

YEJUN JEONG

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EDUCATION

Michigan State University, East Lansing, MI

August 2020 - Present

Bachelor of Arts in Information Science

Additional Major, Games and Interactive Media

Minor, Information Technology

EXPERIENCE

Student Web Developer

Aug 2022 – Present

Michigan State University Information Technology, East Lansing MI

- Develop and program a website using HTML, CSS, and JSON to participate in an API project.
- Review and remediate of website accessibility of multiple websites under production utilizing web inspector.

IT Service Desk Student Analyst

April 2021 – Present

Michigan State University Information Technology, East Lansing MI

- Assist students, staff, and faculty members with technology issues including D2L, Okta, and general technology concerns.
- Communicate with all levels of technology users and leadership.
- Resolve service requests with a high degree of technical competency and customer satisfaction.

IT Infrastructure Intern

May 2022 – Aug 2022

Michigan State University Information Technology, East Lansing MI

- Learned the functions of MSU Data Center, including design and engineering considerations to support mission-critical university services.
- Worked under the guidance of a data center engineer to support new and existing data center usage as well as analyze and report on complex usage data.
- Experienced in the infrastructure, processes, and planning required to successfully leverage cloud services in support of MSU teaching, research, and outreach missions.
- Learned about the architecture and design for a specific campus service as well as being part of the design for future infrastructure growth.

PROJECTS

Planner App Development: Created a simple Planner app using Xcode (Swift). Added features such as Night Mode and Profanity Checker. Currently under progress of adding Calendar feature in the app.

SKILLS

Development: Python, Swift, HTML, CSS, JavaScript

Platforms: Unity, XCode, CA Service Desk, Okta

Languages: English, Korean