}_k \quad (2)$$

Finally, assume that there is some noise $\epsilon \sim F$ such that she purchases the good whenever $u + \epsilon > 0$. Then the probability that i purchases the good is $F(u)$. For simplicity, I assume that F is uniformly distributed in the relevant range: i.e., $F''(u) = 0$.

Note that this basic formulation is in principle compatible with many different theories of attention. For example, attention could be driven (i.e., θ could be determined) by focusing, relative thinking, salience, memory of the same or similar products/choice scenarios, or noisy information-processing about attributes (Koszegi & Szeidl 2013, Bordalo et al. 2020, Bushong et al. 2021, Bordalo et al. 2022, Bordalo et al. 2024, Gabaix 2019, Yang & Krajbich 2022). In Section 5, I summarize how my results speak to these theories of attention allocation.

Is attention identifiable from choice data in such a setting? Consider equation 3,

which compares how responsive demand for the good is to changes in the level of two attributes k and j .⁸

$$\frac{dF(u)/da_k}{dF(u)/da_j} = \underbrace{\frac{v_k}{v_j}}_{\text{Preferences}} \times \underbrace{\frac{d\hat{a}_k/da_k}{d\hat{a}_j/da_j}}_{\text{Beliefs}} \times \underbrace{\frac{\theta_k}{\theta_j}}_{\text{Attention}} \quad (3)$$

As is intuitive, equation 3 makes clear that demand responses depend on how much the agents cares about attributes (preferences), how much she knows about changes in those attributes (beliefs), and how attentive she is to each of them. It also makes clear that if agents' preferences and beliefs are known ex ante, then relative demand shifts are a sufficient statistic for (relative) attention. This is the setting that the experiment described below constructs.

We can now ask what effect information provision will have on agents' choices. To model this, suppose we can employ an information treatment t , which I take to be continuous for illustration purposes (e.g., perhaps t denotes the forcefulness or credibility of the information). Assume for simplicity that t only changes beliefs about one attribute a_k . Equation 4 then follows:

$$\frac{d}{dt} \left[\frac{dF(u)}{da_k} \right] = F'(u)v_k \left(\underbrace{\theta_k \frac{d}{dt} \left[\frac{d\hat{a}_k}{da_k} \right]}_{\text{Effect on Beliefs}} + \underbrace{\frac{d\hat{a}_k}{da_k} \frac{d\theta_k}{dt}}_{\text{Effect on Attention}} \right) \quad (4)$$

The first term of equation 4 captures a “traditional” belief-based persuasion effect: information might increase how responsive demand is to an attribute because it affects how responsive *beliefs* are to that attribute. For example, an agent might switch from being ignorant of the level of k ($\frac{d\hat{a}_k}{da_k} = 0$) to being fully informed ($\frac{d\hat{a}_k}{da_k} = 1$). The second term captures an attention effect: information might increase attentiveness to the attribute it describes, over and above any effect on beliefs. Note that in the extreme case where beliefs are already correct and thus do not react to information ($\frac{d}{dt} \left[\frac{d\hat{a}_k}{da_k} \right] = 0$), choices only react through this attentional channel. In addition, though by assumption information describing k has no effect on beliefs about other attributes, it could affect the attention paid to other attributes. If so, the first term of equation 4

⁸Equation 3 makes a few implicit, but substantive, assumptions. Namely, it assumes that changes in the level of one attribute do not change beliefs about the levels of *other* attributes, the amount of attention paid to any attribute, or the default values \bar{a}_k .

for such attributes would be zero, but the second might not be. My experiment tests for both direct effects of information on the attribute it describes and these indirect effects on other attributes.

In addition to asking how information affects the responsiveness of demand to changes in attributes, we can also ask how it might affect the total level of demand, as given by equation 5:

$$\frac{dF(u)}{dt} = F'(u) \left[\underbrace{\theta_k v_k \frac{d\hat{a}_k}{dt}}_{\text{Effect on Beliefs}} + \underbrace{\sum_{f=1}^K v_f \frac{d\theta_f}{dt} (\hat{a}_f - \bar{a}_f)}_{\text{Effect on Attention}} \right] \quad (5)$$

Here again we see two terms corresponding respectively to a beliefs channel and an attention channel. First, of course, if the information increases the agent’s belief about the level of attribute k (and she has a positive preference v_k for it), this will increase demand. Note that if the agent’s beliefs are unbiased and information is randomly assigned, such that on average it does not change her beliefs about the value of k , then information will have no average beliefs-based effect. As we will see, this is the case for some information in my experiment.

The second term of equation 5 says that, even absent an effect on beliefs, information will boost demand if it tends to increase attention to attributes that are higher than their default value \bar{a}_f . Thus any such effects depend crucially on how attributes are treated when they are neglected. Suppose again that information is randomly assigned, such that on average it arrives when attributes are equal to their expected value. If the default is this expected value (as in some models of optimized limited attention, see [Gabaix 2019](#)), then such information should have no average effect. If instead inattention takes the form of neglect or downweighting, as in other models (e.g., [Koszegi & Szeidl 2013](#), [Bushong et al. 2021](#), [Bordalo et al. 2022](#)), then information can have attentional effects on choices even when it does not focus the agent on especially positive attributes. Simply increasing attention to attributes that are positive *at all* (not necessarily unusually so) can boost demand. The experiment described below tests between these two possibilities.

3 Experimental Design

3.1 Option A vs Option B

Participants were recruited through Prolific to participate in an online survey (see Appendix B for details on recruitment, sample, compensation, comprehension checks, and pre-registration). The main part of the experiment asked participants to repeatedly choose between two options, labelled Option A and Option B, for how their bonus payment would be calculated. They made 80 such choices, and one of these was randomly chosen at the end of the experiment to actually determine their bonus payment. The order in which the two options were presented (Option A on the left and Option B on the right, or vice versa) was randomized across participants but held fixed throughout the experiment. Figure 1 shows screenshots of two such choices.

Option A had two “attributes.” First, it listed an amount of money that would, with certainty, be added to participants’ bonus if they chose this option. The exact amount (though participants were not told this) was chosen independently across choices from a normal distribution with a mean of \$0.40 and a standard deviation of \$0.20 (with a minimum of \$0.00). Second, if they chose Option A in the decision that was randomly selected to be implemented, they also got to roll five virtual six-sided dice. If the sum of these rolls added up to 12 or less, an extra \$1.00 or \$2.00 (randomized across participants) was added to their bonus. Right after the instructions page that described this lottery to them, participants were asked their belief about the percent chance of winning such a lottery. The average [median] answer was 27% [20%], significantly higher than the true chance ($p < 0.01$), which is approximately 10%.

Option B had six attributes. I will later look at the impact of providing information about one of these attributes on how responsive participants are to them (more details below). They were therefore designed to be as similar to each other as possible while remaining distinct enough to be considered separately. Three of these attributes were listed numbers of coins (pennies, nickels, and dimes), the value of all of which would be added to their bonus if they chose Option B. There were always 2, 12, or 22 pennies; 1, 3, or 5 nickels; and 0, 1, or 2 dimes. Notice that the three coins therefore took on almost the same range of monetary values and differed from choice to choice by similar amounts (always 0, 10, or 20 cents different). Further, the participant pool

Figure 1: Main Experimental Task: Choosing between Options A and B

Question 1 of 80:

Do you prefer Option A or Option B?

Question 21 of 80:

Do you prefer Option A or Option B?

Remember, 1 nickel is worth \$0.05!

| | | | |
|--|---|---|---|
| <p style="text-align: center; margin: 0;"><u>Option B</u></p> <p>22 pennies + </p> <p>+ 5 nickels + </p> <p>+ 1 dime + </p> | <p style="text-align: center; margin: 0;"><u>Option A</u></p> <p style="text-align: center; margin-top: 20px;">\$0.37</p> | <p style="text-align: center; margin: 0;"><u>Option B</u></p> <p>22 pennies + </p> <p>+ 1 nickel + </p> <p>+ 1 dime + </p> | <p style="text-align: center; margin: 0;"><u>Option A</u></p> <p style="text-align: center; margin-top: 20px;">\$0.40</p> |
|--|---|---|---|

Notes: This figure gives two examples of the decision screen participants saw when choosing between Options A and B. The left panel is an example of a decision without any additional information being shown. The right panel shows a decision screen for a participant receiving information about one attribute of Option B (in this case, the number of nickels). The left-right placement of Option A vs B was randomized across participants but was constant throughout the experiment.

was restricted to people living in the US for whom the value of these coins is familiar (which I confirm below).

The other three attributes of Option B were colored boxes (arranged vertically such that there was a top, middle, and bottom box), each of which could take on one of three colors (a different three colors for each box). At the beginning of the experiment, before any other instructions, participants were asked to rank each set of three colors according to “how much you like them.” Whichever color they ranked highest then added \$0.20 to their bonus, the one they ranked second added \$0.10, and the one they ranked last added \$0.00. Participants were told this was how the survey chose these values. Notice that all the colored boxes therefore take on a similar range of monetary values as each other and as the coins, and they differ from choice to choice by similar amounts (again, always 0, 10, or 20 cents different). The purpose of assigning the values of the colors according to participants’ preferences was to make them easy for participants to remember (which I confirm below)

The values of five of the six attributes of Option B were chosen randomly and independently across each choice, with each of the three possible values being equally likely to be chosen. The sixth attribute, randomly selected, was “frozen” at one particular value for the entire experiment. This value was also equally likely to be any of the three possible values for the attribute, but simply did not vary from choice to choice.

3.2 Information about Attributes

Unknown to participants, the 80 choices were divided into four periods, each of which lasted for 20 choices. Periods differed in whether and what type of information participants in different treatment groups were provided while they made their choices. Table 1 summarizes each period for the four different treatment groups.

During Period 1, participants simply chose between Options A and B, as described above, without receiving any additional information. During Period 2 (choices 21 to 40), 80% of respondents (Treatments 2, 3, and 4) began to see information at the top of the screen about a randomly selected attribute of Option B (chosen with equal likelihood from among the five non-frozen attributes), which I call the “target attribute.” This information told participants how much the target attribute in the current choice was worth. For example, it might read, “Remember, a gold top box adds \$0.20!” or “Remember, 12 pennies add \$0.12!” This message would change as the value of the target attribute changed across choices.

Participants were explicitly told, directly before beginning to choose between Options A and B, that information like this might appear, that any information they were provided was chosen randomly, and therefore that what the information described “is no more likely to be important to your decision” than aspects it did not describe. They then had to correctly answer a comprehension question confirming their understanding of this fact before continuing with the survey. This explicit (truthful) description of the random assignment of information provision shuts down traditional experimenter demand channels, whereby participants infer an implicit recommendation from certain aspects of an experimental manipulation.

During Period 3 (choices 41 to 60), respondents who received no information in Period 2 continued to see no information. Among participants who received information in Period 2 (Treatments 2-4), Treatment 2 reverted to seeing no information in Period 3. Treatment 3 continued to see information about the target attribute just as they did in Period 2. Treatment 4 was instead shown information about a new attribute (picked at random from the remaining four non-frozen attributes), which I call the “alternative” attribute.

Period 4 did not provide any information about the attributes of Option B. Rather, and within treatment groups, participants were randomized to either receive no information or to receive one of two messages about the lottery associated with Option A. The first message, which I call “Lottery,” simply described the lottery (which,

Table 1: Information across Treatment Groups

| | Treatment 1 | Treatment 2 | Treatment 3 | Treatment 4 |
|---------------------------|--------------------------------------|-------------|-------------|-------------|
| Pre-Decisions | ← Identical Instructions → | | | |
| Period 1: Decisions 1-20 | None | None | None | None |
| Period 2: Decisions 21-40 | None | Target | Target | Target |
| Period 3: Decisions 41-60 | None | None | Target | Alternative |
| Period 4: Decisions 61-80 | ← None, Lottery, or Lottery + Odds → | | | |
| <i>N</i> | 134 | 239 | 114 | 103 |

Notes: This table describes the distribution of participants across treatment groups and the information presented to each group throughout the experiment. “Target” denotes information about the randomly chosen target attribute of Option B. “Alternative” denotes information about the alternative attribute, which was chosen randomly from the five non-target Option-B attributes. “Lottery” indicates information mentioning the lottery associated with Option A but not its odds. “Lottery + Odds” indicates information that also mentioned the numerical odds of winning Option A’s lottery. The first row indicates that instructions were identical to all participants, regardless of treatment group. The row for Period 4 indicates that information about lotteries (or not) were randomly assigned independently of treatment group. The experiment sorted participants into treatment groups at the beginning of the survey, with 20% probability of being assigned to Treatments 1, 3, and 4, and a 40% probability of being assigned to Treatment 2. Variation in sample sizes from this distribution is due to chance.

though described in the instructions and comprehension checks, was not mentioned on the later decision screens). The second message, “Lottery + Odds,” was almost identical but included the numerical odds of winning. In particular, the “Lottery + Odds” message read “Remember, Option A also comes with a 10% chance to win an additional \$1 [or \$2] prize!” with smaller text at the bottom of the screen telling them the details of how the lottery worked. The “Lottery” message was identical except “10%” did not appear. Because the lottery did not vary from choice to choice, the message remained unchanged at the top of the screen for the entirety of Period 4.

3.3 Beliefs about Attributes

After making all 80 decisions, participants were asked whether they knew how each possible value of Option B’s attributes contributed to their bonus payment. In particular, they were first asked how much money a penny, a nickel, and a dime were worth. Reassuringly, 95% of participants get all of these questions correct. Next, for each of the colored boxes associated with Option B (recall there was a top, middle, and bottom box), they were asked to match each possible color to its monetary

value (\$0.00, \$0.10, \$0.20). For each box, between 87 and 89% of participants get all three values correct. Seventy-four percent of participants get all 12 questions (three coins, and three values for each of the three boxes) right. Note that this high accuracy appears despite these questions being unincentivized. We see similar levels of accuracy (indeed slightly higher, 75%) among participants who received no relevant information about the attributes during the 80 choices (Treatment 1). This high level of accuracy likely in part reflects the fact that the mapping between colors and money depended on participants' preferences over colors (and thus participants could reconstruct values by thinking about these preferences).

4 Results

4.1 Empirical Strategy

For most of the results below, I estimate variants on equation 6 by OLS:

$$ChoseOptionB_{i,t} = \beta_0 T_{i,t} + \sum_k \beta_k a_{i,k,t} T_{i,t} + \mu_i + \epsilon_{i,t} \quad (6)$$

In the above equation, $ChoseOptionB_{i,t}$ indicates whether participant i chose Option B in decision t . $T_{i,t}$ indicates some treatment status (e.g., whether/what type of information was visible for i during t). $a_{i,k,t}$ is the monetary value of attribute k in that choice, where there are eight possible attributes: the three coins, three colored boxes, the certain payment in Option A, and the value of the lottery in Option A. I define $a_{i,k,t}$ for each attribute such that β_k should be positive for all of them (i.e., I multiply Option A's attributes by negative one). I also scale variables such that coefficients can be interpreted as the effect of increasing the value of an attribute by \$0.10. In practice, I often add multiple attributes together (e.g., the value of all the colored boxes, or all non-frozen Option B attributes) to increase power and interpretability. I also typically recenter all attribute values such that they have mean zero. Finally, I also usually include individual-fixed effects μ_i , which could represent person-specific biases toward one or the other option, or heterogeneity in default values \bar{a}_k .

Estimating equation 6 lets us answer several questions. First, it tells us how responsive demand for Option B is to the values of various attributes within any

given treatment (i.e., any information environment). Recall from equation 3 that responsiveness to attributes reveals a combination of 1) preferences over attributes, 2) beliefs about changes in the attributes, and 3) relative attention to attributes. By design, the experiment fixes preferences over attributes, as each attribute of Option B is straightforwardly worth a certain amount of money.⁹ In addition, as described in Section 3.3, I measure participants’ beliefs about attributes. I can thus ask whether differential responsiveness to attributes is due to differential beliefs or instead to inattention. Similarly, I can ask whether changes in this responsiveness across treatment groups are due either to treatment effects on beliefs or on attention, as in equation 4.

Next, the first term in equation 6 tells us how demand responds on average to information about an attribute, pooling across the particular values that attribute takes on. Recall from equation 5 that this effect depends both on whether information shifts attention and on what the “default” value is (i.e., how an attribute is treated when it is neglected).

Note that equation 6 has a clear “rational” benchmark: if agents’ pay equal attention to all attributes, and if they have correct beliefs about those attributes, then demand responses should all be equal (i.e., $\beta_k = \beta_j$ for all k and j). Further, information should have no effect ($\beta_0 = 0$ and β_k should not depend on treatment).

4.2 Baseline Attention

Is attention systematically distorted at baseline, i.e., in Period 1 before participants received additional information about any attribute? The left panel of Figure 2 (and column 1 of Table A.I) show estimates of equation 6 (without individual-fixed effects or treatment dummies) for four attributes: Option A’s certain monetary value, the subjective value of Option A’s lottery, Option B’s coins, and Option B’s colored boxes. To calculate each participants’ subjective value of Option A’s lottery, I multiply its monetary prize by participants’ stated priors about their odds of winning.¹⁰

We see large differences across attributes in this average measure of attentiveness.

⁹In principle, the presence of the lottery for Option A raises the possibility that risk aversion could affect how participants are willing to trade-off between Options A and B. In practice, as we will see, participants are *more* responsive to the certain payment in Option A than to Option B’s attributes, the opposite of what we would expect if risk aversion were a substantial factor in participants’ decisions. Since this issue would not substantially affect interpretation any of the main results, I assume participants are risk-neutral.

¹⁰In the main text I use a simple linear probability model, since it makes the fewest assumptions. But Table A.II shows qualitatively identical patterns when I instead estimate a logit regression.

Compared to Option B’s colored boxes, participants are 113% more attentive to the value of Option B’s coins and 180% more attentive to Option A’s certain value. They appear least attentive to Option A’s lottery (which, recall, was not visually represented on each decision screen), as the coefficient on it is only 31% of that on Option B’s colored boxes.¹¹ For each pair of attributes, we can reject that the responsiveness of demand is equal ($p < 0.01$ for all pairwise comparisons).

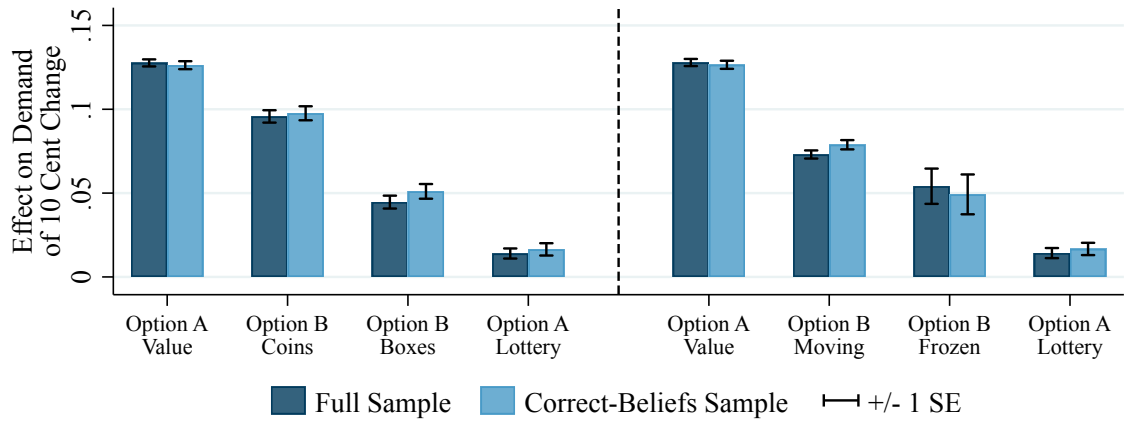
By construction, these differences cannot be due to differences in how participants actually value these attributes. Some differences could, however, be due to misperceptions about how each attribute would contribute to their bonus payment (e.g., not remembering what each colored box is worth). To explore this possibility, the light blue bars in Figure 2 (and column 4 of Table A.I) restricts the analysis to the “correct-beliefs sample,” the 74% of participants who correctly reported, in the unincentivized questions at the end of the survey, the value of each type of coin and the values of each possible colored box.¹² We see similar estimates to those from the full sample: these participants are 147% more responsive to Option A’s certain value, 92% more responsive to Option B’s coins, and 69% less responsive to Option A’s lottery than they are to Option B’s colored boxes. Again, we can reject equality of responsiveness for each pair of attributes ($p < 0.01$). Thus, these differences appear to be driven by selective attention, rather than by mistaken beliefs.

A natural question is whether these attentional differences arise due to differences in their associated payoffs within a given decision. Option A’s certain value tended to be larger than that of other attributes; if people pay more attention to attributes during decisions in which they take on more extreme values, that might explain why on average Option A’s certain value draws more attention. Columns 2 and 5 of Table

¹¹This coefficient could suffer from attenuation bias to the extent that participants’ reported beliefs about the lottery are noisy. However, if I instead simply use the objective value of the lottery, whose prize was randomized to be \$1.00 or \$2.00, I find that this has no significant effect on whether participants choose Option B and can reject responsiveness equal to even that of the colored boxes ($p = 0.01$, results available upon request). This estimate does not suffer from attenuation bias (since it does not incorporate participants’ potentially noisily measured beliefs). Also notice that because participants on average greatly overestimate the probability of winning the lottery, with full attention they “should” react more to increases in the objective value of the lottery than to increasing the value of the colored boxes by an equivalent amount. Thus, my finding that participants react least to the lottery does not seem to be merely a product of attenuation bias.

¹²Some of these participants, between Period 1 and belief elicitation, saw information telling them about one (Treatments 2 and 3) or two (Treatment 4) attributes of Option B. Table A.III shows similar results even for participants in Treatment 1, who were never provided information about Option B’s attributes.

Figure 2: Attention at Baseline



Notes: This figure depicts a subset of the OLS estimates from Table A.I, which estimates equation 6 using the Period 1 decisions of all treatment groups. The dependent variable is whether the participant chose Option B. The independent variables in the left-hand panel are the certain value of Option A, the subjective value of Option A's lottery, the sum of Option B's coins, and the sum of Option B's colored boxes. The subjective value of the lottery is calculated by multiplying the prize for winning the lottery with each participants' prior belief about their odds of winning (winsorized at the 90th percentile). The independent variables in the right-hand panel are identical except the Option-B attributes instead include the sum of the five changing attributes and the attribute that was frozen throughout the experiment at its initial value. Dark blue bars show estimates including all participants, while the light blue bars show estimates including only participants who correctly respond to unincentivized questions at the end of the survey about the monetary value of each coin and every possible colored box. Whiskers show robust standard errors, clustered at the individual level. Table A.I shows the full regression results for these specifications.

A.I explore this possibility by adding quadratic terms to the regression specification.¹³ Though the estimates are not always statistically significant, the coefficients on the squared terms show if anything the opposite pattern. When Option B’s attributes are more valuable, their marginal contribution to choosing Option B is smaller (negative coefficients). Conversely, when Option A’s attributes are more valuable, their marginal contribution to choosing option A is smaller (positive coefficient).¹⁴ This result suggests that if anything there is diminishing sensitivity to the value of attributes, so range effects cannot explain the average differences between them.¹⁵ Further, note that Option B’s coins and colored boxes have almost identical ranges of values, so the difference between them cannot not be due to such effects.

Next, recall that a randomly chosen attribute of Option B is frozen at its initial value throughout the whole experiment. The right panel of Figure 2 (and Column 2 of Table A.I) show that participants are 26% less responsive to this attribute than to the attributes that are changing for them from decision to decision ($p = 0.08$). We see similar relative inattention among the correct-beliefs sample (38%, $p = 0.02$). I return to these facts in Section 5 when I discuss implications of my findings for models of attention.

4.3 Responsiveness to Information

I now turn to the main question of how providing information about Option B’s attributes affects participants’ choices. Given that the large majority of respondents are able to recall how each attribute’s possible values contribute to the total value of Option B, and that they know such information is randomly assigned, it might be natural to think that it should have little effect. However, recall from equations 4

¹³For Option B’s coins and colored boxes, I square each component attribute (e.g., the value of the dimes or the middle box) and then add up these squared values. This allows me to test whether extreme individual attributes draw more attention. This is equivalent to regressing choices on the value of each individual attribute and its squared value but with the restriction that there be equal coefficients across coins and across colored boxes.

¹⁴The fact that positive coefficients on Option-A attributes implies less sensitivity to more extreme values can be understood as follows. As the square of Option A’s certain value gets larger, this boosts demand for Option B. Thus, though the main effect of making Option A more valuable of course reduces demand for Option B, this marginal effect favors B more as the level gets larger.

¹⁵In addition, unlike in the analyses to follow, Table A.I does not recenter each attribute to have mean zero. Thus, the coefficients on the main effects can be interpreted as the marginal effect of increasing each attribute from a value of zero. These main effects look qualitatively similar those in column 1 where quadratic terms were excluded.

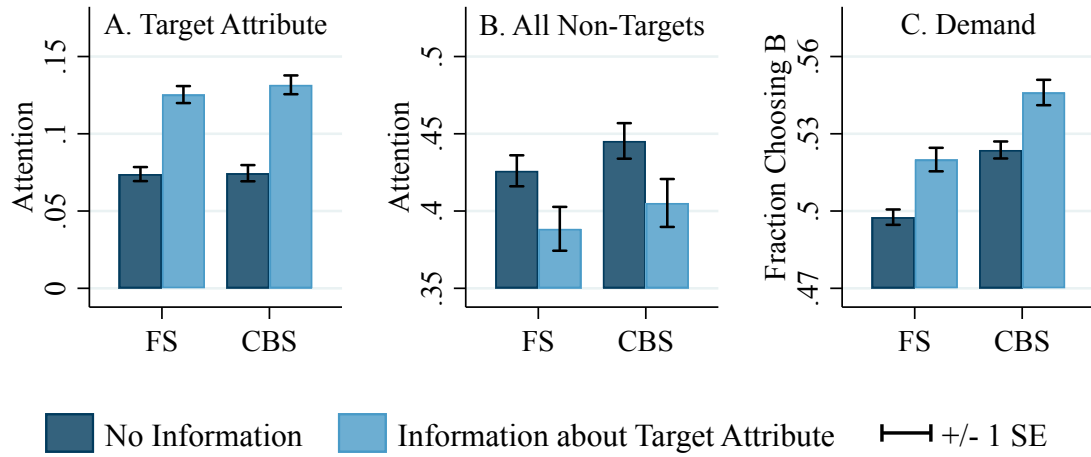
and 5 the possibility that information might affect choices even without any effect on beliefs to the extent that it changes the relative attention that agents pay to different attributes.

To investigate this possibility, we can compare participants in treatment groups 2-4, who received information in Period 2 about a randomly selected attribute of Option B, to those in Treatment 1, who continued to see no additional information. In practice, the experiment implemented these treatments by choosing, for each person regardless of treatment group, a random attribute of Option B to be the “target” attribute. In Treatments 2-4, participants then began to receive information about this attribute in Period 2. I can therefore compare responsiveness to this target attribute depending on whether participants were (Treatments 2-4) or were not (Treatment 1) receiving information about it.

Figure 3 summarizes OLS estimates of equation 6 (the full estimates are reported in Table A.IV), pooling data from all participants for Periods 1 and 2. In these regressions, the included attributes are the certain value of Option A, the target attribute of Option B, and the non-target attributes of Option B (all summed together). I interact these attributes with a dummy for receiving information about the target attribute (i.e., being in Treatments 2-4 during period 2). We see in the leftmost pair of bars in Panel A (and in column 1 of Table A.IV) that the information has a large effect on responsiveness to the target attribute, increasing by 69% the attention participants pay to it (from 0.074 to 0.125, $p < 0.01$). We see similarly sized effects if we restrict the sample to the “Correct-Beliefs Sample” (right pair of bars in Panel A, and column 4 of Table A.IV), the respondents who correctly identify how each attribute of Option B contributes to their bonus in the unincentivized questions at the end of the survey. This result is consistent with the information primarily operating by changing how much attention participants pay to different attributes, rather than through its effect on their beliefs.

Columns 2-3 and 5-6 of Table A.IV split the sample by whether the target attribute was a coin or colored box. We see that effects are larger for information about the colored boxes ($p < 0.05$ for both the full and correct-beliefs samples), suggesting that attention effects are larger when baseline attention is lower. However, even information about coins significantly affects the difference in responsiveness to the target attribute ($p < 0.05$ for both samples). Because it is obvious (and the later unincentivized questions confirm) that participants are already perfectly aware that,

Figure 3: Effects of Information about Target Attribute



Notes: This figure summarizes OLS estimates of equation 6 using the Periods 1 and 2 decisions of all treatment groups. The dependent variable is whether the participant chose Option B. The independent variables are the attributes of Options A and B interacted with a dummy variable for receiving information about the target attribute (i.e., being in Treatments 2-4 during Period 2). Panel A shows the coefficient on the target attribute. Panel B shows the sum of attention to all non-target attributes. Panel C shows the fraction choosing Option B depending on treatment, controlling for the other variables in the regressions. The left-hand and right-hand pairs of bars within each panel shows estimates from the full sample (FS) and correct-beliefs samples (CBS), respectively. Whiskers show robust standard errors, clustered at the individual level. See Table A.IV for the full regression results and more details on the specification.

say, two dimes are worth \$0.20, the most natural interpretation of these results is that the information persuades primarily by shifting attention.

These results show that information boosts the attention participants pay to the attribute it describes. Does it also have effects on other attributes? Panel B of Figure 3 shows the sum of the coefficients on all other attributes for participants who are and are not receiving information about the target attribute. We see that this measure of the total attention paid toward the other attributes in the decision significantly declines when information directs attention toward the target attribute ($p < 0.05$ for both the full and correct-beliefs samples). In percent terms, this decline is smaller (about 10%) than the direct effect on the target attribute, but it applies to many more attributes. Thus in absolute terms the total spillover effect is comparable to the effect on the target attribute (-0.038 compared to 0.051). The effect on “total” attention, summing the effects on the target and non-target attributes, is therefore statistically indistinguishable from zero ($p = 0.43$).

The effects described so far concern how information affects the responsiveness of demand to various attributes. Panel C of Figure 3 shows that information about the target attribute also had a significantly positive average effect on demand for Option B (by 2.2pp in both the full and correct-beliefs samples, $p < 0.01$ for both comparisons).¹⁶ These effects appear despite the information being uncorrelated with the value of the attribute it described. That is, on average the treatment provided neutral information (which, in any case, most participants already knew) about the value of the target attribute. This result is consistent with the default value—how an attribute is treated when it is not attended to—being *zero* rather than agents’ priors about its expected value.¹⁷ Consistent with this effect operating through attention, these effects are larger for information about colored boxes than about coins ($p = 0.05$ and $p = 0.10$ for the full and correct-beliefs samples), corresponding to the larger boost in attention for these attributes compared to coins.

¹⁶The values of each attribute in Table A.IV are recentered to have mean zero, so the main effect of information can be interpreted as the effect at the mean of these values.

¹⁷Note that, by this point in the experiment, all participants had made at least 20 previous choices, and so had experience with the distribution of values that each attribute took on.

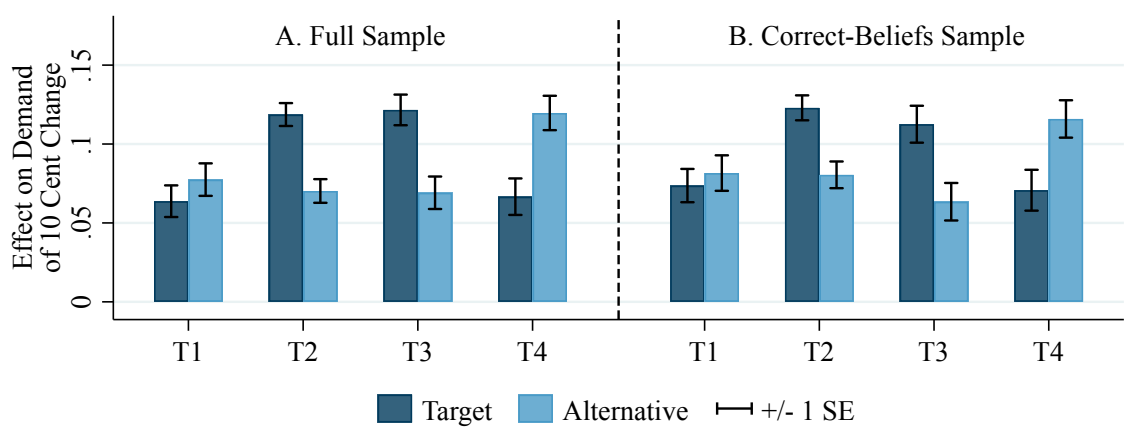
4.4 Dynamics of Attentional Effects

How stable are these attentional effects? Figure 4 and Table A.V show estimates of equation 6 using data from only Period 3, where the four attributes are the certain value of Option A, the target attribute of Option B, the “alternative” attribute of Option B (which Treatment 4 sees information about in Period 3), and the remaining attributes of Option B (all summed together). I estimate this regression separately for each treatment group. We see that having received information about the target attribute still has a significant effect on attention paid to it, even when this information is no longer visible (Treatments 2 vs 1, 0.119 vs 0.064, $p < 0.01$). This increased attention is almost identical to the attention paid to the target attribute when the information is still visible (Treatments 2 vs 3, 0.119 vs 0.122, $p = 0.81$). In contrast, when information about a new attribute begins appearing (Treatment 4), the effect of the previous information disappears entirely: attention to the target attribute reverts to a very similar level as if participants had never received the information (0.064 vs 0.067 in Treatments 1 vs 4, $p = 0.55$) and much less than if the new information had not appeared (0.119 vs 0.067 in Treatments 2 vs 4, $p < 0.01$). We also see a large and significant effect on attention paid to the alternative attribute in Treatment 4 (0.120 vs 0.077 in Treatments 4 vs 1, $p < 0.01$), as expected.

Taken together, these results suggest that, while information can have large effects on attention and that these effects can outlast the information itself, they are also quite fragile. I interpret this result as another manifestation of distraction: just as information boosts attention to the attribute it describes by decreasing focus on other attributes, so the attentional impact of new information comes at the expense of the effect of previous information.

Note that these dynamics are inconsistent with other interpretations of what could be driving the main attentional effects. First, one might worry that the correct-beliefs sample, though they can accurately report the value of each attribute after the experiment, did not have this knowledge during Period 2. Or perhaps they are simply uncertain about each attribute’s value (and maybe especially so for colored boxes); risk aversion (or caution à la Cerreia-Vioglio et al. 2015) might then lead them to be less reactive to them. The effect of information could then be driven by changing their beliefs or reducing their uncertainty. But notice that both these explanations would predict that information about the target attribute should continue to boost responsiveness to it even when information about a new attribute is provided in Period

Figure 4: Dynamics of Information Effects



Notes: This figure depicts a subset of the OLS estimates from Table A.V, which estimates equation 6 using the Period 3 decisions of each treatment group (separately). The dependent variable is whether the participant chose Option B. The independent variables are the certain value of Option A, the target attribute of Option B, the alternative attribute of Option B, and the sum of the four other attributes of Option B. Treatment 1 (T1) never received information about the target attribute. Treatments 2-4 (T2-T4) received information about the target attribute in Period 2, but differed in the information presented during Period 3. During this period, Treatment 2 received no information, Treatment 3 continued to receive information about the target attribute, and Treatment 4 received information about the alternative attribute (randomly chosen from the remaining four non-frozen attributes of Option B). Panel A shows estimates including all participants, while Panel B shows estimates including only participants who correctly respond to unincentivized questions at the end of the survey about the monetary value of each coin and every possible colored box. Whiskers show robust standard errors, clustered at the individual level. This figure shows only the coefficients on the target attribute (dark blue bars) and alternative attribute (light blue bars). Table A.V shows the full regression results for these specifications.

3 (Treatment 4). Instead we see responsiveness to the target attribute revert to its baseline level, consistent with an attention interpretation.

Next, while participants are aware that information provision is randomly assigned, and therefore experimenter demand concerns are minimal, these dynamic effects are further evidence against such a channel. For example, suppose participants believed information appeared during decisions in which the attribute described was especially important (despite the instructions explicitly telling them otherwise and comprehension questions confirming their understanding of this fact). If so, we should expect responsiveness to the target attribute to decrease when information about it ceased to appear in Period 3 (Treatment 2). Instead, we see the same boost in responsiveness in Treatment 2 as in Treatment 3 (for whom information about the target attribute continued to appear), consistent with information shifting attention toward the attribute it describes until new information redirects focus somewhere else.

4.5 Implications for Information Correcting Beliefs

Thus far, I have focused on the effect of information in cases where it communicates only what decision makers already know. Clearly, this is a special case, as information is often provided at least in part with the aim of changing recipients’ beliefs. In this section, I explore the interaction between the effect of information on attention and its effect on beliefs. To do so, I look at Period 4 of the experiment. Recall that during Period 4, participants were randomly (and independently of their treatment group) sorted into three groups. A third of participants saw no additional information in Period 4. Another third were shown the “Lottery” message, which informed them that Option A also came with a lottery that added \$1 or \$2 to their bonus if their roll of five 6-sided dice add up to 12 or less. The final third of participants received the almost identical “Lottery + Odds” message, which additionally included the fact that such a lottery pays off about 10% of the time, much lower than participants’ priors (mean 27%, median 20%, both significantly different from 10% at $p < 0.01$).

What effect should we expect the “Lottery + Odds” message to have on demand for Option A? As shown in equation 5, there may be two competing effects. First, in one sense this information clearly conveys bad news about Option A: it should reduce participants’ beliefs about the value of the lottery, and hence of Option A. But second, if participants would otherwise fail to pay attention to the lottery, the

information’s attentional effect depends on the lottery’s default value \bar{a} . The results in 4.3 suggested that this default is zero. If so, then boosting attention toward the lottery could nonetheless boost demand for Option A by pointing attention toward one of its positive attributes (even if it is not as positive as participants’ priors suggested).

Table 2 shows OLS estimates where the dependent variable is whether participants chose Option A (which included the lottery), pooling all decisions across all periods of the experiment. I regress this variable on the certain value of Option A, the total value of all six of Option B’s attributes, individual-fixed effects, an indicator variable for whether participants saw the information about the lottery that did not include odds, and a similar indicator for the information that also included the odds of winning. In column 1, we see that the “Lottery + Odds” message significantly *boosted* demand for Option A by 5.1pp, ($p < 0.01$), despite (in a sense) delivering bad news about it for the average participant.

We can disentangle the beliefs and attention effects of the “Info + Odds” treatment by comparing it to the “Info” treatment, which (plausibly) increased attention to the lottery without reducing beliefs about its odds. Column 1 of Table 2 shows that this message boosted demand for Option A by even more (9.1pp, $p < 0.01$). This result suggests that the “pure” attention effect is quite large, enough to countervail the significant beliefs effect of 4.0pp (9.1pp minus 5.1pp, $p = 0.03$).

In column 2, I additionally interact these indicators with the error (beliefs minus truth) in participants’ priors about the odds of winning the lottery. For participants who do not receive information about the odds of winning, we see directionally larger effects for respondents who overestimated the odds of winning by more ($p = 0.20$). In contrast, for participants who also learned the true odds of winning, the interaction term is negative and statistically significant ($p < 0.01$), as we would expect from the information correcting misperceptions. The main effects of both interventions—the effect for participants whose beliefs are correct, which we can interpret as the pure attentional effect—are large and positive (around 8 percentage points, $p < 0.01$, for both), and statistically indistinguishable from each other ($p = 0.72$).

Table 2: Effect of Information that Changes Both Beliefs and Attention

| | (1) | (2) |
|--|----------------------|----------------------|
| Lottery Info without Odds | 0.091*** (0.013) | 0.077*** (0.017) |
| Lottery Info including Odds | 0.051*** (0.013) | 0.085*** (0.017) |
| Lottery Info without Odds X Error in Prior | | 0.099 (0.076) |
| Lottery Info including Odds X Error in Prior | | -0.217*** (0.074) |
| Option A Value | 0.128*** (0.002) | 0.128*** (0.002) |
| Option B Total Value | -0.076*** (0.002) | -0.076*** (0.002) |
| Observations | 47,200 | 47,200 |
| Individuals | 590 | 590 |
| R ² | 0.50 | 0.50 |
| <i>p</i> -value: Main Effects of Information Equal | 0.03 | 0.72 |
| <i>p</i> -value: Interactions Equal | | 0.00 |

Notes: This table shows OLS regression estimates, pooling data from all Treatments and all Periods of the experiment. The dependent variable is a dummy indicating whether the participant chose Option A (which included the lottery). I regress this variable on the certain value of Option A (“Option A Value”), the sum of all six of Option B’s attributes (“Option B Total Value”), individual-fixed effects, and dummy variables indicating whether the participant was shown information mentioning the lottery, where this information either came without numerical information about the odds of winning (“Lottery Info without Odds”) or with such information (“Lottery Info with Odds”). In Column 2, I additionally interact these dummy variables with the error (belief minus truth) in participants’ previously reported beliefs about the odds of winning the lottery (winsorized at the 90th percentile). Robust standard errors, clustered at the individual level, are presented in parentheses. *, **, and *** indicate statistical significance at the 10%, 5%, and 1% levels, respectively.

5 Discussion: Implications for Models of Attention

Taken together, what do these results imply for our understanding of how attention is allocated? Most existing theories in economics model attention as a function solely of objective payoffs. For example, several recent theories posit a role for the range of payoffs across attributes within a given choice. We saw in Section 4.2 some evidence for such a channel: participants pay somewhat less attention to attributes when they take on larger values, consistent with relative thinking (Bushong et al. 2021) or diminishing sensitivity (Bordalo et al. 2013) though not with focusing (Koszegi & Szeidl 2013). But these forces appeared modest compared to the other effects in the experiment.

In addition, few of the results described in Section 4 appear “rational.” The workhorse model of rational inattention (see Mackowiak et al. 2022 for a review) posits that Shannon entropy governs the costs of attention. An implication of this assumption is that the relative probability of different choices should respond only to differences in their objective payoffs, which is inconsistent with large differences I find in responsiveness at baseline to equal-value changes across attributes.¹⁸ Gabaix (2014) assumes that agents allocate their limited attention toward attributes that are more important for their choice. Consistent with this idea, participants reacted most to Option A’s certain value, which had the largest variance and therefore was most often pivotal. On the other hand, we saw significant differences in attention to Option B’s coins compared to its colored boxes, despite (by design) extremely similar distributions of payoffs across these two types of attributes and therefore no difference in their importance. Next, the sensitivity of attention to obviously redundant information is not predicted by any of these models. And the fact that inattention takes the form of neglect challenges the contention that, conditional on what agents attend to, they process information rationally.

¹⁸ More precisely, the following equation should hold:

$$\ln P(B|\omega_1) - \ln P(B|\omega_2) = \frac{1}{k} [u(B|\omega_1) - u(B|\omega_2)]$$

where ω_1 and ω_2 are two states (i.e., realizations of the attributes of Options A and B), $P(B|\omega)$ is the probability that Option B is chosen given ω , $u(B|\omega)$ is the payoff from choosing B given ω , and k is the cost of attention. By letting ω_1 and ω_2 be states that differ only along one attribute, we can see that equal-value changes in any attribute should yield identical differences in choice probabilities. See Dean & Neligh (2023). Adding non-payoff based differences in perceptual distance across states can relax this assumption (Hébert & Woodford 2021).

Instead, many of my experimental results point toward the need to incorporate contextual factors as important determinants of attention. An example of such a model is salience theory (Bordalo et al. 2022), in which limited attention is drawn bottom-up to features of the environment that are prominent or surprising. Two aspects of my results resonate with this framework. First, and most obviously, the fact that clearly irrelevant information (“12 pennies are worth \$0.12!”) has such large effects on attention highlights the importance of the immediate choice environment and which things are made visually prominent within it. Baseline attention toward the attributes in my experiment also corroborate this channel: the feature drawing the most attention (Option A’s certain value) was also the one displayed separately and in larger font, while the attribute that most escaped attention (Option A’s lottery) was the only one not explicitly depicted on every decision screen.¹⁹

Second, past contexts and choices have significant lasting effects on attention. For example, having directed attention toward an attribute in the past by providing information continues to dramatically boost attention toward that attribute in the future (so long as no new information about a different attribute takes its place). More speculatively, the fact that coins (which participants have much experience attending to) draw more attention than colored boxes (which they do not) is consistent with a similar channel. Additionally, attributes draw attention in part when they are surprising, in that they take on different values than what the agent has experienced in the past, as we saw by comparing attention toward attributes that change vs are frozen throughout the experiment.²⁰

6 Conclusion

In this paper, I show experimentally that information affects choices by shifting attention, and that these effects can be large enough to overturn the traditional

¹⁹The importance of visual prominence also brings to mind theories like the attentional drift-diffusion model (e.g., Yang & Krajbich 2022), where gaze modulates cognitive accumulation of evidence from different aspects of the decision. Some of my results, like those on distraction and neglect, are consistent with this framework. However, these theories tend not to model the agent’s decision of where to look, and so to that extent they cannot explain why attention shifts in the way it does in my experiment.

²⁰In addition to giving a key role to prominence and the role of past experiences, salience theory also typically assumes that attention toward one feature is decreasing in the salience of other features (distraction) and that the default value absent attention is zero (neglect).

beliefs-based channel of persuasion. Additional aspects of my results may have further implications for persuasion, both for well-meaning policy makers and profit-minded firms. First, these attentional shifts appear despite the information in my experiment often being transparently unhelpful, suggesting that in other contexts salient messages may redirect attention even when they are (recognized as) redundant or manipulative.

Second, I find that attention is capacity constrained: shifting focus to one attribute distracts from others. This dynamic may have implications for policymakers hoping to improve decision-making by providing information or reminders: the net benefit of such interventions will depend on what attributes or considerations such messages crowd out. And firms may find attentional manipulations particularly valuable if they also can use them to “signal jam,” simultaneously boosting attention toward their products’ positive features and distracting away from their competitors’ advantages.

Next, I find that attention is fragile. Information starkly shifts what agents attend to, but new information can quickly undo such effects. This suggests that to be effective attention-boosting policies need to operate close to the moment where a relevant decision is being made. An open question is what factors contribute to the longevity of attention effects, and how these forces interact with similar fragility in belief updating (e.g., see [Graeber et al. 2022](#)).

Finally, my results suggest that inattention takes the form of *neglect*: features that escape attention appear to drop out of agents’ decision procedures entirely, rather than simply being treated as having some expected or average value. Clearly, such effects have limits (e.g., when failing to think about the importance of oxygen, we continue to breathe), and exploring these boundaries is an important question for future work. But my results suggest that at least sometimes failures to pay attention will lead us away from a sensible default, with implications for when and how reminders and information will improve decisions.

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A Additional Tables

Table A.I: Attention at Baseline

| | Full Sample | | | Correct-Beliefs Sample | | |
|---|---------------------|---------------------|---------------------|------------------------|---------------------|---------------------|
| | (1) | (2) | (3) | (4) | (5) | (6) |
| Option A Value | 0.128*** (0.002) | 0.143*** (0.007) | 0.128*** (0.002) | 0.126*** (0.002) | 0.131*** (0.008) | 0.127*** (0.002) |
| Option A Lottery | 0.014*** (0.003) | 0.022** (0.011) | 0.014*** (0.003) | 0.016*** (0.004) | 0.018 (0.012) | 0.017*** (0.004) |
| Option B Coins | 0.096*** (0.004) | 0.126*** (0.013) | | 0.098*** (0.004) | 0.122*** (0.015) | |
| Option B Boxes | 0.045*** (0.004) | 0.052*** (0.013) | | 0.051*** (0.004) | 0.073*** (0.014) | |
| Option A Value ² | | 0.002** (0.001) | | | 0.001 (0.001) | |
| Option A Lottery ² | | 0.001 (0.001) | | | 0.000 (0.001) | |
| Option B Coins ² | | -0.012** (0.005) | | | -0.010 (0.006) | |
| Option B Boxes ² | | -0.004 (0.006) | | | -0.011 (0.007) | |
| Option B Changing | | | 0.073*** (0.002) | | | 0.079*** (0.003) |
| Option B Frozen | | | 0.054*** (0.011) | | | 0.049*** (0.012) |
| Constant | 0.621*** (0.023) | 0.621*** (0.030) | 0.643*** (0.023) | 0.619*** (0.027) | 0.592*** (0.035) | 0.641*** (0.027) |
| Observations | 11,800 | 11,800 | 11,800 | 8,740 | 8,740 | 8,740 |
| Individuals | 590 | 590 | 590 | 437 | 437 | 437 |
| R ² | 0.35 | 0.35 | 0.34 | 0.35 | 0.35 | 0.34 |
| <i>p</i> -value: Option A Value = Boxes | 0.00 | 0.00 | | 0.00 | 0.00 | |
| <i>p</i> -value: Option A Lottery = Boxes | 0.00 | 0.06 | | 0.00 | 0.00 | |
| <i>p</i> -value: Coins = Boxes | 0.00 | 0.00 | | 0.00 | 0.02 | |
| <i>p</i> -value: Squared terms all zero | | 0.01 | | | 0.22 | |
| <i>p</i> -value: Moving = Frozen | | | 0.08 | | | 0.02 |

Notes: Each column shows OLS estimates of modifications of equation 6 using the Period 1 decisions of all treatment groups. The dependent variable is whether the participant chose Option B. The independent variables in columns 1 and 4 include the certain value of Option A, the subjective value of Option A's lottery, the sum of Option B's coins, and the sum of Option B's colored boxes. The subjective value of the lottery is calculated by multiplying the prize for winning the lottery with each participants' prior belief about their odds of winning (winsorized at the 90th percentile). The certain and lottery values of Option A are multiplied by negative one so that the expected sign of all uninteracted attribute coefficients is positive. Columns 2 and 5 additionally include the squared values of these attributes (squaring the individual components and then taking the sum). The independent variables in columns 3 and 6 are identical to columns 1 and 4 for Option A, but for Option B include, first, the sum of the five changing attributes and, second, the attribute that was frozen throughout the experiment at its initial value. Columns 1-3 include all participants, while columns 4-6 include only participants who correctly respond to unincentivized questions at the end of the survey about the monetary value of each coin and every possible colored box. Robust standard errors, clustered at the individual level, are presented in parentheses. *, **, and *** indicate statistical significance at the 10%, 5%, and 1% levels, respectively.

Table A.II: Attention at Baseline: Logit Specification

| | Full Sample | | | Correct-Beliefs Sample | | |
|---|---------------------|---------------------|---------------------|------------------------|---------------------|---------------------|
| | (1) | (2) | (3) | (4) | (5) | (6) |
| Option A Value | 0.792*** (0.026) | 1.099*** (0.072) | 0.779*** (0.025) | 0.806*** (0.028) | 1.122*** (0.081) | 0.796*** (0.024) |
| Option A Lottery | 0.089*** (0.021) | 0.137* (0.074) | 0.089*** (0.021) | 0.108*** (0.027) | 0.115 (0.078) | 0.108*** (0.024) |
| Option B Coins | 0.605*** (0.030) | 0.796*** (0.099) | | 0.633*** (0.031) | 0.785*** (0.079) | |
| Option B Boxes | 0.286*** (0.024) | 0.341*** (0.079) | | 0.336*** (0.030) | 0.472*** (0.103) | |
| Option A Value ² | | 0.036*** (0.007) | | | 0.037*** (0.008) | |
| Option A Lottery ² | | 0.005 (0.007) | | | 0.001 (0.008) | |
| Option B Coins ² | | -0.077** (0.036) | | | -0.060* (0.032) | |
| Option B Boxes ² | | -0.027 (0.037) | | | -0.067 (0.050) | |
| Option B Changing | | | 0.456*** (0.020) | | | 0.509*** (0.024) |
| Option B Frozen | | | 0.340*** (0.059) | | | 0.319*** (0.076) |
| Constant | 0.685*** (0.129) | 1.094*** (0.214) | 0.797*** (0.152) | 0.682*** (0.172) | 1.061*** (0.220) | 0.797*** (0.176) |
| Observations | 11,800 | 11,800 | 11,800 | 8,740 | 8,740 | 8,740 |
| Individuals | 590 | 590 | 590 | 437 | 437 | 437 |
| <i>p</i> -value: Option A Value = Boxes | 0.00 | 0.00 | | 0.00 | 0.00 | |
| <i>p</i> -value: Option A Lottery = Boxes | 0.00 | 0.06 | | 0.00 | 0.00 | |
| <i>p</i> -value: Coins = Boxes | 0.00 | 0.00 | | 0.00 | 0.02 | |
| <i>p</i> -value: Squared terms all zero | | 0.00 | | | 0.00 | |
| <i>p</i> -value: Moving = Frozen | | | 0.05 | | | 0.01 |

Notes: Each column shows logit estimates of modifications of equation 6 using the Period 1 decisions of all treatment groups. The dependent variable is whether the participant chose Option B. The independent variables in columns 1 and 4 include the certain value of Option A, the subjective value of Option A's lottery, the sum of Option B's coins, and the sum of Option B's colored boxes. The subjective value of the lottery is calculated by multiplying the prize for winning the lottery with each participants' prior belief about their odds of winning (winsorized at the 90th percentile). The certain and lottery values of Option A are multiplied by negative one so that the expected sign of all uninteracted attribute coefficients is positive. Columns 2 and 5 additionally include the squared values of these attributes (squaring the individual components and then taking the sum). The independent variables in columns 3 and 6 are identical to columns 1 and 4 for Option A, but for Option B include, first, the sum of the five changing attributes and, second, the attribute that was frozen throughout the experiment at its initial value. Columns 1-3 include all participants, while columns 4-6 include only participants who correctly respond to unincentivized questions at the end of the survey about the monetary value of each coin and every possible colored box. Robust standard errors, clustered at the individual level, are presented in parentheses. *, **, and *** indicate statistical significance at the 10%, 5%, and 1% levels, respectively.

Table A.III: Attention at Baseline for Treatment 1 Correct-Beliefs Sample

| | OLS | | | Logit | | |
|---|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|
| | (1) | (2) | (3) | (4) | (5) | (6) |
| Option A Value | 0.124*** (0.006) | 0.108*** (0.018) | 0.124*** (0.006) | 0.764*** (0.065) | 0.931*** (0.217) | 0.760*** (0.057) |
| Option A Lottery | 0.024*** (0.009) | -0.025 (0.026) | 0.025*** (0.009) | 0.151*** (0.058) | -0.173 (0.195) | 0.156** (0.062) |
| Option B Coins | 0.092*** (0.008) | 0.116*** (0.034) | | 0.580*** (0.071) | 0.734*** (0.210) | |
| Option B Boxes | 0.055*** (0.008) | 0.079*** (0.025) | | 0.359*** (0.065) | 0.498*** (0.156) | |
| Option A Value ² | | -0.002 (0.002) | | | 0.018 (0.021) | |
| Option A Lottery ² | | -0.005* (0.003) | | | -0.035 (0.022) | |
| Option B Coins ² | | -0.010 (0.014) | | | -0.060 (0.080) | |
| Option B Boxes ² | | -0.012 (0.011) | | | -0.066 (0.069) | |
| Option B Changing | | | 0.075*** (0.006) | | | 0.478*** (0.050) |
| Option B Frozen | | | 0.063** (0.026) | | | 0.397** (0.171) |
| Constant | 0.666*** (0.052) | 0.541*** (0.067) | 0.685*** (0.053) | 0.902*** (0.334) | 0.567 (0.591) | 1.002*** (0.332) |
| Observations | 2,020 | 2,020 | 2,020 | 2,020 | 2,020 | 2,020 |
| Individuals | 101 | 101 | 101 | 101 | 101 | 101 |
| R ² | 0.33 | 0.34 | 0.33 | | | |
| <i>p</i> -value: Option A Value = Boxes | 0.00 | 0.37 | | 0.00 | 0.10 | |
| <i>p</i> -value: Option A Lottery = Boxes | 0.02 | 0.00 | | 0.01 | 0.00 | |
| <i>p</i> -value: Coins = Boxes | 0.00 | 0.39 | | 0.00 | 0.34 | |
| <i>p</i> -value: Squared terms all zero | | 0.19 | | | 0.08 | |
| <i>p</i> -value: Moving = Frozen | | | 0.67 | | | 0.63 |

Notes: Each column shows OLS (columns 1-3) or logit (columns 4-6) estimates of modifications of equation 6 using participants' Period 1 decisions with the following modifications. The dependent variable is whether the participant chose Option B. The independent variables in columns 1-2 and 4-5 include the certain value of Option A, the subjective value of Option A's lottery, the sum of Option B's coins, and the sum of Option B's colored boxes. The subjective value of the lottery is calculated by multiplying the prize for winning the lottery with each participants' prior belief about their odds of winning (winsorized at the 90th percentile). Columns 2 and 5 include the squared values of these attributes (squaring the individual components and then taking the sum). The certain and lottery values of Option A are multiplied by negative one so that the expected sign of all uninteracted attribute coefficients is positive. The attributes in columns 3 and 6 are identical to columns 1 and 4 for Option A, but for Option B include, first, the sum of the five changing attributes and, second, the attribute that was frozen throughout the experiment at its initial value. Data are restricted to Treatment-1 participants (who do not receive any information about Option-B attributes throughout the experiment) who correctly respond to unincentivized questions at the end of the survey about the monetary value of each coin and every possible colored box. Robust standard errors, clustered at the individual level, are presented in parentheses. *, **, and *** indicate statistical significance at the 10%, 5%, and 1% levels, respectively.

Table A.IV: Effects of Information about the Target Attribute

| | Full Sample | | | Correct-Beliefs Sample | | |
|---|---------------------|---------------------|---------------------|------------------------|---------------------|---------------------|
| | Pooled (1) | Coin (2) | Box (3) | Pooled (4) | Coin (5) | Box (6) |
| Info | 0.019 (0.024) | 0.059* (0.033) | -0.010 (0.035) | 0.018 (0.028) | 0.079** (0.038) | -0.029 (0.039) |
| Option A Value X No Info | 0.127*** (0.002) | 0.132*** (0.003) | 0.123*** (0.003) | 0.125*** (0.002) | 0.131*** (0.003) | 0.121*** (0.003) |
| Option A Value X Info | 0.129*** (0.002) | 0.133*** (0.003) | 0.125*** (0.003) | 0.128*** (0.003) | 0.134*** (0.004) | 0.124*** (0.004) |
| Option A Lottery X Info | 0.000 (0.002) | -0.000 (0.003) | 0.001 (0.003) | -0.001 (0.003) | 0.000 (0.004) | -0.002 (0.004) |
| Target Attribute X No Info | 0.074*** (0.005) | 0.101*** (0.006) | 0.047*** (0.006) | 0.074*** (0.005) | 0.097*** (0.007) | 0.053*** (0.007) |
| Target Attribute X Info | 0.125*** (0.006) | 0.122*** (0.008) | 0.132*** (0.008) | 0.132*** (0.006) | 0.122*** (0.009) | 0.143*** (0.008) |
| Other Changing Option B Attributes X No Info | 0.075*** (0.002) | 0.070*** (0.003) | 0.080*** (0.003) | 0.080*** (0.003) | 0.073*** (0.004) | 0.087*** (0.004) |
| Other Changing Option B Attributes X Info | 0.069*** (0.003) | 0.063*** (0.004) | 0.074*** (0.004) | 0.073*** (0.003) | 0.062*** (0.005) | 0.082*** (0.004) |
| Frozen Option B Attribute X Info | -0.017* (0.009) | -0.030** (0.012) | -0.003 (0.012) | -0.014 (0.009) | -0.023* (0.013) | -0.004 (0.012) |
| Observations | 23,600 | 11,400 | 12,200 | 17,480 | 8,200 | 9,280 |
| Individuals | 590 | 285 | 305 | 437 | 205 | 232 |
| R ² | 0.513 | 0.517 | 0.512 | 0.523 | 0.526 | 0.525 |
| Effect on Target | 0.051 | 0.022 | 0.085 | 0.057 | 0.025 | 0.089 |
| <i>p</i> -value: Effect on Target is Zero | 0.000 | 0.020 | 0.000 | 0.000 | 0.021 | 0.000 |
| Total Effect on Non-Targets | -0.038 | -0.056 | -0.025 | -0.040 | -0.065 | -0.021 |
| <i>p</i> -value: Total Effect on Non-Targets is Zero | 0.019 | 0.011 | 0.272 | 0.020 | 0.009 | 0.376 |
| Total Effect on All Attributes | 0.014 | -0.034 | 0.059 | 0.017 | -0.040 | 0.069 |
| <i>p</i> -value: Total Effect on All Attributes is Zero | 0.430 | 0.141 | 0.023 | 0.375 | 0.127 | 0.013 |

Notes: This table shows OLS estimates of modifications of equation 6 using the Periods 1 and 2 decisions of all treatment groups. The dependent variable is whether the participant chose Option B. The independent variables are certain value of Option A, the subjective value of Option A's lottery, the target attribute of Option B, the sum of the four other changing attributes of Option B, and the frozen Option B attribute, and individual-fixed effects. The certain and lottery values of Option A are multiplied by negative one so that the expected effect of increasing all attributes is positive. "Info" is a dummy variable for receiving information about the target attribute (i.e., being in Treatments 2-4 during Period 2). Columns 1-3 include all participants, while columns 4-6 include only participants who correctly respond to unincentivized questions at the end of the survey about the monetary value of each coin and every possible colored box. The main effect of the Option A Lottery and Frozen Option B Attribute are excluded because there are co-linear with the individual-fixed effects (and interactions of these attributes with information represent the difference in responsiveness when receiving information compared to not). The row showing the "Effect on Target" (and associated *p*-value) refers to the difference between the coefficient on "Target Attribute" with and without information. The row showing the "Effect on Non-Targets" (and associated *p*-value) first adds the coefficients for all attributes other than the target attribute (multiplying the coefficient on the other changing Option B attributes by four since there were four such attributes) and takes the difference between this value with and without information. "Total Effect on All Attributes" is analogous but also includes the target attribute. Robust standard errors, clustered at the individual level, are presented in parentheses. *, **, and *** indicate statistical significance at the 10%, 5%, and 1% levels, respectively.

Table A.V: Dynamics of Information Effects

| | Full Sample | | | | Correct-Beliefs Sample | | | |
|---|---------------------|---------------------|---------------------|---------------------|------------------------|---------------------|---------------------|---------------------|
| | T1 (1) | T2 (2) | T3 (3) | T4 (4) | T1 (5) | T2 (6) | T3 (7) | T4 (8) |
| Target Option B Attribute | 0.064*** (0.010) | 0.119*** (0.007) | 0.122*** (0.010) | 0.067*** (0.012) | 0.074*** (0.011) | 0.123*** (0.008) | 0.113*** (0.012) | 0.071*** (0.013) |
| Alternative Option B Attribute | 0.077*** (0.010) | 0.070*** (0.007) | 0.069*** (0.010) | 0.120*** (0.011) | 0.082*** (0.011) | 0.080*** (0.008) | 0.063*** (0.012) | 0.116*** (0.012) |
| Other Option B Attributes | 0.068*** (0.006) | 0.075*** (0.004) | 0.070*** (0.007) | 0.059*** (0.007) | 0.073*** (0.007) | 0.080*** (0.005) | 0.077*** (0.007) | 0.073*** (0.007) |
| Option A Value | 0.132*** (0.004) | 0.131*** (0.003) | 0.127*** (0.004) | 0.134*** (0.005) | 0.130*** (0.005) | 0.132*** (0.003) | 0.124*** (0.005) | 0.128*** (0.006) |
| Observations | 2,680 | 4,780 | 2,280 | 2,060 | 2,020 | 3,580 | 1,600 | 1,540 |
| Individuals | 134 | 239 | 114 | 103 | 101 | 179 | 80 | 77 |
| R ² | 0.56 | 0.55 | 0.57 | 0.55 | 0.57 | 0.56 | 0.57 | 0.55 |
| <i>p</i> -value: Target Same as T1 | | 0.00 | 0.00 | 0.85 | | 0.00 | 0.01 | 0.86 |
| <i>p</i> -value: Target Same as T2 | | | 0.81 | 0.00 | | | 0.46 | 0.00 |
| <i>p</i> -value: Target Same as T3 | | | | 0.00 | | | | 0.02 |
| <i>p</i> -value: Alternative Same as T1 | | 0.57 | 0.57 | 0.00 | | 0.94 | 0.27 | 0.04 |

Notes: This table shows OLS estimates of modifications of equation 6 using the Period 3 decisions of each treatment group (separately by column, treatments indicated in the column headings). The dependent variable is whether the participant chose Option B. The independent variables are the certain value of Option A, the target attribute of Option B, the alternative attribute of Option B, the sum of the four other attributes of Option B, and individual-fixed effects. The certain value of Option A is multiplied by negative one, such that the expected sign of all coefficients is positive. Treatment 1 (T1) never received information about the target attribute. Treatments 2-4 (T2-T4) received information about the target attribute in Period 2, but differed in the information presented during Period 3. During this period, Treatment 2 received no information, Treatment 3 continued to receive information about the target attribute, and Treatment 4 received information about the alternative attribute. Columns 1-4 include the full sample, while columns 5-8 include only participants who correctly respond to unincentivized questions at the end of the survey about the monetary value of each coin and every possible colored box. Robust standard errors, clustered at the individual level, are presented in parentheses. *, **, and *** indicate statistical significance at the 10%, 5%, and 1% levels, respectively.

B For Online Publication: Data Appendix

Here I provide additional details on the experiment. Participants were recruited through Prolific to participate in a “Quick Survey on Decision Making.” Potential survey-takers were not told anything of the content of the survey except that it was part of a research study and that it would be more difficult to complete if they struggled to tell colors apart. A total of 590 participants completed the survey during December 2022. All participants are US residents, the average participant is 41 years old, and 51% are women. The median respondent took 21 minutes to complete the experiment. The experiment paid a \$3.00 completion fee plus any bonus that participants earned from their choices. The full experimental survey can be viewed by following this link: https://harvard.az1.qualtrics.com/jfe/form/SV_5jbhR2VLKqq2n6S.

Participants had to correctly answer a series of comprehension checks in order to continue with the survey. If they initially answered a question incorrectly, they were forced to revise their answer before proceeding. I do not exclude anyone from the data for poor performance, but 95% of comprehension questions were answered correctly on the first try, suggesting a high level of engagement and understanding. Table B.I gives more details on these comprehension questions and provides a link to the experimental instructions.

Two differences between the preregistration and the analysis that appears in the main text bear mentioning. First, the preregistration mentions that some participants see information in period 2 about the alternative attribute and no information in period 3. However, because participants are not told which are the target and alternative attributes, this treatment is equivalent to being told about the target attribute (i.e., simply changing labels for which are the “target” and “alternative” attributes). I combine these into Treatment group 2 after this relabeling.

Second, the preregistration mentions a second experiment ($N = 211$) with the following differences from the experiment in the main text. First, there was no lottery associated with Option A. Second, the level of attributes was chosen such that the target attribute of Option B was always pivotal in deciding which option yielded the higher bonus. That is, whenever the pivotal attribute took on either its intermediate or high value (recall that all Option B attributes had three possible values), Option B was the payoff-maximizing choice. The other “non-pivotal” attributes were by construction uncorrelated with the payoff-maximizing decision.

Just like in the main experiment, no one saw information in the first period. Unlike in the main experiment, in each of the remaining three periods, participants either saw no information, information about the (pivotal) target attribute, or information about a

randomly selected non-target (and non-pivotal) attribute. This randomization occurred across periods and within participant.

This experiment was intended to test how the welfare effect of information depends on whether it directs attention toward pivotal or non-pivotal attributes. Table B.II shows an OLS regression where the dependent variable is an indicator for whether the participant chose the lower-value option. It regresses this variable on individual-fixed effects and indicators for whether the participant was receiving information about the pivotal target attribute or a non-pivotal non-target attribute. We see that, while both types of information reduce the rate at which participants mistakenly choose the lower-value option, these effects are larger when the information is about a pivotal attribute ($p < 0.01$). One explanation for why even information about non-pivotal attributes may have improved decision-making is that in Period 1 (i.e., absent any information) participants only choose Option B 41% of the time despite it being the payoff-maximizing choice 70% of the time. Thus, because paying more attention to the non-pivotal attribute boosts demand for Option B, it therefore also reduces mistakes.

Table B.I: Comprehension Questions

| | Topic | % Correct on First Attempt |
|-------------|---|----------------------------|
| Question #1 | One choice is randomly chosen to be implemented | 97.1% |
| Question #2 | How bonus is calculated if Option A is chosen | 87.4% |
| Question #3 | Value of coins in Option B | 98.3% |
| Question #4 | Value of each color for top box | 93.9% |
| Question #5 | Value of each color for middle box | 95.6% |
| Question #6 | Value of each color for bottom box | 96.5% |
| Question #7 | Information is provided randomly | Not recorded* |

Notes: The instructions that participants saw, along with the text of each comprehension question can be found at [this link](#). *The fraction of participants who correctly answered question #7 on the first attempt was not recorded due to a coding error, so this statistic is unavailable.

Table B.II: Effects of Information about Pivotal and Non-Pivotal Information

| | Mistake (1) |
|--|----------------------|
| Information about Pivotal Attribute | -0.083*** (0.011) |
| Information about Non-Pivotal Attribute | -0.046*** (0.012) |
| Observations | 16,880 |
| Individuals | 211 |
| R ² | 0.23 |
| <i>p</i> -value: Information Effects Equal | 0.00 |

Notes: This table shows an OLS regression where the dependent variable is an indicator for whether the participant chose the lower-value option. It regresses this variable on individual-fixed effects and indicators for whether the participant was receiving information about the pivotal target attribute and non-pivotal non-target attribute. Robust standard errors, clustered at the individual level, are presented in parentheses. *, **, and *** indicate statistical significance at the 10%, 5%, and 1% levels, respectively.