JOHN GLEITER

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PROFESSIONAL SUMMARY

Detail-oriented barista and valet with over 2 years of experience in customer service and event management. I've honed my skills in efficiently managing high-pressure environments, whether it's providing top-notch valet services at exclusive events or crafting specialty beverages at Starbucks. Notably, I've consistently enhanced customer experiences, ensuring satisfaction and creating memorable moments for guests.

EDUCATION

University of Houston

August 2022 - December 2025

Bachelor's, Computer Science

PROFESSIONAL EXPERIENCE

Pro Park Houston, TX, USA

Valet

November 2023 - Present

- Provided valet services by efficiently parking and retrieving vehicles for clients at Pro Park Inc
- Additionally, served as a valet at private house parties and exclusive events in the upscale River Oaks area, ensuring a premium experience for all guests.

Main Bay Corp Alaska, USA

Deck Hand (Seasonal June - July)

June 2020 - Present

- Contributed to commercial gillnet fishing operations, focusing on sockeye salmon.
- Managed net operations, fish processing, and boat maintenance, ensuring efficient
- day-to-day operations.
- Engaged in community responsibilities, including cooking and cleaning.

Starbucks Houston, TX, USA

Barista

July 2024 - March 2025

- Prepared beverage and food products in compliance with company recipes and
- Handled refunds and remade incorrect drinks to improve customer experience.

PROJECTS & OUTSIDE EXPERIENCE

Nueral Network Remote

Developer

January 2025 - February 2025

- This project implements a neural network using NumPy to recognize handwritten digits from the MNIST dataset, with a drawing interface for testing.
- Architecture: 784 input neurons '128 hidden neurons '10 output neurons Features: Custom NN implementation, interactive drawing UI, configurable speed/accuracy tradeoffs
- Link to project

full-stack library web application

Remote

Backend developer

2025 - Present

- Developed the admin portal for a full-stack library web application, enabling administrators to manage books, users, and inventory with ease.
- Implemented dynamic item display components using React.js, allowing users to browse and view book details seamlessly.
- Collaborated with team members using Git and GitHub to ensure smooth version control and code integration throughout development.
- Link to project

SKILLS

Skills: MySQL, Assembly, Python, JavaScript, HTML/CSS, Ruby, React.js, Flask, Data Structures & Algorithms, Customer Service, Risk Management, Excel/Numbers/Sheets, Java, Adobe Illustrator