

# John P. LaGreco

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## **Skills**

### **IT Technician**

- Windows 7,8,10/MAC iOS -MS Office 2007-16/365
- All Network/local Printers -TCP/IP, DNS, SMB
- Cabling Crimping/Punch -Installed Rack Equipment
- DVR Security Cameras -Cisco IP Phones
- Micros POS Systems -All Dell Hardware
- ADP Timeclocks -Imaging Software -Cell Phones
- Data Entry -End User Tutorials -Troubleshooting

### **Full Stack Developer**

- HTML/CSS -Javascript/JQuery -Ruby on Rails
- Java -SQL/Postgres -PHP -Bootstrap -Sass
- Ajax/JSON -RSpec -APIs/Gems -Git/GitHub
- Heroku -Mobile 1st Development
- Sublime Text Editor -Adobe Photoshop
- Live Web Development Projects

## **Professional Experience**

### **IT/Help Desk Technician**

*Cipriani USA, Inc. 2017 - Present*

- Support all end users using SpiceWorks trouble ticketing system as well as calling me directly.
- Setup new user workstations, install printers and proprietary software as well as mapping local drives.
- Use imaging software with operating systems on new machines for quick deployment.
- Custom Cat6 data cabling for DVR cameras, office cabling and Comm room patch cords.
- Data entry in MICROS for menu item database. Remote maintenance of MICROS terminals.

### **IT/AV Field Technician**

*CZ Solutions, Inc. 2009 - 2017*

- Installed, supported and updated computer and AV equipment for various clients located in the NYC area.
- Built network infrastructure by running and terminating cables for Comm room to end user connectivity.
- Became installation Team Leader in charge of 3 other technicians for the company's main client, the Success Academy. Our team was responsible for supporting the network of 41 schools at different locations.
- Installed cisco codec SX20s conferencing devices and Meraki APs with Cisco/Meraki switches.
- Hung and installed various TVs.

### **IT Technician**

*PCI Networks, Inc. 1999 - 2003*

- Computer network design and implementation as well as maintenance with full end user support.
- Deployed field tech arriving with tools for off site locations.
- Climbing high ladders and rough crawl space configurations.
- Promoted to on-site Network Administrator for the company's main client Phillips Auctioneers which housed 150 end users with 3 locations.

## **Accomplishments**

- Certificate in Food Protection
- OSHA 10 Hour Construction, certificate serial# 25074541
- 480 Hours, Web Development Intensive certificate

## **Education**

The New York Code & Design Academy 2015 - 2016

Syracuse University 1987 - 1991, BA of Arts, Major Sociology/Minor Anthropology