

OBJECTIVE

Seeking a full-time position with over six years working with software applications, web development, and two and a half years updating and implementing ERP systems and creating custom solutions to solve client needs. Ability to adapt, improve, and make contributions in a challenging environment.

SUMMARY OF QUALIFICATIONS:

- ❖ Six years of experience in web design and information technology.
- ❖ Project management skills and experience. Served as an IT Systems Engineer and System Administrator.
- ❖ IT Operations experience, worked with ITAR registered company. Understanding sales, production, quality control, warehouse, shipping and receiving.
- ❖ Experience in designing, deploying, and managing websites and databases.
- ❖ Experience in providing technical support to customer service, sales, marketing and graphics departments.
- ❖ Managed Content Management Systems (CMS) and E-Commerce (Magento 2, Shopify, WooCommerce)
- ❖ Experience with ERP systems (Acumatica ERP, PrismWeb, PrismCORE).
- ❖ Proficiency with Windows, Macintosh and Linux Operating systems.
- ❖ Proficiency with programming languages Python, C#, JavaScript (Application frameworks ASP.NET, JavaScript frameworks Vue.js, React.js).
- ❖ Experience with Adobe Creative Cloud, Photoshop, Illustrator, Dreamweaver, Adobe Acrobat DC.
- ❖ Conversational Japanese language skills.
- ❖ Adaptable, self-motivated, problem solver who excels independently and in team settings.

PROFESSIONAL EXPERIENCE**Information Technology – IT Systems Engineer****OptoSigma Corporation, Santa Ana, CA, Jun '21 – Oct '23**

- ITAR registered company, manufacturing for services for medical, space, military, and research for photonics.
- Acumatica Cloud ERP from 2021 R1 to 2023 R1, served as Administrator role, conduct updates, customization of kits, General Inquiry updates, automations, import scenarios, production maintenance training, pick, pack, and ship WMS (Warehouse Managing Systems).
- Active Directory, TCP/IP networks, troubleshooting, and related technologies. (Ubiquiti, Netgear, Microsoft)
- Network Administration · System Administration · Domain Name System (DNS).
- Cyber Security Analyst experience. Security policies implementation, network monitoring, and Microsoft 365 Defender experience.
- Configuring SonicWall: SSL/VPN Clients, Users, and event handling, monitoring, and reporting.
- Developing, integrating, testing, debugging, and implementing OptoSigma ERP system/software (SaaS) and MES (Manufacturing Execution Systems)
- Knowledge of working with EDI vs API for ERP systems.
- Served as liaison between eight departmental project managers to resolve urgent IT technical issues.
- Linux, MacOS, and/or Windows systems administration.
- Authentication toolsets (Active Directory), management consoles (Windows Server Manager).
- Setup and created cloud based accounts for employees using Office 365 and provided general IT support.
- Maintain procedures and reports that provide technical support to the entire organization.
- Conduct IT Audits, documentation of application installation, usages, and reporting auditing reports for parent company.

Information Technology - Web Specialist**Forty-Niner Shops Inc., Long Beach, CA, Oct '16 – Mar '20**

- Designed and maintained the university's bookstore e-commerce site using ASP 3.0, Javascript, CSS, HTML.
- Managed the bookstore's ERP systems using PrismCORE made by PrismRBS (Similar to Acumatica)
- Established cross-functional communications and provided inputs to improve graphics and website performance.
- Redesigned bookstore's database architecture to improve front-end and back-end performance including improving SEO/SEM product marketing.
- Trained ATI compliance to staff to ensure WCAG 2.1 standards are implemented to the website.
- Served as liaison between eight departmental project managers to resolve urgent IT technical issues.
- Lead digital transition display projects (Amazon at the Beach, Digital Display LCD, Drupal Migration).
- Setup and created cloud based accounts for bookstore staff using Office 365 and provided general IT support.

Software Developer - Front-End Developer Intern**Datumix, Inc., Long Beach, CA, Feb. '18 – Aug. '18**

- Front End development. Created dashboards to optimize product ranking on google search engine.
- Web development using Django, JavaScript/jQuery, front-end JS frameworks (Vue.js) and HTML/SCSS (Google APIs).
- Served as IT liaison between Datumix USA and Datumix Japan via Zoom, Asana, and Slack.
- Taught Introduction to Linux OS and Git training to Waseda University interns (English & Japanese).
- Programmed Python scripts utilizing BigQuery to read, sample and analyze data.

Marketing and Communications - Full Stack Web Developer Intern

Rhapsodielle Inc., Los Angeles, CA, Oct '16 – Dec. '16

- Conducted Search Engine Optimization (SEO) to optimize Rhapsodielle's e-commerce website.
- Developed widget for Shopify ecommerce store (Carousel for display).
- Created automated tools using Python and Visual Studio to edit web pages.
- Implemented SSL, port forwarding, and setting up ecommerce websites.
- Trained staff how to input, manage, edit products and users on the Shopify ecommerce dashboard.

College of Engineering - Facilities Management and Equipment Coordinator Assistant

California State University Long Beach, Long Beach, CA, Dec '13 – Aug '15

- Performed general IT tasks (Set up and maintained computers, audio and visual equipment for staff).
- Conducted surveys of safety equipment to meet fire safety standards for the department.
- Managed Inter-campus mails and packages for the College of Engineering staff.

EDUCATION

California State University, Long Beach

- ❖ Computer Science Applications Engineering, Graduated: Spring 2021
- ❖ Bachelor of Arts, Geography, Graduated: Spring 2021

Related Courses: *Responsive Web Design, Web Design I, Web Design II, ASP.NET, MySQL*

LEADERSHIP ACTIVITIES

Representative for Association for Computing Machinery (ACM) at Associated Engr Student Body (AESB) Fall'19

Active member of Institute of Electrical and Electronics Engineers (IEEE) Fall '18

Active member of Applications Technology (EAT) Spring '17