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PROFESSIONAL SKILLS

- | | | |
|------------------|----------------------------|-----------------------------------|
| • C# | • Project Management | • Local Area Network (LAN) |
| • .Net Framework | • Microsoft Server | • Wide Area Network (WAN) |
| • SQL Server | • Microsoft Exchange | • Information Assurance (IA) |
| • PaaS | • VMware vSphere / vCenter | • Active Secret Clearance. |

WORK EXPERIENCE

Microsoft Software and Systems Academy
Software Developer Student

July 2020 - Present

- Established and coordinated multiple team-based object-oriented programming projects utilizing C#, SQL, HTML5, CSS3 and ASP.NET utilizing GitHub for collaboration
- Developed and maintained web applications using ASP.NET Core and Microsoft Azure
- Created complex relational databases with SQL database management techniques within SQL Server 2019

United States Marine Corps, Jacksonville, North Carolina
Network Operations Center Director

January 2020 - Present

- Managed all operations of the 24/7 Network Operations Center, to include current and future projects, 22 administrators, maintenance, and guarantee Service Level Agreements were consistently maintained by implementing Standard Operating Procedures (SOP) and Change Management policies
- Created and managed policies for the compliant connection of external entities, validating secure connections to SaaS and PaaS systems creating a safe and secure environment
- Established a Cybersecurity training pipeline for security analysts covering Vulnerability Assessments, Data Loss Prevention, Virus and Malware protection, and Firewall access control policies that produced highly trained Cybersecurity administrators
- Developed and implemented Incident Response policies that provided the Networking and Systems administrators with a clear understanding of how to react to possible violations

United States Marine Corps, Jacksonville, North Carolina
Network Operations Center Technical Manager

September 2019 – January 2020

- Managed and supervised the daily operations of the Network Operation Center by maintaining a 24-hour shift cycle of 16 administrators, that was responsible for maintaining the networks high availability, resulting in a 99% uptime resulting in minimal interruptions to the sustainability of the network
- Ensured the overall stability, maintenance, and upgrades for 50 network nodes, 80 Virtual Machines, and a satellite communication architecture by scheduling weekly maintenance evaluations ensuring 99% uptimes
- Designed and implemented a physical remodeling plan for the Data Center, increasing productivity by allowing administrators to easily access the equipment lowering response times.
- Developed Procedures for incident response that reduced the latency between problems and applied solutions leading to 50% faster incident response

United States Marine Corps, Jacksonville, North Carolina
Systems Administrator

May 2018 - September 2019

- Trained and supervised a team of over 70 members on information technologies developing administrators that successfully completed 22 network builds and configured 80 Windows servers
- Created 45 courses covering networking and systems administration, security practices and DoD 8570/8410 compliance preparation courses, training administrators how to operate DoD networks and systems securely
- Planned and oversaw a field operation to include the logistical deployment of 200 personnel and the arrangement of satellite communication equipment, high frequency radio equipment, and classified networks

United States Marine Corps, Manama, Bahrain**April 2017 - May 2018****Networking and Systems Administrator**

- Supervised a 24/7 Project serving as the sole IT administrator for a 12-month period while protecting sensitive information integrity in a foreign country
- Sustained encrypted and non-encrypted WAN, LAN, Active Directory and Exchange systems in a highly mobile situation requiring thorough inventory of Classified and Unclassified items with 100% item accountability
- Responded to network outages to ensure network downtime did not exceed 99%

United States Marine Corps, San Diego, California**September 2012 - April 2017****Networking and Systems Administrator**

- Served as a Tier 2 and Tier 3 support for networking, Exchange, Active Directory, and DNS for 540 active users
- Established a ticket tracking system that monitored trends in incidents which lead to uptimes of 97% for 6-months
- Designed and executed network architecture upgrades, including a restructuring of the Virtual Local Area Networks (VLAN) and routing redundancy plan which provided 99% uptime

EDUCATION

American Military University, Charles Town, West Virginia est. completion June 2021

Bachelor of Science, Information Technology Management

Embry-Riddle Aeronautical University, Daytona Beach, Florida 2020

Microsoft Software and Systems Academy, Software Development

CompTIA Security+

Credential ID: 4S2VQ1BFBGQ41MG4

Expires: April 2023

CompTIA Server+

Credential ID: W85YZL4E9LEQQMS0

Microsoft Certified: Azure Fundamentals

Credential ID: H487-1280

Microsoft Technology Associate: Networking Fundamentals (MTA)

Credential ID: G051-2227

Microsoft Technology Associate: Software Development Fundamentals (MTA)

Credential ID: H328-3568

ISC2: Systems Security Certified Practitioner (SSCP)

Credential ID: 776999

Expires: April 2023

AWARDS

Navy and Marine Corps Achievement Medal x3 January 2019, April 2016, January 2015

Leadership and Technical Achievement

Navy and Marine Corps Commendation Medal June 2020

Leadership and Technical Excellence