

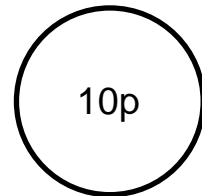
TRACKED		collect+	
18 KLMK		OFFICE Returns 1-8 Moorfield Industrial Estate Kilmarnock Ayrshire	
KA2 0BA		65A	
Box: 1	Of: 1	Weight: < 10kg	Creation Date: 24-Jul-2020
Sender Ref: W56391347		72 72 HR	
Click & Collect your online purchases to your local Collect+ store www.collectplus.co.uk/our-services			
Storekeeper Instruction: GIVE TO DRIVER			
 8A2B900125030018			

Thank you for using Collect+

The print quality of your label is important to help us deliver your parcel on time. Please take a moment to check the points below before attaching this label to your parcel.

1. Is the image below the size of a 10p piece?

If it isn't, your label is either too large or too small. Please check your settings and print again.



2. Is the box below solid black?

If it isn't, we won't be able to scan your barcode. Please check your ink levels and print again.



Once you have completed the above checks to ensure that the label is the correct size and quality, attach the label to your parcel preferably removing or covering any existing labels.

Please note, if these checks are not completed, your parcel may be delayed in reaching its destination.



Thank you for using Collect+

What to do next:

- + Wrap your parcel securely
- + Always use a sturdy box or Jiffy Bag
- + Use plenty of padding inside to protect the contents
- + Seal the package with strong tape and attach the label on it, making sure none of the details are covered by tape and that any other labels have been removed, or completely covered
- + If you have our mobile app installed, scan the barcode on your return to track its progress back to the retailer. Details of your return will also be recorded in your Collect+ account
- + The Storekeeper will scan your parcel label and give you a receipt which you should keep as proof of postage. It includes a 7-character code which you can use to track your parcel online at www.collectplus.co.uk/track/new
- + Alternatively, you can use the tracking functionality on the Collect+ app to follow your parcel's progress. By scanning the return label into your account, proof of postage will automatically be stored in your account

Kind regards

Collect+ www.collectplus.co.uk



The Collect+ mobile app makes returns even easier. You can use it to find your nearest Collect+ store, track your return's progress, start a new return, see all your parcels in one place and much more.
Available free of charge for iOS and Android, search for **CollectPlus** on the **App Store** or **Google Play**.