School of Computing Science University of Glasgow

Ethics information: introduction scripts

The introduction script that is used at the start of the experiment must:

- state the general aim of the experiment
- explain why you need the involvement of other people
- describe what will happen in the experiment
- describe what data will be collected
- explain what interaction the participant may have with you during the experiment
- reassure the participant that this is not a test of ability
- state that the participant may withdraw at anytime
- seek explicit consent
- allow the participant to ask questions

An example introductory script (italics indicate the required information):

Web Interface Investigation IM2, 2003/4 Jane Student

"The aim of this experiment is to investigate the suitability of these web pages [state the general aim of the experiment]. We cannot tell how good web pages are unless we ask those people who are likely to be using them, which is why we need to run experiments like these [explain why you need the involvement of other people]. I will give you some time to browse the pages, before asking you to answer some questions. [describe what will happen in the experiment]. I will be observing you while you perform the tasks.[describe what data will be collected]. Please ask questions if you need to and please let me know when you are finished [explain what interaction the participant may have with you during the experiment].

I will ask you some questions at the end of the experiment [describe what will happen in the experiment]. Please remember that it is the system, not you, that is being evaluated [reassure the participant that this is not a test of ability]. You are welcome to withdraw from the experiment at any time [state that the participant may withdraw at anytime]. Do you agree to taking part in this evaluation? [seek explicit consent]. Do you have any questions before we start? [allow the participant to ask questions]."