# Local food supply chain resilience to constitutional change: the Brexit effect

Local food supply chain resilience

429

Received 28 March 2018 Revised 25 June 2018 Accepted 21 August 2018

Linda Caroline Hendry and Mark Stevenson Department of Management Science,

Lancaster University Management School, Lancaster, UK

# Jill MacBryde and Peter Ball

The York Management School, University of York, York, UK

Maysara Sayed

Business School, University of Edinburgh, Edinburgh, UK, and

# Lingxuan Liu

Pentland Centre for Sustainability, Lancaster University Management School, Lancaster, UK

#### Abstract

**Purpose** – The purpose of this paper is to investigate how local supply chains prepare for and respond to the threats and opportunities presented by constitutional change, thereby building resilience.

**Design/methodology/approach** – Multiple case study analysis of 14 firms in the food sector is presented in the context of the UK's impending exit from the European Union (Brexit). Organisations studied include farmers, processors, retailers and non-government organisations (NGOs). Data from interviews and roundtable discussions has been interpreted using the dynamic capabilities perspective, covering the sensing, seizing, and transforming stages.

**Findings** – The data highlights the importance of both vertical and horizontal collaboration between supply chain actors as they seek to anticipate the impact of the disruption and influence the future shape of the constitution. There is also evidence to suggest firms in possession of dynamic capabilities can innovate to build resilience and enhance their competitive position. Characteristics of the disruption posed by constitutional change are identified and contrast with those of many other threats more typically described in the literature. As a result, the process of building resilience is different.

**Research limitations/implications** – The study could be extended to include post-Brexit interviews to further understand the seizing and transforming stages whilst the impact of Brexit on actors that remain within the EU could also be considered.

**Practical implications** – Practitioners need to work together to influence the future shape of the constitution; and they need to reconfigure their operations and supply chains where necessary to become more resilient to the threat posed by Brexit, such as by reducing their reliance on EU funding streams and trade. The study also has policy implications.

**Originality/value** – The first study of supply chain resilience to constitutional change and a rare empirical study of resilience across multiple supply chain tiers.

**Keywords** Supply chain resilience, Dynamic capabilities, Brexit, Constitutional change **Paper type** Research paper

#### 1. Introduction

Supply chain resilience (SCRes) broadly refers to the ability of supply chains to prepare for and/or respond effectively to disruptions, ideally emerging as stronger entities (Sheffi, 2005; Ponomarov and Holcomb, 2009; Ponis and Koronis, 2012). Several studies have recently



International Journal of Operations & Production Management Vol. 39 No. 3, 2019 pp. 429-453 © Emerald Publishing Limited 0144-3577 DOI 10.1108/IJOPM-03-2018-0184

This research has been funded by the N8 Agri-food research programme, which in turn is funded by HEFCE and the partner Universities of Lancaster and York.

appeared on SCRes, and resilience more broadly, as reviewed by authors such as Hohenstein et al. (2015), Tukamuhabwa et al. (2015), and Stone and Rahimifard (2018). For example, Tukamuhabwa et al. (2015) found that the SCRes field remains in its infancy with limited empirical research, including a lack of work that examines multiple tiers of a supply chain or network. Meanwhile, although there has been an emphasis on the disruptions to supply chains caused by high profile catastrophic events such as earthquakes and terrorism, there is a lack of research that considers resilience to constitutional change. This includes resilience to the changes currently being experienced in the UK as a result of Brexit, i.e. the UK's planned exit from the European Union (EU). Brexit has the potential to have enormous consequences for firms in the UK, impacting the cost and availability of both supply and demand from Europe and the availability of capacity resources, including migrant workers; and the characteristics of the threat in terms of its probability of impact, the time available to prepare, and the uncertainty of its consequences make it different to many other events studied in the SCRes literature. This paper uses empirical evidence gathered from interviews across multiple tiers of food supply chains, including with farmers, processors, retailers and non-government organisations (NGOs), to uncover how actors are preparing for and responding to the threats (and opportunities) presented by Brexit; and the resulting data has been interpreted from a dynamic capabilities perspective (Teece et al., 1997).

Local food supply chains, including in the UK, have become increasingly important in the light of global food security concerns, calls for enhanced traceability, increases in food poverty and political and environmental disruptions to global supply chains. Indeed, the local food concept can be argued to have many competitive advantages, both in terms of business performance and sustainability that suggest it should be encouraged. For example, it addresses environmental sustainability through potential supply network changes that reduce food miles and social sustainability through employment of the local community (Oglethorpe and Heron, 2013; Czinkota *et al.*, 2014). Yet ongoing, increasing competitive pressures on small local farmers and uncertainty caused by Brexit mean the survival of local food supply chains in the UK may be under threat. Hence, building SCRes for local food systems in particular is increasingly both a key challenge and opportunity. Thus, there is a timely motivation to research the measures needed to sustain and strengthen local food supply chains, thereby building SCRes in this context.

This paper therefore addresses both the timely need to investigate SCRes in the local food context and the gaps identified in the SCRes literature, i.e. to consider resilience in the light of constitutional change in multi-tier supply chains. It examines the impact of Brexit on local food supply chains in the UK with a particular focus on how supply chain actors are preparing for the UK's planned exit from the EU. The study therefore asks the following research question:

# RQ1. How can SCRes be built in local food supply chains during periods of constitutional change?

The dynamic capabilities theoretical lens that is adopted helps to guide both the data collection process and the analysis of the findings to establish how the actors are "sensing" the current supply chain context, including developing an understanding of the disruption caused by constitutional change; how they are "seizing" any associated opportunities; and subsequently how they are "transforming" their businesses towards being more resilient. The paper contributes to the extant literature on SCRes by providing the first empirical study of how firms are building resilience to constitutional change; by providing a rare study of resilience across multiple supply chain tiers; and by outlining how the characteristics of the threat posed by constitutional change differ from the characteristics of other threats more typically studied in the literature. Moreover, the paper contributes to the literature on dynamic capabilities by highlighting the role of

horizontal and vertical collaboration between supply chain actors in the sensing, seizing, and transforming process.

The remainder of this paper is organised as follows. Section 2 presents the theoretical background to the study, including a brief review of relevant literature on SCRes and dynamic capabilities. Section 3 outlines the empirical multi-case study research method adopted before the findings are presented in Section 4. A discussion follows in Section 5 before the paper concludes in Section 6, including implications for practice and future research.

### 2. Theoretical background and literature review

Section 2.1 below briefly describes the importance of the local food supply chain and the need to study this in the context of SCRes. Section 2.2 then reviews the literature on SCRes, drawing on broader resilience theory from other disciplines, and identifies the research gaps to be addressed in this study. Finally, the theoretical lens adopted is justified in Section 2.3.

# 2.1 The importance of local food supply chains

In recent times, we have seen increasing interest in short food supply chains and local food systems across the EU and beyond. Some of this interest comes in the light of global food security concerns, calls for enhanced traceability, increases in food poverty and political and environmental disruptions to global supply chains (see e.g. Maggio *et al.*, 2016). The advantages of local food systems include: fairer prices for farmers, fresh, local and seasonal produce for consumers, a reduced environmental impact, greater traceability and benefits for the local economy as well as community (Augère-Granier, 2016; Brunori and Galli, 2016). For example, local food systems create jobs in agriculture and food production, but they can also encourage tourism, bringing economic benefits to the region (Oglethorpe and Heron, 2013; Czinkota *et al.*, 2014). Indeed the current EU rural development policy 2014–2020 offers producers wishing to get involved in local food systems several incentives co-financed by the European Agricultural Fund for Rural Development (Augère-Granier, 2016).

Unfortunately, competitive pressures on local farmers and uncertainty caused by Brexit mean the survival of local food supply chains in the UK may be under threat. Thus, building SCRes for local food systems in particular is increasingly both a key challenge and opportunity. Thus, there is a timely motivation to research the measures needed to sustain and strengthen local food supply chains, thereby building SCRes in this context. The resilience of local and global food systems has received much attention in other fields (e.g. Rockström *et al.*, 2009; Allouche, 2011; Barthel *et al.*, 2015) but only limited attention from an operations and supply chain management perspective (e.g. Leat and Revoredo-Giha, 2013).

#### 2.2 Supply chain resilience (SCRes) and broader resilience theory

SCRes is broadly concerned with a supply chain's readiness, effective response to, and recovery from a disruption – returning to the previous level or an even better level of performance (Ponomarov and Holcomb, 2009; Ponis and Koronis, 2012; Hohenstein *et al.*, 2015; Tukamuhabwa *et al.*, 2015). While some of the disruptions faced by organisations and supply chains are external, others originate from within the boundaries of the supply chain. The focus of much prior work has been on high profile external catastrophic events, including devastating earthquakes, fuel crises, political turmoil, diseases, terrorism, and hurricanes (e.g. Mandal, 2012; Scholten *et al.*, 2014). Meanwhile, other work has examined the potential threat of product counterfeiting, which may originate from within or beyond the boundaries of the genuine product's supply chain and is likely to be a continuous threat

rather than a one-off large-scale disruption (e.g. Stevenson and Busby, 2015; de Lima *et al.*, 2018). Yet, to the best of our knowledge, the literature has not considered resilience to external constitutional change, such as that currently being experienced in the UK as a result of Brexit.

Definitions of SCRes by authors such as Stone and Rahimifard (2018) have built on broader resilience theory that comes from a variety of disciplines. They look in particular at engineering resilience; ecological resilience and adaptive resilience. Holling (1996) defined engineering resilience as the ability of a system to return to its prior state of equilibrium following a disturbance, assuming that the engineering design has predetermined an optimal state to which the system should revert. Definitions of ecological resilience are similar, but differ in assuming that there may be several alternative states of equilibrium, and that the system may return to the original or flip to an acceptable alternative state (Holling, 1973, 1996). In contrast, the concept of adaptive resilience postulates that there cannot be a state of equilibrium in complex social-ecological systems, but that instead resilience is cyclical and cumulative developed through the ongoing learning and adaptations made in response to a series of disturbances (Gunderson and Holling, 2002; Carpenter et al., 2005; Folke et al., 2010; Davoudi, 2012). Stone and Rahimifard (2018) conclude with a new definition relevant to agri-food supply chains. This definition is adopted here as most relevant to the local food supply chains being studied, and also being the most comprehensive and up-to-date definition currently available. It emphasises the need to ensure the continual supply of food through: anticipation of disruptions; and strategies to reduce their impact, facilitate rapid recovery and enable cumulative learning post-disruption. These modes of anticipation and reactive strategies have been the focus of much prior supply chain research employed to build resilience (Ali et al., 2017).

The list of strategies studied in the extant literature includes broad approaches such as improving flexibility, creating redundancy, improving supply chain agility, and enhancing visibility (e.g. Hohenstein et al., 2015). Other, more specific practices include information sharing (Brandon-Jones et al., 2014) and reconfiguring resources (Ambulkar et al., 2015). Meanwhile, this literature also highlights the role of supply chain collaboration, appropriate supplier selection, and supply chain network design in developing resilience (e.g. Scholten et al., 2014) – all of which are arguably linked to the motivations behind local sourcing. The strategies available for building resilience have been commonly classified into proactive and reactive strategies, depending on whether they are employed to avoid or recover from a threat (e.g. Hohenstein et al., 2015; Dabhilkar et al., 2016; Tukamuhabwa et al., 2017). For example, building security (e.g. Rice and Caniato, 2003), increasing visibility (e.g. Pettit et al., 2010; Carvalho et al., 2012; Boone et al., 2013), and supplier development (e.g. Tang, 2006a, b) can be considered proactive strategies. Meanwhile, logistics re-routing (e.g. Wang et al., 2015), flexibility (e.g. Pettit et al., 2013), and redundancy (e.g. Sheffi and Rice, 2005) can be considered reactive strategies. A broad strategy such as collaboration (e.g. Rice and Caniato, 2004; Jüttner and Maklan, 2011; Scholten and Schilder, 2015), however, could potentially be used proactively or reactively depending on the purpose and timing of its deployment. A third category of strategies is incorporated in the classification by Hollnagel (2011) and Ali et al. (2017), i.e. concurrent strategies, which are considered to be rapid, initial responses during a disruption or in the immediate post-disruption phase somewhere between planning and recovery. Meanwhile, other authors adopt completely different classification schemes for strategies, e.g. based on whether a strategy builds robustness or agility (Wieland and Wallenburg, 2013) or based on whether a strategy is adopted by a single firm or group of actors (Scholten and Schilder, 2015). A more detailed discussion of the strategies firms might adopt to build resilience and how those strategies might be classified is included in Tukamuhabwa *et al.* (2015 and 2017).

The extant literature is currently dominated by modelling and conceptual work, e.g. with several authors calling for more empirical studies on SCRes (e.g. Ambulkar *et al.*, 2015;

Hohenstein *et al.*, 2015). Meanwhile, Kim *et al.* (2015) argued that resilience should be analysed from a network perspective, with most studies on SCRes being conducted at the firm level. A rare study to examine resilience across a network of interrelated firms was conducted by Tukamuhabwa *et al.* (2017). This proved important in highlighting the inter-relatedness of threats, strategies, and their outcomes; and how threats can migrate from one actor to another across the network. Therefore, not only is more empirical work required but also is argued to be important to look further at resilience across multiple levels of the supply chain.

Some of the few prior case study contributions have focussed on specific industries, for example: Johnson et al. (2013) investigated social capital and SCRes in the context of a UK rail crash; and Urciuoli et al. (2014) examined strategies for building the resilience of energy supply chains. There is a need to conduct further in-depth research in particular industries, including the food industry, which has faced a number of disruptions in recent years (e.g. Marucheck et al., 2011). To the best of our knowledge, the only SCRes studies that have explicitly focussed on issues in the food industry are the conceptual study by Stone and Rahimifard (2018), as discussed above, and that by Leat and Revoredo-Giha (2013). The latter authors presented a case study of a pork supply chain in Scotland with a particular emphasis on the role of collaboration in developing a more resilient agri-food supply system. For example, the authors highlighted the importance of horizontal collaboration between meat processors and vertical collaboration between processors and retailers for reducing the vulnerability of the supply chain to disruption. Leat and Revoredo-Giha (2013) noted that there is governmental interest in the concept of resilience in terms of how it relates to sustainable food supply chains and policies (e.g. Scottish Government, 2009; cited in Leat and Revoredo-Giha, 2013), but government policies and regulations on food are quite different to the consequences of specific, one-off shifts such as Brexit.

Beyond the research specifically on SCRes, there is a broad literature related to the topic of food and disruption. For example, in the context of supply chain uncertainty, Simangunsong *et al.* (2016) studied a network of firms in the food industry and highlighted the influence of unethical practices on uncertainty, including collusion and parallel interaction between firms at the same tier of the supply chain. This built on a large body of literature on supply chain uncertainty, as reviewed by Simangunsong *et al.* (2012), including the work of Van der Vorst *et al.* (1998) who focussed on managing sources of supply chain uncertainty to improve performance in food supply chains, outlining improvement principles to increase service levels. Meanwhile, Vlajic *et al.* (2012) focussed on the concept of robustness, proposing an integrated framework for the design of robust food supply chains, which the authors applied to a meat supply chain.

From the above it follows that the SCRes literature remains in its infancy. There is thus far only limited empirical research, with few studies looking at specific industries or multiple tiers of the supply chain. Moreover, much of the focus has been on the effects of large-scale catastrophic events such as earthquakes and terrorist attacks, with a need for further research that considers resilience to constitutional change. In addition to these gaps in the literature, there have also been calls for greater use of theory to improve our understanding of SCRes (Tukamuhabwa et al., 2015). The most notable theory frames used to date are the resource-based view (e.g. Ponomarov and Holcomb, 2009), systems theory (e.g. Blackhurst et al., 2011), contingency theory (e.g. Brandon-Jones et al., 2014), and complex adaptive systems theory (e.g. Day, 2014). The wider literature, including the examples above, adds to our understanding of the challenges and disruptions faced by food supply chains and points to the potential of domestic supply chains for avoiding disruption and vulnerability. But even the wider operations and supply chain management literature on food beyond SCRes does not generally consider the impact of constitutional change. Thus, this paper addresses these research gaps by undertaking explorative case study research and adopts a dynamic capabilities theoretical framework, as further discussed below.

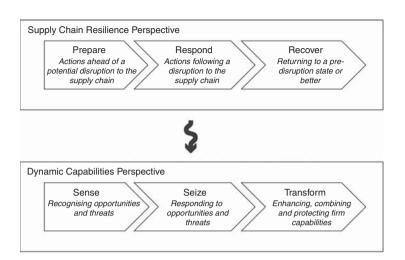
#### 2.3 Dynamic capabilities

Teece *et al.* (1997) introduced the concept of dynamic capabilities, advocating that it is the ability of the firm to sense and adapt to changes in the external environment that will be key to sustainability and competitiveness. Thus, dynamic capabilities support the renewal of competitive resources on a continuous basis, encouraging firms to "integrate, build and reconfigure internal and external competencies to address rapidly changing environments" (Teece *et al.*, 1997, p. 516). Firms are thereby expected both to exploit existing resources and develop new capabilities, in an attempt to increase adaptability, longevity and competitiveness (Eisenhardt and Martin, 2000).

Dynamic capabilities have been presented as competitive necessities in modern business (Gebauer, 2011; Rojo *et al.*, 2018), including during times of economic downturn (Ahn *et al.*, 2018). The concept of dynamic capabilities is not however without criticism. Indeed, the dynamic capabilities literature has been described as tautological (Eisenhardt and Martin, 2000) and obscure (Gebauer, 2011). Teece *et al.* (1997) even argued that dynamic capabilities cannot be defined or generalised as that would conflict with the competitive values of scarcity and inimitability upon which resource-based theories are reliant. The authors argued that dynamic capabilities are unique to every firm and may be built upon organisational culture or history (Teece *et al.*, 1997). In an attempt to offer some clarity, Teece (2007) later produced three categories of dynamic capabilities – sensing, seizing and transforming – where:

- (1) Sensing is described by Teece (2007, p. 1322) as a "scanning, creation, learning and interpretive activity" in which firms recognise opportunities and threats. Gebauer (2011) suggested such activities are undertaken frequently and encouraged market-searching efforts in an attempt to anticipate market developments and customer requirements.
- (2) Seizing follows on from sensing and is about responding to "sensed" opportunities and threats. Barreto (2010) stressed the need to make sure that such decisions are both timely and market focussed.
- (3) Transforming involves the reconfiguration of intangible and tangible assets, often to enhance, combine, or protect firm capabilities (Teece, 2007). It is here where operational efficiency is realised via routines that can adapt to changing environments on a continuous basis (Gebauer, 2011).

Thus dynamic capabilities enhance evolutionary fitness by enabling the creation, extension and modification of the resource base and in turn generating long-run competitive success (Teece, 2007). Given that we are interested in "evolutionary fitness" during a period of constitutional change, it is argued that the dynamic capabilities perspective represents an appropriate theoretical lens. In particular, the perspective fits well with the discussion in the broader adaptive resilience literature that argues for the need to build capabilities and capacities in order to effectively recover and learn from unexpected events (Van der Vegt et al., 2015). Further, there are similarities here with the notion of resilience being concerned with preparation for, response to, and recovery from a disruption (Ponomarov and Holcomb, 2009; Ponis and Koronis, 2012). Sensing would ideally take place in the preparation phase before a supply chain is disrupted; seizing may take place before or in response to a threat; and transforming may take place before, during or after a threat has affected a supply chain, or a transformation may mean a threat is avoided altogether. The features of the dynamic capabilities perspective and of SCRes are thus depicted in Figure 1, together constituting the initial research model for this study. This use of the dynamic capabilities extant theory can be described as a "theory matching" approach, as defined by Zorzini et al. (2015), and adopted by authors such as Pullman and Dillard (2010). As argued by Zorzini et al. (2015),



Local food supply chain resilience

435

Figure 1.
Research model:
linking the supply
chain resilience and
dynamic capability
perspectives

this approach strengthens the research rigour of the study by adding external validity to the design. Further, a key feature that runs throughout the three phases of the dynamic capabilities approach is an emphasis not only on threats but also on opportunities, and this supports the notion of supply chains potentially emerging as stronger entities. This is also suitable in the context of Brexit and constitutional change in general where there is uncertainty in how the competitive landscape will be altered. Brexit presents challenges to supply chains but it may also present new opportunities, providing a stimulus for innovation. Thus we adopt this perspective, with the constructs of sensing, seizing, and transforming being used to aid in the development of the interview protocol and in the subsequent analysis on the resilience of local food supply chains to constitutional change.

#### 3. Research method

To ensure that the research was carried out rigorously, four criteria around reliability and validity were applied, as summarised in Table I. The issues raised in this table are further discussed in Sections 3.1 and 3.2 below, which respectively explain: the multi-case study research design and case selection; and the data collection and analysis. These four criteria are relevant to case study research (Gibbert *et al.*, 2008; Yin, 2018) and have been adopted in exemplars of the use of the case study method (e.g. Reuter *et al.*, 2010; Wilhelm *et al.*, 2016).

#### 3.1 Research design and case selection

Given the explorative nature of the research, a multi-case study approach was adopted to enable in-depth investigation of the phenomenon of interest (Voss *et al.*, 2016). The main aim was to develop theory around the concept of SCRes that would be explicitly relevant to disruption caused by constitutional change. However, given that existing literature around SCRes is growing, and a preliminary research model could be identified from that literature, then it was anticipated that the research would lead to an elaboration of the existing theory around SCRes rather than building theory from scratch. Thus the type of case study adopted can be described as "theory elaboration" (Ketokivi and Choi, 2014), which is also referred to as a "gaps and holes" approach by Ridder (2017). In total, 14 case studies have been included: three NGOs; three farms; four processors; and four retailers. Hence, multiple tiers of food supply chains have been incorporated. Table II provides a list of these organisations and indicates the mnemonics used hereafter to refer to the data for the

| Reliability/validity criterion  | Design   | Res<br>Case selection   | Research phase<br>Data gathering  | Data analysis   |
|---|--|---|---|---|
| Reliability (demonstrating that the Developed a case study operations can be repeated with the protocol same results)  Same results)  Study database  | Developed a case study protocol Development and use of case study database   | Clear involvement in "local"<br>food supply chains, and all<br>impacted by Brexit                   | Clear involvement in "local" Semi-structured interview guidelines food supply chains, and all reported in the interview protocol impacted by Brexit                           | Involvement of authors who have not been in the field gathering data Rigorous coding process        |
| Internal validity (establishing a causal relationship whereby certain model within the established conditions are believed to lead to literature on SCRes and other conditions)  Appendix a Foundation of our research causal relationship whereby certain model within the established conditions are believed to lead to dynamic capabilities |  | n/a   | Multiple respondents Most knowledgeable, key informants interviewed/included in the roundtable discussions Interviews fully transcribed and sent to interviewees for checking | Pattern matching between the cases Triangulation of data Discussion between authors to agree coding |
| Construct validity (establishing correct operational measures for the concepts being studied)   | Adoption of questions linked n/a<br>to extant SCRes and dynamic<br>capabilities literature   | n/a   | Multiple sources of information – interviews, roundtable discussions, observations and secondary data   | Data triangulation<br>between interview<br>data and roundtable<br>discussion data                   |
| External validity (establishing whether and how a case study's findings can be generalised)   | Adoption of Dynamic<br>Capabilities for "Theory<br>Matching" (Zorzini et al., 2015)<br>Comparative multiple case<br>studies<br>Inclusion of NGOs<br>Roundtable discussions to<br>validate/broaden the findings | Theoretical sampling using replication logic – both literal replication and theoretical replication | Gathering data on the case contexts   | Pattern matching<br>rather than statistical<br>projections used                                     |
| Notes: Based on Yin (2018); Gibber  | Gibbert et al. (2008)  |   |   |   |

**Table I.**Validity and reliability issues addressed throughout the course of the research

| Case study company details an   | d associated interviewee mnemonics         |                       | Local food            |
|---------------------------------|--|-----------------------|-----------------------|
| Organisation                    | Products/services                          | Interviewee mnemonics | supply chain          |
| NGO 1                           | Farming Members Association                | NG1                   | resilience            |
| NGO 2                           | Farming Members Association                | NG2                   | Tesinence             |
| NGO 3                           | Food Policy Think Tank                     | NG3                   |                       |
| Farm 1                          | Dairy Farm                                 | F1-I1                 |                       |
|                                 |  | F1-I2                 | 405                   |
| Farm 2                          | Dairy and Genetics Farm                    | F2                    | 437                   |
| Farm 3                          | Livestock Farm (cattle, sheep & chickens); | F3-I1                 |                       |
|                                 | and Egg Packing                            | F3-I2                 |                       |
| Processor 1                     | Sandwiches, Ready Meals, Vegetable Boxes   | P1                    |                       |
| Processor 2                     | Sausage/burger factory                     | P2                    |                       |
| Processor 3                     | Bread Producer                             | P3                    |                       |
| Processor 4                     | Cake Producer                              | P4                    |                       |
| Retailer 1                      | Farm Shop                                  | R1                    |                       |
| Retailer 2                      | Innovative Food Boxes                      | R2                    |                       |
| Retailer 3                      | Regional Supermarket                       | R3-I1                 |                       |
|                                 |  | R3-I2                 |                       |
|                                 |  | R3-I3                 |                       |
| Retailer 4                      | National Supermarket                       | R4                    |                       |
| Total participants              |  | 18                    |                       |
| Workshop participants and ass   | sociated workshop mnemonics                |                       |                       |
| Organisational types represente | ed Workshop 1 (W1)                         | Workshop 2 (W2)       |                       |
| Farmer                          | $\hat{4}$                                  | 1                     |                       |
| Processor                       | 1  | 2                     |                       |
| Retailer                        | 2  | 2                     | Table II.             |
| NGO                             | 3  | 4                     | Interview and         |
| Total participants              | 10   | 9                     | workshop participants |

18 individual interviewees. The cases were selected using theoretical replication sampling logic (Voss et al., 2016) to allow contrasting results to be identified but for predictable reasons (Yin, 2018; Voss et al., 2016). Thus, different tiers of the supply chain are included to provide both buyer and supplier perspectives; different product groups are included to allow for differences according to product type; and the variety of organisational sizes ranges from the family farm/farm shop through to a national supermarket chain. In addition, the three NGOs were selected to ensure a breadth of coverage of consumer issues as well as all farming types from horticulture/other crops through to dairy/eggs and livestock, Thus, the research sought to ensure a breadth of understanding of the effect of Brexit on the local UK food industry. Finally, all of the organisations studied were known to have an interest in local food, albeit to varying degrees. For example, Retailers 1 and 2 both focus on primarily selling food produced in their local regions; whilst Retailer 3 has a reputation for stocking an above average percentage of local, artisan produce for the supermarket sector; and Retailer 4 stocks a wide portfolio of products, but this includes the strategic purchase and promotion of eggs from Local Farm 3 and sausages/burgers from Local Processor 2. Thus there is an array of methods of operationalising the term "local" covered in the cases studied – including all produced and sold in the local region through to all produced and sold within the UK.

#### 3.2 Data collection and analysis

Data collection began after the Brexit vote in June 2016, taking place between November 2016 and September 2017. There were two stages of data collection. First, interviews with the 18 representatives from the 14 cases listed in Table II were carried out. Second, to validate and broaden the findings, all interviewees (and other non-interviewees) were invited to one of two

roundtable discussions. Ten participants attended the first of these workshops, seven of whom were interviewees. As no new issues were identified, this workshop was able to validate and triangulate the original findings from the interviews. At the second workshop, there were nine participants, none of whom had taken part in the interviews, and therefore this workshop sought to broaden the findings. In the event no new issues were raised so again this workshop aided in the triangulation of the data leading to confidence that the research had reached data saturation. The organisational types represented at the two roundtable discussions are also given in Table II. As the Chatham House rule was agreed, evidence from the workshops is not attributed to individuals but is anonymously referred to by the mnemonics W1 and W2 for workshops 1 and 2, respectively.

The initial interviews focussed on three main categories of questions – each of which was investigated both for the individual organisation and its wider supply chain. First, the nature of the current business model and supply chain relationships was explored. This data allowed for the analysis of the extant vulnerabilities and strengths; enabled historical analysis of SCRes (as prior system shocks along with system responses were described by respondents); and provided an understanding of the contextual advantages and disadvantages of EU membership. Second, the processes surrounding the Brexit vote were examined to explore what information was available prior to the vote as relevant to the organisation/supply chain; and to determine any immediate effects of the vote process itself or the outcome of the vote. Third, the potential impact of Brexit, i.e. the future point in time when the UK leaves the EU, was discussed with each interviewee.

A case study protocol was used to ensure consistent coverage of the interview questions and to ensure that due attention was given to research ethics procedures. The interviews were semi-structured, allowing the interviewee to provide additional information as appropriate and to enable freedom of expression. For the majority of the cases, data triangulation was provided either by collecting data from multiple interviewees, observation, or through additional documentary evidence. To ensure reliability and internal validity of the data, it was all recorded, fully transcribed and sent to the interviewees for checking. Data analysis was carried out by coding the data, using both open coding and constructs from the dynamic capabilities literature. Findings from the case study analysis were presented at the two roundtable discussions - thus a key objective for these events was to validate and discuss the results of the study thus far. In addition, each participant of the roundtable discussion was asked to speak for five minutes on the expected impact of Brexit on their organisation/area of expertise, including how they were planning to grasp opportunities as well as respond to threats. Thus, the roundtable discussions also enabled the collection of additional data to triangulate the findings, although no new issues were raised. Overall, we iterated between the data collection and data analysis phases of the research until there was confidence amongst the research team that sufficient data had been collected to answer the research question.

#### 4. Findings

Our findings suggest that a significant stage in building SCRes during constitutional change involves developing a deep understanding of the potential disruption – the stage labelled sensing using the dynamic capabilities theoretical lens adopted in this paper. Thus, this section commences below with a discussion of how organisations are sensing the challenges/threats and opportunities surrounding Brexit in Sections 4.1 and 4.2, respectively. This is followed by a description of how some of the organisations studied are "seizing" opportunities and beginning the process of "transforming" in Section 4.3. All three stages together are argued to be important parts of the process of building SCRes. Yet some firms have claimed to be reliant on extant SCRes, rather than needing to seize opportunities or transform their businesses now. Table III summarises key constructs from the empirical evidence on which the discussion in the three subsections below is built.

| Saurces Sample quotes from the evidence Sample quotes from the evidence 'AP "Then in terms of the subsidy, the likelihood is that in the next 2 to 3 years it'll dwindle or even disappear" F2 F1-I1, F1-I2, F2, P1,  "I] a lot of the regulations for food safety and quality could be compromised if it means that the UK doesn't P2-I1, R3-I1, R3-I2, and create its own standards that are in line currently with Europe" R3-I2 "We do need to head off a danger, which is that we go and ditch some of our environmental credentials under the NGO3, W1 pressure to go and do deals and get trade going and all the rest of it. So we need to head that off" (W1) |  | "It will depend on what happens when our government goes to the EU on mass for trade deals, they may say that F1-I1, F2, P1, P2-I1, actually they want to retain this part of our industry, and we're not going to put any tariffs on, but farming may R3-I2, R3-I3, R4, be the industry that gets sacrificed, the sacrificial lamb. It depends what they are going to negotiate on [] I think NGO1, NGO2, W1 farming will be not losers" (F2) | _   | _  |  |
|--|--|--|---|--|--|
| (a) Evidence of threats/challenges surrounding Brexit Threat/challenge Sample quotes from Worse replacement of the CAP "Then in terms of the Common Agricultural Policy) "] a lot of the reg e.g. in terms of regulation and create its own stand farm subsidy pressure to go and  | Uncertainty leading, for example, to a lack of investment confidence | Poorer international trade agreements  | Labour shortages, especially in horticulture and the abbattoirs | Food price inflation, e.g., due to<br>higher labour costs or lower<br>farm subsidy | Fewer family farms, due to efficiency drives |

sense that [...] there will be a continual consolidation and possibly an acceleration because of the uncertainty and W2 bureaucratic barriers to trade with Europe outside of the EU" (NGO3) "it's all very well for the government to sit there and say, 'Okay, we don't need to protect the family farm,' but unless they manage that as an extremely gradual process you'll have a lot of social crisis in rural areas [...]" (W2)

(continued)

**Table III.** Summary of key empirical evidence

| _   |  |
|---|--|
| Lack of voice for the farming community   | "There is very few of us that actually get this money [CAP] and we can't pull that many votes" F1-12 F1-12, F2, "The government are not going to be sitting around the table talking to groups of farmers for any length of time. NGO3 They're going to be talking to the likes of Waitrose, the head of Adli and Sainsbury's and so on, to ask what do we need to do to make some that wome shelves are full Theory will want to keen a fill a property of the property of the make some that wome shelves are full Theory will want to keen a fill an of contraction of the property of the major with the property of the property of the property of the major with the property of the pr |
| Currency effects, leading to more expensive imports   |  |
| (b) Evidence of opportunities sur<br>Opportunity<br>A new competitive landscape<br>that potentially favours local<br>food | Surress Sample Quotes from the Evidence "In terms of the food from abroad that we compete with, it will become more expensive to the consumer so that F1-I2, P2-I1, P2-I2, gives us more opportunity however our input will be on the same scale more expensive []" (F1-I2) P4, R2, R3-I1, R3-I2, I think we'll be obay because I think we're a British company and we're really based on localism. Yes, I think for R3-I3, R4 NGO1, anybody with a more Euronean sunnly chain I think it will be really difficult. I really do? (P2-I1)   |
| Better CAP replacement, e.g.,<br>with more effective subsidies  | oosts and go jit's the better of what they're ism and ment in a way d there and all  |
| More effective supply chain<br>business models  | There are plenty of farms that could adjust their lambing times, or those sheep that are seasonal lambers or F1-12, F2, F3-11, There are plenty of farms that could adjust their lambing times, or those sheep that are seasonal lambers or F1-12, F2, F3-11, performers. I guess, you could extend it. You could extend the season, there's no doubt about that, but you could R3-12, NGO1, also make more of older-season lamb and that's something that I think we've really failed in." (NGO2)  [] we're not a charity, but it is making us think differently about where we can offer support vs where we do also need to make money, and I think the landscape has changed. I mean, I've seen what's happened in the last five months have a dramatic impact on certain relationships that we've got in the business and we are having to think differently about the way we work with suppliers." (R3-12)   |

| Increased export opportunities   | "What might happen is we look to a degree of internationalisation (and I'm not going to define how that might F1-12, P1, P2-12, appear) but we might look to a degree of internationalisation that we haven't done historically []" (P1) R2, R3-12, NGO1, "X mentioned the halal market. There are about 12 million Muslims in France and Germany and that is a massive NGO3, W1 export market for that market will not go away after Brexit, it will be there. The question is at what cost will  |
|--|--|
| Improved international trade<br>agreements   | we access the market? (W1)  "I think even if we built our domestic market up here in the UK, there are still a lot of products within our sheep P2-II, NGO1, that we don't consume here, and yet they do in other populations across the world. The more we get eaten, the less NGO2, NGO3, W1 we have to pay to get disposed, so the more we can sell. So the opening up of the Chinese market to sell the fifth quarter-type products, bits and pieces that we wouldn't dream of eating here. (NGO2) "[politicians have] been talking about food becoming cheaper post-Brexit. That was something that was spoken about by the Brexit campaign. Largely that argument hinges on trade, doing free trade deals with non-EU countries such as, let's say India, let's say New Zealand, let's say Argentina" (W1) |
| (c) Evidence of extant resilience a<br>Resilience attribute<br>Assets, e.g., land, buildings,<br>production capacity, etc. | Sources Sample quotes from the evidence "And land values have traditionally always been resilient in my career but, like I said earlier, that doesn't mean to F1-I2, F3-I1, P2-I1, say they always will be. [] That could affect the value of our assets" (F1-I2) "There's no shortage of people that have invested off the farms too, so they've bought properties and they've become landlords, they're letting residential properties. You see that in clusters. I'm not sure whether you'd see it here, but certainly Aberystwyth you see it a lot, It's a university town and a lot of the farmers have bought up   |
| Government support, e.g., for farming, due to food security needs, environmental stewardship needs and links to            | nouses in Aderystwyn and let them to students (NGO2)  If think in the future the sort of things that we probably get paid for cannot be classed as subsidy, we'll be paid for F3-II, F3-I2, NGO3, providing a service, environmental announcements or public good, etc." (W1)  W1  I] you get the sense that there could be opportunity for the whole agricultural sector and horticultural sector  Of the sense around national resilience and national food security and protecting UK industry, etc.,   |
| tourism. Entrepreneurial spirit, e.g., to develop new suppliers with "quirky" products                                     | "(R3] hosts quarterly what's called a Meet the Buyer day and the purpose of that is to allow suppliers who have F1.11, F1.12, F2, submitted ideas in through aMeet The Buyer website portal, things that they believe we could do so much better F3.11, R1, R3.11, than anybody else, and the kind of quirky ideas that some of them have got we'll truly value. Those that are R3.12, R3.13, W1 successful, we invite the buyers in to meet the buyer and showcase their product, so it's a really interesting day because we'll see certain things that we've never seen on the market before" (R3.12) and that we hear first to market we've also been almost like a test hed or a launch had for companies that  |
| Risk assessment and risk taking, e.g., when entering new markets   | have subsequently grown to be suppliers to the whole of the UK" (R3-13) have subsequently grown to be suppliers to the whole of the UK" (R3-13) have subsequently grown to be suppliers to the whole of the UK" (R3-13) now [F1's] challenge, and this is what will make or break him in terms of the beginning of his career, is to F1-12, F3-12, P1, P3, now turn round what happened in the last month and make a new market on the back of that, where we spread R1, R4, NGO2  |
|  | (continued)  |
| Table III.   | Local food supply chain resilience  441  |

| ople have say F1-I1, F2, P: what P4, R3-I3, R4, N ps R3-I3, R4, N NGO2, NGC : the sfeel  | other F1-11, F2, F P2-11, R3-12 re R3-13, NGO tain NGO2, NGC W2 esire \$\frac{W2}{5}\$\$ so  |
|--|--|
| or assessing the potential impact our risk across a number of different people. And I'll be fascinated to see how that goes" (F1-I2)  "It's [Brexit is] a watching brief and it's taking advice from people who are better placed than us. So it's people within the financial community, banking, professional services organisations. It will be interesting to see, we have a global professional services company doing some work for us looking at risk" (P1)  Supply chain relationships, e.g., "I think one of the pleasurable things about our business is relaying that to our customers and being able to say F1-I1, F2, P- to communicate effectively to allow our prices are like this because this is what we do. This is where our ingredients come from, and this is what P4, R3-I1, R we do, this is how we handle it and it is different. It is a pleasure relaying that and telling the story. It helps R3-I3, R4, N appropriate pricing for milk and businesses like ours survive really" (P4)  "Very much what we try and do is deal directly with first-tier suppliers. Our objective is always to cut out the middleman because of the size of our business and go straight to source. We feel that it's more transparent, we feel that it's about maintaining the relationship with the first tier, so that we can work in partnership with them []  We very much try and work with local sunpliers where there's a win-win solution for both," (R2-I2) | "] the development of the farm shop and factory unit complex.] [] got me out of the farmyard with another F1-II, F2, F project of diversification to take the business forward? F3-II "We have a big range of Jewish foods in the counter, because the population in the [] area does have more R3-I3, NGO Jewish customers. We've not done that before in other regions, but where there's a dense population of certain NGO2, NGC cultural or religious values, then we will put more products of that type" (R3-I2) "So, we had Charollais sheep and Charolais cattle. Those breeds were imported from Europe because of the desire at that time for lean meat. Everybody was talking about lean diets, less fat and that" (F3-II) "I think arable will survive because equally if you've got arable land it will lend itself to other sorts of things so you could do other sorts of things potentially, grow other crops you know just for the market" (NGOI) |
| or assessing the potential impact of Brexit Supply chain relationships, e.g., to communicate effectively to consumers and to ensure appropriate pricing for milk and lamb  | Diversification, e.g., into other<br>businesses, additional supply<br>chain tiers, or new crops<br>following market demand   |

Local food

supply chain

# 4.1 Sensing challenges and threats surrounding Brexit

The main challenges/threats identified from the cases can be summarised as follows:

- a (worse) replacement of the Common Agricultural Policy (CAP) and the associated subsidies for farmers;
- (2) uncertainty leading, for example, to a lack of investment confidence;
- (3) poorer international trade agreements;
- (4) labour shortages;
- (5) food price inflation;
- (6) fewer family farms;
- (7) a lack of voice for the farming community; and
- (8) currency effects.

The evidence for each of these challenges/threats is summarised in part (a) of Table III. As discussed below, these factors all have the potential to have a significant impact on: supply chain prices; supply chain social and environmental sustainability; and therefore on local food supply and its resilience.

In terms of the potential impact on supply chain prices, this may be affected by a lower level of CAP subsidy given that effectively this subsidy reduces the price of food at the point of purchase by the consumer. As stated by interviewee F1-I1, "you would think generally that they [the subsidies] find their way to the consumer's pocket [...] It affects the price of the food that the processor pays and the retailer pays and ultimately it is knocked off the end price of the food [...] the consumer product. I think that's what the government has to think about rather than whether a specific farmer [...] is gonna get that x amount of cash in his pocket, it's the overall price of food". Thus, if subsidies are lower, it follows that the price of food may increase if the affected local farms continue to supply that food. This effect will vary according to farming sector, as argued by NGO1: "The sector that's most exposed is the livestock sector. That's the one that's always received the highest level of subsidy. If you take the subsidy out of those systems, virtually none of them return any sort of profit. And the sector that is massively dependant is the upland livestock sector. If you look at their figures in terms of income, in some circumstances it may be that 50-60% of their income is derived from subsidy, particularly if you've got a big fell farm with an environmental scheme, and a big basic payment scheme; so, the one sector that is probably most at risk in terms of Brexit [...] in terms of change of support is probably the upland sheep sector". Opinions varied in terms of the risks of subsidies being changed with NGO2 recognising competing demands on government budgets: "it's going to be a big battle, holding onto that budget for agricultural and rural development, I've got no doubt about that. I do think a lot of things that are coming out of the National Health Service [NHS] at the moment are preparing the ground, additional money needed in the NHS [...]"; whilst NGO3 stated: "you get a sense there will be some kind of subsidies involved in a post-Brexit food farming strategy [...] you kind of get a sense that it will probably be close to status quo; so an emphasis on direct subsidies based on land area, so the effective under-subsidisation of horticulture which uses less land [...] So, you get a sense that probably in terms of support, etc., it's probably business as usual". Thus, whilst there was not a consensus on the likely levels of future support post-Brexit, it is important to understand the potential impact of changes on future food prices. In addition, supply chain prices have already risen due to currency effects that have made the price of imported food more expensive, and there is ongoing uncertainty regarding the future effect of the Brexit decision on exchange rates.

If food price inflation does occur, then the market may respond in a number of ways and the interviewees expressed concern about the detrimental effect of some of these potential responses on social and/or environmental sustainability in the supply chain. In particular, several interviewees stressed that attempts to reduce food prices through greater farm efficiency have the potential to reduce the number of smaller family run farms, which are at the heart of many rural communities. For example, F2 stated: "[...] there is the danger around Brexit combined with the financial crisis, with global over supply, I think there is a perfect storm right now. There is a global will to keep food prices really low [...] The combined effect of the two things is the reason that many dairy farmers are likely to be unable to survive over the next two to three years [...] 3% of the dairy farms in the USA produce 50% of the milk, and that model is coming here [...] There will be more commercially run farms, and less of the family units. This will affect all sectors of farming". The threat was argued to be significant by F1-I1, F2 and NGO3, given a perceived lack of voice for the farming community compared with other sectors. Alternatively, more food could be imported, which may be cheaper (irrespective of fluctuating exchange rates) due to lower standards of environmental and/or social sustainability. As stated by R3-I2: "the effect of coming out of Europe [could be] opening up international trade where certain goods may become cheaper, but a lot of the regulations for food safety and quality could be compromised if it means that the UK doesn't create its own standards that are in line currently with Europe". This could then threaten the overall supply of food to the UK if it becomes more dependent on global supply chains and their vulnerability to transportation risks/natural disasters.

SCRes will also be impacted by the availability of European migrant workers, which was argued to be particularly important to: the horticultural sector (NGO3); to the processing tier of the supply chain, such as large abattoirs (NGO2); and also to Processor 3, which is a small artisan baker. Moreover, many of the farming sectors rely on international trade agreements both within the EU and further afield for their export markets, thereby supplementing the income achievable in the UK. Thus, the threat of poorer trade agreements is also likely to impact the viability of UK farming. As stated by NGO1: "So, if we did have a situation like the Doomsday scenario, which is no market access to Europe plus no support, I think you would see an absolute devastation". Thus, many of the interviewees were keen to stress the perceived threats and challenges surrounding Brexit. However, there were also a number of opportunities created by Brexit that were identified, as discussed below.

#### 4.2 Sensing opportunities surrounding Brexit

The opportunities identified by the interviewees can be categorised as follows:

- (1) a new competitive landscape that potentially favours local food;
- (2) better CAP replacement with more effective subsidies:
- (3) more effective supply chain business models;
- (4) increased export opportunities; and
- (5) improved international trade agreements.

The evidence for each of these opportunities is presented in part (b) of Table III. Opportunity No. 2 and No. 5 are the opposite of two of the perceived threats and challenges from part (a) of Table III (Challenge No. 1 and No. 3), highlighting the sense of uncertainty surrounding the current constitutional context, and recognising the opportunity for organisations to lobby the government for positive changes. However, there are also opportunities that are within the control of the supply chain organisations, as discussed below.

The first such opportunity is to increase sales if the new constitutional context favours local food. This could be due to a "kind of insular turn in the country" (NGO3), leading to

greater customer demand for local food, as argued by P2-I1: "Inational supermarket chain X] [...] they're really trying to push local sourcing now [...] I do think that probably will protect us from Brexit turbulence", and corroborated by a report recently published by the supermarket chain Morrison's outlining a policy to buy more local produce (see Benton et al., 2017). Thus, as further argued by NGO3: "you get the sense that there could be opportunity for the whole agricultural sector and horticultural sector for [...] discussions around national resilience and national food security and protecting UK industry". A second reason for this potential increase in local food demand is related to the costs of imported goods, as argued by R3-I3: "There's a possibility that increasing costs of imported goods will drive sourcing to UK-produced [goods] a bit more". However, the same interviewee also stated that: "We're almost at the limits now [on local sourcing] in my personal opinion because our sourcing policy, whether it's been written down or not written down, is that we'll try our best to source locally; but if it's uncompetitive and the quality isn't there, or the safety isn't there, we're not going to source it". Therefore, whilst this opportunity may be available for increasing the production of local food, this may be constrained by the capabilities of local producers. Thus, this first opportunity is also linked to the opportunity to improve business models, as the two aspects may need to go hand-in-hand if Brexit-related opportunities are to be realised.

In terms of opportunities for improved business models, these were primarily targeted at the farming sector, with a particular emphasis on the need for better volatility management and to ensure profitable farming that is either less reliant on government subsidy or incentivised by a better replacement of the CAP subsidy. As stated by F3-I1: "So it might be that a funding scheme going forward is where a farmer has decided to look at his costs and go somewhere where he's helping himself with cost efficiency, that triggers funding for that farm". Better volatility management is needed given that prices can rise and fall on the commodity markets, as argued by NGO1: "So what you need to be is as efficient as you possibly can and understand that the price isn't only going to go up. They [prices] are going to come down as well [...] what you need to do in that sort of scenario is get the cost of production down as low as you possibly can. [...] When the price goes up to [...] don't go and buy three new tractors. [...] Use that money to see you through the low. So it really depends I would have said on where individual businesses are in terms of knowing the cost of production, understanding the market they are in, as to how likely they are to survive when CAP changes". It can therefore be concluded that organisations are sensing both opportunities and threats surrounding Brexit.

#### 4.3 Seizing opportunities and beginning to transform

Having "sensed" the threats and opportunities surrounding Brexit, the findings also suggest that, at the farming tier, organisations are beginning to "seize" opportunities to strengthen their businesses; and are "transforming" accordingly. For example, Farm 1, which had previously supplied milk to the local liquid milk market only is currently exploring opportunities to sell to the more profitable London coffee milk market, seeking several customers so as to spread the risk. Thus their aim to: "make a new market [...] where we spread our risk across a number of different people [customers or markets]" (F1-I2). Others have already become more resilient through responding to prior shocks felt in the farming sector (e.g. foot and mouth disease, salmonella scandals, etc.), and have thus diversified to become less reliant on the CAP subsidy. For example, Farm 3 changed the breeds of livestock kept to produce more lean cuts and expanded into the egg packing business as the demand for free range eggs grew. Thus, they have made previous timely and market focussed transformations. Nonetheless, this organisation is far from complacent and is one of the most proactive in aiming to influence future agricultural policy. Thus, in this case, they are "seizing" the opportunity to influence government

rather than to transform their business, and this may be an equally important dynamic capability in the Brexit context.

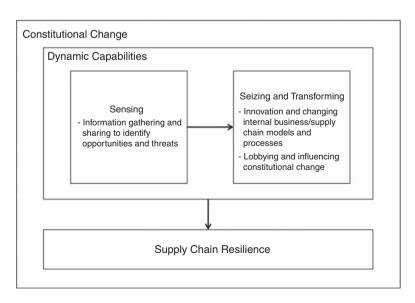
In contrast, at the processor and retailer tiers, the interviewees commonly expressed a "watching brief" attitude, and thus these tiers can be described as being in the early stages of "sensing" (rather than "seizing") the impact of this constitutional change. For example, R4 stated: "Part of the challenge is these types of conversations are you're talking three to five years hence. Retail thinks six months hence tops [at most]. There's a real disconnect in the timescales. What keeps me in a job is trying to work our way through them but it's a bit Darwinian. It's nothing to do with size and strength, it's just how quickly we can adapt". Thus, concern at this tier is lower on the basis of confidence that they will be able to continue to source food and can adapt quickly to new suppliers as required, even if those suppliers are not local to the UK. Thus these tiers claim to be reliant on extant SCRes, as summarised in part (c) of Table III.

## 5. Discussion: building SCRes during a period of constitutional change

The findings of this study lead to three contributions to the literature by:

- (1) providing empirical evidence of the importance of proactive strategies to build SCRes during periods of constitutional change;
- (2) providing empirical evidence of the need for firms to anticipate the likely impact of constitutional change – leading to innovation at the individual firm level, whilst the supply chain as a whole adapts to more sustainable pricing strategies; and
- (3) describing the characteristics of a disruption caused by constitutional change and how this type of disruption affects the dynamic capabilities needed to build SCRes.

Each of these contributions is discussed in turn below, leading to a proposition that adds to the extant theory on SCRes. Overall, it is argued that dynamic capabilities play an important role in influencing change in government policy and/or transforming businesses within the supply chain, along with their supply chain relationships, in order to build SCRes, as depicted in Figure 2.



**Figure 2.** Building resilience to constitutional change

First, the findings suggest that an effective proactive strategy is to collaborate both horizontally and vertically to become involved in influencing the future shape of the constitution, which in this study includes; the replacement for the CAP subsidy to support economic, environmental, and social sustainability; international trade agreements that will impact access to export markets; and regulations to enable migrant workers to continue to be employed in key sectors such as horticulture and abattoirs. In order to do this, organisations first need to work together to understand the likely impact of the constitutional change at the supply chain level, thereby enabling the development of manifestos relevant to whole supply chains. To the best of our knowledge, the dynamic capabilities literature (e.g. Teece et al., 1997; Eisenhardt and Martin, 2000; Teece, 2007) has not previously emphasised the importance of actors at the same tier of the supply chain working together to sense and adapt to changes in the external environment. This approach is partly explained by the uncertainty surrounding Brexit and has been facilitated by access to networks, NGOs and trade unions. By coming together, firms are sharing information and farmers in particular can have a louder voice collectively in terms of communicating their concerns to government. These findings build on prior resilience theory that postulates the need to accurately anticipate disruptions (e.g. Stone and Rahimifard, 2018) and to set up proactive strategies as a means of building resilience (e.g. Tukamuhabwa et al., 2017). Thus, the first proposition resulting from this study is:

- P1. Horizontal and vertical collaboration between supply chain actors are important proactive strategies for building resilience during periods of constitutional change in order to:
- sense the effect of potential changes to the constitution and accurately anticipate the
  potential impact of disruptions in terms of economic, environmental, and social
  sustainability; and
- (2) seize the opportunity to effectively lobby government and influence the constitutional change.

Second, the findings provide empirical evidence of both individual organisations and supply chains seizing opportunities to reconfigure their operations so that they become less reliant on government subsidy, thereby strengthening their position in the local food supply chain. This can, for example, involve farmers innovating their businesses by diversifying their income streams or it can involve whole supply chains rethinking pricing strategies to ensure that all parties are operating in a profitable and sustainable manner. In both cases, whether the change is at the firm level, or the supply chain level, there will be a need for the likely impact of the disruption to be accurately anticipated. This further expands on the discussion of Stone and Rahimifard (2018), who described the need to accurately anticipate the disruption itself – in the case of constitutional change, the disruption is inevitable, but it is the impact of the disruption that needs to be accurately anticipated so that appropriate strategies for innovation can be adopted. This leads to a second proposition, which is divided into two parts:

- P2a. Firms with dynamic capabilities to innovate in anticipation of the likely impacts of constitutional change will be able to build resilience to enhance their competitive position despite the inherent uncertainty associated with this type of disruption.
- P2b. Supply chains with dynamic capabilities to adapt to more sustainable pricing strategies in anticipation of the likely impacts of constitutional change will be able to build SCRes to enhance their competitive position despite the inherent uncertainty associated with this type of disruption.

Third, as the resilience of supply chains to constitutional change is studied here for the first time, it has become apparent that there are clear differences in the characteristics of constitutional change when compared to other threats and disruptions to supply chains, including devastating earthquakes, fuel crises, political turmoil, diseases, terrorism, and hurricanes (e.g. Mandal, 2012; Scholten et al., 2014). Firms might prepare for a disruption caused by a tsunami or terrorist attack by having clear plans and procedures in place to mitigate the consequences; but such a disruption is likely to happen at short or no notice, or it might not occur at all. Similarly, a firm may plan for a small scale supply disruption, as featured in Tukamuhabwa et al. (2017), such as a late or cancelled delivery through redundancy and flexibility, including by holding small buffer stocks or having multiple or alternative sources of supply. But constitutional change is different in that firms (at the farming tier of the food supply chain at least) began planning two years ahead of the disruption, which gives them time to anticipate and change their practices. The process of building resilience to constitutional change is therefore somewhat different to building resilience to other threats. In particular, there is a long time horizon involved in the disruption; there is a high certainty of disruption; the event is known and deliberate, although not purposefully intended to cause disruption; and all firms in the broad environment are affected by the disruption. Brexit, for example, is not a low probability, high impact event that occurs at short notice. There has been a massive build-up to the UK's exit from the EU, which puts greater emphasis on the role of preparing for the disruption. Hence, the role of sensing threats and opportunities is significant. This leads to the following proposition:

P3. Disruptions caused by constitutional change are characterised by: long time horizons before the disruption; high certainty of the disruption; and their widespread effect. This puts greater emphasis on the "sensing" stage of dynamic capabilities than is typical for other forms of supply chain disruption, and on the development of proactive strategies for building SCRes in the run up to constitutional change.

#### 6. Conclusions

This paper has investigated the resilience of supply chains to constitutional change by examining the impact of Brexit on local food supply chains in the UK. Further, the dynamic capabilities theoretical lens has been used to understand how resilience can be built by sensing and seizing opportunities and threats, and transforming or reconfiguring business models, operations, and supply chains. The paper provides a contribution to the literature on SCRes by providing the first empirical study of how firms are building resilience to constitutional change; by providing a rare study of resilience across multiple supply chain tiers; and by outlining how the characteristics of the threat posed by constitutional change differ from the characteristics of other threats more typically studied in the literature. Clearly the threat to supply chains presented by constitutional change such as that brought about by Brexit is different in its characteristics to the threat of natural disasters, financial crises, etc. and has thus been worthy of study in its own right, Moreover, this paper highlights the importance of the operations/ supply chain fields engaging with policy/constitutional change and demonstrates the role these fields can play in responding appropriately. Finally, the paper contributes to the literature on dynamic capabilities by highlighting the role of horizontal and vertical collaboration between supply chain actors in the sensing, seizing and transforming process.

#### 6.1 Managerial and policy implications

This research has implications for managers who need to develop their dynamic capabilities in order to build SCRes, as discussed above. For example, practitioners across the supply chain need to work together to influence the future shape of the constitution; and they need to take ownership of their own operations and reconfigure them where necessary to become more resilient to the threat posed by Brexit, such as by reducing their reliance on EU funding streams and trade. The study also has implications for agricultural policy. In particular, the findings suggest that there are significant risks associated with reducing the CAP subsidy as this is likely to lead to higher prices at the point of food consumption for the consumer, thereby

extenuating food poverty problems and/or making UK food production less competitive, which threatens the economic sustainability of the sector as well as food safety standards. Thus there is a need for more research to consider the precise form that the replacement for CAP should take, but it is important that it: incentivises good practice and operational excellence (e.g. in animal welfare and environmental practices); incentivises effective and sustainable use of resources (e.g. the countryside, given links to the tourism industry); discourages over supply and waste; and supports rural communities to be business focussed (for social sustainability).

#### 6.2 Limitations and future research

This study has focussed on the build-up to Brexit. It could therefore be interesting to conduct a further study after Brexit or to extend this research into a longitudinal multi-disciplinary study as the process of constitutional change unfolds. This would enable firms to reflect on events, threats, opportunities and their impact. It could also put greater emphasis on the seizing and transforming stages of the dynamic capabilities perspective and on the response and recovery stages of building resilience. Firms in the EU will also be affected by Brexit as it will impact the EU as a whole and the trade relations between the UK and the EU as well as between individual firms in the UK and EU. It could therefore also be valuable to look at how actors in mainland Europe that are remaining in the EU are also preparing for and responding to Brexit.

#### References

- Ahn, J.M., Mortara, L. and Minshall, T. (2018), "Dynamic capabilities and economic crises: has openness enhanced a firm's performance in an economic downturn?", *Industrial and Corporate Change*, Vol. 27 No. 1, pp. 49-63.
- Ali, A., Mahfouz, A. and Arisha, A. (2017), "Analysing supply chain resilience: integrating the constructs in a concept mapping framework via a systematic literature review", Supply Chain Management: An International Journal, Vol. 22 No. 1, pp. 16-39.
- Allouche, J. (2011), "The sustainability and resilience of global water and food systems: Political analysis of the interplay between security, resource scarcity, political systems and global trade", Food Policy, Vol. 36 No. S1, pp. S3-S8.
- Ambulkar, S., Blackhurst, J. and Grawe, S. (2015), "Firm's resilience to supply chain disruptions: scale development and empirical examination", *Journal of Operations Management*, Vol. 33-34, pp. 111-122.
- Augère-Granier, M.-L. (2016), "Short food supply chains and local food systems in the EU", Briefing paper for European Parliamentary Research Service, September, available at: www.europarl.europa.eu/ RegData/etudes/BRIE/2016/586650/EPRS\_BRI(2016)586650\_EN.pdf (accessed 24 September 2018).
- Barreto, I. (2010), "Dynamic capabilities: a review of past research and an agenda for the future", Journal of Management, Vol. 36 No. 1, pp. 256-280.
- Barthel, S., Parker, J. and Ernstson, H. (2015), "Food and green space in cities: a resilience lens on gardens and urban environmental movements", *Urban Studies*, Vol. 52 No. 7, pp. 1321-1338.
- Benton, T., Crawford, J., Doherty, B., Fastoso, F., Gonzalez Jimenez, H., Ingram, J., Lang, T., Smith, P. and Tiffin, R. (2017), "British food: what role should UK producers have in feeding the UK?", available at: www.morrisons-corporate.com/Global/local-foodmakers/BritishFoodReportFeb20 17.pdf (accessed 24 September 2018).
- Blackhurst, J., Dunn, S. and Craighead, W. (2011), "An empirically derived framework of global supply resiliency", *Journal of Business Logistics*, Vol. 32 No. 4, pp. 374-391.
- Boone, C., Craighead, C., Hanna, B. and Nair, A. (2013), "Implementation of a system approach for enhanced supply chain continuity and resiliency: a longitudinal Study", *Journal of Business Logistics*, Vol. 34 No. 3, pp. 222-235.
- Brandon-Jones, E., Squire, B., Autry, C. and Petersen, K. (2014), "A contingent resource-based perspective of supply chain resilience and robustness", *Journal of Supply Chain Management*, Vol. 50 No. 3, pp. 55-73.

- Brunori, G. and Galli, F. (2016), "Sustainability of local and global food chains: introduction to the special issue", *Sustainability*, Vol. 8 No. 8, pp. 1-7.
- Carpenter, S.R., Westley, F. and Turner, G. (2005), "Surrogates for resilience of social ecological systems", *Ecosystems*, Vol. 8 No. 8, pp. 941-944.
- Carvalho, H., Maleki, M. and Cruz-Machado, V. (2012), "The links between supply chain disturbances and resilience strategies", *International Journal of Agile Systems and Management*, Vol. 5 No. 3, pp. 203-234.
- Czinkota, M., Kaufmann, H.R. and Basile, G. (2014), "The relationship between legitimacy, reputation, sustainability and branding for companies and their supply chains", *Industrial Marketing Management*, Vol. 43, pp. 91-101.
- Dabhilkar, M., Birkie, S.E. and Kaulio, M. (2016), "Supply-side resilience as practice bundles: a critical incident study", *International Journal of Operations & Production Management*, Vol. 36 No. 8, pp. 948-970.
- Davoudi, S. (2012), "Resilience: a bridging concept or a dead end?", *Planning Theory & Practice*, Vol. 13 No. 2, pp. 299-333.
- Day, M. (2014), "Fostering emergent resilience: the complex adaptive supply network of disaster relief", International Journal of Production Research, Vol. 52 No. 7, pp. 1970-1988.
- de Lima, F.R.P., Da Silva, A.L., Filho, M.G. and Dias, E.M. (2018), "Systematic review: resilience enablers to combat counterfeit medicines", *Supply Chain Management: An International Journal*, Vol. 12 No. 3, pp. 117-135.
- Eisenhardt, K.M. and Martin, J.A. (2000), "Dynamic capabilities: what are they?", *Strategic Management Journal*, Vol. 21 Nos 10/11, pp. 1105-1122.
- Folke, C., Carpenter, S., Walker, B., Scheffer, M., Chapin, T. and Rockström, J. (2010), "Resilience thinking: integrating Resilience, adaptability and transformability", Ecology and Society, Vol. 15 No. 4, pp. 20-28.
- Gebauer, H. (2011), "Exploring the contribution of management innovation to the evolution of dynamic capabilities", *Industrial Marketing Management*, Vol. 40 No. 8, pp. 1238-1250.
- Gibbert, M., Ruigrok, W. and Wicki, B. (2008), "What passes as a rigorous case study?", *Strategic Management Journal*, Vol. 29 No. 13, pp. 1465-1474.
- Gunderson, L.H. and Holling, C.S. (Eds) (2002), Panarchy: Understanding Transformations in Human and Natural Systems, Island Press, Washington, DC.
- Hohenstein, N., Feisel, E., Hartmann, E. and Giunipero, L. (2015), "Research on the phenomenon of supply chain resilience", *International Journal of Physical Distribution & Logistics Management*, Vol. 45 Nos 1-2, pp. 90-117.
- Holling, C.S. (1973), "Resilience and stability of ecological systems", Annual Review of Ecology and Systematics, Vol. 4, pp. 1-23.
- Holling, C.S. (1996), "Engineering resilience versus ecological resilience", in Schulze, P.C. (Ed.), Engineering Within Ecological Constraints, National Academy Press, Washington, DC, pp. 31-45.
- Hollnagel, E. (2011), "Epilogue: RAG: the resilience analysis grid", in Hollnagel, E., Paries, J., Woods, D. and Wreathall, J. (Eds), Resilience Engineering in Practice: A Guidebook, Ashgate Press, Surrey, pp. 275-296.
- Johnson, N., Elliott, D. and Drake, P. (2013), "Exploring the role of social capital in facilitating supply chain resilience", Supply Chain Management: An International Journal, Vol. 18 No. 3, pp. 324-336.
- Jüttner, U. and Maklan, S. (2011), "Supply chain resilience in the global financial crisis: an empirical study", Supply Chain Management: An International Journal, Vol. 16 No. 4, pp. 246-259.
- Ketokivi, M. and Choi, T. (2014), "Renaissance of case research as a scientific method", *Journal of Operations Management*, Vol. 32, pp. 232-240.
- Kim, Y., Chen, Y. and Linderman, K. (2015), "Supply network disruption and resilience: a network structural perspective", *Journal of Operations Management*, vols 33-34, pp. 43-59.
- Leat, P. and Revoredo-Giha, C. (2013), "Risk and resilience in agri-food supply chains: the case of the ASDA pork link supply chain in Scotland", Supply Chain Management: An International Journal, Vol. 18 No. 2, pp. 219-231.

Local food

supply chain

- Maggio, A., Van Criekinge, T. and Malingreau, J.-P. (2016), "Global food security: assessing trends in view of guiding future EU policies", Foresight, Vol. 18 No. 5, pp. 551-560.
- Mandal, S. (2012), "An empirical investigation into supply chain resilience", The IUP Journal of Supply Chain Management, Vol. 9 No. 4, pp. 46-61.
- Marucheck, A., Greis, N., Mena, C. and Cai, L. (2011), "Product safety and security in the global supply chain: issues, challenges and research opportunities", *Journal of Operations Management*, Vol. 29 No. 7, pp. 707-720.
- Oglethorpe, D. and Heron, G. (2013), "Testing the theory of constraints in UK local food supply chains", International Journal of Operations & Production Management, Vol. 33 No. 10, pp. 1346-1367.
- Pettit, J., Croxton, K. and Fiksel, J. (2013), "Ensuring supply chain Resilience: development and implementation of an assessment tool", *Journal of Business Logistics*, Vol. 34 No. 1, pp. 46-76.
- Pettit, J., Fiksel, J. and Croxton, K. (2010), "Ensuring supply chain resilience: development of a conceptual framework", *Journal of Business Logistics*, Vol. 31 No. 1, pp. 1-21.
- Ponis, S. and Koronis, E. (2012), "Supply chain resilience: definition of concept and its formative elements", *Journal of Applied Business Research*, Vol. 28 No. 5, pp. 921-930.
- Ponomarov, S. and Holcomb, C. (2009), "Understanding the concept of supply chain resilience", International Journal of Logistics Management, Vol. 20 No. 1, pp. 124-143.
- Pullman, M.E. and Dillard, J. (2010), "Values based supply chain management and emergent organizational structures", *International Journal of Operations & Production Management*, Vol. 30 No. 7, pp. 744-771.
- Reuter, C., Foerstl, K., Hartmann, E. and Blome, C. (2010), "Sustainable global supplier management: the role of dynamic capabilities in achieving competitive advantage", *Journal of Supply Chain Management*, Vol. 46 No. 2, pp. 45-63.
- Rice, J. and Caniato, F. (2003), "Building a secure and resilient supply network", *Supply Chain Management Review*, Vol. 7 No. 5, pp. 22-30.
- Ridder, H.-G. (2017), "The theory contribution of case study research designs", *Business Research*, Vol. 10 No. 2, pp. 281-305.
- Rockström, J., Falkenmark, M., Karlberg, L., Hoff, H., Rost, S. and Gerten, D. (2009), "Future water availability for global food production: the potential of green water for increasing resilience to global change", Water Resources Research, Vol. 45 No. 7, pp. 1-16.
- Rojo, A., Stevenson, M., Lloréns Montes, F.J. and Perez-Arostegui, M.N. (2018), "Supply chain flexibility in dynamic environments: The enabling role of operational absorptive capacity and organisational learning", *International Journal of Operations & Production Management*, Vol. 38 No. 3, pp. 636-666.
- Scholten, K. and Schilder, S. (2015), "The role of collaboration in supply chain resilience", Supply Chain Management: An International Journal, Vol. 20 No. 4, pp. 471-484.
- Scholten, K., Scott, P. and Fynes, B. (2014), "Mitigation processes antecedents for building supply chain resilience", Supply Chain Management: An International Journal, Vol. 19 No. 2, pp. 211-228.
- Scottish Government (2009), "Recipe for success Scotland's national food and drink policy", available at: www.scotland.gov.uk/Publications/2009/06/25133322/11 (accessed 1 May 2012).
- Sheffi, Y. (2005), "Building a resilient supply chain", Harvard Business Review, Vol. 1 No. 8, pp. 1-11.
- Sheffi, Y. and Rice, J. (2005), "A supply chain view of the resilient enterprise", MIT Sloan Management Review, Vol. 47 No. 1, pp. 41-48.
- Simangunsong, E., Hendry, L.C. and Stevenson, M. (2012), "Supply-chain uncertainty: a review and theoretical foundation for future research", *International Journal of Production Research*, Vol. 50 No. 16, pp. 4493-4523.
- Simangunsong, E., Hendry, L.C. and Stevenson, M. (2016), "Managing supply chain uncertainty with emerging ethical issues", *International Journal of Operations & Production Management*, Vol. 36 No. 10, pp. 1272-1307.

- Stevenson, M. and Busby, J. (2015), "An exploratory analysis of counterfeiting strategies: Towards counterfeit-resilient supply chains", *International Journal of Operations & Production Management*, Vol. 35 No. 1, pp. 110-144.
- Stone, J. and Rahimifard, S. (2018), "Resilience in agri-food supply chains: a critical analysis of the literature and synthesis of a novel framework", *Supply Chain Management: An International Journal*, Vol. 23 No. 3, pp. 207-238, available at: https://doi.org/10.1108/SCM-0 6-2017-0201
- Tang, C. (2006a), "Perspectives in supply chain risk management", International Journal of Production Economics, Vol. 103 No. 2, pp. 451-488.
- Tang, C. (2006b), "Robust strategies for mitigating supply chain disruptions", International Journal of Logistics: Research and Applications, Vol. 9 No. 1, pp. 33-45.
- Teece, D.J. (2007), "Explicating dynamic capabilities: the nature and micro foundations of (sustainable) enterprise performance", *Strategic Management Journal*, Vol. 28, pp. 1319-1350.
- Teece, D.J., Pisano, G. and Shuen, A. (1997), "Dynamic capabilities and strategic management", Strategic Management Journal, Vol. 18 No. 7, pp. 509-533.
- Tukamuhabwa, B., Stevenson, M. and Busby, J. (2017), "Supply chain resilience in a developing country context: a case study on the interconnectedness of threats, strategies and outcomes", *Supply Chain Management: An International Journal*, Vol. 22 No. 6, pp. 486-505.
- Tukamuhabwa, B.R., Stevenson, M., Busby, J. and Zorzini, M. (2015), "Supply chain resilience: definition, review and theoretical foundations for future studies", *International Journal of Production Research*, Vol. 53 No. 18, pp. 5592-5623.
- Urciuoli, L., Mohanty, S., Hintsa, J. and Boekesteijn, E. (2014), "The resilience of energy supply chains: a multiple case study approach on oil and gas supply chains to Europe", *Supply Chain Management: An International Journal*, Vol. 19 No. 1, pp. 46-63.
- Van der Vegt, G.S., Essens, P., Wahlström, M. and George, G. (2015), "Managing risk and Resilience", Academy of Management Journal, Vol. 58 No. 4, pp. 971-980.
- Van der Vorst, J.G.A.J., Beulens, A.J., Wit, W.D. and Beek, P.V. (1998), "Supply chain management in food chains: Improving performance by reducing uncertainty", *International Transactions in Operational Research*, Vol. 5 No. 6, pp. 487-499.
- Vlajic, J.V., Van der Vorst, J.G. and Haijema, R. (2012), "A framework for designing robust food supply chains", International Journal of Production Economics, Vol. 137 No. 1, pp. 176-189.
- Voss, C., Johnson, M. and Godsell, J. (2016), "Case research", in Karlsson, C. (Ed.), Research Methods for Operations Management, 2nd ed., Routledge, New York, NY, pp. 165-197.
- Wieland, A. and Wallenburg, C. (2013), "The influence of relational competencies on supply chain resilience: a relational view", *International Journal of Physical Distribution & Logistics Management*, Vol. 43 No. 4, pp. 300-320.
- Wilhelm, M., Blome, C., Weick, E. and Xiao, C.Y. (2016), "Implementing sustainability in multi-tier supply chains: strategies and contingencies in managing sub-suppliers", *International Journal of Production Economics*, Vol. 182, pp. 196-212.
- Yin, R.K. (2018), Case Study Research and Applications: Design and Methods, 6th ed., Sage Publications, Los Angeles, CA.
- Zorzini, M., Hendry, L.C., Huq, F.A. and Stevenson, M. (2015), "Socially responsible sourcing: reviewing the literature and its use of theory", *International Journal of Operations & Production Management*, Vol. 35 No. 1, pp. 60-109.

#### Further reading

Wang, X., Herty, M. and Zhao, L. (2016), "Contingent rerouting for enhancing supply chain resilience from supplier behavior perspective", *International Transactions in Operational Research*, Vol. 23 No. 4, pp. 775-796.

Local food

resilience

supply chain

#### About the authors

Linda Caroline Hendry is Professor of Operations Management at Lancaster University Management School, UK. Her research interests include: global supply chain management, including sustainable sourcing and supply chain responses to modern slavery legislation; manufacturing strategy, planning and control for product customisation contexts; and process improvement approaches, such as Six Sigma. Linda is a member of the European Operations Management Association (and was formerly on the Board as a member of the Finance Team). She has published extensively in a wide variety of journals, including those that focus on supply chain management, operations management, production and operational research. Linda Caroline Hendry is the corresponding author and can be contacted at: l.hendry@lancaster.ac.uk

Mark Stevenson is Professor of Operations Management at Lancaster University, UK. His research interests currently include sustainable supply chain management, supply chain risk and resilience, supply chain flexibility and uncertainty, production planning and control in high-variety manufacturing companies, and reshoring and the manufacturing location decision. His work has appeared in several operations and supply chain journals, including the *International Journal of Operations & Production Management (IJOPM)*, *Production and Operations Management (POM)*, the *International Journal of Production Economics (IJPE)*, the *International Journal of Production Research (IJPR)*, and *Supply Chain Management: An International Journal (SCMIJ)*. He regularly attends and presents his work at international conferences, including the European Operations Management Association (EurOMA) conference.

Professor Jill MacBryde is Deputy Dean and Head of the Operations Management Group at The York Management School, York, UK. The theme throughout Jill's work is operations management in changing environments. Jill engages in collaborative research, often reaching across disciplinary boundaries. Jill's "laboratory" is industry and she engages in useful research whilst at the same time helping to bring about significant improvements in business performance. Jill strives to ensure that her academic research, teaching and knowledge exchange activities feed off each other. Prior to moving to York Jill was the Vice-Dean for Knowledge Exchange at Strathclyde Business School.

Professor Peter Ball belongs to the Operations Management Group at The York School of Management, UK. His research focusses on how manufacturing operations can be designed and improved. Application areas span manufacturing, supply chain and service. His research takes a "hard" view of processes by developing and applying modelling and simulation techniques to understand performance as well as a "soft" view of processes by creating and capturing methods and practices that underpin performance. Environmental sustainability and resource efficiency feature strongly. Prior to moving to York, Peter was the Director of Education for his school in Cranfield University, UK.

Dr Maysara Sayed is Research Fellow at Edinburgh University, UK, having completed his doctoral studies in the Management Science Department at Lancaster University Management School, UK. His research interests include: sustainability in supply chain management, manufacturing and service operations – particularly including the public sector, procurement management, logistics management and the use of data science in supply chain management. Maysara is a Member of the European Operations Management Association (EurOMA) and his research has appeared in operations and supply chain journals such as *Supply Chain Management: An International Journal (SCMIJ)* as well as presented at several EurOMA conferences, including the main annual conference and the International EurOMA Sustainable Operations and Supply Chain Forum.

Dr Lingxuan Liu is Lecturer of Sustainability at the Lancaster University Management School, UK. His research interests include sustainable supply chains, corporate sustainability strategies, environmental information disclosure and reporting, environmental policy and climate policy. Prior to Lancaster, he was the Lead Researcher, Greater China of The Sustainability Consortium, which is a leading global non-profit organisation that works on supply chain sustainability reporting of consumer products in all major sectors. He completed PhD study in Nanjing University of China on environmental management and policy, during which he managed several research programs about eco-industrial parks and regional environmental policies. He also spent two years in University of California, Santa Barbara for an exchange programme on environmental governance.