Johnny Hoang Nguyen

PRODUCT DESIGNER

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EXPERIENCE

Smile CDR Inc. | Product Designer

JULY 2022 - PRESENT • TORONTO, ON

- Conducted workshops and performed usability testing to refine product requirements in MVP stage
- Developed and structured a component library using Figma to establish consistency and brand identity across Smile CDR
- Collaborated with product owners in conceptualizing the product vision by creating a user feedback pipeline
- Responsible for the design of an unreleased project while providing support across 3 separate products.
- Studied healthcare system intricacies within a short-time frame in order to onboard a product

Glimpse Social Inc | Product Designer

OCTOBER 2019 - MAY 2022 • TORONTO, ON

- Responsible for developing the brand and application of Glimpse
- Utilized UI software tools including Flutter and Adobe Suite (Illustrator, PS, AE, XD, PP) to generate design flow, user interface, mock-ups and promotional content
- Developed and designed a social application to successfully connect over 10,000 businesses with future scalability

Jabuka Games Inc. | Marketing Intern

MAY 2019 - AUGUST 2019 · TORONTO, ON

- Leveraged HTML5, CSS and JavaScript to redesign company website and successfully increased online purchases by 40%
- Increased user base by 30% through YouTube, Instagram, Facebook and Twitter content creation

EDUCATION

Wilfrid Laurier U | BBA / CS

MAY 2017 - MAY 2022 • WATERLOO, ON

- Business Administration
 Studied all aspects of supervising a business with a concentration in marketing
- Computer Science
 Studied computation and data algorithms, specializing in UX design

PROJECTS

IKO BRAND | Etsy Business Owner

MAY 2023 - PRESENT • WATERLOO, ON

- Established, developed and expanded an Etsy business, achieving over 1500 sales and a growing customer base
- Designed digital streaming assets, including overlays, emote and graphics using Adobe Suite

Google Design Exercise | MEND

- Designed an experience for students to report building or equipment issues on campus and staff to repair
- Used wireframing and fidelity designs to visualize application.
- Created a website to outline thought process and ideas.