

Consultancy Support

ISO 9001:2000 & ISO/TS16949:2002

If you do not see your specific requirements here, then do contact us to discuss them on sales@systems.co.uk

A. SYSTEM IDENTIFICATION *Ref. article; IEE 'Engineering Management'. Request a copy on website.*

1. System Map: In 1 day we can identify your key processes, determine their sequence & interaction in an innovative System Map & complete the requirements for the 'Quality' Manual, which could be the size of this Brochure. We can then identify & map some of these processes & identify their Key Performance Indicators ('KPI's).

2. Process Map: In 1 - 2 days, we can also map the remainder of your processes completing your key Level 1 System Map & 2 Process Map system requirements for the Process Approach based Standards.

B. SYSTEM CREATION SUPPORT (to suit)

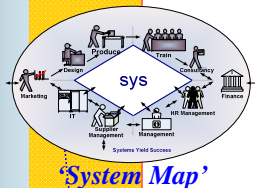
3. Instructions: Provide support in producing your Management System including Level 3 Instructions &

4. Forms: Level 4 Forms. Publishing your system in a standard format that can be accessed by everyone in the organization e.g. for intranet in '://html'.

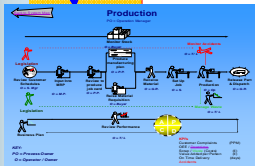
C. GAP / PRE-ASSESSMENTS / GUIDANCE

Identify any gaps in your system against the standard, either at the start of a programme of activity or prior to your third party assessment. Assisting in implementing the system and achieving / maintaining Continuous Improvement & Third Party Approval.

D. QUALITY MANAGEMENT (Interim / ongoing)
We can even operate parts of the system for you.



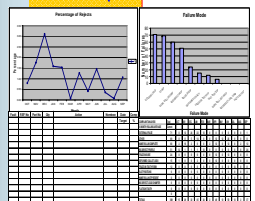
'System Map'



'Process Map'

INSTRUCTION	RECORD
Management system audit	
Specification & design	
Additional management	
Product audit	
at appropriate stages	
of production/delivery	
to verify conformity to all	
specified requirements	
product distribution,	
functionality,	
packaging (labelling...)	
defect frequency	

'WI'



'KPI'

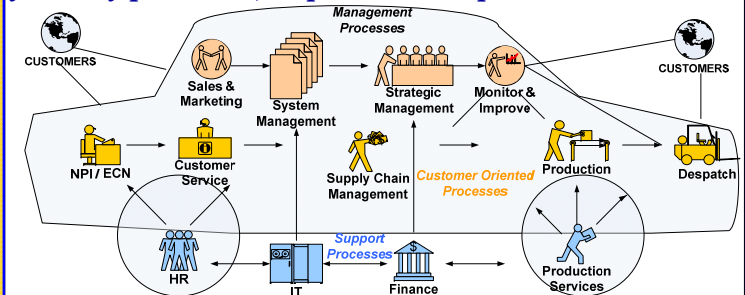
Your 'Quality' Manual could be the same size as this leaflet



Systems Yield Success

Training & Consultancy

sys wants to help you improve your business using the Process Approach & obtain third party Approval. This is done by providing Training, see pages 2 & 3, such as for Internal Auditors & Assessors and Consultancy Support, see page 4, such as identifying your key processes, as per the example below.



Example 'SYSTEM MAP' Showing 'Sequence & Interaction' of Key Processes

Products are delivered by professionals with competency in:

- ◆ Third party assessment,
- ◆ Group management positions
- ◆ Training & qualifying in industry &
- ◆ ISO/TS16949:2002 third party assessors .

We cover standards such as:

- ◆ ISO9001:2000 & ISO/TS 16949:2002
- ◆ Integrated management frameworks.

Contact us; sales@systems.co.uk or the web.

I look forward to hearing from you, Alan Keffler.

Do call me if I can help, on 07947 676705.



Management & Auditor Training

Based on standards such as ISO 9001:2000 & the Automotive version ISO/TS16949:2002

If you do not see your specific requirements here, do contact us.

COURSES TO SUPPORT YOUR BUSINESS

MANAGEMENT AWARENESS (In-house) 0.5 day

To give Management at all levels of the organization the necessary information about the 'Process Approach' & related standards such as ISO/TS16949:2002.

To give Management the facts as to their role in supporting successful implementation and aligning this with the effective running of their business.

POLICY DEPLOYMENT (In-house)

Supports the Management Team in Developing the Business Plan's Key Performance Indicators.

ISO9001 & ISO/TS16949 INTERNAL AUDITOR

(Open & In-house) 2 or 3 days

Gives new & existing auditors the necessary skills to undertake effective internal system & process audits. **

ISO9001 & ISO/TS16949 LEAD ASSESSOR

(Open & In-house) 5 days, can be offered on a modular basis

Gives new & existing Automotive Lead Assessors the necessary skills to undertake effective First & Second Party Assessments, either on their own or leading a team. This course meets all key automotive Customer Specific Requirements, including evaluation of performance and written examination, and recognized certification. **

** Most of our Audit courses allow you to obtain actual audit experience, undertaking real audits; for the in-house course these are against your company's audit schedule.

'AUDITING' Ref. article; 'A5' or 'A4'

IET 'Engineering Management'. Request a copy on website.



Top Management



Policy Deployment



Auditor



Lead Assessor

Core Tool Training & Workshops



Core Tools

ASSOCIATED CORE TOOLS

(In-house) Typically 1 –2 day workshops

Gives organizations the necessary information to undertake effective audits of their Core Tools and start implementing an effective system. Includes:

- ♦ Failure Mode & Effects Analysis (FMEA),
- ♦ Statistical Process Control (SPC),
- ♦ Measurement Systems Analysis (MSA)
- ♦ Disciplined Problem Solving (DPS)
- ♦ Cause & Effect 'Fishbone' Diagram (C&E)
- ♦ Quality Planning (e.g. APQP)
- ♦ Control plan (CP)
- ♦ Part Approval Process (e.g. PPAP)

CERTIFICATION

Courses provide a certificate stating the key wording:

"Delivered by a trainer who meets the Qualification Criteria defined in Annex 2 of the Automotive certification scheme for ISO/TS 16949:2002".

FEEDBACK EXAMPLES

"Without this training and your sustained support ... we would not have achieved our best ever result at our TS16949 Continual Assessment."

"These sessions have been invaluable to our company and have helped us to address a number of weaknesses as a business."

For more detailed brochures on any of these courses, contact us on sales@systemsys.co.uk or http://www.systemsys.co.uk/contact_us.php.



Customer Satisfaction