

# JOHN MWENDA KIARA

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Postal Address: P.O Box 741 EMBU  
Date of Birth: 15<sup>th</sup> August 1991  
Nationality: Kenyan  
Marital Status: Single

## Personal Summary

A talented graduate developer with a strong academic background in computer science and experience in Network administration. I am proficient in PHP and Java programming languages.

## Education

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Computer Science (BSc) <i>Second Class Honors Upper Division</i>	Jomo Kenyatta University of Agriculture and Technology	2011 – 2014
Certificate in Business Management(DCM2)	Kenya Institute of Management	2010-2011
KCSE – A plain of 82 points	Meru School	2006 – 2009
KCPE – A-(416 out of 500)	Modern Green Primary School	1998 - 2005

## Work Experience

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**Adcare Limited Kenya**  
**Job Title: Technical Support Engineer**

**October 2015 - present**

### Responsibilities

- Deployment, implementation and troubleshooting of computer and network operations(WAN/LAN/MPLS)
- Network monitoring, analysis and generation of reports to the clients
- Network security: install firewalls and antivirus at workstations
- Schedule periodic network/PC maintenance and activities
- Applying patches in accordance with company procedures and policies
- Provide prompt 1<sup>st</sup> and 2<sup>nd</sup> line support from telephone and email requests to ensure operational problems are resolved quickly as possible. Log in and manage all the tickets in the ticketing system.

- Provide pre-sales technical support to the sales team and technical vetting of proposed data service solutions.
- Inventory management of all the equipment dispatched to the customers
- Training new support engineers and users on the new applications and the Amadeus network

Embu County Government  
**Job Title:** IT Intern

May 2015 - present

#### **Responsibilities**

- Desktop support for staff, including troubleshooting common network connectivity problems, driver updating, antivirus installation among others
- PC Hardware diagnosis: Hard drive replacement, Replacing VGA cables
- Creating emails for staff which included manual configuration of mail servers for staff smartphones, and also training staff how to access their mails

Embu University College  
**Job Title:** Information Technology Intern

February 2014 – April 2014

#### **Responsibilities**

- Installation and maintenance of Linux based servers
- LAN Troubleshooting and desktop support. Including crimping network cables and configuring desktops for network access.
- Research about the best backup solution to use for the institution, and the reasons behind choosing that over other solutions.

Jomo Kenyatta University of Agriculture and Technology  
**Job Title:** Information Technology Intern

February 2013 – April 2013

#### **Responsibilities**

During the period I underwent a training program called “Endeavor Android Development Training Program” where I learnt Android development and created an app called ‘BiasharaTips’ as the main project. BiasharaTips is an information app which allows users to easily access precise relevant data concerning every aspect of business such as; how to start a company, writing a business plan etc. and it also has a local database that allows the user to store daily sales and expenses easily on the phone.

I also did networking and Maintenance

### **Professional Development**

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- CISCO Certified – CCNA 2015
- IBM DB2 Academic Associate Certification – **August 2014**

- Endeavour Mobile Applications Development Program, JKUAT. Android Applications development training. **January to April 2014**
- Web development technologies e.g. HTML5, PHP, JavaScript, and Content Management Systems such as Joomla and WordPress

## Own Projects

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- Developed 3 websites, a church and business websites. [www.dcmajimbo.cf](http://www.dcmajimbo.cf)  
[www.nyerientrepreneurshipforum.org](http://www.nyerientrepreneurshipforum.org) , [www.voiceministries.co.ke](http://www.voiceministries.co.ke)
- Developed an Android Application called BiasharaTips. BiasharaTips is an information app which allows users to easily access precise relevant data concerning every aspect of business such as; how to start a company, writing a business plan etc. and it also has a local database that allows the user to store daily sales and expenses easily on the phone.

## Leadership/Hobbies

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- Served as a Library Prefect in High School.
- Served as Organizing Secretary for my high school Christian Union
- I am skilled in playing the piano, and a lead instrumentalist of an active band called Christ Replica band.
- Swimming, and also travelling.
- I have a full driving license.

## Referees

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| <b>1. Mr. Daniel Munyua</b><br>Software Engineer,<br>Renee Media.<br>Phone: 0720203723<br>Email:<br><a href="mailto:danielmunyua@gmail.com">danielmunyua@gmail.com</a> | <b>2. Mrs. Faith M. Gichovi</b><br>Dean of Students, St.<br>Mark's Kigari Primary<br>Teachers College<br>Phone :<br>0726794052/0733249552<br>Email :<br><a href="mailto:fgichovi@yahoo.co.uk">fgichovi@yahoo.co.uk</a> | <b>3. Mugambi Felix Mwiti</b><br>Web developer,<br>Kenya Tea Development<br>Authority,<br>Box 9821-00100 Nairobi<br>Phone: +254 721887037<br>Email: <a href="mailto:fmugambi@gmail.com">fmugambi@gmail.com</a> |
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