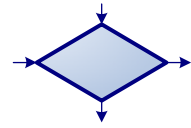


## SYSTEMS YIELD SUCCESS



### TRAINING & CONSULTANCY SUPPORT

#### Failure Mode & Effects Analysis (FMEA)

- ☞ *Inputs; Measurement Tools (QOS)*
- ☞ *FMEA process & Creation*
- ☞ *DFMEA & PFMEA*
- ☞ *Severity, Occurrence, Detection*
- ☞ *RPN & Actions*
- ☞ *Auditing & Customer Specific Requirements*
- ☞ *Workshop & Creation of FMEAs*



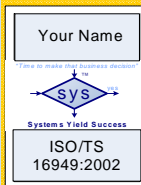
Top Management



Auditor



Lead Assessor



Customer Satisfaction

#### Measurement System Analysis (MSA)

- ☞ *Measurement System Error*
- ☞ *Location Errors & Spread Errors*
- ☞ *Repeatability & Reproducibility, Gauge R&R Study*
- ☞ *Attribute Gauges*
- ☞ *Workshop; implementation*

#### Statistical Process Control (SPC)

- ☞ *Process Control*
- ☞ *Variation & Distribution*
- ☞ *Location; 'Setting'*
- ☞ *Spread; 'Variability'*
- ☞ *Variables & Attributes*
- ☞ *Control Charts*
- ☞ *Process Capability*
- ☞ *Auditing & Customer Specific Requirements*
- ☞ *Workshop ; implementation*

#### Feedback Examples

*"Hands on dealing with real issues."*

*"Learning how to do FMEAs."*

*"Ease with which complicated mathematics was conveyed."*