



# JOHN Bettencourt

Software Engineer

## CONTACTS

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## WORK EXPERIENCE

2021- Current

- **Production Administrator** Mesa, AZ  
at Hillsong Phoenix/City of Grace  
»Managed a budget of \$500,000 for the creative department, tracking expenses and ensuring all projects were completed on time and within budget.  
»Cultivated strong relationships with team leaders across 9 venues, regularly checking in to ensure a positive team culture and high-quality production standards.  
»Led equipment training sessions for over 50 team members, resulting in a more efficient Sunday production process and improved overall quality of audio, video, and lighting.

2018 - 2021

- **Campus Production Oversight** Phoenix, AZ  
at Hillsong Phoenix  
»Trained and developed a team of 20+ production volunteers and Hillsong College students to execute flawless church services for over 1,000 attendees weekly, resulting in consistent attendee satisfaction.  
»Coordinated the live stream of church services across multiple campuses, diligently ensuring the quality of the link from my campus to guarantee an uninterrupted viewing experience for remote attendees.  
»Designed and executed innovative stage designs, media, themes, and sets for various church events attended by over 5,000 people annually. Leveraged creative problem-solving skills to overcome logistical challenges and deliver seamless productions that received overwhelmingly positive feedback from attendees.

2013- 2018

- **Volunteer Production Director** Paradise, CA  
at Jubilee Church  
»Managed the budget for equipment upgrades and new installations, resulting in an increase in production quality and efficiency.  
»Led the photography and videography teams to produce compelling content that increased social media engagement.  
»Collaborated with senior leadership to create innovative strategies for live production and video production, resulting in an increase in online viewership.

2018- 2021

- **Barista / Inventory staff** Phoenix, AZ  
at Grand Canyon Beverage Company  
»Created over 3000 custom beverages over three years, ensuring each drink was made to the highest quality standards and exceeding customers' expectations.  
»Coordinated inventory management across three separate shop locations, streamlining processes and reducing stock discrepancies by 30% through effective communication with suppliers and staff.  
»Trained and mentored new baristas on essential skills such as latte art techniques and food safety protocols, resulting in a team-wide improvement in customer satisfaction scores by 15%.



## EDUCATION

2023 - current

- **Fullstack Bootcamp**  
at Nucamp || June 2023  
» Use a working knowledge of HTML, CSS, and JS to learn frameworks such as Bootstrap and libraries such as React to build responsive front ends.

2018 - 2021

- **Worship Arts with Emphasis in Production Ministry B.A.**  
at Grand Canyon University || College of Theology  
» Learned about theology, biblical studies, church leadership, and live production and how they fit together within the church context



## WHY ME?

I am a dedicated and enthusiastic new software developer. After some time working in the live production industry, I have decided to pursue my passion for software development and am now actively seeking opportunities as a software development intern or entry-level developer. With a foundation in languages and frameworks such as JavaScript, HTML, and Bootstrap, I am eager to apply these skills to real-world projects and gain valuable experience in the industry. I am committed to learning new technologies, collaborating with teammates, and delivering high-quality results. If you're looking for a motivated and driven software development intern, I am the perfect candidate for your team!

## SKILLS



### Front-End

HTML  
CSS  
Javascript  
React.js  
Bootstrap

### Back-end

Node.js  
**Other**  
GCP  
Git