

Micronet 800 Telemap Ltd Durrant House 8 Herbal Hill London FC1R 5EJ

Telephone: 01-278 3143

Telex: 32157

Dear Micronet Member

We are delighted to welcome you to Micronet 800. I feel sure that you will have many hours of enjoyment using our service.

You will soon receive your confidential Identity Number, Private Password and the telephone number of your local mainframe computer, enabling you full access to the Prestel and Micronet databases.

If you are already a Prestel subscriber you will be able to access Micronet with your existing Identity and Password, once Prestel have amended your account. If the message "PRIVATE PAGE FOR EXPLANATION KEY *36#" appears on your screen it means that you have not yet been registered in the Micronet closed user group. Your registration will come through shortly.

Please ensure that you read your modem manual carefully before setting up your equipment, your manual will indicate the log-on procedure for Micronet.

Should you have any technical queries, the Micronet Technical Help Desk is at your service during weekday office hours on 01 833 2480, or via mailbox on 223681485. For non technical queries please phone our sales support department on 01 278 3143 or mailbox on 919993173.

I have pleasure in enclosing a booklet that will enable you to find your way around Micronet. The database will continually change and grow with new services being added, therefore it is advisable to add any new page numbers to this directory.

Kind regards

W Pinnoele

Winsome Pinnock Sales Support



