

# WUTTHICHA CHUENARROM

Network Engineer | IT Support | Junior System Administrator

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45/505 Nawamin 24 Khlong Kum Subdistrict, Bueng Kum District Bangkok 10240

## PROFILE

Network Engineer with over 2 years of experience in ISP environments. Experienced in FTTx, VLAN, Routing, Switching, PPPoE, and RADIUS integration. Skilled in configuring OLT and network devices from Cisco, Huawei, Juniper, MikroTik, and TP-Link, with monitoring using Zabbix and implementing VPN solutions (Site-to-Site and Site-to-Client). Strong in structured network design with clear documentation and diagrams.

## EDUCATION

BACHELOR'S DEGREE IN NETWORK ENGINEERING  
HERBSOFTWARE INSTITUTE, CHINA

HIGH VOCATIONAL CERTIFICATE IN INFORMATION TECHNOLOGY  
INTRACHAI COMMERCIAL COLLEGE

## EXPERIENCE

### NETWORK ENGINEER (ISP ENVIRONMENT)

|CHAROEN CABLE TV NETWORK COMPANY LIMITED | MARCH 2024 - PRESENT

- MANAGED 26 CUSTOMER NETWORK NODES IN A PRODUCTION ISP ENVIRONMENT
- OPERATED FTTX SERVICES FOR 5,000+ CUSTOMERS AND 1,000+ USERS FROM SPECIAL PROJECTS (HOTSPOT, LAN/FIBER TO ROOM)
- ADMINISTERED PPPOE SERVERS AND RADIUS-BASED AUTHENTICATION SYSTEMS
- CONFIGURED AND MANAGED OLT DEVICES FOR ACCESS NETWORKS
- DESIGNED VLAN SEGMENTATION, ROUTING, AND SWITCHING ON MULTI-VENDOR DEVICES
- IMPLEMENTED NETWORK MONITORING WITH ZABBIX
- DEPLOYED VPN SOLUTIONS (SITE-TO-SITE, SITE-TO-CLIENT)
- PROVIDED ON-SITE AND REMOTE NETWORK SUPPORT WITH CLEAR DOCUMENTATION AND DIAGRAMS

### IT SUPPORT | QUALIFIED TRADING CO., LTD. | JULY 2022 - SEPTEMBER 2023

- END-USER SUPPORT, HARDWARE/SOFTWARE TROUBLESHOOTING, BASIC NETWORK SETUP

## SKILLS

### Networking & ISP

- FTTx, PPPoE, RADIUS, VLAN, Routing, Switching
- OLT Configuration

### Network Monitoring & Security

- Zabbix Monitoring
- VPN (Site-to-Site, Site-to-Client)

### Network Devices

- Cisco, Huawei, Juniper, MikroTik, TP-Link

### Systems & Tools

- Linux, Windows
- Network Diagram & Documentation