

Mr. Hardwick
Cambridge Processor Unit



Enclosed is the Prestel Industry
Information Note 14, with our
compliments.

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17/7/81

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PRESTEL INDUSTRY INFORMATION NOTE 14:

REGISTRATION PROCEDURE

As an aid to manufacturers producing a customers handbook for their Prestel Terminals the Prestel Operations Division have produced the following description of the Registration Procedure.

JACK INSTALLATION

You will need your telephone line to be modified before you can connect your ***** to the public telephone network to gain access to Prestel or any other viewdata system. This entails the installation of a telephone attachment jack socket of the appropriate type. You may arrange this by contacting your local Telephone Sales Office (FREEFONE 2043). They will ask for the following information:

(a) Make and model number of the set to be installed. This is as follows

(b) Your name, address and telephone number.

REGISTRATION ONTO PRESTEL

Registration is the process whereby the identity of your set is recorded by the Regional Prestel Centre operator thus enabling you to access the Prestel computers. When the jack socket has been fitted and you know when your set is going to be ready for use you should contact your Regional Prestel Centre (RPC) for a registration appointment. (Dial 100 and ask for freefone 2314). Your dealer will usually do this for you. When making this appointment you will need to quote your name and the telephone number to which the set will be connected. In normal circumstances the Regional Prestel Centre should be able to give you an appointment within 48 hours. At the time of the appointment you should contact the Regional Prestel Centre on Freefone 2314 from the telephone to which the set is connected.

The RPC telephonist will ring you back on the same number. Please ensure you have read and understood the operating instructions so that you are able to carry out the simple procedure that will be requested of you. In particular you should be fully aware of how to switch the set to viewdata mode. The RPC will not be able to complete the registration if you are unable to do this.

When the RPC calls you back the procedure will be explained to you but briefly it is as follows:-

The telephonist will send a high pitched whistle (known as data tone) down the telephone line. When you hear this tone you should switch the set to viewdata mode by You should then receive a message on the screen saying "Welcome to Prestel". If you do not see this within 30 seconds go back to the telephone and listen for more instructions from the telephonist. When this procedure is complete the staff at the RPC will be able to give you access to Prestel within about 20 minutes.

A W ANDERSON

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