Troubleshooting Issues with the Audio-Technica AT-LP60-BT Wireless Turntable

What if the turntable doesn't function?

Use this section when the turntable is plugged in, but isn't moving at all.

- 1. Check and see if the turntable is plugged in. Make sure the outlet that the turntable is plugged into is working (this can be done by plugging something else into the outlet and turning it on as a test).
- 2. Be sure the turntable's drive belt is on correctly.
 - a. Remove the soft record mat from the metal plate it rests on.
 - b. This metal plate has two openings, one on each side. Rotate the plate until one of the two openings is exposing the brass motor pulley underneath. Is the rubber drive belt around the brass motor pulley?
 - c. If the rubber drive belt is not around the brass motor pulley:
 - i. Gently remove the metal plate.
 - ii. There's a circular rim on the underside of the metal plate. Carefully wrap the rubber drive belt around the rim. Make sure the belt is flat and smooth all the way around.
 - iii. Place the metal plate back on the turntable.
 - iv. Rotate the plate so that once again one of the openings is over the brass motor pulley.
 - v. Through the opening, delicately pull the rubber drive belt and loop it around the brass motor pulley.
 - vi. Put the soft record mat back on the metal plate.
 - vii. Before the turntable can play correctly, its automatic cycle must be reset. To do this, rotate the plate ten times clockwise.

What if the turntable moves, but there is no sound?

Use this section when the turntable's motor operates regularly, but no sound is heard.

- 1. Make sure the turntable's stylus guard is still in its proper place. This is a clear plastic piece that can be found at the end of the turntable's stylus.
- 2. Verify that the tone arm Lift button is pressed in. This is the button on the far right of the table; it must be clicked in for the stylus to move and read records.
- 3. Confirm that your chosen amplifier settings are correct. This can be as simple as identifying whether the speakers are plugged in, or that the amplifier is on the correct channel.
- 4. Be certain that the stylus is in its designed resting position. It should sit neatly on the arm rest. The stylus does not lock in, but it should not budge, either.
- 5. If the turntable is connected to a separate bluetooth device, make sure that it's connected correctly.

What if the turntable moves, but the accompanying sound is quiet?

Use this section if the turntable spins correctly, but sound can be heard only faintly.

- 1. Confirm the turntable is set to the correct sound setting. On the back of the turntable is the *pre-amplifier selector switch*. If this switch is set to PHONO, sound may be quiet or distorted. Toggle the switch to LINE.
- 2. Be sure that the volume on your chosen amplifier is turned up loud enough.

What if the turntable moves, but the accompanying sound is distorted?

Use this section if the turntable operates functionally, but the sound being played isn't quite right.

- 1. On the back of the turntable is the *pre-amplifier selector switch*. If this switch is set to LINE and the amplifier is set to a PHONO input, sound will be distorted. Toggle the switch to PHONO.
- 2. Confirm that there are no problems with the physical record being played. Occasionally, records may be dusty or warped, leading to incorrect or altered sound.

What if the stylus arm moves slightly up and down?

Use this section if you notice the turntable's stylus arm moves up and down in a way that it shouldn't.

1. This can occasionally happen and is often not a problem. However, if this is causing the improperly read the record or not read it at all, contact your dealer or the Audio-Technica service department.

Quick Tips for Better Turntable Performance

- Always handle the individual parts of the turntable as gently as possible. Be careful when moving the stylus arm, the turntable dust cover, or any of the pieces that contribute to the motor operation of the turntable.
- Never touch the tip of the stylus with your finger. Avoid allowing it to bump against the surface of a record or the turntable mat.
- Clean the tip of the stylus with a soft brush. Use a back to front motion only!
- To clean the turntable dust cover, wipe it gently with a soft cloth. Be sure to use only a small amount of cleaning solution.
- Before moving the turntable, fasten the stylus arm to the arm rest using the supplied vinyl twist tie.