

# Johnny Madigan

QUT COMPUTER SCIENCE STUDENT · GRIFFITH SUPPORT SERVICES OFFICER

Brisbane, AUSTRALIA

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## Who am I?

Currently studying Computer Science at *QUT* while working at *Griffith University* as part of the admin team. I've always been fascinated by software and eager to take on new challenges in developing simple yet sophisticated solutions to complex problems. With my leadership and technical skills, coupled with a strong learning attitude, I believe that I can bring value to any team.

## Skills

- Languages** Python, C, HTML5, CSS, JavaScript, Java, C#, SQL, LaTeX
- Leadership** Experience in liaising with internal/external clients, strong decision-making and interpersonal skills
- Teamwork** Experience in working in agile development teams for university projects and a long-term curriculum project
- Design** Experience in designing robust and dynamic user interfaces/user experiences for university projects

## Experience

### Griffith English Language Institute

Gold Coast campus

SUPPORT SERVICES OFFICER

Jan. 2021 - present

- An in-depth understanding of cultural differences to support international students
- Troubleshooting students' technical issues (wifi, software, & authentication)
- Application support for students (in-person & through online calls)
- Creating resources for staff & students (job aids, curriculum, & videos)
- Providing meaningful extracurricular student experiences
- Liaising/collaborating with external & internal clients
- Upholding the confidentiality of student information
- Assisting with graduation & orientation ceremonies

### Griffith English Language Institute

Mount Gravatt & Nathan campuses

ADMINISTRATION OFFICER

Jan. 2020 - Dec. 2020

- As above with a greater focus on coordinating extracurricular activities for international students

### Griffith IELTS Test Centre

Mount Gravatt campus

IELTS CHIEF PROCTOR

Jul. 2016 - Dec. 2020

- Welcoming & assisting international candidates
- Registration procedures such as biometric scanning
- Security procedures such as passport checks
- Protecting the integrity & confidentiality of test materials & candidate details

### QUT Guild

Queensland Performing Arts Centre

GRADUATIONS ASSISTANT

Dec. 2019

## Education

### QUT (Queensland University of Technology)

Gardens Point Campus, Brisbane

B. OF INFORMATION TECHNOLOGY (COMPUTER SCIENCE MAJOR-JUSTICE MINOR)

Commenced 2019 - Graduating 2022

- 5-a-side soccer & QUT White Hats
- Currently undertaking third year capstone project