Auditor Training

ISO/TS16949:2002 Auditor Training (Open or In-house) 2 or 3 days

Course Outline

Gives new & existing Auditors the necessary information to undertake effective process and system audits.

(Most of these courses allow you to undertake real audits; for the in-house course they are against your company's audit schedule.)
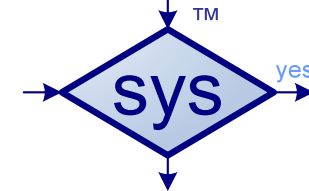
Course Contents

- ♦ **Course / Delegates' Objectives**
- ♦ **Background to Standards**
- ♦ **The Process approach**
- ♦ **Integrated Frameworks, e.g. ISO14001**
- ♦ **Goal of ISO/TS16949:2002**
- ♦ **Support Documents, Guidance & Rules**
- ♦ **Scope & Application**
- ♦ **Management Systems & documentation requirements**
- ♦ **Strategy / Policy Deployment**
- ♦ **Process Analysis**
- ♦ **Key Performance Indicators**
- ♦ **Customer Satisfaction**
- ♦ **ISO/TS 16949:2002**
- ♦ **Audit Process**
- ♦ **Undertaking Case Study / 'live' Audits.**

FEEDBACK EXAMPLES (see website for more.)
    "Explained and presented in a way that was relatively easy to grasp."
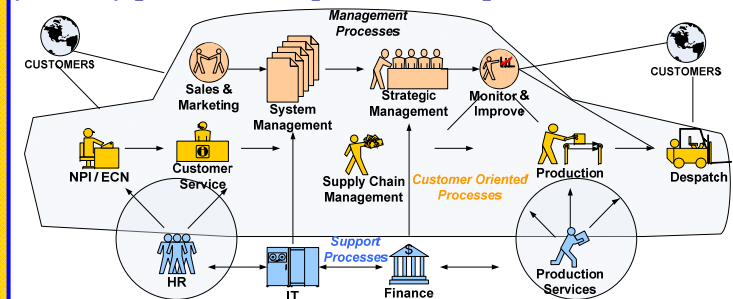
"Very Informative."

Business Improvement and Standards

Auditor

"Time to make that business decision"

™

SYS   yes

Systems Yield Success

Auditor & Assessor Training

sys wants to help you improve your business using the Process Approach **&** obtain third party Approval.

This is done by providing Training, including for Assessors , see pages 2 & 3, & Auditors, see page 4 & Consultancy Support, see brochure, e.g. identifying your key processes, as per the example below.

Example 'SYSTEM MAP' Showing 'Sequence & Interaction' of Key Processes

Products are delivered by professionals with competency in:
- ♦ *Third party assessment,*
- ♦ *Group management positions*
- ♦ *Training & qualifying in industry &*
- ♦ *ISO/TS16949:2002 third party assessors .*

We cover standards such as:
- ♦ *ISO9001:2000 & ISO/TS 16949:2002*
- ♦ *Integrated management frameworks.*

I look forward to hearing from you, Alan Keffler 07947 676705.

Contact SYS on; sales@systemsys.co.uk , or the website.

Business Improvement and Standards

ISO/TS16949:2002 Assessor Training (Open or In-house) 5 days

Course Outline

(can be offered on a modular basis)

Gives new & existing Automotive Lead Assessors the necessary information to undertake effective first & second party assessments, either on their own or leading a team.

(Most of these courses allow you to obtain actual audit experience, undertaking real audits; for the in-house course they are against your company's audit schedule.)

This course meets all key automotive Customer Specific Requirements, including evaluation of performance & written examination, and recognized certification, which states:

"Delivered by a trainer who meets the Qualification Criteria defined in Annex 2 of the Automotive certification scheme for ISO/TS 16949:2002".

FEEDBACK EXAMPLES (see website for more.)

"Very Thorough, Well Presented, Very Knowledgeable Delivery."

"...Approach to Teaching to the different knowledge levels of the group."

'AUDITING' Ref. article;
IET 'Engineering Management'. Request a copy on website.

Lead Assessor

Your Name

"One to make that business decision"

sys

Systems Yield Success

ISO/TS 16949:2002

Customer Satisfaction

Course Contents

- ♦ **Course / Delegates' Objectives**
- ♦ **Background to Standards**
- ♦ **The Process approach**
- ♦ **Integrated Frameworks, e.g. ISO14001**
- ♦ **Goal of ISO/TS16949:2002**
- ♦ **Support Documents, Guidance & Rules**
- ♦ **Scope & Application**
- ♦ **Management Systems**
- ♦ **Documentation requirements**
- ♦ **Strategy / Policy Deployment**
- ♦ **Process Analysis**
- ♦ **Key Performance Indicators**
- ♦ **Customer Satisfaction**
- ♦ **ISO/TS 16949:2002's requirements**
- ♦ **Customer Specific Requirements.**
- ♦ **Assessing Core Tools:**
- ♦ **Quality Planning / Approval (NPI & PAP)**
- ♦ **Failure Modes & effects Analysis (FMEA)**
- ♦ **Statistical Process Control (SPC)**
- ♦ **Measurement System Analysis (MSA)**
- ♦ **Audit Process**
- ♦ **Audit Planning**
- ♦ **Auditor Qualification Criteria**

- ♦ **Undertaking Case Study / 'live' Audits**
- ♦ **Performance Evaluation**
- ♦ **Written Examination on;**
- ♦ **ISO/TS 16949:2002, FMEA, SPC & MSA.**

- ♦ **Certification against the above** with results against each criterion where required for a Training needs analysis.