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London Prestel Centre
British Telecommunications
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LONDON SW9 7QT

Telephone: 01-582 6980
International Code: + 441

Telex: 266714 (PREST G)

A R GORDON
63 CHIGWELL PARK
DRIVE
CHIGWELL
ESSEX
IG7 5AZ

05 82 812 / → DEPARTMENT
OR E'PART

Date WED 24 AUG 83

PRESTEL ACCOUNT NUMBER 015005600

Dear A R GORDON

Thank you for your application of 13 08 83 for Prestel Micronet 800

I am pleased to welcome you and inform you that you may now use the following Prestel Computers:-

Computer Name	Computer Telephone Number
Dryden and Kipling	618
Enterprise	6860311

Please read carefully the notes overleaf before you call Prestel for the first time.

Your CUSTOMER IDENTITY is 4056344206

Your PERSONAL PASSWORD is 1271

MUR 6200

(Please note:- These numbers are confidential to you and their safekeeping and use are your responsibility).

Should you need any help or advice about Prestel please contact your local Prestel Centre during normal office hours. The address is shown at the top of this letter or you may telephone by dialling 100 and asking for Freephone 2296

Yours sincerely

Keith Towers

Prestel Customer Services

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British Telecommunications

IMPORTANT NOTES

1. PRESTEL ACCOUNT NUMBER

Your Prestel Account Number is shown at the top of the letter overleaf. This is not confidential and may be freely quoted or published by you. It is used by anyone wishing to send you a message on Prestel Mailbox and should always be quoted when making an enquiry to your Prestel Centre or to the Prestel Billing Group. Page 102 (*102#) on Prestel shows your Prestel Account Number. If this does not agree with the one shown overleaf or if any other details are incorrect please contact your Prestel Centre.

2. COMPUTER NAME

Each Prestel Computer has been given a name. This is shown on the first page displayed whenever you call Prestel and the page displayed when you finish your call by keying *90#. It is helpful to be able to quote to the Prestel Centre which computer you have been using if you have been having problems.

3. COMPUTER TELEPHONE NUMBERS

The Prestel computer telephone numbers which you should use to call the Prestel system are shown overleaf. If more than one computer is shown against a particular telephone number you will be connected to one at random when you make your Prestel call. The numbers needed to call Prestel vary depending on the telephone exchange to which your set is connected. You should therefore check with your Prestel Centre if you wish to use Prestel from a different location and are unsure of the computer telephone number to use.

4. CUSTOMER IDENTITY

Your Prestel CUSTOMER IDENTITY is CONFIDENTIAL. It identifies you to the Prestel Computer at the start of the call and thereafter any charges incurred will be allocated to your account. You must therefore keep it secure and only give it to those people you have decided can use Prestel at your expense. If you lose or forget your CUSTOMER IDENTITY you should write to your Prestel Centre quoting your account number. They WILL NOT divulge your number over the phone but will send it by first class post to the name and address shown for you overleaf.

5. PERSONAL PASSWORD

Your Prestel PERSONAL PASSWORD is also CONFIDENTIAL. After the Prestel Computer has recognised you from your CUSTOMER IDENTITY it will ask you to enter your Prestel Personal Password before you can proceed. You should protect your password in the same way as the customer identity and avoid noting them in the same place. You may change your Prestel Personal Password as often as you like by simply going to page 920 (*920#), but remember to change it on each of the computers with which you are registered when you next use them. Please make the first change when you use each of the computers shown overleaf for the first time. If you lose or forget your Personal Password you will need to write to the Prestel Centre. You must quote your account number and date and sign the letter yourself. In the case of Business customers the letter may be signed on your behalf but must be written on official company note paper. The Prestel Centre will then post your Personal Password to you at the address shown overleaf.

6. CHANGE OF NAME AND ADDRESS

A change of name and address from the one shown overleaf must be notified IN WRITING as soon as possible to the Prestel Centre quoting your account number. This letter should be dated and signed by you and in the case of business customers be written on official company stationery if signed on your behalf.

7. YOUR PRESTEL CENTRE

The Prestel Centre shown overleaf is open Monday to Friday from 09.00 am to 05.00 pm (except Bank Holidays). You can call them by dialling 100 and asking for FREEFONE 2296.

FULL DETAILS OF HOW TO USE PRESTEL ARE CONTAINED IN YOUR 'WELCOME TO PRESTEL' FOLDER AND IN THE PRESTEL DIRECTORY.