# John M. Potter

Grand Rapids, MI | johnpottergr@gmail.com | 616-745-2985

Website: https://johnpottergr.github.io

## **Summary**

Talented writer focused on finance and emerging technologies, with experience turning complex concepts into actionable content. Skilled at tailoring voice and format to connect with diverse audiences, from technical teams to executives

## **Professional Experience**

## Writer at Omniscient Digital

Jul 2025-Present

**Contract Position** 

- Tailor technical and business content to align with brand voice and audience needs
- Use customized tools to help content show up more reliably in Al-generated answers
- Optimize client content using Clearscope via Airtable workflows to improve search visibility

#### **Technical Content Writer at Edify Content**

May 2023- Apr 2025

**Full-Time Remote Position** 

- Produced 150+ long-form articles covering AI, business, and data engineering topics
- Improved client content performance using SEMrush insights and keyword gap analysis
- Worked closely with clients to define article objectives and determine optimal format
- Maintained 100% on-time delivery across 40+ project cycles tracked in ClickUp.

#### **News Writer at Enter Quantum**

Sep 2022- Feb 2024

Part-Time Remote Position

- Created over 150+ news articles centered on the quantum computing industry
- Researched quantum industry trends, producing 3+ major reports that informed client strategies

#### **Content Marketer at Lunar Digital Assets**

Dec 2021- Jun 2023

Part-Time Remote Position

- Wrote targeted content and press releases for niche audiences within the crypto market
- Managed a 10-member social media team, handling editorial oversight and compensation planning
- Advised paid social media influencers on messaging strategies for select blockchain campaigns
- Collaborated with the marketing team to support outreach for emerging crypto projects

#### **Copy Manager at Xtrabytes**

Apr 2017- Nov 2021

**Full-Time Remote Position** 

- Managed a 7-person content team focused on brand alignment and audience engagement
- Harmonized internal style guidelines with broader marketing objectives to strengthen the brand
- Used Google Analytics to track content performance and improve content visibility

## **Higher Education**

Master of Business Administration (MBA), Ferris State University
Master of Library and Information Science (MLIS), Wayne State University
Bachelor of Science in Business Administration (BSBA), Central Michigan University

#### **Technical Skills**

**Technical SEO:** Screaming Frog, Google Search Console

Analytics & Reporting: GA4, Google Tag Manager, Looker Studio

**Workflow Management:** Trello, ClickUp, WordPress

Development & Deployment: HTML, CSS, VS Code, FastAPI, Stripe, Replit, Render

**SEO & Content Tools:** SEMRush, Ahrefs, Surfer AI, Clearscope **Marketing & CM**S: Hubspot, WordPress, Mailchimp, HootSuite

## Certifications

Certified Technical Writer, Technical Writer HQ, 2022 Certified UX Writer, Technical Writer HQ, 2022 Google Analytics Individual Qualification, 2019 Google Ads Certification, 2019 MarketMotive Advanced SEO Certification, 2019 HubSpot Inbound Marketing Certification, 2019 HubSpot Outbound Marketing Certification, 2019