
Stewards of Change Overview

Presented by:
Daniel Stein - May 15, 2014

Two Organizations

- **Stewards of Change Institute, Inc.**
 - Received IRS 501(c)3 designation (May 2013)
 - Symposia, Convening, Training, Research, Publishing, Dissemination, Community of Practice (NICOP)
- **Stewards of Change, LLC**
 - Formed 2004
 - Consulting, Implementation, Professional Services, Solutions

SOC - The Business of Public Benefit

- **Focus On Innovation Over Reform**
- **Scalable, Sustainable Change**
- **Cross Disciplinary**
 - Child Welfare, Human Services, Health, Education, Business, Courts, Academia, Policy, Foundations
- **Multi-sector**
 - Business, Governmental, Nonprofit
- **Measurability**
 - Quantitative & Qualitative; Macro & Micro, ROI/SROI
- **Collaboration, ‘Coopetition’**
- **Conveners & Discussion Architects**

SOC Background & Experience

- **9 National Symposia**

- 1,000+ participants; 7 federal agencies; 30 states; 20+ counties and cities
- HHS Information Sharing and Interoperability
 - Yale School of Management (2005 - 2011)
 - Johns Hopkins University (2012 - 2014)

- **4 Regional Symposia**

- Confidentiality, Privacy and Security (University of Pennsylvania)
- 3 Mid Atlantic Regional Consortia (NY, PA, MD)

- **9 State & Organization Symposia**

- California Office of Systems Integration /CA HHS Agency
- California Administrative Office of the Courts and Child Welfare
- Pennsylvania
- Maryland
- Department of Health and Human Services; Administration for Children and Families

Major Interoperability Consulting Engagements

- **1st Annual Health and Human Services Open DataFest** (Jan '14)
 - Sacramento, CA
- **California Office of Systems Integration, CHHSA** (2012 - 2013)
 - HHS Interoperability Roadmap
- **State of Illinois** (2012 – ongoing)
 - “Illinois Framework” Project, Roadmap & Governance Toolkit
- **New York State OCFS** (2013 – ongoing)
 - Confidentiality Toolkit
- **Federal Data Services Hub/PPACA** (2012 – ongoing)
 - Regional Technical Assistance for ACA (Data Services Hub)
- **Administration for Children and Families** (2010 – 2012)
 - Change Vision, Roadmap, Interoperability & Confidentiality Toolkits, NHSIA, NIEM, Change Management
- **Department of Health and Human Services, MD**
 - Change Vision, Roadmap and Change Management
- **Department of Human Services, Montgomery County, PA**
 - Change Vision, Roadmap and Change Management

Partners & Affiliates

- **Johns Hopkins University**
- **Yale School Of Management**
- **The Field Center at the University of Pennsylvania School of Social Policy and Practice**
- **American Public Human Services Association**
- **National Association of County & City Health Officials**
- **National Center on Crime and Delinquency**
- **Children's Research Center**
- **Health Data Consortium**
- **Google**
- **Microsoft Corporation**
- **Motorola Corporation**
- **ICF International**
- **ESRI**
- **IBM**
- **Alexan International**
- **CSG Government Solutions**
- **Public Consulting Group**
- **Aspiranet**

NICOP

National
Interoperability
Community of Practice

  Advanced Search


Hosted by Stewards of Change™



Collaborate with colleagues across the country to share best practices and create a national vision and strategy for interoperability.

Conferences

California Symposia
SOC Annual
Conferences
Confidentiality
Community of Practice

Videos & Graphics

2011 Conference
Videos
2011 Conference
Graphic Illustrations
2010 Conference
Videos
2010 Conference
Graphic Illustrations

Resources

NICOP Webinars
NICOP Documents
Announcements

Member Directory

Discussions

NICOP Discussion
Confidentiality
Discussion

Links

Stewards of Change
NIEM Human Service
Domain Group on

Welcome

Thanks for joining the National Interoperability Community of Practice. This collaborative site grew out of conversations at the fifth annual Stewards of Change conference, about the need for colleagues across health, education and human services to build a community focused on creating and supporting a national vision and strategy for interoperability. We hope you'll find it a useful and engaging tool to help you share information, hold discussions, present case studies, learn from your peers and work together to improve client outcomes.

View the [NICOP charter](#) to learn more about this community site, get familiar with the site by clicking on the various items on the home page, or dive right in to a discussion. NICOP activities and resources are plentiful, and we value your suggestions for making the site even more useful, so please contact us with your ideas. Send your comments to info@stewardsofchange.com.

Announcements

California Interoperability Symposium 1 Artifacts Posted
by Site Admin

9/3/2013 9:59 AM

Videos Posted From California Information Sharing Conference
by NICOP

1/20/2012 4:39 PM

All videos from the California Information Sharing Conference are now posted. Go to the [California Information Sharing Conference site](#) and click on Conference Video's in the lefthand navigation bar.

Advancing Information Sharing across California to Improve Outcomes for Children in the
Child Welfare System and the Courts @
by NICOP

10/28/2011 9:51 AM

The conference gathered 125 representatives from across the state of California and other subject matter experts to explore



Video highlights from the 2012 national conference.

If you missed the October conference on Advancing Information Sharing Across California, or if you attended and want to review the materials, you've come to the right place.

Access all the conference videos as well as a myriad of related materials.

[Click here >](#)



California HHS Open DataFest

/ 2014-2015

Search this site

California HHS Open DataFest

Home

Documents

Open DataFest Video VHS

Open DataFest Session
Notes - Day OneOpen DataFest Session
Notes - Day TwoOpen DataFest Discussion
Area

Open DataFest Connect List

Site Contents

Recent

/ 2014-2015



Stewards of Change Institute, the California HealthCare Foundation, and the Health Data Consortium convened the first Health & Human Services Open DataFest at the Sacramento Convention Center on January 21st and 22nd, 2014. The DataFest symposium was held in partnership with Big Data 2014.

The California Health and Human Services Agency continues to explore ways to increase access to public data, drive meaningful use, spur innovation, and enhance the linkage between health and human services programs across the state. To advance this effort, the Open DataFest symposium brought together a diverse group of CTS thought leaders from health, human services, public health, education, criminal justice, research, academia, industry, associations and a variety of other relevant organizations.

We are grateful for the strong response to the event from across California state and county government - and from the Open Data community! The two days of DataFest presentations and discussions provided a great deal of new foundational work and thinking for California's open data initiatives. We are pleased to share event materials on this web site, with the goal of sparking increased information exchange between DataFest participants and other interested parties.

These pages are an invitation-only SharePoint space featuring a homepage, newfeed for sharing new developments, a document sharing drive, a video "info" page, a group contact management list, and an Open DataFest Discussion Space. If you have any questions on the site, please contact Michael East, SOC Institute, at mike@stewardsofchange.com.

HHS Open DataFest Highlights Event with Interview

This video contains highlights from the Open DataFest, as well as an array of excerpts from interviews with our speakers and participants. Enjoy!



Welcome to the California HHS Open DataFest collaboration site! To stay involved, please be sure to sign up a [human management list](#).

Documents

[new](#) [upload](#) [info](#) [share](#)

- Home
- DataFest Presentation and Packet Index
- DataFest Agenda
- Background Materials and Resources

Newfeed



Michael East

Stewards of Change Institute is pleased to sponsor the California Health Communities Data Summit, held on June 12 at CDC. Please go to www.healthdatachallenge.org for more details on the program and to register for the event.
Fri/12 10h - 4h - Reply



Michael East

We've added the HHS Open DataFest highlights video to this event homepage. Thank you for presenting your work and ideas to the community!



California HHS Open DataFest

EDIT LINKS

California HHS Open DataFest

Home

Documents

Open DataFest Video Wiki

- Open DataFest Session Video - Day One

- Open DataFest Session Video - Day Two

- Open DataFest Discussion Area

- Open DataFest Contact List

- Site Contents

- Recent

EDIT LINKS



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Welcome to the California HHS Open DataFest collaboration management list.

Documents

⊕ new ↑ upload ✎ edit ↻ share

✓	📄	Name	
	📁	DataFest Presentations and Packet Material	...
	📁	DataFest Agenda	...
	📁	Background Materials and Resources	...



- **HS2.0 describes the process to achieve interoperability that is customer-centric; family-focused; community-based and technology enabled. Key elements:**
 - Theory of Change & Conceptual Architecture
 - Vision and Roadmap Creation Process
 - Ten core ‘Change Drivers’
 - Common language (semantic and iconic)
 - Baseline Readiness Assessment & Maturity Matrix
 - Organizational Change Management Methodology
 - Standards based technology approach (MITA, NHSIA, NIEM)

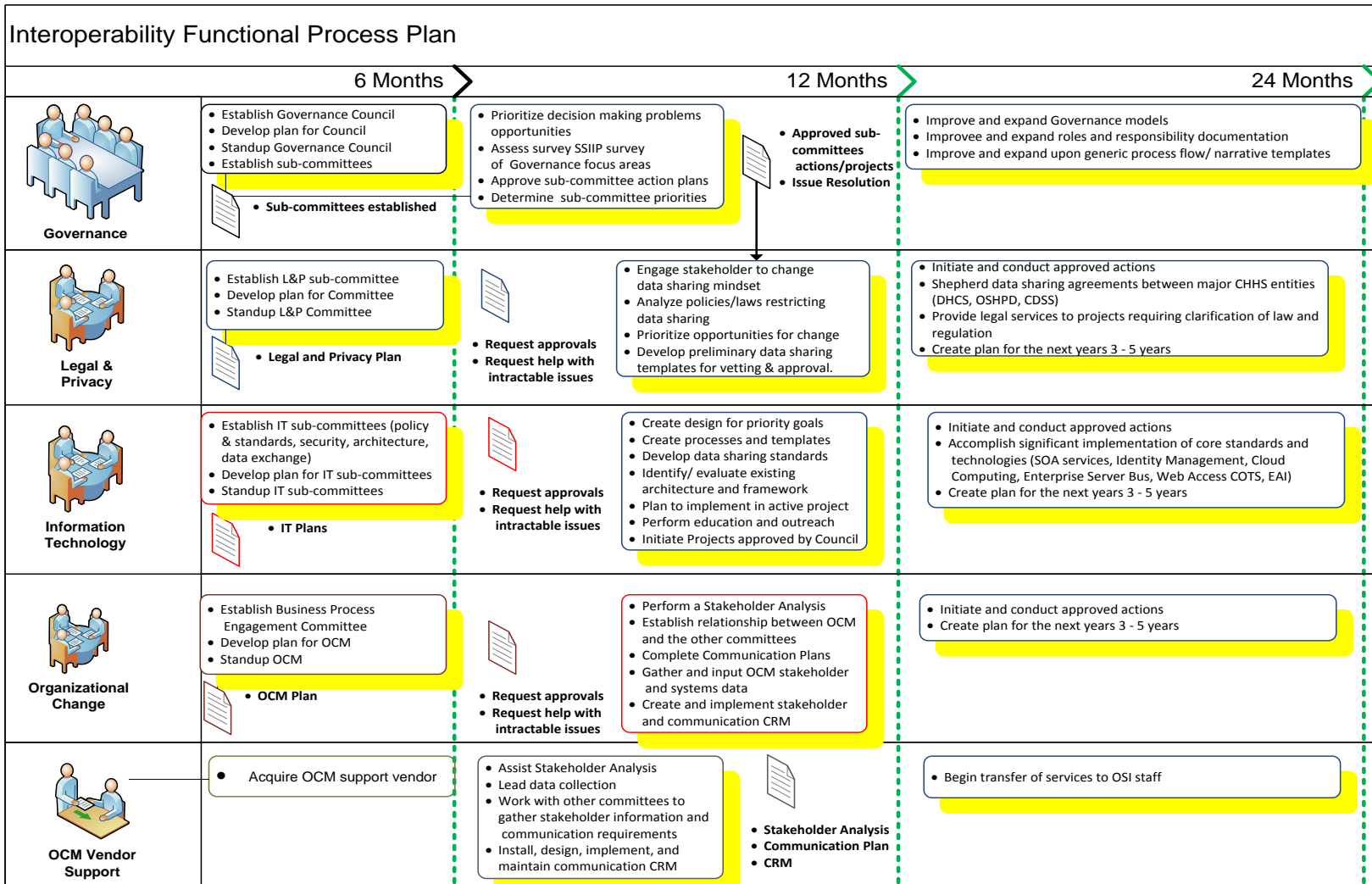
California's Interoperability Roadmap

Funded by ACF Interoperability Grant (1 of 7 nationally)



- **Four Core Drivers:**
 - Governance
 - Legal Confidentiality
 - Information Technology
 - Organizational Change Management
- **Deliverables**
 - A 10 year HHS interoperability roadmap
 - A Psychotropic Medication Automation Proof of Concept

Interoperability Roadmap



Governance

A
Handbook
for States

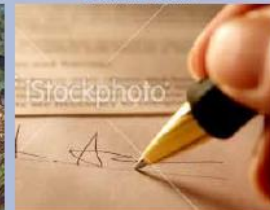
Establishing Governance for Health and Human Service Interoperability Initiatives



RESOURCE LIBRARY

ILLINOIS FRAMEWORK CASE STUDY

GOVERNANCE TOOLKIT



A REPORT OF THE STATE OF ILLINOIS
INTEROPERABILITY AND INTEGRATION PROJECT
An initiative of The Illinois Framework for Healthcare and Human Services

September 2013

Confidentiality & Legal

Premier Edition


Your Essential
**CONFIDENTIALITY
TOOLKIT**
An ACF/HHS Resource Guide


Use this federal confidentiality toolkit to demystify the complex laws of privacy and information sharing, and find the balance to improve client outcomes.

PLUS:

- Real-world use cases you can apply to your organization
- Sample templates to integrate federal confidentiality laws with state and local rules

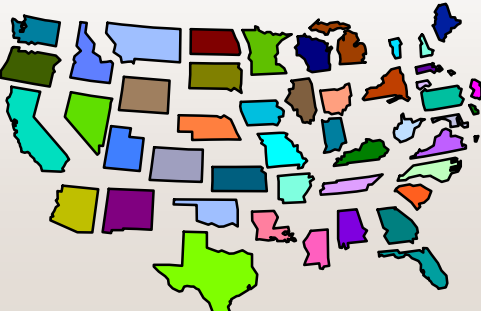
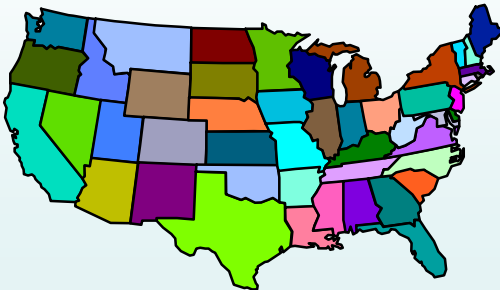

[CLICK HERE TO VIEW CONTENTS](#) ►

 Administration for Children and Families

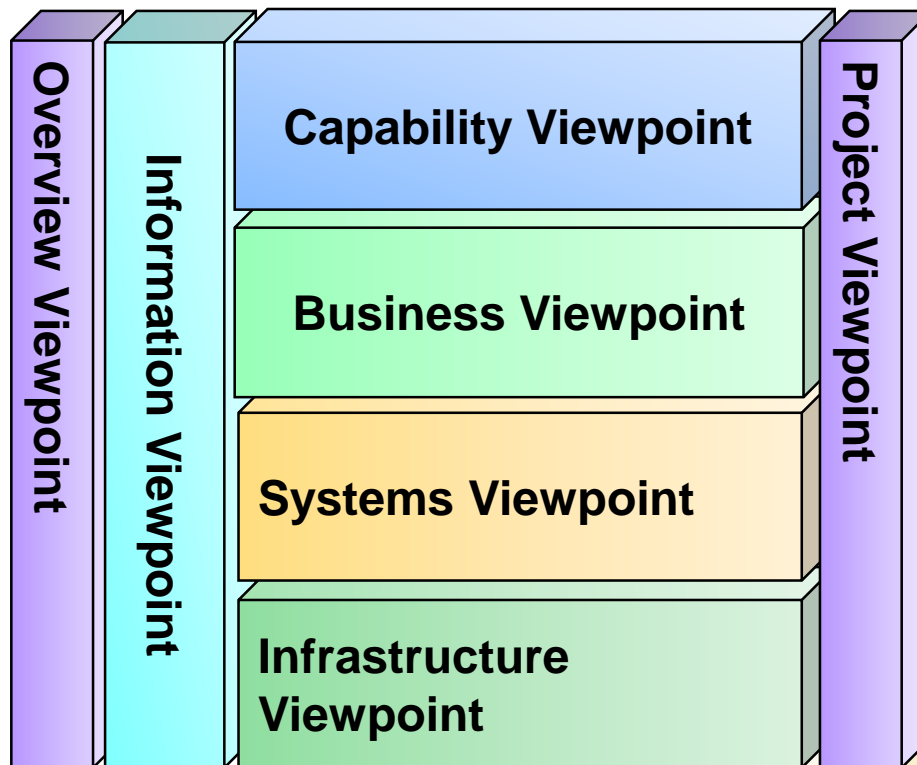


National Human Services Architecture

A Framework To Achieve Common Goals

As-Is	NHSIA	To-Be	Results	NHSIA Goals
<ul style="list-style-type: none"> • Unique business processes 		<ul style="list-style-type: none"> • Common business processes 		<ul style="list-style-type: none"> • Improved processes
<ul style="list-style-type: none"> • Fragmented information 		<ul style="list-style-type: none"> • Standard information exchanges (NIEM) 		<ul style="list-style-type: none"> • Accessible information
<ul style="list-style-type: none"> • Duplicate systems, infrastructure, & development 		<ul style="list-style-type: none"> • Shared information technology (IT) services & infrastructure 		<ul style="list-style-type: none"> • Improved efficiency and effectiveness
<ul style="list-style-type: none"> • Limited performance information 		<ul style="list-style-type: none"> • Comprehensive performance management 		<ul style="list-style-type: none"> • Fraud detection and prevention • Improved decisions • Better outcomes
				

National Human Services Interoperability Architecture (NHSIA)



NHSIA describes multiple viewpoints. Each viewpoint serves a different purpose and is useful to different stakeholders.