

# JOHN GLEITER

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## PROFESSIONAL SUMMARY

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Detail-oriented barista and valet with over 2 years of experience in customer service and event management. I've honed my skills in efficiently managing high-pressure environments, whether it's providing top-notch valet services at exclusive events or crafting specialty beverages at Starbucks. Notably, I've consistently enhanced customer experiences, ensuring satisfaction and creating memorable moments for guests.

## EDUCATION

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**University of Houston**  
*Bachelor's, Computer Science*

**August 2022 - December 2025**

## PROFESSIONAL EXPERIENCE

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### Main Bay Corp

**Alaska, USA**

*Deck Hand ( Seasonal June - July)*

*June 2020 - Present*

- Contributed to commercial gillnet fishing operations, focusing on sockeye salmon.
- Managed net operations, fish processing, and boat maintenance, ensuring efficient day-to-day operations.
- Engaged in community responsibilities, including cooking and cleaning.

### Starbucks

**Houston, TX, USA**

*Barista*

*July 2024 - March 2025*

- Prepared beverage and food products in compliance with company recipes and
- Handled refunds and remade incorrect drinks to improve customer experience.

## PROJECTS & OUTSIDE EXPERIENCE

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### Neural Network

**Remote**

*Developer*

*January 2025 - February 2025*

- This project implements a neural network using NumPy to recognize handwritten digits from the MNIST dataset, with a drawing interface for testing.
- Architecture: 784 input neurons '128 hidden neurons '10 output neurons Features: Custom NN implementation, interactive drawing UI, configurable speed/accuracy tradeoffs
- [Link to project](#)

### full-stack library web application

**Remote**

*Backend developer*

*2025 - Present*

- Developed the admin portal for a full-stack library web application, enabling administrators to manage books, users, and inventory with ease.
- Implemented dynamic item display components using React.js, allowing users to browse and view book details seamlessly.
- Collaborated with team members using Git and GitHub to ensure smooth version control and code integration throughout development.
- [Link to project](#)

## SKILLS

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**Skills:** MySQL, Assembly, Python, JavaScript, HTML/CSS, Ruby, React.js, Flask, Data Structures & Algorithms, Customer Service, Risk Management, Excel/Numbers/Sheets, Java, Adobe Illustrator