

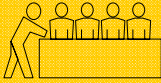


Systems Yield Success

ISO/TS16949:2002 Auditor Training (Open or In-house) 2 or 3 days

Course Outline

*Gives new & existing Auditors the necessary information to undertake effective process and system audits.
(Most of these courses allow you to undertake real audits; for the in-house course they are against your company's audit schedule.)*



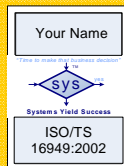
Auditor



Lead Assessor



Core Tools



Customer Satisfaction

Course Contents

- ***Course / Delegates' Objectives***
- ***Background to Standards***
- ***The Process approach***
- ***Integrated Frameworks, e.g. ISO14001***
- ***Goal of ISO/TS16949:2002***
- ***Support Documents, Guidance & Rules***
- ***Scope & Application***
- ***Management Systems & documentation requirements***
- ***Strategy / Policy Deployment***
- ***Process Analysis & Key Performance Indicators***
- ***Customer Satisfaction***
- ***ISO/TS 16949:2002***
- ***Audit Process***
- ***Undertaking Case Study / 'live' Audits.***

This course offers recognized certification, which states:

"Delivered by a trainer who meets the Qualification Criteria defined in Annex 2 of the Automotive certification scheme for ISO/TS 6949:2002".

FEEDBACK EXAMPLES

"Explained and presented in a way that was relatively easy to grasp."

"Very Informative."